

UNITED PARCEL SERVICE INC  
Form 11-K  
June 27, 2014

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UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549

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FORM 11-K

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(Mark One)

ANNUAL REPORT PURSUANT TO SECTION 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934  
For the fiscal year ended December 31, 2013  
OR

TRANSITION REPORT PURSUANT TO SECTION 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934  
For the transition period from \_\_\_\_\_ to \_\_\_\_\_  
Commission file number: 001-15451

A. Full title of the plan and the address of the plan, if different from that of the issuer named below:  
UPS 401(k) Savings Plan

B. Name of issuer of the securities held pursuant to the plan and the address of its principal executive office:  
United Parcel Service, Inc.  
55 Glenlake Parkway, NE  
Atlanta, Georgia 30328

Explanatory Note:

The UPS 401(k) Savings Plan (the "Plan") is a voluntary defined contribution plan established for employees of United Parcel Service of America, Inc. ("UPS") who are not members of a collective bargaining unit and who satisfy the participation requirements of the Plan. The UPS Qualified Stock Ownership Plan (the "QSOP") was a voluntary defined contribution plan established for employees of UPS and certain subsidiaries of UPS who were not members of a collective bargaining unit and who satisfied the participation requirements of the QSOP. Effective January 1, 2009, the QSOP was discontinued as a separate plan and the UPS Class A common stock investment was added to the Plan as a new investment option called the UPS Stock Fund.

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Years Ended December 31, 2013 and 2012,  
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NOTE: All other schedules required by Section 2520.103-10 of the Department of Labor's Rules and Regulations for Reporting and Disclosure under the Employee Retirement Income Security Act of 1974 have been omitted because they are not applicable.

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REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

To the Administrative Committee of and Participants in the  
UPS 401(k) Savings Plan  
Atlanta, Georgia

We have audited the accompanying statements of net assets available for benefits of the UPS 401(k) Savings Plan (the “Plan”), formerly the UPS Savings Plan, as of December 31, 2013 and 2012, and the related statements of changes in net assets available for benefits for the years then ended. These financial statements are the responsibility of the Plan's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. The Plan is not required to have, nor were we engaged to perform, an audit of its internal control over financial reporting. Our audits included consideration of internal control over financial reporting as a basis for designing audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Plan's internal control over financial reporting. Accordingly, we express no such opinion. An audit also includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements, assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, such financial statements present fairly, in all material respects, the net assets available for benefits of the Plan as of December 31, 2013 and 2012, and the changes in net assets available for benefits for the years then ended in conformity with accounting principles generally accepted in the United States of America.

Our audits were conducted for the purpose of forming an opinion on the basic financial statements taken as a whole. The supplemental schedules of (1) assets (held at end of year) as of December 31, 2013, and (2) reportable transactions for the year ended December 31, 2013, are presented for the purpose of additional analysis and are not a required part of the basic financial statements, but are supplementary information required by the Department of Labor's Rules and Regulations for Reporting and Disclosure under the Employee Retirement Income Security Act of 1974. These schedules are the responsibility of the Plan's management. Such schedules have been subjected to the auditing procedures applied in our audit of the basic 2013 financial statements and, in our opinion, are fairly stated in all material respects when considered in relation to the basic financial statements taken as a whole.

/s/ Deloitte & Touche LLP

Atlanta, Georgia  
June 27, 2014

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UPS 401(k) Savings Plan  
 STATEMENTS OF NET ASSETS AVAILABLE FOR BENEFITS  
 AS OF DECEMBER 31, 2013 AND 2012  
 (In thousands)

|   | 2013               | 2012               |
|---|--------------------|--------------------|
| <b>ASSETS:</b>  |                    |                    |
| Participant-directed investments — at fair value (Note 3) | \$6,495,876        | \$5,109,857        |
| Receivables:  |                    |                    |
| Notes receivable from participants                        | 36,851             | 35,161             |
| Participant contributions                                 | 14,157             | 14,218             |
| Employer contributions                                    | 22,021             | 21,001             |
| Investment income   | 10                 | 20                 |
| Total receivables   | 73,039             | 70,400             |
| Total assets  | 6,568,915          | 5,180,257          |
| <b>LIABILITIES:</b>                                       |                    |                    |
| Accounts payable  | 1,820              | 1,140              |
| Total liabilities   | 1,820              | 1,140              |
| <b>NET ASSETS AVAILABLE FOR BENEFITS</b>                  | <b>\$6,567,095</b> | <b>\$5,179,117</b> |
| See notes to financial statements.                        |                    |                    |

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## UPS 401(k) Savings Plan

## STATEMENTS OF CHANGES IN NET ASSETS AVAILABLE FOR BENEFITS

## FOR THE YEARS ENDED DECEMBER 31, 2013 AND 2012

(In thousands)

|   | 2013        | 2012        |
|---|-------------|-------------|
| NET ASSETS AVAILABLE FOR BENEFITS — Beginning of year                       | \$5,179,117 | \$4,600,585 |
| INCREASE IN PLAN ASSETS ATTRIBUTED TO:                                      |             |             |
| Participant contributions   | 262,093     | 247,498     |
| Employer contributions (Note 1)   | 85,433      | 100,841     |
| Participant rollovers   | 3,121       | 1,478       |
| Interest and dividend income  | 37,706      | 30,280      |
| Total additions   | 388,353     | 380,097     |
| DECREASE IN PLAN ASSETS ATTRIBUTED TO:                                      |             |             |
| Benefits to Plan participants   | (300,054    | ) (258,033  |
| Administrative expenses (Note 2)  | (3,993      | ) (4,471    |
| Total deductions  | (304,047    | ) (262,504  |
| OTHER CHANGES IN NET ASSETS — Net appreciation in fair value of investments | 1,303,672   | 460,939     |
| NET INCREASE IN PLAN ASSETS   | 1,387,978   | 578,532     |
| NET ASSETS AVAILABLE FOR BENEFITS — End of year                             | \$6,567,095 | \$5,179,117 |

See notes to financial statements.

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UPS 401(k) Savings Plan  
NOTES TO FINANCIAL STATEMENTS  
AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2013 AND 2012

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1. DESCRIPTION OF THE PLAN

General - The UPS 401(k) Savings Plan (the "Plan") is a voluntary defined contribution plan established for employees of United Parcel Service of America, Inc. ("UPS") who are not members of a collective bargaining unit and who satisfy the participation requirements of the Plan, which are described below. The Plan is subject to the provisions of the Employee Retirement Income Security Act (ERISA) of 1974, as amended. Participants should refer to the Plan document for more complete information. Effective January 1, 2013, the Plan changed its name to UPS 401(k) Savings Plan from UPS Savings Plan.

The Plan became effective July 1, 1988, and has been amended periodically. The Plan allows participants to defer a portion of their compensation, subject to the 2013 Internal Revenue Service (IRS) yearly limit of \$17,500, on a pretax and/or Roth basis under the rules of Section 401(k) of the Internal Revenue Code (IRC). The plan also allows for contributions to be made on an after-tax basis.

Employer Contributions - Employer contributions were \$85.433 and \$100.841 million for 2013 and 2012, respectively.

Contributions and Vesting - Eligible employees may participate in the Plan immediately upon hire. The provisions of the Plan provide that a participant's entire account is 100% vested at all times. Participants may make voluntary contributions in one of three ways: pretax, after-tax, or to the Roth 401(k) feature. Limits to these contributions are as follows:

Participants may elect to contribute up to 35% of their eligible compensation on a pretax basis or as a Roth 401(k), or any combination of the two, to the Plan.

Participants may defer up to 100% on a pretax basis of a Management Incentive Program (MIP) cash award. MIP is part of the UPS Incentive Compensation Plan and participants are determined annually by the Compensation Committee of the UPS Board of Directors.

Participants may defer up to 100% on a pretax basis or to the Roth 401(k), or any combination of the two, of discretionary day pay.

Participants may contribute an additional 5% of their eligible compensation on an after-tax basis to the Plan.

Participants age 50 and older or who will turn 50 during the Plan year are allowed to make pre-tax or Roth 401(k) catch-up contributions, up to an additional 35% of their eligible compensation subject to a maximum of \$5,500 for 2013. The maximum catch-up contribution may be indexed each year for inflation.

Participants can contribute to the Plan an amount consisting of an eligible rollover distribution or transfer from a conduit individual retirement account. Rollover contributions are at all times fully vested and nonforfeitable.

Participants may not roll over participant loans to Plan account balances from other qualified retirement plans, annuity contracts, or individual retirement accounts.

Investments - Participants may choose from various investment options including UPS Class A common stock, short-term investments and common and collective trust funds. Within the self managed account, participants can purchase mutual funds and individual securities listed on major U.S. securities exchanges. Participants should refer to the Plan document for more complete information concerning the Plan's investment options.

Participant Accounts - Individual accounts are maintained for each plan participant. Each participant's account is credited with the participant's contribution and related investment gains and losses. Withdrawals and administrative expenses are deducted from the participants account.

Payment of Benefits - The Plan does not permit withdrawals or distributions except in the case of hardship, at attainment of age 59 1/2, termination of employment, or upon the death or total and permanent disability of the participant. In order to qualify for a hardship withdrawal, the participant must satisfy the legal requirements of a financial hardship as defined by IRC regulations. There are no penalties on approved withdrawals or distributions as stated above. Participants should refer to the Plan document for more complete information concerning the Plan's benefit payment options.



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Notes Receivable from Participants - The Plan provides for loans in cases of hardship or residential loans only. Participants may borrow from their accounts a minimum of \$1,000 up to a maximum of the lesser of \$50,000 or 50% of their account balances (across all UPS-sponsored plans in which they participate). Loan terms shall not exceed five years on general loans and fifteen years on residential loans. Interest rates on outstanding loans ranged from 4.00% to 10.50% as of December 31, 2013. The loans are collateralized by the participant's account and bear interest at a fixed rate equal to one percentage point above the prime rate on the last business day of the month prior to the month in which the participant makes application for the loan. Principal and interest are paid ratably through regular payroll deductions.

Plan Termination - Although it has not expressed any intent to do so, UPS has the right under the Plan to terminate the Plan subject to the provisions of ERISA. In the event of a termination, the trustee has been instructed to maintain separate Plan accounts for each participant to accumulate earnings until the final terminating distribution.

Plan Administration - ING provides recordkeeping and administrative services to the Plan. State Street Global Services serves as the trustee for all assets of the Plan, with the exception of the UPS Stock Fund. BNY Mellon is the trustee for Class A shares of UPS Stock in the UPS Stock Fund.

## 2. SIGNIFICANT ACCOUNTING POLICIES

Basis of Accounting - The accompanying financial statements have been prepared in accordance with accounting principles generally accepted in the United States of America ("GAAP").

Use of Estimates and Risks and Uncertainties - The preparation of financial statements in conformity with GAAP requires Plan management to make estimates and assumptions that affect the reported amounts of net assets available for benefits and changes therein and disclosure of contingent assets and liabilities. Actual results could differ from those estimates. The Plan utilizes various investment instruments, including short-term investments, common and collective trust funds, registered investment companies, and certain individual securities listed on major U.S. securities exchanges. Investment securities, in general, are exposed to various risks, such as interest rate risk, credit risk, and overall market volatility. Due to the level of risk associated with certain investment securities, it is reasonably possible that changes in the values of investment securities will occur in the near term and such changes could materially affect the amounts reported in the financial statements.

Investment Valuation and Income Recognition - The Plan's investments are 100% participant directed and stated at fair value. Fair value of a financial instrument is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. Quoted market prices are used to value all readily available marketable securities. The value of each share of UPS Class A common stock held by the Plan at December 31, 2013 and 2012, is equal to the price of a share of UPS Class B common stock as reported by the New York Stock Exchange and readily convertible to Class B common stock. Investments in common and collective trust funds are valued based upon the redemption price of units held by the Plan, which is based on the current fair value of the common and collective trust funds underlying assets. Unit values are determined by the financial institution sponsoring such funds by dividing the fund's net assets at fair value by its units outstanding at the valuation dates. The Plan holds the right to liquidate its positions in these common and collective trust funds at any time, subject to a reasonable notification period. No unfunded commitment existed with respect to these common and collective trust funds at December 31, 2013.

Purchases and sales of securities are recorded on a trade-date basis. Interest income is recorded on the accrual basis. Dividend income is recorded on the ex-dividend date. Net appreciation includes the Plan's gains and losses on investments bought and sold, as well as, held during the year.

The Plan also offers a self-managed account option. Within the self-managed account, participants can purchase registered investment companies and individual securities listed on major U.S. securities exchanges. These investments are stated at fair value based upon quoted market prices.



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Administrative Expenses - Administrative expenses of the Plan are paid by the Plan and UPS as provided in the Plan document. UPS provides certain accounting and other administrative services to the Plan free of charge. Management fees and operating expenses charged to the Plan for investments are deducted from income earned on a daily basis and are not separately reflected. Consequently, management fees and operating expenses are reflected as a reduction of investment return for such investments. Administrative fees for 2013 and 2012 were as follows (in thousands):

|   | 2013    | 2012    |
|---|---------|---------|
| Investment advisory and management fees | \$705   | \$1,300 |
| Plan administrator fees                 | 3,288   | 3,171   |
| Total administrative expenses           | \$3,993 | \$4,471 |

Payment of Benefits - Benefit payments to participants are recorded upon distribution.

Notes Receivable from Participants - Notes receivable from participants are measured at their unpaid principal balance plus any accrued but unpaid interest. Delinquent participant loans are recorded as distributions based on the terms of the Plan document.

Excess Contributions Payable - The Plan is required to return contributions to participants in the event certain non-discrimination tests defined under the IRC are not satisfied. For both 2013 and 2012, the Plan passed the non-discrimination tests and the Plan was therefore not required to refund contributions to any Plan participants.

### 3. FAIR VALUE MEASUREMENTS

ASC 820, Fair Value Measurements and Disclosures, provides a framework for measuring fair value. That framework provides a fair value hierarchy that prioritizes the inputs to valuation techniques used to measure fair value, as follows: Level 1, which refers to securities valued using unadjusted quoted prices from active markets for identical assets; Level 2, which refers to securities not traded on an active market but for which observable market inputs are readily available; and Level 3, which refers to securities valued based on significant unobservable inputs. Assets are classified in their entirety based on the lowest level of input that is significant to the fair value measurement.

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The following tables set forth by level within the fair value hierarchy a summary of the Plan's investments measured at fair value on a recurring basis at December 31, 2013 and 2012 (in thousands):

|                                   | Fair Value Measurements at December 31, 2013                                  |   |  | Total        |
|-----------------------------------|---|---|--|--------------|
|                                   | Quoted Prices<br>in Active<br>Markets for<br>Identical<br>Assets<br>(Level 1) | Significant<br>Other<br>Observable<br>Inputs<br>(Level 2) | Significant<br>Unobservable<br>Inputs<br>(Level 3) |              |
| Self-managed accounts*:           |   |   |  |              |
| Common stock                      | \$ 145,296  | \$—   | \$—  | \$ 145,296   |
| Mutual funds                      | 89,388  | —   | —  | 89,388       |
| Interest-bearing cash             | 1,177   | —   | —  | 1,177        |
| Common and collective trusts:     |   |   |  |              |
| Equity funds                      | —   | 2,960,577   | —  | 2,960,577    |
| Fixed-income funds                | —   | 345,649   | —  | 345,649      |
| Lifestyle funds                   | —   | 774,904   | —  | 774,904      |
| Multi-asset funds                 | —   | 332,707   | —  | 332,707      |
| U.S. government securities        | —   | 335,452   | —  | 335,452      |
| UPS Stock Fund                    | 1,510,726   | —   | —  | 1,510,726    |
| Total investments — at fair value | \$ 1,746,587  | \$ 4,749,289  | \$—  | \$ 6,495,876 |

|                                   | Fair Value Measurements at December 31, 2012                                  |   |  | Total        |
|-----------------------------------|---|---|--|--------------|
|                                   | Quoted Prices<br>in Active<br>Markets for<br>Identical<br>Assets<br>(Level 1) | Significant<br>Other<br>Observable<br>Inputs<br>(Level 2) | Significant<br>Unobservable<br>Inputs<br>(Level 3) |              |
| Self-managed accounts*:           |   |   |  |              |
| Common stock                      | \$ 104,130  | \$—   | \$—  | \$ 104,130   |
| Mutual funds                      | 73,943  | —   | —  | 73,943       |
| Interest-bearing cash             | 613   | —   | —  | 613          |
| Common and collective trusts:     |   |   |  |              |
| Equity funds                      | —   | 2,154,056   | —  | 2,154,056    |
| Fixed-income funds                | —   | 405,247   | —  | 405,247      |
| Lifestyle funds                   | —   | 613,703   | —  | 613,703      |
| Multi-asset funds                 | —   | 358,064   | —  | 358,064      |
| U.S. government securities        | —   | 352,532   | —  | 352,532      |
| UPS Stock Fund                    | 1,047,569   | —   | —  | 1,047,569    |
| Total investments — at fair value | \$ 1,226,255  | \$ 3,883,602  | \$—  | \$ 5,109,857 |

\* The investments within the self-managed accounts include a variety of categories of common stock and mutual funds.

The availability of observable market data is monitored to assess the appropriate classification of financial instruments within the fair value hierarchy. Changes in economic conditions or model-based valuation techniques may require the transfer of financial instruments from one fair value level to another. In such instances, the transfer is reported at the

beginning of the reporting period.

We evaluate the significance of transfers between levels based upon the nature of the financial instrument and size of the transfer relative to total net assets available for benefits. For the years ended, December 31, 2013 and 2012, there were no transfers between levels.

Units of the collective trust funds are valued at the net asset value of its underlying investments. There are no unfunded commitments for these funds, the redemption frequency is immediate and there are no other redemption restrictions.

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## 4. INVESTMENTS

Investments that represent 5% or more of the Plan's net assets available for benefits as of December 31, 2013 and 2012, are as follows (in thousands):

|   | 2013      | 2012      |
|---|-----------|-----------|
| State Street Bank & Trust Russell 2000 Fund Series A (12,261,541 and 10,501,933 units, respectively)    | \$519,828 | \$320,151 |
| BlackRock Equity Index Fund F (45,427,173 and 45,163,999 units, respectively)                           | 1,441,017 | 1,081,678 |
| State Street Bank & Trust Standard & Poor's Midcap Fund (12,701,906 and 11,715,219 units, respectively) | 663,992   | 458,791   |
| BlackRock Short Term Bond Index Fund (32,516,664 and 34,393,376 units respectively)                     | 335,452   | 352,532   |
| United Parcel Service, Inc. Class A Common Stock (14,376,910 and 14,208,183 shares, respectively)       | 1,510,726 | 1,047,569 |

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During 2013 and 2012, the Plan's investments (including gains and losses on investments bought and sold, as well as held during the year) appreciated / (depreciated) in value as follows (in thousands):

|  | 2013        | 2012      |
|--|-------------|-----------|
| Self-managed accounts  | \$35,686    | \$14,836  |
| Common and collective trusts:  |             |           |
| State Street Bank & Trust Standard & Poor's 500 Flagship Fund                | 21,448      | 9,904     |
| State Street Bank & Trust Global Equity ex U.S. Index Fund                   | 3,442       | 3,609     |
| State Street Bank & Trust Standard & Poor's Midcap Series A Fund             | 3,094       | 1,557     |
| State Street Bank & Trust U.S. Inflation Protected Bond Index Fund           | (1,589      | ) 986     |
| State Street Bank & Trust/Tuckerman Global Real Estate Securities Index Fund | 278         | 2,657     |
| State Street Bank & Trust U.S. High Yield Bond Index Fund                    | 814         | 1,491     |
| State Street Bank & Trust World ex U.S. Index Fund                           | 50,510      | 38,309    |
| State Street Bank & Trust Russell 2000 Fund Series A                         | 135,466     | 45,524    |
| State Street Bank & Trust Standard & Poor's Midcap Fund                      | 161,955     | 69,759    |
| State Street Bank & Trust Passive Intermediate Bond Market Fund              | (733        | ) 2,674   |
| State Street Bank & Trust SSGA Age Based Income Fund                         | 2,463       | 3,701     |
| State Street Bank & Trust SSGA Age Based 2010 Fund                           | 715         | 1,187     |
| State Street Bank & Trust SSGA Age Based 2015 Fund                           | 10,781      | 13,456    |
| State Street Bank & Trust SSGA Age Based 2020 Fund                           | 6,174       | 3,804     |
| State Street Bank & Trust SSGA Age Based 2025 Fund                           | 24,521      | 17,467    |
| State Street Bank & Trust SSGA Age Based 2030 Fund                           | 5,146       | 2,553     |
| State Street Bank & Trust SSGA Age Based 2035 Fund                           | 28,505      | 18,553    |
| State Street Bank & Trust SSGA Age Based 2040 Fund                           | 5,473       | 2,402     |
| State Street Bank & Trust SSGA Age Based 2045 Fund                           | 11,150      | 6,019     |
| State Street Bank & Trust SSGA Age Based 2050 Fund                           | 3,633       | 1,491     |
| State Street Bank & Trust SSGA Age Based 2055 Fund                           | 986         | 181       |
| State Street Bank & Trust Emerging Markets Index Fund                        | (2,068      | ) 6,454   |
| BlackRock Equity Index Fund F  | 352,814     | 149,476   |
| BlackRock Short Term Bond Index Fund   | 2,208       | 4,542     |
| BlackRock Bond Market Index Fund   | (4,364      | ) 9,094   |
| BlackRock U.S. TIPS Index Fund F   | **          | 3,924     |
| BlackRock UPS Strategic Completion Non-Lendable Fund F                       | (4,571      | ) 9,467   |
| BlackRock U.S. Real Estate Index Fund F                                      | **          | 9,766     |
| Total common and collective trusts   | 818,251     | 440,007   |
| UPS common stock   | 449,735     | 6,096     |
| Net appreciation in fair value of investments                                | \$1,303,672 | \$460,939 |

\*\* Investment does not have appreciation / (depreciation) value for respective year





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## 5. FEDERAL INCOME TAX STATUS

The Internal Revenue Service has determined and informed UPS by a letter dated July 18, 2013, that the Plan and related trust were designed in accordance with the applicable regulations of the IRC. Therefore, no provision for income taxes has been included in the Plan's financial statements.

GAAP requires Plan management to evaluate tax positions taken by the Plan and recognize a tax liability (or asset) if the Plan has taken positions that more likely than not would not be sustained upon examination by the IRS. The Plan administrator has analyzed the tax positions taken by the Plan, and has concluded that as of December 31, 2013, there are no positions taken or expected to be taken that would require recognition of a liability (or asset) or disclosure in the financial statements. The Plan is subject to routine audits by taxing jurisdictions. The Plan is undergoing routine audit procedures by the IRS for the 2008 and 2009 Plan years. At this point, no issues have been identified.

## 6. PARTY-IN-INTEREST TRANSACTIONS

Certain Plan investments are managed by State Street Global Advisors ("State Street") or the BlackRock Institutional Trust Company ("BlackRock"). State Street Global Services and ING are the trustee and recordkeeper, respectively, as defined by the Plan, and therefore, fees paid to these institutions qualify as exempt party-in-interest transactions. Fees paid by the Plan for recordkeeping and trustee fees were \$3.288 and \$3.171 million for the years ended December 31, 2013 and 2012, respectively. Fees paid by the Plan for investment management services were \$0.705 and \$1.300 million for the years ended December 31, 2013 and 2012, respectively.

UPS is the Plan sponsor and all transactions in its common stock qualify as party-in-interest transactions. As of December 31, 2013 and 2012, the Plan held 14,376,910 and 14,208,183 shares of common stock of the Company with a fair value of \$1.511 and \$1.048 billion and a cost basis of \$919.578 and \$842.853 million, respectively. During the year ended December 31, 2013, the Plan recorded dividend income on UPS common stock of \$35.395 million.

## 7. RECONCILIATION OF FINANCIAL STATEMENTS TO FORM 5500

A reconciliation of net assets available for benefits per the financial statements to Form 5500 as of December 31, 2013 and 2012, is as follows (in thousands):

|  | 2013        | 2012        |
|--|-------------|-------------|
| Net assets available for benefits per the financial statements   | \$6,567,095 | \$5,179,117 |
| Adjustment for deemed distributions from participant loans       | (987        | ) (1,000 )  |
| Net assets available for benefits per Form 5500                  | \$6,566,108 | \$5,178,117 |
| Net increase in plan assets per the financial statements         | \$1,387,978 | \$578,532   |
| Adjustment for deemed distribution income from participant loans | 13          | 13          |
| Total income per Form 5500 (including transfers of assets)       | \$1,387,991 | \$578,545   |

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SUPPLEMENTAL SCHEDULES

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UPS 401(k) Savings Plan

Employer ID NO: 95-1732075

Plan NO: 004

FORM 5500, SCHEDULE H, PART IV, LINE 4i — SCHEDULE OF ASSETS (HELD AT END OF YEAR)  
AS OF DECEMBER 31, 2013

| (a) | (b) Identity of Issue, Borrower, Lessor, or Similar Party                    | (c) Description of Investment Including Maturity Date, Rate of Interest, Collateral, Par, or Maturity Value |        | (d) Cost | (e) Current Value |
|-----|--|---|--------|----------|-------------------|
|     | <b>SHORT-TERM INVESTMENTS:</b>   |   |        |          |                   |
| *   | State Street Bank & Trust Short-Term Investment Fund                         | 1,177,334   | shares | **       | \$1,177,334       |
| *   | State Street Bank Money Market Fund Government Short Term Investment Fund    | 159,481,841   | shares | **       | 159,481,841       |
|     | Total short-term investments   |   |        |          | 160,659,175       |
|     | <b>COMMON AND COLLECTIVE TRUST INVESTMENTS:</b>                              |   |        |          |                   |
| *   | State Street Bank & Trust Standard & Poor's 500 Flagship Fund                | 199,402   | units  | **       | 81,672,368        |
| *   | State Street Bank & Trust Global Equity ex U.S. Index Fund                   | 2,311,891   | units  | **       | 25,123,324        |
| *   | State Street Bank & Trust Standard & Poor's Midcap Series A Fund             | 220,410   | units  | **       | 11,548,614        |
| *   | State Street Bank & Trust Passive Intermediate Bond Market Fund              | 1,573,029   | units  | **       | 81,657,519        |
| *   | State Street Bank & Trust U.S. Inflation Protected Bond Index Fund           | 1,195,524   | units  | **       | 17,177,290        |
| *   | State Street Bank & Trust/Tuckerman Global Real Estate Securities Index Fund | 834,732   | units  | **       | 12,447,524        |
| *   | State Street Bank & Trust U.S. High Yield Bond Index Fund                    | 860,655   | units  | **       | 12,512,196        |
| *   | State Street Bank & Trust World ex U.S. Index Fund                           | 25,053,077  | units  | **       | 298,231,833       |
| *   | State Street Bank & Trust Standard & Poor's Midcap Fund                      | 12,701,906  | units  | **       | 663,992,152       |
| *   | State Street Bank & Trust Russell 2000 Fund Series A                         | 12,261,541  | units  | **       | 519,828,021       |
| *   | State Street Bank & Trust SSGA Aged Based Income Fund                        | 3,272,086   | units  | **       | 51,993,442        |
| *   | State Street Bank & Trust SSGA Aged Based 2010 Fund                          | 751,099   | units  | **       | 12,551,619        |
| *   | State Street Bank & Trust SSGA Aged Based 2015 Fund                          | 7,884,238   | units  | **       | 125,698,408       |
| *   | State Street Bank & Trust SSGA Aged Based 2020 Fund                          | 3,095,410   | units  | **       | 56,834,823        |
| *   | State Street Bank & Trust SSGA Aged Based 2025 Fund                          | 10,848,960  | units  | **       | 180,656,875       |
| *   | State Street Bank & Trust SSGA Aged Based 2030 Fund                          | 1,963,260   | units  | **       | 36,981,924        |
| *   | State Street Bank & Trust SSGA Aged Based 2035 Fund                          | 10,633,096  | units  | **       | 174,925,066       |
| *   | State Street Bank & Trust SSGA Aged Based 2040 Fund                          | 1,831,770   | units  | **       | 34,968,492        |

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|   |                       |       |    |                 |
|---|-----------------------|-------|----|-----------------|
| * State Street Bank & Trust SSGA Aged Based 2045 Fund                           | 4,024,932             | units | ** | 67,679,239      |
| * State Street Bank & Trust SSGA Aged Based 2050 Fund                           | 1,813,758             | units | ** | 24,821,273      |
| * State Street Bank & Trust SSGA Aged Based 2055 Fund                           | 572,201               | units | ** | 7,792,800       |
| * State Street Bank & Trust Emerging Markets Index Fund                         | 1,744,428             | units | ** | 46,393,064      |
| * BlackRock Equity Index Fund F   | 45,427,173            | units | ** | 1,441,016,558   |
| * BlackRock Short Term Bond Index Fund  | 32,516,664            | units | ** | 335,451,663     |
| * BlackRock Bond Market Index Fund  | 6,813,958             | units | ** | 186,167,543     |
| * BlackRock UPS Strategic Completion Fund                                       | 8,037,593             | units | ** | 81,682,843      |
| Total common and collective trust investments                                   |                       |       |    | 4,589,806,473   |
|   | 14,376,910 shares of  |       |    |                 |
| * United Parcel Service, Inc.   | Class A Common        |       | ** | 1,510,725,752   |
|   | Stock                 |       |    |                 |
| Investments in self-managed fund  |                       |       | ** | 234,684,136     |
| Total investments at fair value   |                       |       |    | \$6,495,875,536 |
|   | Interest rates        |       |    |                 |
|   | between 4.00% –       |       |    |                 |
| * Various notes receivable from participants                                    | 10.50% and            |       | ** | 36,851,478      |
|   | maturities ranging up |       |    |                 |
|   | to 15 years           |       |    |                 |
| Total notes receivable from participants and investments at fair value          |                       |       |    | \$6,532,727,014 |
| * Party-in-interest   |                       |       |    |                 |
| ** Cost information is not required as all investments are participant-directed |                       |       |    |                 |

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UPS 401(k) Savings Plan

Employer ID NO: 95-1732075

Plan NO: 004

FORM 5500, SCHEDULE H, PART IV, LINE 4j — SCHEDULE OF REPORTABLE TRANSACTIONS  
FOR THE YEAR ENDED DECEMBER 31, 2013

| Identity of Party Involved | Description of Asset   | Purchase Price | Selling Price | Cost of Asset | Current Value of Asset on Transaction Date | Net Gain     |
|----------------------------|--|----------------|---------------|---------------|--|--------------|
| Series of transactions:    |  |                |               |               |  |              |
| State Street               | State Street Bank<br>Money Market Fund<br>Government Short<br>Term Investment Fund | \$245,704,316  | \$238,489,536 | \$238,489,536 | \$484,193,852                              | \$—          |
| UPS                        | United Parcel Service,<br>Inc. Class A Stock                                       | \$224,079,405  | \$210,658,158 | \$147,353,701 | \$434,737,563                              | \$63,304,457 |

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SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Administrative Committee, administrator of the Plan, has duly caused this annual report to be signed on its behalf by the undersigned thereunto duly authorized.

UPS 401(k) Savings Plan

Date: June 27, 2014

By: /S/ DANIEL H. DISMUKES  
Daniel H. Dismukes  
Administrative Committee Member

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EXHIBIT INDEX

Exhibit 23.1 — Consent of Deloitte & Touche LLP.