

MONEYGRAM INTERNATIONAL INC  
Form 10-Q  
August 06, 2014  
Table of Contents

UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549

FORM 10-Q

(mark one)

Quarterly Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934  
for the Quarterly Period Ended June 30, 2014

Transition Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934  
for the transition period from \_\_\_\_\_ to \_\_\_\_\_  
Commission File Number: 001-31950

MONEYGRAM INTERNATIONAL, INC.  
(Exact name of registrant as specified in its charter)

Delaware  
(State or other jurisdiction of  
incorporation or organization)  
2828 N. Harwood St., 15<sup>th</sup> Floor  
Dallas, Texas  
(Address of principal executive offices)  
(214) 999-7552  
(Registrant's telephone number, including area code)

16-1690064  
(I.R.S. Employer  
Identification No.)  
75201  
(Zip Code)

Not applicable  
(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer," and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer  Accelerated filer   
Non-accelerated filer  (Do not check if a smaller reporting company) Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date.

As of August 4, 2014, 54,603,629 shares of common stock, \$0.01 par value, were outstanding.



Table of Contents

TABLE OF CONTENTS

PART I. FINANCIAL INFORMATION

|  |           |
|--|-----------|
| <u>Item 1. Financial Statements</u>  | <u>3</u>  |
| <u>Consolidated Balance Sheets</u>   | <u>3</u>  |
| <u>Consolidated Statements of Operations</u>   | <u>4</u>  |
| <u>Consolidated Statements of Comprehensive Income</u>   | <u>5</u>  |
| <u>Consolidated Statements of Cash Flows</u>   | <u>6</u>  |
| <u>Consolidated Statement of Stockholders' Deficit</u>   | <u>7</u>  |
| <u>Notes to Consolidated Financial Statements</u>  | <u>8</u>  |
| <u>Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations</u> | <u>40</u> |
| <u>Item 3. Quantitative and Qualitative Disclosures About Market Risk</u>                            | <u>60</u> |
| <u>Item 4. Controls and Procedures</u>   | <u>60</u> |

PART II. OTHER INFORMATION

|  |           |
|--|-----------|
| <u>Item 1. Legal Proceedings</u>   | <u>61</u> |
| <u>Item 1A. Risk Factors</u>   | <u>61</u> |
| <u>Item 2. Unregistered Sales of Equity Securities and Use of Proceeds</u> | <u>63</u> |
| <u>Item 6. Exhibits</u>  | <u>64</u> |
| <u>Signatures</u>  | <u>65</u> |
| <u>Exhibit Index</u>   | <u>66</u> |
| EX-31.1  |           |
| EX-31.2  |           |
| EX-32.1  |           |
| EX-32.2  |           |
| EX-101   |           |

Table of Contents

PART I. FINANCIAL INFORMATION  
 ITEM 1. FINANCIAL STATEMENTS  
 MONEYGRAM INTERNATIONAL, INC.  
 CONSOLIDATED BALANCE SHEETS  
 UNAUDITED

| (Amounts in millions, except share data)  | June 30,<br>2014 | December 31,<br>2013 |
|---|------------------|----------------------|
| <b>ASSETS</b>   |                  |                      |
| Cash and cash equivalents   | \$—              | \$—                  |
| Cash and cash equivalents (substantially restricted)  | 2,046.5          | 2,228.5              |
| Receivables, net (substantially restricted)   | 941.8            | 767.7                |
| Interest-bearing investments (substantially restricted)   | 994.8            | 1,011.6              |
| Available-for-sale investments (substantially restricted)   | 40.2             | 48.1                 |
| Property and equipment, net   | 140.0            | 134.8                |
| Goodwill  | 434.9            | 435.2                |
| Other assets  | 186.3            | 161.0                |
| Total assets  | \$4,784.5        | \$4,786.9            |
| <b>LIABILITIES</b>  |                  |                      |
| Payment service obligations   | \$3,674.2        | \$3,737.1            |
| Debt  | 968.3            | 842.9                |
| Pension and other postretirement benefits   | 94.3             | 98.4                 |
| Accounts payable and other liabilities  | 189.7            | 185.5                |
| Total liabilities   | 4,926.5          | 4,863.9              |
| <b>COMMITMENTS AND CONTINGENCIES (NOTE 12)</b>  |                  |                      |
| <b>STOCKHOLDERS' DEFICIT</b>  |                  |                      |
| Participating Convertible Preferred Stock - Series D, \$0.01 par value, 200,000 shares authorized, 71,282 and 109,239 issued at June 30, 2014 and December 31, 2013, respectively | 183.9            | 281.9                |
| Common stock, \$0.01 par value, 162,500,000 shares authorized, 58,823,567 and 62,263,963 shares issued at June 30, 2014 and December 31, 2013, respectively                       | 0.6              | 0.6                  |
| Additional paid-in capital  | 985.0            | 1,011.8              |
| Retained loss   | (1,152.1 )       | (1,214.4 )           |
| Accumulated other comprehensive loss  | (37.8 )          | (33.0 )              |
| Treasury stock: 4,219,994 and 4,300,782 shares at June 30, 2014 and December 31, 2013, respectively   | (121.6 )         | (123.9 )             |
| Total stockholders' deficit   | (142.0 )         | (77.0 )              |
| Total liabilities and stockholders' deficit   | \$4,784.5        | \$4,786.9            |

See Notes to Consolidated Financial Statements

Table of ContentsMONEYGRAM INTERNATIONAL, INC.  
CONSOLIDATED STATEMENTS OF OPERATIONS  
UNAUDITED

| (Amounts in millions, except per share data)  | Three Months           |         | Six Months Ended |         |
|---|------------------------|---------|------------------|---------|
|   | Ended June 30,<br>2014 | 2013    | June 30,<br>2014 | 2013    |
| REVENUE   |                        |         |                  |         |
| Fee and other revenue   | \$368.8                | \$361.6 | \$736.5          | \$699.3 |
| Investment revenue  | 3.6                    | 3.5     | 10.8             | 6.3     |
| Total revenue   | 372.4                  | 365.1   | 747.3            | 705.6   |
| OPERATING EXPENSES  |                        |         |                  |         |
| Fee and other commissions expense   | 171.6                  | 169.6   | 342.5            | 323.9   |
| Investment commissions expense  | 0.1                    | 0.1     | 0.2              | 0.2     |
| Total commissions expense   | 171.7                  | 169.7   | 342.7            | 324.1   |
| Compensation and benefits   | 75.0                   | 66.4    | 144.7            | 131.9   |
| Transaction and operations support  | 77.3                   | 62.4    | 148.6            | 113.9   |
| Occupancy, equipment and supplies   | 13.7                   | 11.9    | 26.5             | 24.9    |
| Depreciation and amortization   | 13.6                   | 12.2    | 26.7             | 24.0    |
| Total operating expenses  | 351.3                  | 322.6   | 689.2            | 618.8   |
| OPERATING INCOME  | 21.1                   | 42.5    | 58.1             | 86.8    |
| OTHER (INCOME) EXPENSE  |                        |         |                  |         |
| Securities settlements  | (22.4 )                | —       | (22.4 )          | —       |
| Interest expense  | 11.4                   | 9.9     | 21.1             | 27.3    |
| Debt extinguishment costs   | —                      | —       | —                | 45.3    |
| Total other (income) expense  | (11.0 )                | 9.9     | (1.3 )           | 72.6    |
| Income before income taxes  | 32.1                   | 32.6    | 59.4             | 14.2    |
| Income tax expense (benefit)  | 6.5                    | 13.5    | (5.2 )           | 7.7     |
| NET INCOME  | \$25.6                 | \$19.1  | \$64.6           | \$6.5   |
| EARNINGS PER COMMON SHARE   |                        |         |                  |         |
| Basic   | \$0.40                 | \$0.27  | \$0.96           | \$0.09  |
| Diluted   | \$0.40                 | \$0.27  | \$0.95           | \$0.09  |
| Weighted-average outstanding common shares and equivalents used in computing earnings per share |                        |         |                  |         |
| Basic   | 63.6                   | 71.6    | 67.6             | 71.6    |
| Diluted   | 63.8                   | 71.8    | 67.8             | 71.8    |

See Notes to Consolidated Financial Statements

4

Table of Contents

MONEYGRAM INTERNATIONAL, INC.  
CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME  
UNAUDITED

| (Amounts in millions)   | Three Months   |        | Six Months Ended |        |
|---|----------------|--------|------------------|--------|
|   | Ended June 30, |        | June 30,         |        |
|   | 2014           | 2013   | 2014             | 2013   |
| NET INCOME  | \$25.6         | \$19.1 | \$64.6           | \$6.5  |
| OTHER COMPREHENSIVE (LOSS) INCOME   |                |        |                  |        |
| Net unrealized holding gains on available-for-sale securities arising during the period, net of tax (benefit) expense of (\$0.1) and (\$0.3) for the three months ended June 30, 2014 and 2013, respectively, and \$0.4 and (\$0.4) for the six months ended June 30, 2014 and 2013, respectively | (0.5           | ) (0.3 | ) (4.9           | ) (0.3 |
| Net change in pension liability, net of tax benefit of \$0.5 and \$0.9 for the three months ended June 30, 2014 and 2013, respectively, and \$1.1 and \$1.5 for the six months ended June 30, 2014 and 2013, respectively   | 1.1            | 1.2    | 2.1              | 2.4    |
| Unrealized foreign currency translation adjustments, net of tax (benefit) expense of (\$0.5) and \$0.2 for the three months ended June 30, 2014 and 2013, respectively, and (\$1.1) and (\$0.8) for the six months ended June 30, 2014 and 2013, respectively                                     | (1.0           | ) 0.3  | (2.0             | ) (1.3 |
| Other comprehensive (loss) income   | (0.4           | ) 1.2  | (4.8             | ) 0.8  |
| COMPREHENSIVE INCOME  | \$25.2         | \$20.3 | \$59.8           | \$7.3  |

See Notes to Consolidated Financial Statements

5

---

Table of Contents

MONEYGRAM INTERNATIONAL, INC.  
CONSOLIDATED STATEMENTS OF CASH FLOWS  
UNAUDITED

| (Amounts in millions)   | Three Months           |            | Six Months Ended |            |
|---|------------------------|------------|------------------|------------|
|   | Ended June 30,<br>2014 | 2013       | June 30,<br>2014 | 2013       |
| <b>CASH FLOWS FROM OPERATING ACTIVITIES:</b>                                      |                        |            |                  |            |
| Net income  | \$25.6                 | \$19.1     | \$64.6           | \$6.5      |
| Adjustments to reconcile net income to net cash provided by operating activities: |                        |            |                  |            |
| Depreciation and amortization   | 13.6                   | 12.2       | 26.7             | 24.0       |
| Signing bonus amortization  | 12.7                   | 10.0       | 24.5             | 18.8       |
| Signing bonus payments  | (4.6 )                 | (1.6 )     | (9.5 )           | (10.2 )    |
| Loss on debt extinguishment   | —                      | —          | —                | 45.3       |
| Amortization of debt discount and deferred financing costs                        | 0.8                    | 0.7        | 1.4              | 2.1        |
| Provision for uncollectible receivables   | 1.7                    | 2.6        | 3.5              | 5.0        |
| Non-cash compensation and pension expense   | 7.1                    | 5.2        | 12.6             | 9.7        |
| Change in other assets  | (18.5 )                | (19.6 )    | (34.2 )          | (13.6 )    |
| Change in accounts payable and other liabilities                                  | 16.0                   | 23.5       | 1.6              | (25.7 )    |
| Other non-cash items, net   | (0.2 )                 | 0.9        | 0.2              | (0.7 )     |
| Total adjustments   | 28.6                   | 33.9       | 26.8             | 54.7       |
| Change in cash and cash equivalents (substantially restricted)                    | 107.4                  | 227.8      | 182.0            | 480.8      |
| Change in receivables (substantially restricted)                                  | (53.4 )                | (10.7 )    | (177.3 )         | 23.0       |
| Change in payment service obligations   | (17.5 )                | 137.4      | (62.9 )          | (99.0 )    |
| Net cash provided by operating activities   | 90.7                   | 407.5      | 33.2             | 466.0      |
| <b>CASH FLOWS FROM INVESTING ACTIVITIES:</b>                                      |                        |            |                  |            |
| Proceeds from maturities of investments classified as available-for-sale          | 1.1                    | 4.9        | 2.4              | 11.6       |
| Purchases of interest-bearing investments   | (469.7 )               | (500.0 )   | (605.5 )         | (764.7 )   |
| Proceeds from maturities of interest-bearing investments                          | 410.8                  | 100.0      | 621.6            | 311.1      |
| Purchases of property and equipment   | (22.4 )                | (11.2 )    | (39.5 )          | (26.4 )    |
| Proceeds from disposal of property and equipment                                  | 0.2                    | 0.3        | 0.2              | 0.3        |
| Net cash used in investing activities   | (80.0 )                | (406.0 )   | (20.8 )          | (468.1 )   |
| <b>CASH FLOWS FROM FINANCING ACTIVITIES:</b>                                      |                        |            |                  |            |
| Proceeds from issuance of debt  | 129.8                  | —          | 129.8            | 850.0      |
| Transaction costs for issuance and amendment of debt                              | (5.1 )                 | —          | (5.1 )           | (11.8 )    |
| Principal payments on debt  | (2.4 )                 | (2.1 )     | (4.5 )           | (815.2 )   |
| Prepayment penalty  | —                      | —          | —                | (21.5 )    |
| Proceeds from exercise of stock options   | —                      | 0.6        | 0.4              | 0.6        |
| Stock repurchase  | (133.0 )               | —          | (133.0 )         | —          |
| Net cash (used in) provided by financing activities                               | (10.7 )                | (1.5 )     | (12.4 )          | 2.1        |
| <b>NET CHANGE IN CASH AND CASH EQUIVALENTS</b>                                    | <b>—</b>               | <b>—</b>   | <b>—</b>         | <b>—</b>   |
| <b>CASH AND CASH EQUIVALENTS—Beginning of period</b>                              | <b>—</b>               | <b>—</b>   | <b>—</b>         | <b>—</b>   |
| <b>CASH AND CASH EQUIVALENTS—End of period</b>                                    | <b>\$—</b>             | <b>\$—</b> | <b>\$—</b>       | <b>\$—</b> |
| <b>Supplemental cash flow information:</b>  |                        |            |                  |            |
| Cash payments for interest  | \$10.6                 | \$9.4      | \$19.7           | \$25.0     |
| Cash payments for income taxes  | \$0.3                  | \$0.1      | \$0.4            | \$0.2      |
| Change in accrued purchases of property and equipment                             | \$(2.6 )               | \$0.2      | \$(7.8 )         | \$(3.7 )   |

See Notes to Consolidated Financial Statements





Table of Contents

MONEYGRAM INTERNATIONAL, INC.  
CONSOLIDATED STATEMENT OF STOCKHOLDERS' DEFICIT  
UNAUDITED

| (Amounts in millions)  | Preferred Stock | Common Stock | Additional Paid-In Capital | Retained Loss | Accumulated Other Comprehensive Loss | Treasury Stock | Total      |
|--|-----------------|--------------|----------------------------|---------------|--------------------------------------|----------------|------------|
| January 1, 2014  | \$281.9         | \$ 0.6       | \$1,011.8                  | \$(1,214.4 )  | \$ (33.0 )                           | \$(123.9 )     | \$(77.0 )  |
| Net income   | —               | —            | —                          | 64.6          | —                                    | —              | 64.6       |
| Stock-based compensation activity                              | —               | —            | 7.6                        | (2.3 )        | —                                    | 2.3            | 7.6        |
| Capital contribution from investors                            | —               | —            | 0.6                        | —             | —                                    | —              | 0.6        |
| Repurchase and retirement of shares                            | —               | (0.1 )       | (132.9 )                   | —             | —                                    | —              | (133.0 )   |
| Conversion of Series D convertible shares                      | (98.0 )         | 0.1          | 97.9                       | —             | —                                    | —              | —          |
| Net change in available-for-sale securities, net of tax        | —               | —            | —                          | —             | (4.9 )                               | —              | (4.9 )     |
| Net change in pension liability, net of tax                    | —               | —            | —                          | —             | 2.1                                  | —              | 2.1        |
| Unrealized foreign currency translation adjustment, net of tax | —               | —            | —                          | —             | (2.0 )                               | —              | (2.0 )     |
| June 30, 2014  | \$183.9         | \$ 0.6       | \$985.0                    | \$(1,152.1 )  | \$ (37.8 )                           | \$(121.6 )     | \$(142.0 ) |

| (Amounts in millions)  | Preferred Stock | Common Stock | Additional Paid-In Capital | Retained Loss | Accumulated Other Comprehensive Loss | Treasury Stock | Total      |
|--|-----------------|--------------|----------------------------|---------------|--------------------------------------|----------------|------------|
| January 1, 2013  | \$281.9         | \$ 0.6       | \$1,001.0                  | \$(1,265.9 )  | \$ (52.3 )                           | \$(126.7 )     | \$(161.4 ) |
| Net income   | —               | —            | —                          | 6.5           | —                                    | —              | 6.5        |
| Stock-based compensation activity                              | —               | —            | 4.1                        | (0.8 )        | —                                    | 2.3            | 5.6        |
| Capital contribution from investors                            | —               | —            | 0.3                        | —             | —                                    | —              | 0.3        |
| Net change in available-for-sale securities, net of tax        | —               | —            | —                          | —             | (0.3 )                               | —              | (0.3 )     |
| Net change in pension liability, net of tax                    | —               | —            | —                          | —             | 2.4                                  | —              | 2.4        |
| Unrealized foreign currency translation adjustment, net of tax | —               | —            | —                          | —             | (1.3 )                               | —              | (1.3 )     |
| June 30, 2013  | \$281.9         | \$ 0.6       | \$1,005.4                  | \$(1,260.2 )  | \$ (51.5 )                           | \$(124.4 )     | \$(148.2 ) |

See Notes to Consolidated Financial Statements

7

---

Table of Contents

MONEYGRAM INTERNATIONAL, INC. AND SUBSIDIARIES  
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS  
(Unaudited)

---

Note 1 — Description of the Business and Basis of Presentation

---

References to “MoneyGram,” the “Company,” “we,” “us” and “our” are to MoneyGram International, Inc. and its subsidiaries and consolidated entities.

Nature of Operations — MoneyGram offers products and services under its two reporting segments: Global Funds Transfer (“GFT”) and Financial Paper Products (“FPP”). The GFT segment provides global money transfer services and bill payment services to consumers through a network of agents. The FPP segment provides official check outsourcing services and money orders through financial institutions and agents.

Basis of Presentation — The accompanying unaudited consolidated financial statements of the Company have been prepared in accordance with accounting principles generally accepted in the United States of America (“U.S. GAAP”) and the instructions to Form 10-Q and Rule 10-01 of Regulation S-X. Accordingly, they do not include all of the information and notes required for complete financial statements. In the opinion of management, all adjustments considered necessary for a fair presentation have been included and are of a normal recurring nature. Operating results for the three and six months ended June 30, 2014 are not necessarily indicative of the results that may be expected for future periods. For further information, refer to the Consolidated Financial Statements and Notes thereto included in the Company’s Annual Report on Form 10-K for the year ended December 31, 2013.

Use of Estimates — The process of preparing financial statements in conformity with U.S. GAAP requires the use of estimates and judgments that affect the reported amount of assets, liabilities, revenue and expenses. These estimates and judgments are based on historical experience, future expectations and other factors and assumptions the Company believes to be reasonable under the circumstances. These estimates and judgments are reviewed on an ongoing basis and are revised when necessary. Changes in estimates are recorded in the period of change. Actual amounts may differ from these estimates.

Recently Issued Accounting Standards — In May 2014, the Financial Accounting Standards Board (“FASB”) issued Accounting Standards Update (“ASU”) 2014-09, Revenue from Contracts with Customers (“ASU 2014-09”). The new guidance sets forth a new five-step revenue recognition model which replaces the prior revenue recognition guidance in its entirety and is intended to eliminate numerous industry-specific pieces of revenue recognition guidance that have historically existed in U.S. GAAP. The underlying principle of the new standard is that a business or other organization will recognize revenue to depict the transfer of promised goods or services to customers in an amount that reflects what it expects in exchange for the goods or services. The standard also requires more detailed disclosures and provides additional guidance for transactions that were not addressed completely in the prior accounting guidance. ASU 2014-09 provides alternative methods of initial adoption and is effective for annual periods beginning after December 15, 2016 and interim periods within those annual periods. Early adoption is not permitted. The Company is currently evaluating the impact this standard will have on the consolidated financial statements.

---

Note 2 — Reorganization and Restructuring Costs

---

In the first quarter of 2014, the Company announced the implementation of a global transformation program (the “2014 Global Transformation Program”), which includes certain reorganization and restructuring activities centered around facilities and headcount rationalization, system efficiencies and headcount right-shoring and outsourcing. The Company projects that the program will conclude at the end of the 2015 fiscal year. The activities include employee termination benefits and other costs which qualify as restructuring activities as defined by ASC 420, Exit or Disposal Cost Obligations as well as certain reorganization activities related to the relocation of various operations to existing or new Company facilities and third party providers which are outside the scope of ASC 420. The following figures are the Company’s estimates and are subject to change as the 2014 Global Transformation Program continues to be

implemented.

8

---

Table of Contents

The following table is a roll-forward of the restructuring costs accrual related to the 2014 Global Transformation Program as of June 30, 2014:

| (Amounts in millions)      | Severance,<br>outplacement<br>and related<br>benefits | Other <sup>(1)</sup> | Total  |
|----------------------------|---|----------------------|--------|
| Balance, December 31, 2013 | \$—   | \$—                  | \$—    |
| Expenses                   | 6.0   | 1.0                  | 7.0    |
| Cash payments              | (0.1  | ) (1.0               | ) (1.1 |
| Balance, June 30, 2014     | \$5.9   | \$—                  | \$5.9  |

<sup>(1)</sup> Other primarily relates to expenses for facilities relocation and professional fees. Such costs are expensed as incurred.

The following table is a summary of the cumulative restructuring costs incurred to date and the estimated remaining restructuring costs to be incurred for the 2014 Global Transformation Program as of June 30, 2014:

| (Amounts in millions)                                   | Severance,<br>outplacement<br>and related<br>benefits | Other <sup>(1)</sup> | Total  |
|---|---|----------------------|--------|
| Restructuring Costs in operating expenses               |   |                      |        |
| Cumulative restructuring costs incurred to date         | \$6.0   | \$1.0                | \$7.0  |
| Estimated additional restructuring costs to be incurred | 4.6   | 1.1                  | 5.7    |
| Total restructuring costs in operating expenses         | \$10.6  | \$2.1                | \$12.7 |

<sup>(1)</sup> Other primarily relates to expenses for facilities relocation and professional fees. Such costs are expensed as incurred.

The following table is a summary of expenses related to the reorganization and restructuring activities for the three and six months ended June 30, 2014:

| (Amounts in millions)                        | Three Months<br>Ended June 30,<br>2014 | Six Months<br>Ended June 30,<br>2014 |
|--|--|--------------------------------------|
| Restructuring costs in operating expenses:   |  |                                      |
| Compensation and benefits                    | \$3.8                                  | \$6.0                                |
| Transaction and operations support           | 0.2                                    | 1.0                                  |
| Total restructuring costs                    | \$4.0                                  | \$7.0                                |
| Reorganization costs in operating expenses:  |  |                                      |
| Compensation and benefits                    | \$1.1                                  | \$1.2                                |
| Transaction and operations support           | 1.6                                    | 1.6                                  |
| Total reorganization costs                   | 2.7                                    | 2.8                                  |
| Total reorganization and restructuring costs | \$6.7                                  | \$9.8                                |

The following table is a summary of restructuring expenses related to the 2014 Global Transformation Program incurred by reportable segment:

| (Amounts in millions)                              | GFT    | FPP   | Other | Total  |
|--|--------|-------|-------|--------|
| First quarter 2014                                 | \$2.6  | \$0.3 | \$0.1 | \$3.0  |
| Second quarter 2014                                | 3.4    | 0.4   | 0.2   | 4.0    |
| Total cumulative expenses incurred to date         | \$6.0  | \$0.7 | \$0.3 | \$7.0  |
| Total estimated additional expenses to be incurred | 4.8    | 0.6   | 0.3   | 5.7    |
| Total restructuring expenses                       | \$10.8 | \$1.3 | \$0.6 | \$12.7 |



Table of Contents

---

**Note 3 — Assets in Excess of Payment Service Obligations**

---

The following table shows the amount of assets in excess of payment service obligations at June 30, 2014 and December 31, 2013:

| (Amounts in millions)                                     | June 30,<br>2014 | December<br>31, 2013 |
|---|------------------|----------------------|
| Cash and cash equivalents (substantially restricted)      | \$2,046.5        | \$2,228.5            |
| Receivables, net (substantially restricted)               | 941.8            | 767.7                |
| Interest-bearing investments (substantially restricted)   | 994.8            | 1,011.6              |
| Available-for-sale investments (substantially restricted) | 40.2             | 48.1                 |
|   | 4,023.3          | 4,055.9              |
| Payment service obligations                               | (3,674.2 )       | (3,737.1 )           |
| Assets in excess of payment service obligations           | \$349.1          | \$318.8              |

The Company was in compliance with its contractual and financial regulatory requirements as of June 30, 2014 and December 31, 2013. See Note 7 — Debt for additional disclosure in regards to the Company's compliance with its contractual and financial requirements.

---

**Note 4 — Fair Value Measurement**

---

Fair value is defined as the exchange price that would be received for an asset or paid to transfer a liability, or the exit price, in an orderly transaction between market participants on the measurement date. A three-level hierarchy is used for fair value measurements based upon the observability of the inputs to the valuation of an asset or liability as of the measurement date. Under the hierarchy, the highest priority is given to unadjusted quoted prices in active markets for identical assets or liabilities (Level 1), followed by observable inputs (Level 2) and unobservable inputs (Level 3). A financial instrument's level within the hierarchy is based on the lowest level of any input that is significant to the fair value measurement. Following is a description of the Company's valuation methodologies used to estimate the fair value for assets and liabilities:

Assets and liabilities that are measured at fair value on a recurring basis:

Available-for-sale investments — For U.S. government agencies and residential mortgage-backed securities collateralized by U.S. government agency securities, fair value measures are generally obtained from independent sources, including a pricing service. Because market quotes are generally not readily available or accessible for these specific securities, the pricing service generally measures fair value through the use of pricing models and observable inputs for similar assets and market data. Accordingly, these securities are classified as Level 2 financial instruments. The Company periodically corroborates the valuations provided by the pricing service through internal valuations utilizing externally developed cash flow models, comparison to actual transaction prices for any sold securities and any broker quotes received on the same security.

For other asset-backed securities and investments in limited partnerships, market quotes are generally not available. If available, the Company will utilize a fair value measurement from a pricing service. The pricing service utilizes a pricing model based on market observable data and indices, such as quotes for comparable securities, yield curves, default indices, interest rates and historical prepayment speeds. If a fair value measurement is not available from the pricing service, the Company will utilize a broker quote, if available. Because the inputs and assumptions that brokers use to develop prices are unknown, most valuations that are based on brokers' quotes are classified as Level 3. If no broker quote is available, or if such quote cannot be corroborated by market data or internal valuations, the Company may perform internal valuations utilizing externally developed cash flow models. These pricing models are based on market observable spreads and, when available, observable market indices. The pricing models also use inputs such as the rate of future prepayments and expected default rates on the principal, which are derived by the Company based on the characteristics of the underlying structure and historical prepayment speeds experienced at the interest rate levels

projected for the underlying collateral. The pricing models for certain asset-backed securities also include significant non-observable inputs such as internally assessed credit ratings for non-rated securities combined with externally provided credit spreads. Observability of market inputs to the valuation models used for pricing certain of the Company's investments has deteriorated with the disruption to the credit markets as overall liquidity and trading activity in these sectors has been substantially reduced. Accordingly, securities valued using a pricing model are classified as Level 3 financial instruments.



Table of Contents

Derivative financial instruments — Derivatives consist of forward contracts to manage income statement exposure to foreign currency exchange risk arising from the Company's assets and liabilities denominated in foreign currencies.

The Company's forward contracts are well-established products, allowing the use of standardized models with market-based inputs. These models do not contain a high level of subjectivity and the inputs are readily observable.

Accordingly, the Company has classified its forward contracts as Level 2 financial instruments. See Note 6 —

Derivative Financial Instruments for additional disclosure on the Company's forward contracts.

Deferred compensation — The assets associated with the deferred compensation plan that are funded through voluntary contributions by the Company consist of investments in money market securities and mutual funds. These investments were classified as Level 1 as there are quoted market prices for these funds.

Table of Contents

The following tables summarize the Company's financial assets and liabilities measured at fair value by hierarchy level on a recurring basis at June 30, 2014 and December 31, 2013:

| (Amounts in millions)                                      | Fair Value at June 30, 2014 |         |         | Total  |
|--|-----------------------------|---------|---------|--------|
|  | Level 1                     | Level 2 | Level 3 |        |
| Financial assets:  |                             |         |         |        |
| Available-for-sale investments (substantially restricted): |                             |         |         |        |
| U.S. government agencies                                   | \$—                         | \$8.0   | \$—     | \$8.0  |
| Residential mortgage-backed securities — agencies          | —                           | 16.9    | —       | 16.9   |
| Other asset-backed securities                              | —                           | —       | 15.3    | 15.3   |
| Investment related to deferred compensation trust          | 10.0                        | —       | —       | 10.0   |
| Forward contracts  | —                           | 0.2     | —       | 0.2    |
| Total financial assets                                     | \$10.0                      | \$25.1  | \$15.3  | \$50.4 |
| Financial liabilities:                                     |                             |         |         |        |
| Forward contracts  | \$—                         | \$1.2   | \$—     | \$1.2  |

| (Amounts in millions)                                      | Fair Value at December 31, 2013 |         |         | Total  |
|--|---------------------------------|---------|---------|--------|
|  | Level 1                         | Level 2 | Level 3 |        |
| Financial assets:  |                                 |         |         |        |
| Available-for-sale investments (substantially restricted): |                                 |         |         |        |
| U.S. government agencies                                   | \$—                             | \$8.0   | \$—     | \$8.0  |
| Residential mortgage-backed securities — agencies          | —                               | 19.5    | —       | 19.5   |
| Other asset-backed securities                              | —                               | —       | 20.6    | 20.6   |
| Investment related to deferred compensation trust          | 9.6                             | —       | —       | 9.6    |
| Forward contracts  | —                               | 0.2     | —       | 0.2    |
| Total financial assets                                     | \$9.6                           | \$27.7  | \$20.6  | \$57.9 |
| Financial liabilities:                                     |                                 |         |         |        |
| Forward contracts  | \$—                             | \$0.6   | \$—     | \$0.6  |

The following is a summary of the unobservable inputs used in other asset-backed securities classified as Level 3 at June 30, 2014 and December 31, 2013:

| (Amounts in millions, except net average price) | Unobservable Input | Pricing Source              | June 30, 2014 |                                  | December 31, 2013 |                                  |
|---|--------------------|-----------------------------|---------------|----------------------------------|-------------------|----------------------------------|
|   |                    |                             | Market Value  | Net Average Price <sup>(1)</sup> | Market Value      | Net Average Price <sup>(1)</sup> |
| Alt-A   | Price              | Third party pricing service | \$0.1         | \$65.48                          | \$0.1             | \$17.01                          |
| Home Equity                                     | Price              | Third party pricing service | 0.1           | 28.82                            | 0.2               | 51.87                            |
| Indirect Exposure - High Grade                  | Price              | Third party pricing service | 8.3           | 8.06                             | 8.2               | 7.90                             |
| Indirect Exposure - Mezzanine                   | Price              | Third party pricing service | 1.5           | 1.39                             | 2.6               | 2.12                             |
| Indirect Exposure - Mezzanine                   | Price              | Broker                      | 1.3           | 1.63                             | 5.0               | 6.01                             |
| Other   | Discount margin    | Manual                      | 4.0           | 21.56                            | 4.5               | 23.85                            |
| Total   |                    |                             | \$15.3        | \$4.15                           | \$20.6            | \$5.24                           |

<sup>(1)</sup> Net average price is per \$100.00

Table of Contents

The following table provides a roll-forward of the other asset-backed securities classified as Level 3, which are measured at fair value on a recurring basis, for the three and six months ended June 30, 2014 and 2013:

| (Amounts in millions) | Three Months Ended June 30, |        | Six Months Ended June 30, |        |
|-----------------------|-----------------------------|--------|---------------------------|--------|
|                       | 2014                        | 2013   | 2014                      | 2013   |
| Beginning balance     | \$15.6                      | \$17.7 | \$20.6                    | \$18.0 |
| Principal paydowns    | (0.2 )                      | —      | (4.0 )                    | (0.1 ) |
| Unrealized gains      | 0.3                         | 0.5    | 0.3                       | 1.3    |
| Unrealized losses     | (0.4 )                      | (0.6 ) | (1.6 )                    | (1.6 ) |
| Ending balance        | \$15.3                      | \$17.6 | \$15.3                    | \$17.6 |

There were no other-than-temporary impairments during the three and six months ended June 30, 2014 and 2013.

Assets and liabilities that are disclosed at fair value — Debt and interest-bearing investments (substantially restricted) are carried at amortized cost; however, the Company estimates the fair value of debt for disclosure purposes. The fair value of debt is estimated using market quotations, where available, credit ratings, observable market indices and other market data (Level 2). The following table is a summary of fair value and carrying value of debt as of June 30, 2014 and December 31, 2013:

| (Amounts in millions)                                    | Fair Value    |                   | Carrying Value |                   |
|--|---------------|-------------------|----------------|-------------------|
|  | June 30, 2014 | December 31, 2013 | June 30, 2014  | December 31, 2013 |
| Senior secured credit facility and incremental term loan | \$953.7       | \$849.2           | \$968.3        | \$842.9           |

The carrying amounts for the Company's cash and cash equivalents (substantially restricted) and the interest-bearing investments (substantially restricted) approximate fair value as of June 30, 2014 and December 31, 2013.

Assets and liabilities measured at fair value on a non-recurring basis — Assets and liabilities that are measured at fair value on a non-recurring basis relate primarily to the Company's tangible fixed assets, goodwill and other intangible assets, which are re-measured only in the event of an impairment. No impairments of fixed assets, goodwill and other intangible assets were recorded during the three and six months ended June 30, 2014 and 2013.

Fair value re-measurements are normally based on significant unobservable inputs (Level 3). Tangible and intangible fixed asset fair values are normally derived using a discounted cash flow model based on expected future cash flows discounted using a weighted-average cost of capital rate. If it is determined an impairment has occurred, the carrying value of the asset is reduced to fair value with a corresponding charge to the "Other expense" line in the Consolidated Statements of Operations.

The Company also records the investments in its defined benefit pension plan, or "the Pension Plan", trust at fair value. The majority of the Pension Plan's investments are common collective trusts held by the Pension Plan's trustee. The fair values of the Pension Plan's investments are determined by the trustee based on the current market values of the underlying assets. In instances where market prices are not available, market values are determined by using bid quotations obtained from major market makers or security exchanges or bid quotations for identical or similar obligations. See Note 10 — Pension and Other Benefits in the Company's Annual Report on Form 10-K for the year ended December 31, 2013 for additional disclosure of investments held by the Pension Plan.

Table of Contents

## Note 5 — Investment Portfolio

The Company's portfolio is invested in cash and cash equivalents, interest-bearing investments and available-for-sale investments, all of which are substantially restricted. See Note 2 — Summary of Significant Accounting Policies in the Company's Annual Report on Form 10-K for the year ended December 31, 2013 for additional disclosure in regards to substantially restricted assets. The following table shows the components of the investment portfolio as of June 30, 2014 and December 31, 2013:

| (Amounts in millions)                                     | June 30,<br>2014 | December<br>31, 2013 |
|---|------------------|----------------------|
| Cash  | \$2,036.7        | \$2,204.5            |
| Money-market securities                                   | 9.8              | 24.0                 |
| Cash and cash equivalents (substantially restricted)      | 2,046.5          | 2,228.5              |
| Interest-bearing investments (substantially restricted)   | 994.8            | 1,011.6              |
| Available-for-sale investments (substantially restricted) | 40.2             | 48.1                 |
| Total investment portfolio                                | \$3,081.5        | \$3,288.2            |

Cash and Cash Equivalents (substantially restricted) — Cash and cash equivalents consist of interest-bearing deposit accounts, non-interest bearing transaction accounts and money market securities. The Company's money market securities are invested in two funds, each of which is AAA rated and consists of U.S. Treasury bills, notes or other obligations issued or guaranteed by the U.S. government and its agencies, as well as repurchase agreements secured by such instruments.

Interest-bearing Investments (substantially restricted) — Interest-bearing investments consist of time deposits and certificates of deposit with maturities of up to 24 months, and are issued from financial institutions rated A- or better as of June 30, 2014.

Available-for-sale Investments (substantially restricted) — Available-for-sale investments consist of mortgage-backed securities, other asset-backed securities and agency debenture securities. The following table is a summary of the amortized cost and fair value of available-for-sale investments as of June 30, 2014:

| (Amounts in millions, except net average price)   | Amortized<br>Cost | Gross<br>Unrealized<br>Gains | Gross<br>Unrealized<br>Losses | Fair<br>Value | Net<br>Average<br>Price <sup>(1)</sup> |
|---|-------------------|------------------------------|-------------------------------|---------------|--|
| Residential mortgage-backed securities — agencies | \$15.4            | \$1.5                        | \$—                           | \$16.9        | \$110.63                               |
| Other asset-backed securities                     | 5.4               | 9.9                          | —                             | 15.3          | 4.15                                   |
| U.S. government agencies                          | 8.0               | —                            | —                             | 8.0           | 99.99                                  |
| Total   | \$28.8            | \$11.4                       | \$—                           | \$40.2        | \$10.27                                |

<sup>(1)</sup> Net average price is per \$100.00

The following table is a summary of the amortized cost and fair value of available-for-sale investments as of December 31, 2013:

| (Amounts in millions, except net average price)   | Amortized<br>Cost | Gross<br>Unrealized<br>Gains | Gross<br>Unrealized<br>Losses | Fair<br>Value | Net<br>Average<br>Price <sup>(1)</sup> |
|---|-------------------|------------------------------|-------------------------------|---------------|--|
| Residential mortgage-backed securities — agencies | \$17.8            | \$1.7                        | \$—                           | \$19.5        | \$110.45                               |
| Other asset-backed securities                     | 5.9               | 14.7                         | —                             | 20.6          | 5.24                                   |
| U.S. government agencies                          | 7.7               | 0.3                          | —                             | 8.0           | 99.87                                  |
| Total   | \$31.4            | \$16.7                       | \$—                           | \$48.1        | \$11.50                                |

<sup>(1)</sup> Net average price is per \$100.00

At June 30, 2014 and December 31, 2013, 62 percent and 57 percent, respectively, of the available-for-sale portfolio

were invested in debentures of U.S. government agencies or securities collateralized by U.S. government agency debentures. These securities have the implicit backing of the U.S. government and the Company expects to receive full par value upon maturity or pay-down, as well as all interest payments. Included in other asset-backed securities are collateralized debt obligations backed primarily by high-grade debt, mezzanine equity tranches of collateralized debt obligations and home equity loans, along with private equity investments, as summarized in Note 4 — Fair Value Measurement. The other asset-backed securities continue to have market exposure, and this risk is factored into the fair value estimates of the Company, with the average price of an asset-backed security at \$0.04 per dollar of par value at June 30, 2014.

Table of Contents

Gains and Losses and Other-than-temporary Impairments — At June 30, 2014 and December 31, 2013, net unrealized gains of \$12.4 million and \$17.3 million, respectively, were included in the Consolidated Balance Sheets in "Accumulated other comprehensive loss."

Investment Ratings — In rating the securities in its investment portfolio, the Company uses ratings from Moody's Investor Service ("Moody's"), Standard & Poors ("S&P") and Fitch Ratings ("Fitch"). If the rating agencies have split ratings, the Company uses the highest two out of three ratings across the ratings agencies for disclosure purposes. If none of the rating agencies have the same rating, the Company uses the lowest rating across the agencies for disclosure purposes. Securities issued or backed by U.S. government agencies are included in the AAA rating category. Investment grade is defined as a security having a Moody's equivalent rating of Aaa, Aa, A or Baa or an S&P equivalent rating of AAA, AA, A or BBB. The Company's investments at June 30, 2014 and December 31, 2013 consisted of the following ratings:

| (Dollars in millions)  | June 30, 2014        |            |                        | December 31, 2013    |            |                        |
|------------------------|----------------------|------------|------------------------|----------------------|------------|------------------------|
|                        | Number of Securities | Fair Value | Percent of Investments | Number of Securities | Fair Value | Percent of Investments |
| Investment grade       | 16                   | \$24.8     | 62 %                   | 16                   | \$30.8     | 64 %                   |
| Below investment grade | 46                   | 15.4       | 38 %                   | 50                   | 17.3       | 36 %                   |
| Total                  | 62                   | \$40.2     | 100 %                  | 66                   | \$48.1     | 100 %                  |

Had the Company used the lowest rating from the rating agencies in the information presented above, there would be no change and a \$3.4 million change to investment grade fair value as of June 30, 2014 and December 31, 2013, respectively.

Contractual Maturities — Actual maturities may differ from contractual maturities as borrowers may have the right to call or prepay obligations, sometimes without call or prepayment penalties. Maturities of mortgage-backed and other asset-backed securities depend on the repayment characteristics and experience of the underlying obligations. The following table is a summary of amortized cost and fair value of available-for-sale securities by contractual maturity as of June 30, 2014 and December 31, 2013:

| (Amounts in millions)                             | June 30, 2014  |            | December 31, 2013 |            |
|---|----------------|------------|-------------------|------------|
|   | Amortized Cost | Fair Value | Amortized Cost    | Fair Value |
| One year or less                                  | \$8.0          | \$8.0      | \$7.7             | \$8.0      |
| Mortgage-backed and other asset-backed securities | 20.8           | 32.2       | 23.7              | 40.1       |
| Total   | \$28.8         | \$40.2     | \$31.4            | \$48.1     |

Fair Value Determination — The Company uses various sources of pricing for its fair value estimates of its available-for-sale portfolio. The percentage of the portfolio for which the various pricing sources were used is as follows at June 30, 2014 and December 31, 2013: 67 percent and 64 percent, respectively, used a third party pricing service; three percent and 10 percent, respectively, used broker pricing; and 30 percent and 26 percent, respectively, used internal pricing.

Assessment of Unrealized Losses — The Company had no unrealized losses in its available-for-sale portfolio at June 30, 2014 and December 31, 2013.

Table of Contents

## Note 6 — Derivative Financial Instruments

The Company uses forward contracts to manage its foreign currency needs and foreign currency exchange risk arising from its assets and liabilities denominated in foreign currencies. While these contracts may mitigate certain foreign currency risk, they are not designated as hedges for accounting purposes. The "Transaction and operations support" line in the Consolidated Statements of Operations and the "Net cash provided by operating activities" line in the Consolidated Statements of Cash Flows include the following losses (gains) related to assets and liabilities denominated in foreign currencies, for the three and six months ended June 30, 2014 and 2013:

| (Amounts in millions)   | Three Months Ended June 30, |          | Six Months Ended June 30, |        |
|---|-----------------------------|----------|---------------------------|--------|
|   | 2014                        | 2013     | 2014                      | 2013   |
| Net realized foreign currency losses (gains)                                | \$0.5                       | \$(0.4 ) | \$2.2                     | \$3.9  |
| Net (gains) losses from the related forward contracts                       | (0.5 )                      | 0.8      | (2.1 )                    | (3.7 ) |
| Net losses from foreign currency transactions and related forward contracts | \$—                         | \$0.4    | \$0.1                     | \$0.2  |

As of June 30, 2014 and December 31, 2013, the Company had \$170.2 million and \$129.0 million, respectively, of outstanding notional amounts relating to its forward contracts. As of June 30, 2014 and December 31, 2013, the Company reflects the following fair values of derivative forward contract instruments in its Consolidated Balance Sheets:

| (Amounts in millions) | Balance Sheet Location                 | Gross Amount of Recognized Assets      |                   | Gross Amount of Offset |                   | Net Amount of Assets Presented in the Consolidated Balance Sheets      |                   |
|-----------------------|--|--|-------------------|------------------------|-------------------|--|-------------------|
|                       |  | June 30, 2014                          | December 31, 2013 | June 30, 2014          | December 31, 2013 | June 30, 2014  | December 31, 2013 |
| Forward contracts     | Other assets                           | \$0.3                                  | \$0.4             | \$(0.1 )               | \$(0.2 )          | \$0.2  | \$0.2             |
| (Amounts in millions) | Balance Sheet Location                 | Gross Amount of Recognized Liabilities |                   | Gross Amount of Offset |                   | Net Amount of Liabilities Presented in the Consolidated Balance Sheets |                   |
|                       |  | June 30, 2014                          | December 31, 2013 | June 30, 2014          | December 31, 2013 | June 30, 2014  | December 31, 2013 |
| Forward contracts     | Accounts payable and other liabilities | \$(1.3 )                               | \$(0.8 )          | \$0.1                  | \$0.2             | \$(1.2 )   | \$(0.6 )          |

The Company's forward contracts are primarily executed with counterparties governed by International Swaps and Derivatives Association agreements that generally include standard netting arrangements. Hence, asset and liability positions from forward contracts and all other foreign exchange transactions with the same counterparty are net settled upon maturity.

Table of Contents

## Note 7 — Debt

The following is a summary of the Company's outstanding debt at June 30, 2014 and activity since December 31, 2013:

| (Amounts in millions)          | 2013 Credit Agreement                   |   | Total   |
|--------------------------------|---|---|---------|
|                                | Senior secured credit facility due 2020 | Tranche B-1 term loan facility due 2020 |         |
| Balance at December 31, 2013   | \$842.9                                 | \$—                                     | \$842.9 |
| Borrowings, gross              | —                                       | 130.0                                   | 130.0   |
| Discount on borrowings         | —                                       | (0.2)                                   | (0.2)   |
| Amortization of discount       | 0.1                                     | —                                       | 0.1     |
| Payments                       | (4.5)                                   | —                                       | (4.5)   |
| Balance at June 30, 2014       | \$838.5                                 | \$129.8                                 | \$968.3 |
| Weighted average interest rate | 4.25                                    | % 4.25                                  | %       |

2013 Credit Agreement — On March 28, 2013, the Company, as borrower, entered into an Amended and Restated Credit Agreement (the "2013 Credit Agreement") with Bank of America, N.A. ("BOA"), as administrative agent, the financial institutions party thereto as lenders and the other agents party thereto. The 2013 Credit Agreement provides for (i) a senior secured five-year revolving credit facility up to an aggregate principal amount of \$125.0 million (the "Revolving Credit Facility") and (ii) a senior secured seven-year term loan facility of \$850.0 million (the "Term Credit Facility"). The proceeds of the Term Credit Facility were used to repay in full all outstanding indebtedness under the \$540.0 million Credit Agreement with BOA, as Administrative Agent, and the lenders party thereto (the "2011 Credit Agreement"), to purchase all of the outstanding second lien notes to Goldman, Sachs & Co. ("Goldman Sachs") and also have been used to pay certain costs, fees and expenses relating to the 2013 Credit Agreement and the purchase of the second lien notes and for general corporate purposes. The Revolving Credit Facility includes a sub-facility that permits the Company to request the issuance of letters of credit up to an aggregate amount of \$50.0 million, with borrowings available for general corporate purposes.

On April 2, 2014, the Company, as borrower, entered into a First Incremental Amendment and Joinder Agreement (the "Incremental Agreement") with BOA, as administrative agent, and various lenders. The Incremental Agreement provided for (a) a tranche under the term loan facility in an aggregate principal amount of \$130.0 million (the "Tranche B-1 Term Loan Facility") to be made available to the Company under the 2013 Credit Agreement, (b) an increase in the Revolving Credit Facility under the 2013 Credit Agreement from \$125.0 million to \$150.0 million and (c) certain other amendments to the 2013 Credit Agreement including, without limitation, (i) amendments to certain of the conditions precedent with respect to these incremental borrowings, (ii) an increase in the maximum secured leverage ratio with which the Company is required to comply as of the last day of each fiscal quarter, and (iii) amendments to permit the Company to borrow up to \$300.0 million under the facility for share repurchases exclusively from affiliates of Thomas H. Lee Partners L.P. ("THL") and Goldman Sachs. The Company borrowed \$130.0 million under the Tranche B-1 Term Loan Facility on April 2, 2014, and the proceeds were used to fund a portion of the share repurchases from THL reducing the limit for such purchases to \$170.0 million. See Note 9 — Stockholders' Deficit for additional disclosure on the share repurchase.

The 2013 Credit Agreement is secured by substantially all of the non-financial assets of the Company and its material domestic subsidiaries that guarantee the payment and performance of the Company's obligations under the 2013 Credit Agreement.

The Company may elect an interest rate under the 2013 Credit Agreement at each reset period based on the BOA prime bank rate or the Eurodollar rate. The interest rate election may be made individually for the Term Credit Facility and each draw under the Revolving Credit Facility. The interest rate will be either the "alternate base rate" (calculated in part based on the BOA prime rate) plus either 200 or 225 basis points (depending on the Company's



secured leverage ratio or total leverage ratio, as applicable, at such time) or the Eurodollar rate plus either 300 or 325 basis points (depending on the Company's secured leverage ratio or total leverage ratio, as applicable, at such time). In connection with the initial funding under the 2013 Credit Agreement, the Company elected the Eurodollar rate as its primary interest basis. Under the terms of the 2013 Credit Agreement, the minimum interest rate applicable to Eurodollar borrowings under the Term Credit Facility is 100 basis points plus the applicable margins previously referred to in this paragraph.

Fees on the daily unused availability under the Revolving Credit Facility are 50 basis points. As of June 30, 2014, the Company had \$0.4 million of outstanding letters of credit and no borrowings under the Revolving Credit Facility, leaving \$149.6 million of availability thereunder.

Table of Contents

Debt Covenants and Other Restrictions — Borrowings under the 2013 Credit Agreement are subject to various limitations that restrict the Company's ability to: incur additional indebtedness; create or incur additional liens; effect mergers and consolidations; make certain acquisitions or investments; sell assets or subsidiary stock; pay dividends and other restricted payments; and effect loans, advances and certain other transactions with affiliates. In addition, the Revolving Credit Facility has covenants that place limitations on the use of proceeds from borrowings under the facility.

The Company is required to maintain Asset Coverage greater than its payment service obligation. Assets used in the determination of the Asset Coverage covenant are cash and cash equivalents, cash and cash equivalents (substantially restricted), receivables, net (substantially restricted), interest-bearing investments (substantially restricted) and available-for-sale investments (substantially restricted). See Note 3 — Assets in Excess of Payment Service Obligations for additional disclosure of the Asset Coverage calculation as of June 30, 2014.

The 2013 Credit Agreement also has quarterly financial covenants to maintain the following interest coverage and total secured leverage ratios:

|   | Interest<br>Coverage<br>Minimum<br>Ratio | Total<br>Secured<br>Leverage<br>Not to<br>Exceed |
|---|--|--|
| Present through September 30, 2014        | 2.15:1                                   | 5.000:1  |
| October 1, 2014 through December 31, 2014 | 2.25:1                                   | 5.000:1  |
| January 1, 2015 through December 31, 2015 | 2.25:1                                   | 4.750:1  |
| January 1, 2016 through December 31, 2016 | 2.25:1                                   | 4.250:1  |
| January 1, 2017 through December 31, 2017 | 2.25:1                                   | 3.750:1  |
| January 1, 2018 through maturity          | 2.25:1                                   | 3.500:1  |

We continuously monitor our compliance with our debt covenants. At June 30, 2014, the Company was in compliance with its financial covenants: our Interest Coverage ratio was 7.83 and our Total Secured Leverage ratio was 3.221.

Deferred Financing Costs — The Company capitalized financing costs in "Other assets" in the Consolidated Balance Sheet and amortizes them over the term of the related debt using the effective interest method. Amortization is recorded in "Interest expense" in the Consolidated Statements of Operations. The following is a summary of the deferred financing costs at June 30, 2014:

| (Amounts in millions)                    | Six Months Ended<br>June 30, 2014 |
|--|-----------------------------------|
| Balance at December 31, 2013             | \$13.3                            |
| Capitalized deferred financing costs     | 5.1                               |
| Amortization of deferred financing costs | (1.3)                             |
| Balance at June 30, 2014                 | \$17.1                            |

Interest Paid in Cash — The Company paid \$10.6 million and \$19.7 million of interest for the three and six months ended June 30, 2014, respectively, and \$9.4 million and \$25.0 million of interest for the three and six months ended June 30, 2013, respectively.

Maturities — At June 30, 2014, debt totaling \$912.6 million will mature in 2020, while debt principal totaling \$56.4 million will be paid quarterly in increments of \$2.4 million through 2020. Any borrowings under the Revolving Credit Facility will mature in 2018.

Table of Contents

---

**Note 8 — Pensions and Other Benefits**

---

The following table shows net periodic benefit expense for the Company's Pension Plan and combined supplemental executive retirement plans ("SERPs"), for the three and six months ended June 30, 2014 and 2013:

| (Amounts in millions)          | Three Months Ended June 30, |        | Six Months Ended June 30, |        |
|--------------------------------|-----------------------------|--------|---------------------------|--------|
|                                | 2014                        | 2013   | 2014                      | 2013   |
| Interest cost                  | \$2.7                       | \$2.4  | \$5.4                     | \$4.8  |
| Expected return on plan assets | (1.9 )                      | (1.9 ) | (3.7 )                    | (3.7 ) |
| Recognized net actuarial loss  | 1.7                         | 2.0    | 3.4                       | 3.9    |
| Net periodic benefit expense   | \$2.5                       | \$2.5  | \$5.1                     | \$5.0  |

The Company made contributions to the Pension Plan of \$2.0 million and \$4.0 million for the three and six months ended June 30, 2014, respectively, and \$2.0 million during the three and six months ended June 30, 2013, respectively. Contributions made to the combined SERPs were \$1.0 million and \$2.1 million for the three and six months ended June 30, 2014, respectively, and \$0.9 million and \$2.1 million for the three and six months ended June 30, 2013, respectively.

The following table is a summary of net periodic benefit expense for the Company's postretirement medical benefit plans, for the three and six months ended June 30, 2014 and 2013:

| (Amounts in millions)                | Three Months Ended June 30, |          | Six Months Ended June 30, |          |
|--------------------------------------|-----------------------------|----------|---------------------------|----------|
|                                      | 2014                        | 2013     | 2014                      | 2013     |
| Amortization of prior service credit | \$(0.1 )                    | \$(0.1 ) | \$(0.3 )                  | \$(0.3 ) |
| Recognized net actuarial loss        | —                           | 0.1      | 0.1                       | 0.2      |
| Net periodic benefit income          | \$(0.1 )                    | \$—      | \$(0.2 )                  | \$(0.1 ) |

---

**Note 9 — Stockholders' Deficit**

---

The following table is a summary of the Company's authorized, issued and outstanding stock as of June 30, 2014:

| (Shares in thousands) | D Stock    |        |             | Common Stock |        |             | Treasury |
|-----------------------|------------|--------|-------------|--------------|--------|-------------|----------|
|                       | Authorized | Issued | Outstanding | Authorized   | Issued | Outstanding | Stock    |
| June 30, 2014         | 200        | 71     | 71          | 162,500      | 58,824 | 54,604      | (4,220 ) |

On April 2, 2014, the Company completed an underwritten secondary public offering by affiliates and co-investors of THL and affiliates of Goldman Sachs (collectively with THL, the "Investors") of an aggregate of 9,200,000 shares of the Company's common stock. As part of the transaction, the affiliates of Goldman Sachs converted an aggregate of 37,957 shares of Series D Participating Convertible Preferred Stock (the "D Stock") to 4,744,696 shares of common stock, which were sold as part of the transaction. The selling stockholders received all of the proceeds from the offering. Also on April 2, 2014, the Company completed the repurchase of 8,185,092 shares of common stock from the THL selling stockholders at a price of \$16.25 per share. The Company funded the share repurchase with \$130.0 million of the proceeds from its Tranche B-1 Term Loan Facility and cash.

**Common Stock** — The holders of the Company's common stock are entitled to one vote per share on all matters to be voted upon by its stockholders. The holders of common stock have no preemptive, conversion or other subscription rights. There are no redemption or sinking fund provisions applicable to the common stock. The determination to pay dividends on common stock will be at the discretion of the Board of Directors and will depend on applicable laws and the Company's financial condition, results of operations, cash requirements, prospects and such other factors as the Board of Directors may deem relevant. The Company's ability to declare or pay dividends or distributions to the holders of the Company's common stock is subject to limitations under the Company's 2013 Credit Agreement. No dividends were paid during the three and six months ended June 30, 2014. The Company is authorized to repurchase

5.2 million shares of common stock and repurchases may be made periodically.

Participation Agreement between the Investors and Wal-Mart Stores, Inc. — The Investors have a Participation Agreement with Wal-Mart Stores, Inc. (“Walmart”), under which the Investors are obligated to pay Walmart certain percentages of any accumulated cash payments received by the Investors in excess of the Investors’ original investment in the Company. While the Company is

Table of Contents

not a party to, and has no obligations to Walmart or additional obligations to the Investors under the Participation Agreement, the Company must recognize the Participation Agreement in its consolidated financial statements as the Company indirectly benefits from the agreement. Any future payments by the Investors to Walmart may result in an expense that could be material to the Company's results of operations, but would have no impact on the Company's cash flows.

As a result of the transactions occurring on April 2, 2014 described above, the Investors made a payment of approximately \$0.6 million to Walmart under the Participation agreement. The Company is not a party to, and has no obligation to Walmart or additional obligations to the Investors, under the Participation Agreement. The Company did not make cash outlays related to this payment. This amount is reflected in transaction and operations support in the Company's Consolidated Statements of Operations for the three and six months ended June 30, 2014, with the offset recorded in the additional paid in capital in the Company's Consolidated Balance Sheets for the six months ended June 30, 2014.

Accumulated Other Comprehensive Loss — The following table is a summary of the changes to "Accumulated other comprehensive loss" by component during the six months ended June 30, 2014 and 2013:

| (Amounts in millions)  | Net unrealized<br>gains on securities<br>classified as<br>available-for-sale,<br>net of tax | Cumulative foreign<br>currency translation<br>adjustments, net of<br>tax | Pension and<br>postretirement<br>benefits adjustment,<br>net of tax | Total |           |
|--|---|--|---|-------|-----------|
| December 31, 2013  | \$ 17.3   | \$ 3.5   | \$(53.8   | )     | \$(33.0 ) |
| Other comprehensive loss before<br>amortization                                | (0.2  | ) (2.0   | ) —   |       | (2.2 )    |
| Amounts reclassified/amortized<br>from accumulated other<br>comprehensive loss | (4.7  | ) —  | 2.1   |       | (2.6 )    |
| Net current period other<br>comprehensive (loss) income                        | (4.9  | ) (2.0   | ) 2.1   |       | (4.8 )    |
| June 30, 2014  | \$ 12.4   | \$ 1.5   | \$(51.7   | )     | \$(37.8 ) |
| (Amounts in millions)  | Net unrealized<br>gains on securities<br>classified as<br>available-for-sale,<br>net of tax | Cumulative foreign<br>currency translation<br>adjustments, net of<br>tax | Pension and<br>postretirement<br>benefits adjustment,<br>net of tax | Total |           |
| December 31, 2012  | \$ 16.3   | \$ 2.6   | \$(71.2   | )     | \$(52.3 ) |
| Other comprehensive loss before<br>amortization                                | (0.3  | ) (1.3   | ) —   |       | (1.6 )    |
| Amounts reclassified/amortized<br>from accumulated other<br>comprehensive loss | —   | —  | 2.4   |       | 2.4       |
| Net current period other<br>comprehensive (loss) income                        | (0.3  | ) (1.3   | ) 2.4   |       | 0.8       |
| June 30, 2013  | \$ 16.0   | \$ 1.3   | \$(68.8   | )     | \$(51.5 ) |

Table of Contents

The following table is a summary of the significant amounts reclassified out of each component of "Accumulated other comprehensive loss" during the three and six months ended June 30, 2014 and 2013:

| (Amounts in millions)   | Three months ended |           | Six months ended June |           | Statement of<br>Operations<br>Location |
|---|--------------------|-----------|-----------------------|-----------|--|
|   | June 30,<br>2014   | 2013      | 30,<br>2014           | 2013      |  |
| Unrealized gains on securities classified as available-for-sale, before tax | \$ (0.3            | ) \$ —    | \$ (5.1               | ) \$ —    | "Investment revenue"                   |
| Tax (benefit) expense, net  | (0.1               | ) —       | 0.4                   | —         |  |
| Total gains, net of tax   | \$ (0.4            | ) \$ —    | \$ (4.7               | ) \$ —    |  |
| Pension and postretirement benefits adjustments:                            |                    |           |                       |           |  |
| Prior service credits, before tax   | \$ (0.1            | ) \$ (0.1 | ) \$ (0.3             | ) \$ (0.3 | ) "Compensation and benefits"          |
| Net actuarial losses, before tax  | 1.7                | 2.2       | 3.5                   | 4.2       | "Compensation and benefits"            |
| Total before tax  | 1.6                | 2.1       | 3.2                   | 3.9       |  |
| Tax benefit, net  | (0.5               | ) (0.9    | ) (1.1                | ) (1.5    | )                                      |
| Total, net of tax   | \$ 1.1             | \$ 1.2    | \$ 2.1                | \$ 2.4    |  |
| Total reclassified for the period, net of tax                               | \$ 0.7             | \$ 1.2    | \$ (2.6               | ) \$ 2.4  |  |

Note 10 — Stock-Based Compensation

The following table is a summary of stock-based compensation expense for the three and six months ended June 30, 2014 and 2013:

| (Amounts in millions)                                | Three Months Ended June 30, |       | Six Months Ended June 30, |       |
|--|-----------------------------|-------|---------------------------|-------|
|  | 2014                        | 2013  | 2014                      | 2013  |
| Expense recognized related to stock options          | \$2.1                       | \$1.8 | \$3.4                     | \$3.4 |
| Expense recognized related to restricted stock units | 2.4                         | 0.8   | 4.2                       | 1.6   |
| Stock-based compensation expense                     | \$4.5                       | \$2.6 | \$7.6                     | \$5.0 |

Stock Options — Option awards are granted with an exercise price equal to the closing market price of the Company's common stock on the date of grant. All outstanding stock options contain certain forfeiture and non-compete provisions.

For purposes of determining the fair value of stock option awards, the Company uses the Black-Scholes single option pricing model for time-based tranches and awards and a combination of the Monte-Carlo simulation and the Black-Scholes single option pricing model for performance-based tranches.

Table of Contents

Pursuant to the terms of grants made in 2014, all options issued are time-based with a term of 10 years and vest over a three-year period in an equal number of shares each year. The following table provides weighted-average grant-date fair value and assumptions utilized to estimate the grant-date fair value of the options granted during six months ended June 30, 2014:

|   |                 |   |
|---|-----------------|---|
| Expected dividend yield <sup>(1)</sup>            | 0.0             | % |
| Expected volatility <sup>(2)</sup>                | 65.4% - 68.2%   |   |
| Risk-free interest rate <sup>(3)</sup>            | 1.1% - 2.0%     |   |
| Expected life <sup>(4)</sup>                      | 6.0 - 6.3 years |   |
| Weighted-average grant-date fair value per option | \$11.90         |   |

- (1) Expected dividend yield represents the level of dividends expected to be paid on the Company's common stock over the expected term of the option. The Company does not anticipate declaring any dividends at this time. Expected volatility is the amount by which the Company's stock price has fluctuated or will fluctuate during the expected term of the option. The Company's expected volatility is calculated based on the historical volatility of the price of the Company's common stock since the spin-off from Viad Corporation on June 30, 2004. The Company also considers any known or anticipated factors that will likely impact future volatility.
- (2) The risk-free interest rate for the Black-Scholes model is based on the U. S. Treasury yield curve in effect at the time of grant for periods within the expected term of the option. Expected life represents the period of time that options are expected to be outstanding. The expected life was determined using the simplified method as the pattern of changes in the value of the Company's common stock and exercise activity since late 2007 has been inconsistent and substantially different from historical patterns.
- (4) Additionally, there have been minimal stock option exercises, which would be representative of the Company's normal exercise activity since 2007. Accordingly, the Company does not believe that historical terms are relevant to the assessment of the expected term of the grant. Based on these factors, the Company does not believe that it has the ability to make a more refined estimate than the use of the simplified method.

The following table is a summary of the Company's stock option activity for the six months ended June 30, 2014:

|   | Shares    | Weighted-Average Exercise Price | Weighted-Average Remaining Contractual Term | Aggregate Intrinsic Value (\$000,000) |
|---|-----------|---------------------------------|---|---------------------------------------|
| Options outstanding at December 31, 2013    | 4,792,004 | \$20.14                         |   |                                       |
| Granted                                     | 465,744   | 19.71                           |   |                                       |
| Exercised                                   | (24,376)  | ) 16.09                         |   |                                       |
| Forfeited/Expired                           | (477,182) | ) 17.87                         |   |                                       |
| Options outstanding at June 30, 2014        | 4,756,190 | \$20.35                         | 6.5 years                                   | \$1.4                                 |
| Vested or expected to vest at June 30, 2014 | 4,605,955 | \$20.40                         | 6.4 years                                   | \$1.4                                 |
| Options exercisable at June 30, 2014        | 1,949,590 | \$20.55                         | 5.7 years                                   | \$1.3                                 |

For the three and six months ended June 30, 2014, the unrecognized stock option expense related to outstanding options was \$14.7 million with a remaining weighted-average vesting period of 1.5 years.

Restricted Stock Units — For purposes of determining the fair value of restricted stock units and performance based stock units, the fair value is calculated based on the stock price at the time of grant. For performance based restricted stock units, expense is recognized if achievement of the performance goal is deemed probable, with the amount of expense recognized based on the Company's best estimate of the ultimate achievement level. The following table is a summary of the Company's restricted stock unit activity for the six months ended June 30, 2014:

| Total Shares | Weighted Average Price | Weighted-Average Remaining Contractual Term | Aggregate Intrinsic Value (\$000,000) |
|--------------|------------------------|---|---------------------------------------|
|--------------|------------------------|---|---------------------------------------|

|   |           |         | Term      |        |
|---|-----------|---------|-----------|--------|
| Restricted stock units outstanding at December 31, 2013 | 1,186,144 | \$16.73 | 1.8 years | \$24.6 |
| Granted   | 999,941   | 19.66   |           |        |
| Vested and converted to shares                          | (81,700 ) | 17.13   |           |        |
| Forfeited   | (83,174 ) | 17.08   |           |        |
| Restricted stock units outstanding at June 30, 2014     | 2,021,211 | \$18.14 | 2.0 years | \$29.8 |

As of June 30, 2014, the Company's outstanding restricted stock units had unrecognized compensation expense of \$23.6 million. Unrecognized restricted stock unit expense and the remaining weighted-average vesting period are presented under the Company's current estimate of achievement of performance goals. Unrecognized restricted stock unit expense as of June 30, 2014 under the minimum and maximum thresholds are \$6.3 million and \$26.7 million, respectively.



Table of Contents

The grant-date fair value of restricted stock units vested was \$0.4 million and \$1.4 million for the three and six months ended June 30, 2014, respectively, and \$0.8 million for the three and six months ended June 30, 2013.

## Note 11 — Income Taxes

For the three months ended June 30, 2014, the Company had \$6.5 million of income tax expense on pre-tax income of \$32.1 million, which included \$1.5 million of tax on investment security settlements recognized in the second quarter of 2014. For the six months ended June 30, 2014, the Company had \$5.2 million of income tax benefit on pre-tax income of \$59.4 million, reflecting reductions of uncertain tax position of prior years which was partially offset by the \$1.5 million of tax on investment security settlements. For the three and six months ended June 30, 2013, the Company had \$13.5 million and \$7.7 million, respectively, of income tax expense on pre-tax income of \$32.6 million and \$14.2 million, respectively.

The Company paid \$0.3 million and \$0.4 million of federal and state income taxes for the three and six months ended June 30, 2014, respectively, compared to \$0.1 million and \$0.2 million of federal and state income taxes for the three and six months ended June 30, 2013, respectively. Changes in facts and circumstances may cause the Company to record additional tax expense or benefits in the future.

The IRS has completed its examination of the Company's consolidated income tax returns through 2009. The IRS issued a Notice of Deficiency for 2005-2007 in April 2012 and a Notice of Deficiency for 2009 in October 2012. The Company filed petitions with the U.S. Tax Court in May 2012 and December 2012 contesting adjustments in the 2005-2007 and 2009 Notices of Deficiency, respectively, related to the security losses. In August 2012, the IRS also issued an Examination Report for 2008. The IRS issued Notices of Deficiency disallowing among other items approximately \$900.0 million of deductions that the Company took on securities losses in its 2007, 2008 and 2009 tax returns. As of June 30, 2014, the IRS and the Company have reached a partial settlement on \$186.9 million of deductions in dispute. As of June 30, 2014, the Company has recognized a cumulative benefit of approximately \$139.9 million relating to these deductions. The Company continues to believe that the amounts recorded in its consolidated financial statements reflect its best estimate of the ultimate outcome of this matter.

The following table is a roll-forward of unrecognized tax benefits as of June 30, 2014:

(Amounts in millions)

|   |        |   |
|---|--------|---|
| Balance at December 31, 2013                | \$52.0 |   |
| Reductions for tax positions of prior years | (22.9  | ) |
| Balance at June 30, 2014                    | \$29.1 |   |

As of June 30, 2014, the liability for unrecognized tax benefits was \$29.1 million, all of which could impact the effective tax rate if recognized. The Company accrues interest and penalties for unrecognized tax benefits through the "Income tax expense (benefit)" line in the Consolidated Statements of Operations. For the six months ended June 30, 2014, the Company accrued approximately \$0.2 million and for the six months ended June 30, 2013, the Company accrued approximately \$3.0 million. As of June 30, 2014 and December 31, 2013, the Company had a liability of \$2.3 million and \$2.1 million, respectively, for interest and penalties related to its unrecognized tax benefits. As of June 30, 2014, it is not possible to reasonably estimate the expected change to the total amount of unrecognized tax positions over the next 12 months.

## Note 12 — Commitments and Contingencies

Operating Leases — The following table is a summary of the minimum future rental payments for all non-cancelable operating leases with an initial term of more than one year at June 30, 2014 (amounts in millions):

|      |       |
|------|-------|
| 2014 | \$8.1 |
| 2015 | 13.8  |
| 2016 | 10.0  |
| 2017 | 8.9   |

|            |        |
|------------|--------|
| 2018       | 8.4    |
| Thereafter | 23.6   |
| Total      | \$72.8 |

23

---

## Table of Contents

**Minimum Commission Guarantees** — In limited circumstances as an incentive to new or renewing agents, the Company may grant minimum commission guarantees for a specified period of time at a contractually specified amount. Under the guarantees, the Company will pay to the agent the difference between the contractually specified minimum commission and the actual commissions earned by the agent. Expense related to the guarantee is recognized in the “Fee and other commissions expense” line in the Consolidated Statements of Operations.

As of June 30, 2014, the liability for minimum commission guarantees was \$4.5 million and the maximum amount that could be paid under the minimum commission guarantees was \$13.2 million over a weighted-average remaining term of 3.4 years. The maximum payment is calculated as the contractually guaranteed minimum commission multiplied by the remaining term of the contract and, therefore, assumes that the agent generates no money transfer transactions during the remainder of its contract. However, under the terms of certain agent contracts, the Company may terminate the contract if the projected or actual volume of transactions falls beneath a contractually specified amount. With respect to minimum commission guarantees expiring in the six months ended June 30, 2014, the Company was not required to make any estimated payments.

**Legal Proceedings** — The matters set forth below are subject to uncertainties and outcomes that are not predictable. The Company accrues for these matters as any resulting losses become probable and can be reasonably estimated. Further, the Company maintains insurance coverage for many claims and litigations alleged. In relation to various legal matters, including those described below, the Company had \$2.1 million and \$1.7 million of liability recorded in the “Accounts payable and other liabilities” line in the Consolidated Balance Sheets as of June 30, 2014 and December 31, 2013, respectively. A nominal charge and a charge of \$0.4 million, net of insurance recoveries, were recorded in the “Transaction and operations support” line in the Consolidated Statements of Operations during the three and six months ended June 30, 2014, respectively, for legal proceedings. For the three and six months ended June 30, 2013, nominal charges, net of insurance recoveries, were recorded in the “Transaction and operations support” line in the Consolidated Statement of Operations for legal proceedings.

### **Litigation Commenced Against the Company**

The Company is involved in various claims and litigations that arise from time to time in the ordinary course of the Company's business. Management does not believe that after final disposition any of these matters is likely to have a material adverse impact on the Company's financial condition, results of operations and cash flows.

### **Government Investigations**

**State Civil Investigative Demands** — MoneyGram has received Civil Investigative Demands from a working group of nine state attorneys general who have initiated an investigation into whether the Company took adequate steps to prevent consumer fraud during the period from 2007 to 2014. The Civil Investigative Demands seek information and documents relating to the Company's procedures to prevent fraudulent transfers and consumer complaint information. MoneyGram continues to cooperate fully with the states in this matter. MoneyGram has submitted the information and documents requested by the states. No claims have been filed against MoneyGram in connection with this investigation. Accordingly, we are unable to estimate the potential dollar amount of any loss in connection with this investigation or whether any loss in connection with this investigation could have a material adverse effect on our results of operations, cash flows or financial position. The Company does not believe there is a basis for any claim or recovery with respect to this matter and intends to vigorously defend itself if any claim is asserted.

**Other Matters** — The Company is involved in various other government inquiries and other matters that arise from time to time. Management does not believe that after final disposition any of these other matters is likely to have a material adverse impact on the Company's financial condition, results of operations and cash flows.

### **Actions Commenced by the Company**

**CDO Litigation** — In March 2012, the Company initiated an arbitration proceeding before the Financial Industry Regulatory Authority against Goldman Sachs & Co., or Goldman Sachs. The arbitration relates to MoneyGram's purchase of Residential Mortgage Backed Securities and Collateral Debt Obligations that Goldman Sachs sold to MoneyGram during the 2005 through 2007 timeframe. The Company alleged, among other things, that Goldman Sachs made material misrepresentations and omissions in connection with the sale of these products, ultimately causing significant losses to the Company. On April 25, 2014, MoneyGram and Goldman Sachs agreed to settle all pending and potential litigation or arbitration concerning any Residential Mortgage Backed Securities or

mortgage-related Collateralized Debt Obligations that Goldman Sachs sold to MoneyGram during the 2003 through June 30, 2008 time period. In connection with this resolution, Goldman Sachs agreed to make a one-time payment, net of fees and certain expenses, to MoneyGram in the amount of \$13.0 million, and to make a one-time payment of fees and expenses to MoneyGram's legal counsel in the amount of \$4.35 million. All amounts were paid in May 2014. This resolution includes terminating the litigation and arbitration between MoneyGram and Goldman Sachs. As of May 31, 2014, Goldman Sachs owns, together with certain of its affiliates, approximately 14 percent of the shares of the Company's common stock on a diluted basis, assuming conversion of the D Stock currently owned by Goldman Sachs and its affiliates.

Table of Contents

Certain litigation matters commenced by the Company were also settled during the three months ended June 30, 2014, resulting in the recognition of an additional \$9.4 million from securities settlements.

Tax Litigation — On May 14, 2012 and December 17, 2012, the Company filed petitions in the U.S. Tax Court challenging the 2005-2007 and 2009 Notices of Deficiency, respectively, pursuant to which the IRS determined that the Company owes additional corporate income taxes because certain deductions relating to securities losses were capital in nature, rather than ordinary losses. The Company asserts that it properly deducted its securities losses and that, consequently, no additional corporate income taxes are owed. The IRS filed its responses to the Company's petitions in July 2012 and February 2013 reasserting its original position relating to the years 2005-2007 and 2009. The cases have been consolidated before the U.S. Tax Court. In December 2013, the IRS filed a motion with the court for partial summary judgment in the case, and in February 2014 the Company filed its response to that motion which included the Company's request for partial summary judgment. In June 2014, the Tax Court heard oral arguments on these motions. If summary judgment is not granted or the parties do not otherwise settle, the Company expects the matter to be litigated before the U.S. Tax Court.

## Note 13 — Earnings per Common Share

For all periods in which it is outstanding, the D Stock is included in the weighted-average number of common shares outstanding utilized to calculate basic earnings per common share because the D Stock is deemed a common stock equivalent. Diluted earnings per common share reflects the potential dilution that could result if securities or incremental shares arising out of the Company's stock-based compensation plans were exercised or converted into common stock. Diluted earnings per common share assumes the exercise of stock options using the treasury stock method.

The following table is a reconciliation of the weighted-average amounts used in calculating earnings per share for the three and six months ended June 30, 2014 and 2013:

| (Amounts in millions)  | Three Months<br>Ended June 30, |      | Six Months Ended<br>June 30, |      |
|--|--------------------------------|------|------------------------------|------|
|  | 2014                           | 2013 | 2014                         | 2013 |
| Basic common shares outstanding  | 63.6                           | 71.6 | 67.6                         | 71.6 |
| Shares related to stock options, restricted stock and restricted stock units | 0.2                            | 0.2  | 0.2                          | 0.2  |
| Diluted common shares outstanding  | 63.8                           | 71.8 | 67.8                         | 71.8 |

Potential common shares are excluded from the computation of diluted earnings per common share when the effect would be anti-dilutive. All potential common shares are anti-dilutive in periods of net loss available to common stockholders. Stock options are anti-dilutive when the exercise price of these instruments is greater than the average market price of the Company's common stock for the period. The following table summarizes the weighted-average potential common shares excluded from diluted earnings per common share, as their effect would be anti-dilutive, for the three and six months ended June 30, 2014 and 2013:

| (Amounts in millions)   | Three Months<br>Ended June 30, |      | Six Months Ended<br>June 30, |      |
|---|--------------------------------|------|------------------------------|------|
|   | 2014                           | 2013 | 2014                         | 2013 |
| Shares related to stock options                               | 4.3                            | 3.7  | 4.3                          | 4.2  |
| Shares related to restricted stock and restricted stock units | 1.8                            | 1.0  | 1.5                          | 1.0  |
| Shares excluded from the computation                          | 6.1                            | 4.7  | 5.8                          | 5.2  |

Table of Contents

## Note 14 — Segment Information

The Company's reporting segments are primarily organized based on the nature of products and services offered and the type of consumer served. The Company has two reporting segments: Global Funds Transfer and Financial Paper Products. The Global Funds Transfer segment provides global money transfers and, in the U.S., Canada and Puerto Rico, bill payment services to consumers through a network of agents and, in select markets, company-operated locations. The Financial Paper Products segment provides money orders to consumers through retail and financial institution locations in the U.S. and Puerto Rico, and provides official check services to financial institutions in the U.S. One of the Company's agents of both the Global Funds Transfer segment and the Financial Paper Products segment accounted for 23 percent and 27 percent of total revenue for the three months ended June 30, 2014 and 2013, respectively, and 25 percent and 28 percent of total revenue for the six months ended June 30, 2014 and 2013, respectively. Businesses that are not operated within these segments are categorized as "Other," and primarily relate to certain pension and benefit obligation expenses, director deferred compensation plan expenses, executive severance and related costs and certain legal and corporate costs not related to the performance of the segments. Segment pre-tax operating income and segment operating margin are used to review segment performance and to allocate resources. The following table is a summary of the total revenue by segment for the three and six months ended June 30, 2014 and 2013:

| (Amounts in millions)                  | Three Months<br>Ended June 30, |         | Six Months Ended<br>June 30, |         |
|--|--------------------------------|---------|------------------------------|---------|
|  | 2014                           | 2013    | 2014                         | 2013    |
| Global Funds Transfer revenue:         |                                |         |                              |         |
| Money transfer revenue                 | \$328.3                        | \$319.7 | \$654.4                      | \$614.1 |
| Bill payment revenue                   | 24.5                           | 24.8    | 50.1                         | 50.8    |
| Total Global Funds Transfer revenue    | 352.8                          | 344.5   | 704.5                        | 664.9   |
| Financial Paper Products revenue:      |                                |         |                              |         |
| Money order revenue                    | 13.3                           | 13.6    | 27.7                         | 27.3    |
| Official check revenue                 | 6.3                            | 6.7     | 15.1                         | 12.9    |
| Total Financial Paper Products revenue | 19.6                           | 20.3    | 42.8                         | 40.2    |
| Other revenue                          | —                              | 0.3     | —                            | 0.5     |
| Total revenue                          | \$372.4                        | \$365.1 | \$747.3                      | \$705.6 |

Table of Contents

The following table is a summary of the operating income by segment and detail of the income before income taxes for the three and six months ended June 30, 2014 and 2013:

| (Amounts in millions)                     | Three Months           |        | Six Months Ended |        |
|---|------------------------|--------|------------------|--------|
|   | Ended June 30,<br>2014 | 2013   | June 30,<br>2014 | 2013   |
| Global Funds Transfer operating income    | \$19.5                 | \$40.5 | \$51.0           | \$81.9 |
| Financial Paper Products operating income | 6.1                    | 7.6    | 15.9             | 14.5   |
| Total segment operating income            | 25.6                   | 48.1   | 66.9             | 96.4   |
| Other operating loss                      | (4.5 )                 | (5.6 ) | (8.8 )           | (9.6 ) |
| Total operating income                    | 21.1                   | 42.5   | 58.1             | 86.8   |
| Securities settlements                    | (22.4 )                | —      | (22.4 )          | —      |
| Interest expense                          | 11.4                   | 9.9    | 21.1             | 27.3   |
| Debt extinguishment costs                 | —                      | —      | —                | 45.3   |
| Income before income taxes                | \$32.1                 | \$32.6 | \$59.4           | \$14.2 |

The following table sets forth the assets by segment as of June 30, 2014 and December 31, 2013:

| (Amounts in millions)    | June 30,<br>2014 | December<br>31, 2013 |
|--------------------------|------------------|----------------------|
| Global Funds Transfer    | \$1,750.7        | \$1,611.3            |
| Financial Paper Products | 2,625.5          | 2,800.0              |
| Other                    | 408.3            | 375.6                |
| Total assets             | \$4,784.5        | \$4,786.9            |

---

**Note 15 — Condensed Consolidating Financial Statements**


---

In the event the Company offers debt securities pursuant to an effective registration statement on Form S-3, these debt securities may be guaranteed by certain of its subsidiaries. Accordingly, the Company is providing condensed consolidating financial information in accordance with SEC Regulation S-X Rule 3-10, Financial Statements of Guarantors and Issuers of Guaranteed Securities Registered or Being Registered. If the Company issues debt securities, the following 100 percent directly or indirectly owned subsidiaries could fully and unconditionally guarantee the debt securities on a joint and several basis: MoneyGram Payment Systems Worldwide, Inc.; MoneyGram Payment Systems, Inc.; and MoneyGram of New York LLC (collectively, the “Guarantors”). The following information represents condensed, consolidating Balance Sheets as of June 30, 2014 and December 31, 2013, along with condensed, consolidating Statements of Operations, Statements of Comprehensive Income (Loss) and Statements of Cash Flows for the three and six months ended June 30, 2014 and 2013. The condensed, consolidating financial information presents financial information in separate columns for MoneyGram International, Inc. on a Parent-only basis carrying its investment in subsidiaries under the equity method; Guarantors on a combined basis, carrying investments in subsidiaries that are not expected to guarantee the debt (collectively, the “Non-Guarantors”) under the equity method; Non-Guarantors on a combined basis; and eliminating entries. The eliminating entries primarily reflect intercompany transactions, such as accounts receivable and payable, fee revenue and commissions expense and the elimination of equity investments and income in subsidiaries.

Table of Contents

MONEYGRAM INTERNATIONAL, INC.  
 CONDENSED, CONSOLIDATING BALANCE SHEETS  
 AS OF JUNE 30, 2014

| (Amounts in millions)                                     | Parent   | Subsidiary<br>Guarantors | Non-Guarantors | Eliminations | Consolidated |
|---|----------|--------------------------|----------------|--------------|--------------|
| <b>ASSETS</b>   |          |                          |                |              |              |
| Cash and cash equivalents                                 | \$—      | \$—                      | \$ —           | \$—          | \$—          |
| Cash and cash equivalents (substantially restricted)      | 2.1      | 1,951.2                  | 93.2           | —            | 2,046.5      |
| Receivables, net (substantially restricted)               | —        | 930.1                    | 11.7           | —            | 941.8        |
| Interest-bearing investments (substantially restricted)   | —        | 960.0                    | 34.8           | —            | 994.8        |
| Available-for-sale investments (substantially restricted) | —        | 40.2                     | —              | —            | 40.2         |
| Property and equipment, net                               | —        | 115.9                    | 24.1           | —            | 140.0        |
| Goodwill  | —        | 313.0                    | 121.9          | —            | 434.9        |
| Other assets  | 24.5     | 181.8                    | 20.2           | (40.2 )      | 186.3        |
| Equity investments in subsidiaries                        | 132.8    | 183.2                    | —              | (316.0 )     | —            |
| Intercompany receivables                                  | 694.4    | 7.1                      | —              | (701.5 )     | —            |
| Total assets  | \$853.8  | \$4,682.5                | \$ 305.9       | \$(1,057.7 ) | \$4,784.5    |
| <b>LIABILITIES AND STOCKHOLDERS' (DEFICIT) EQUITY</b>     |          |                          |                |              |              |
| Payment service obligations                               | \$—      | \$3,634.5                | \$ 39.7        | \$—          | \$3,674.2    |
| Debt  | 968.3    | —                        | —              | —            | 968.3        |
| Pension and other postretirement benefits                 | —        | 94.3                     | —              | —            | 94.3         |
| Accounts payable and other liabilities                    | 27.5     | 136.8                    | 65.6           | (40.2 )      | 189.7        |
| Intercompany liabilities                                  | —        | 684.1                    | 17.4           | (701.5 )     | —            |
| Total liabilities   | 995.8    | 4,549.7                  | 122.7          | (741.7 )     | 4,926.5      |
| Total stockholders' (deficit) equity                      | (142.0 ) | 132.8                    | 183.2          | (316.0 )     | (142.0 )     |
| Total liabilities and stockholders' (deficit) equity      | \$853.8  | \$4,682.5                | \$ 305.9       | \$(1,057.7 ) | \$4,784.5    |



Table of Contents

MONEYGRAM INTERNATIONAL, INC.  
 CONDENSED, CONSOLIDATING BALANCE SHEETS  
 AS OF DECEMBER 31, 2013

| (Amounts in millions)                                     | Parent  | Subsidiary<br>Guarantors | Non-Guarantors | Eliminations | Consolidated |
|---|---------|--------------------------|----------------|--------------|--------------|
| <b>ASSETS</b>   |         |                          |                |              |              |
| Cash and cash equivalents                                 | \$—     | \$—                      | \$ —           | \$—          | \$—          |
| Cash and cash equivalents (substantially restricted)      | 1.7     | 2,134.6                  | 92.2           | —            | 2,228.5      |
| Receivables, net (substantially restricted)               | —       | 760.8                    | 6.9            | —            | 767.7        |
| Interest-bearing investments (substantially restricted)   | —       | 975.0                    | 36.6           | —            | 1,011.6      |
| Available-for-sale investments (substantially restricted) | —       | 48.1                     | —              | —            | 48.1         |
| Property and equipment, net                               | —       | 109.5                    | 25.3           | —            | 134.8        |
| Goodwill  | —       | 313.0                    | 122.2          | —            | 435.2        |
| Other assets  | 18.1    | 163.0                    | 17.5           | (37.6 )      | 161.0        |
| Equity investments in subsidiaries                        | 81.0    | 194.7                    | —              | (275.7 )     | —            |
| Intercompany receivables                                  | 703.6   | 4.0                      | 10.3           | (717.9 )     | —            |
| Total assets  | \$804.4 | \$4,702.7                | \$ 311.0       | \$(1,031.2 ) | \$4,786.9    |
| <b>LIABILITIES AND STOCKHOLDERS' (DEFICIT) EQUITY</b>     |         |                          |                |              |              |
| Payment service obligations                               | \$—     | \$3,699.5                | \$ 37.6        | \$—          | \$3,737.1    |
| Debt  | 842.9   | —                        | —              | —            | 842.9        |
| Pension and other postretirement benefits                 | —       | 98.4                     | —              | —            | 98.4         |
| Accounts payable and other liabilities                    | 38.5    | 112.9                    | 71.7           | (37.6 )      | 185.5        |
| Intercompany liabilities                                  | —       | 710.9                    | 7.0            | (717.9 )     | —            |
| Total liabilities   | 881.4   | 4,621.7                  | 116.3          | (755.5 )     | 4,863.9      |
| Total stockholders' (deficit) equity                      | (77.0 ) | 81.0                     | 194.7          | (275.7 )     | (77.0 )      |
| Total liabilities and stockholders' (deficit) equity      | \$804.4 | \$4,702.7                | \$ 311.0       | \$(1,031.2 ) | \$4,786.9    |

Table of Contents

MONEYGRAM INTERNATIONAL, INC.  
 CONDENSED, CONSOLIDATING STATEMENTS OF OPERATIONS  
 FOR THE THREE MONTHS ENDED JUNE 30, 2014

| (Amounts in millions)                | Parent        | Subsidiary<br>Guarantors | Non-Guarantors | Eliminations     | Consolidated    |   |
|--------------------------------------|---------------|--------------------------|----------------|------------------|-----------------|---|
| <b>REVENUE</b>                       |               |                          |                |                  |                 |   |
| Fee and other revenue                | \$—           | \$381.9                  | \$ 84.3        | \$(97.4          | ) \$368.8       |   |
| Investment revenue                   | —             | 3.5                      | 0.1            | —                | 3.6             |   |
| Total revenue                        | —             | 385.4                    | 84.4           | (97.4            | ) 372.4         |   |
| <b>OPERATING EXPENSES</b>            |               |                          |                |                  |                 |   |
| Fee and other commissions expense    | —             | 183.5                    | 50.3           | (62.2            | ) 171.6         |   |
| Investment commissions expense       | —             | 0.1                      | —              | —                | 0.1             |   |
| Total commissions expense            | —             | 183.6                    | 50.3           | (62.2            | ) 171.7         |   |
| Compensation and benefits            | —             | 54.8                     | 20.2           | —                | 75.0            |   |
| Transaction and operations support   | 0.7           | 101.6                    | 10.2           | (35.2            | ) 77.3          |   |
| Occupancy, equipment and supplies    | —             | 9.8                      | 3.9            | —                | 13.7            |   |
| Depreciation and amortization        | —             | 10.2                     | 3.4            | —                | 13.6            |   |
| Total operating expenses             | 0.7           | 360.0                    | 88.0           | (97.4            | ) 351.3         |   |
| <b>OPERATING (LOSS) INCOME</b>       | (0.7          | ) 25.4                   | (3.6           | ) —              | 21.1            |   |
| <b>OTHER EXPENSE (INCOME)</b>        |               |                          |                |                  |                 |   |
| Interest expense                     | 11.4          | —                        | —              | —                | 11.4            |   |
| Securities settlements               | —             | (22.4                    | ) —            | —                | (22.4           | ) |
| Total other expense (income)         | 11.4          | (22.4                    | ) —            | —                | (11.0           | ) |
| (Loss) income before income taxes    | (12.1         | ) 47.8                   | (3.6           | ) —              | 32.1            |   |
| Income tax (benefit) expense         | (4.1          | ) 10.6                   | —              | —                | 6.5             |   |
| (Loss) income after income taxes     | (8.0          | ) 37.2                   | (3.6           | ) —              | 25.6            |   |
| Equity income (loss) in subsidiaries | 33.6          | (3.6                     | ) —            | (30.0            | ) —             |   |
| <b>NET INCOME (LOSS)</b>             | <b>\$25.6</b> | <b>\$33.6</b>            | <b>\$ (3.6</b> | <b>) \$(30.0</b> | <b>) \$25.6</b> |   |

Table of Contents

MONEYGRAM INTERNATIONAL, INC.  
 CONDENSED, CONSOLIDATING STATEMENTS OF OPERATIONS  
 FOR THE SIX MONTHS ENDED JUNE 30, 2014

| (Amounts in millions)                | Parent        | Subsidiary<br>Guarantors | Non-Guarantors  | Eliminations      | Consolidated    |
|--------------------------------------|---------------|--------------------------|-----------------|-------------------|-----------------|
| <b>REVENUE</b>                       |               |                          |                 |                   |                 |
| Fee and other revenue                | \$—           | \$787.4                  | \$ 159.6        | \$(210.5)         | ) \$736.5       |
| Investment revenue                   | —             | 10.7                     | 0.1             | —                 | ) 10.8          |
| Total revenue                        | —             | 798.1                    | 159.7           | (210.5)           | ) 747.3         |
| <b>OPERATING EXPENSES</b>            |               |                          |                 |                   |                 |
| Fee and other commissions expense    | —             | 392.3                    | 93.7            | (143.5)           | ) 342.5         |
| Investment commissions expense       | —             | 0.2                      | —               | —                 | ) 0.2           |
| Total commissions expense            | —             | 392.5                    | 93.7            | (143.5)           | ) 342.7         |
| Compensation and benefits            | —             | 107.5                    | 37.2            | —                 | ) 144.7         |
| Transaction and operations support   | 2.7           | 189.4                    | 23.5            | (67.0)            | ) 148.6         |
| Occupancy, equipment and supplies    | —             | 19.2                     | 7.3             | —                 | ) 26.5          |
| Depreciation and amortization        | —             | 19.8                     | 6.9             | —                 | ) 26.7          |
| Total operating expenses             | 2.7           | 728.4                    | 168.6           | (210.5)           | ) 689.2         |
| <b>OPERATING (LOSS) INCOME</b>       | (2.7)         | ) 69.7                   | (8.9)           | ) —               | ) 58.1          |
| <b>OTHER EXPENSE (INCOME)</b>        |               |                          |                 |                   |                 |
| Interest expense                     | 21.1          | —                        | —               | —                 | ) 21.1          |
| Securities settlements               | —             | (22.4)                   | ) —             | —                 | ) (22.4)        |
| Total other expense (income)         | 21.1          | (22.4)                   | ) —             | —                 | ) (1.3)         |
| (Loss) income before income taxes    | (23.8)        | ) 92.1                   | (8.9)           | ) —               | ) 59.4          |
| Income tax (benefit) expense         | (8.2)         | ) 3.0                    | —               | —                 | ) (5.2)         |
| (Loss) income after income taxes     | (15.6)        | ) 89.1                   | (8.9)           | ) —               | ) 64.6          |
| Equity income (loss) in subsidiaries | 80.2          | (8.9)                    | ) —             | (71.3)            | ) —             |
| <b>NET INCOME (LOSS)</b>             | <b>\$64.6</b> | <b>\$80.2</b>            | <b>\$ (8.9)</b> | <b>) \$(71.3)</b> | <b>) \$64.6</b> |

Table of Contents

MONEYGRAM INTERNATIONAL, INC.  
CONDENSED, CONSOLIDATING STATEMENTS OF OPERATIONS  
FOR THE THREE MONTHS ENDED JUNE 30, 2013

| (Amounts in millions)                | Parent        | Subsidiary<br>Guarantors | Non-Guarantors | Eliminations    | Consolidated    |
|--------------------------------------|---------------|--------------------------|----------------|-----------------|-----------------|
| <b>REVENUE</b>                       |               |                          |                |                 |                 |
| Fee and other revenue                | \$—           | \$384.6                  | \$ 80.2        | \$(103.2)       | ) \$361.6       |
| Investment revenue                   | —             | 3.5                      | —              | —               | ) 3.5           |
| Total revenue                        | —             | 388.1                    | 80.2           | (103.2)         | ) 365.1         |
| <b>OPERATING EXPENSES</b>            |               |                          |                |                 |                 |
| Fee and other commissions expense    | —             | 198.3                    | 41.3           | (70.0)          | ) 169.6         |
| Investment commissions expense       | —             | 0.1                      | —              | —               | ) 0.1           |
| Total commissions expense            | —             | 198.4                    | 41.3           | (70.0)          | ) 169.7         |
| Compensation and benefits            | —             | 49.2                     | 17.2           | —               | ) 66.4          |
| Transaction and operations support   | 1.0           | 83.1                     | 11.5           | (33.2)          | ) 62.4          |
| Occupancy, equipment and supplies    | —             | 9.0                      | 2.9            | —               | ) 11.9          |
| Depreciation and amortization        | —             | 8.9                      | 3.3            | —               | ) 12.2          |
| Total operating expenses             | 1.0           | 348.6                    | 76.2           | (103.2)         | ) 322.6         |
| <b>OPERATING (LOSS) INCOME</b>       | (1.0)         | ) 39.5                   | 4.0            | —               | ) 42.5          |
| <b>OTHER EXPENSE</b>                 |               |                          |                |                 |                 |
| Interest expense                     | 9.9           | —                        | —              | —               | ) 9.9           |
| Total other expenses                 | 9.9           | —                        | —              | —               | ) 9.9           |
| (Loss) income before income taxes    | (10.9)        | ) 39.5                   | 4.0            | —               | ) 32.6          |
| Income tax (benefit) expense         | (3.8)         | ) 17.3                   | —              | —               | ) 13.5          |
| (Loss) income after income taxes     | (7.1)         | ) 22.2                   | 4.0            | —               | ) 19.1          |
| Equity income (loss) in subsidiaries | 26.2          | 4.0                      | —              | (30.2)          | ) —             |
| <b>NET INCOME (LOSS)</b>             | <b>\$19.1</b> | <b>\$26.2</b>            | <b>\$ 4.0</b>  | <b>\$(30.2)</b> | <b>) \$19.1</b> |

Table of Contents

MONEYGRAM INTERNATIONAL, INC.  
CONDENSED, CONSOLIDATING STATEMENTS OF OPERATIONS  
FOR THE SIX MONTHS ENDED JUNE 30, 2013

| (Amounts in millions)                | Parent | Subsidiary<br>Guarantors | Non-Guarantors | Eliminations | Consolidated |
|--------------------------------------|--------|--------------------------|----------------|--------------|--------------|
| <b>REVENUE</b>                       |        |                          |                |              |              |
| Fee and other revenue                | \$—    | \$748.1                  | \$ 152.4       | \$(201.2)    | ) \$699.3    |
| Investment revenue                   | —      | 6.2                      | 0.1            | —            | ) 6.3        |
| Total revenue                        | —      | 754.3                    | 152.5          | (201.2)      | ) 705.6      |
| <b>OPERATING EXPENSES</b>            |        |                          |                |              |              |
| Fee and other commissions expense    | —      | 379.3                    | 80.1           | (135.5)      | ) 323.9      |
| Investment commissions expense       | —      | 0.2                      | —              | —            | ) 0.2        |
| Total commissions expense            | —      | 379.5                    | 80.1           | (135.5)      | ) 324.1      |
| Compensation and benefits            | —      | 97.9                     | 34.0           | —            | ) 131.9      |
| Transaction and operations support   | 1.5    | 155.2                    | 22.9           | (65.7)       | ) 113.9      |
| Occupancy, equipment and supplies    | —      | 18.8                     | 6.1            | —            | ) 24.9       |
| Depreciation and amortization        | —      | 17.3                     | 6.7            | —            | ) 24.0       |
| Total operating expenses             | 1.5    | 668.7                    | 149.8          | (201.2)      | ) 618.8      |
| <b>OPERATING (LOSS) INCOME</b>       | (1.5)  | ) 85.6                   | 2.7            | —            | ) 86.8       |
| <b>OTHER EXPENSE</b>                 |        |                          |                |              |              |
| Interest expense                     | 10.3   | 17.0                     | —              | —            | ) 27.3       |
| Debt extinguishment costs            | —      | 45.3                     | —              | —            | ) 45.3       |
| Total other expense                  | 10.3   | 62.3                     | —              | —            | ) 72.6       |
| (Loss) income before income taxes    | (11.8) | ) 23.3                   | 2.7            | —            | ) 14.2       |
| Income tax (benefit) expense         | (4.1)  | ) 11.0                   | 0.8            | —            | ) 7.7        |
| (Loss) income after income taxes     | (7.7)  | ) 12.3                   | 1.9            | —            | ) 6.5        |
| Equity income (loss) in subsidiaries | 14.2   | 1.9                      | —              | (16.1)       | ) —          |
| <b>NET INCOME (LOSS)</b>             | \$6.5  | \$14.2                   | \$ 1.9         | \$(16.1)     | ) \$6.5      |

Table of Contents

MONEYGRAM INTERNATIONAL, INC.  
 CONDENSED, CONSOLIDATING STATEMENTS OF COMPREHENSIVE INCOME (LOSS)  
 FOR THE THREE MONTHS ENDED JUNE 30, 2014

| (Amounts in millions)   | Parent | Subsidiary<br>Guarantors | Non-Guarantors | Eliminations | Consolidated |   |
|---|--------|--------------------------|----------------|--------------|--------------|---|
| NET INCOME (LOSS)   | \$25.6 | \$33.6                   | \$ (3.6        | ) \$(30.0    | ) \$25.6     |   |
| OTHER COMPREHENSIVE (LOSS)<br>INCOME  |        |                          |                |              |              |   |
| Net unrealized holding gains on<br>available-for-sale securities arising<br>during the period, net of tax benefit of<br>\$0.1 | (0.5   | ) (0.5                   | ) —            | 0.5          | (0.5         | ) |
| Net change in pension liability, net of tax<br>benefit of \$0.5   | 1.1    | 1.1                      | —              | (1.1         | ) 1.1        |   |
| Unrealized foreign currency translation<br>adjustments, net of tax benefit of \$0.5   | (1.0   | ) (1.0                   | ) (2.6         | ) 3.6        | (1.0         | ) |
| Other comprehensive (loss) income   | (0.4   | ) (0.4                   | ) (2.6         | ) 3.0        | (0.4         | ) |
| COMPREHENSIVE INCOME (LOSS)   | \$25.2 | \$33.2                   | \$ (6.2        | ) \$(27.0    | ) \$25.2     |   |

MONEYGRAM INTERNATIONAL, INC.  
 CONDENSED, CONSOLIDATING STATEMENTS OF COMPREHENSIVE INCOME (LOSS)  
 FOR THE SIX MONTHS ENDED JUNE 30, 2014

| (Amounts in millions)   | Parent | Subsidiary<br>Guarantors | Non-Guarantors | Eliminations | Consolidated |   |
|---|--------|--------------------------|----------------|--------------|--------------|---|
| NET INCOME (LOSS)   | \$64.6 | \$80.2                   | \$ (8.9        | ) \$(71.3    | ) \$64.6     |   |
| OTHER COMPREHENSIVE (LOSS)<br>INCOME  |        |                          |                |              |              |   |
| Net unrealized holding gains on<br>available-for-sale securities arising<br>during the period, net of tax expense of<br>\$0.4 | (4.9   | ) (4.9                   | ) —            | 4.9          | (4.9         | ) |
| Net change in pension liability, net of tax<br>benefit of \$1.1   | 2.1    | 2.1                      | —              | (2.1         | ) 2.1        |   |
| Unrealized foreign currency translation<br>adjustments, net of tax benefit of \$1.1   | (2.0   | ) (2.0                   | ) (1.7         | ) 3.7        | (2.0         | ) |
| Other comprehensive (loss) income   | (4.8   | ) (4.8                   | ) (1.7         | ) 6.5        | (4.8         | ) |
| COMPREHENSIVE INCOME (LOSS)   | \$59.8 | \$75.4                   | \$ (10.6       | ) \$(64.8    | ) \$59.8     |   |

Table of Contents

MONEYGRAM INTERNATIONAL, INC.  
 CONDENSED, CONSOLIDATING STATEMENTS OF COMPREHENSIVE INCOME (LOSS)  
 FOR THE THREE MONTHS ENDED JUNE 30, 2013

| (Amounts in millions)   | Parent | Subsidiary<br>Guarantors | Non-Guarantors | Eliminations | Consolidated |   |
|---|--------|--------------------------|----------------|--------------|--------------|---|
| NET INCOME (LOSS)   | \$19.1 | \$26.2                   | \$ 4.0         | \$(30.2      | ) \$19.1     |   |
| OTHER COMPREHENSIVE INCOME<br>(LOSS)  |        |                          |                |              |              |   |
| Net unrealized holding gains on<br>available-for-sale securities arising<br>during the period, net of tax benefit of<br>\$0.3 | (0.3   | ) (0.3                   | ) —            | 0.3          | (0.3         | ) |
| Net change in pension liability, net of tax<br>benefit of \$0.9   | 1.2    | 1.2                      | —              | (1.2         | ) 1.2        |   |
| Unrealized foreign currency translation<br>adjustments, net of tax expense of \$0.2   | 0.3    | 0.4                      | 0.2            | (0.6         | ) 0.3        |   |
| Other comprehensive income (loss)   | 1.2    | 1.3                      | 0.2            | (1.5         | ) 1.2        |   |
| COMPREHENSIVE INCOME (LOSS)   | \$20.3 | \$27.5                   | \$ 4.2         | \$(31.7      | ) \$20.3     |   |

MONEYGRAM INTERNATIONAL, INC.  
 CONDENSED, CONSOLIDATING STATEMENTS OF COMPREHENSIVE INCOME (LOSS)  
 FOR THE SIX MONTHS ENDED JUNE 30, 2013

| (Amounts in millions)   | Parent | Subsidiary<br>Guarantors | Non-Guarantors | Eliminations | Consolidated |   |
|---|--------|--------------------------|----------------|--------------|--------------|---|
| NET INCOME (LOSS)   | \$6.5  | \$14.2                   | \$ 1.9         | \$(16.1      | ) \$6.5      |   |
| OTHER COMPREHENSIVE INCOME<br>(LOSS)  |        |                          |                |              |              |   |
| Net unrealized holding gains on<br>available-for-sale securities arising<br>during the period, net of tax benefit of<br>\$0.4 | (0.3   | ) (0.3                   | ) —            | 0.3          | (0.3         | ) |
| Net change in pension liability, net of tax<br>expense of \$1.7   | 2.4    | 2.4                      | —              | (2.4         | ) 2.4        |   |
| Unrealized foreign currency translation<br>adjustments, net of tax benefit of \$0.8   | (1.3   | ) (1.4                   | ) (1.2         | ) 2.6        | (1.3         | ) |
| Other comprehensive income (loss)   | 0.8    | 0.7                      | (1.2           | ) 0.5        | 0.8          |   |
| COMPREHENSIVE INCOME (LOSS)   | \$7.3  | \$14.9                   | \$ 0.7         | \$(15.6      | ) \$7.3      |   |

Table of Contents

MONEYGRAM INTERNATIONAL, INC.  
CONDENSED, CONSOLIDATING STATEMENTS OF CASH FLOWS  
FOR THE THREE MONTHS ENDED JUNE 30, 2014

| (Amounts in millions)   | Parent | Subsidiary<br>Guarantors | Non-Guarantors | Eliminations | Consolidated |
|---|--------|--------------------------|----------------|--------------|--------------|
| NET CASH (USED IN) PROVIDED BY<br>OPERATING ACTIVITIES        | \$(6.7 | ) \$83.2                 | \$ 14.2        | \$—          | \$90.7       |
| CASH FLOWS FROM INVESTING<br>ACTIVITIES:                      |        |                          |                |              |              |
| Proceeds from maturities of<br>available-for-sale investments | —      | 1.1                      | —              | —            | 1.1          |
| Purchases of interest-bearing investments                     | —      | (469.7                   | ) —            | —            | (469.7       |
| Proceeds from maturities of<br>interest-bearing investments   | —      | 411.9                    | (1.1           | ) —          | 410.8        |
| Purchases of property and equipment                           | —      | (9.3                     | ) (13.1        | ) —          | (22.4        |
| Proceeds from disposal of property and<br>equipment           | —      | 0.2                      | —              | —            | 0.2          |
| Dividend from subsidiary                                      | 13.1   | —                        | —              | (13.1        | ) —          |
| Intercompany financing  | 4.3    | —                        | —              | (4.3         | ) —          |
| Net cash provided by (used in) investing<br>activities        | 17.4   | (65.8                    | ) (14.2        | ) (17.4      | ) (80.0      |
| CASH FLOWS FROM FINANCING<br>ACTIVITIES:                      |        |                          |                |              |              |
| Proceeds from issuance of debt                                | 129.8  | —                        | —              | —            | 129.8        |
| Transaction costs of issuance and<br>amendment of debt        | (5.1   | ) —                      | —              | —            | (5.1         |
| Payment on debt   | (2.4   | ) —                      | —              | —            | (2.4         |
| Stock repurchase  | (133.0 | ) —                      | —              | —            | (133.0       |
| Dividend to parent  | —      | (13.1                    | ) —            | 13.1         | —            |
| Intercompany financing  | —      | (4.3                     | ) —            | 4.3          | —            |
| Net cash (used in) provided by financing<br>activities        | (10.7  | ) (17.4                  | ) —            | 17.4         | (10.7        |
| NET CHANGE IN CASH AND CASH<br>EQUIVALENTS                    | —      | —                        | —              | —            | —            |
| CASH AND CASH<br>EQUIVALENTS—Beginning of period              | —      | —                        | —              | —            | —            |
| CASH AND CASH<br>EQUIVALENTS—End of period                    | \$—    | \$—                      | \$ —           | \$—          | \$—          |



Table of Contents

MONEYGRAM INTERNATIONAL, INC.  
 CONDENSED, CONSOLIDATING STATEMENTS OF CASH FLOWS  
 FOR THE SIX MONTHS ENDED JUNE 30, 2014

| (Amounts in millions)   | Parent  | Subsidiary<br>Guarantors | Non-Guarantors | Eliminations | Consolidated |   |
|---|---------|--------------------------|----------------|--------------|--------------|---|
| NET CASH (USED IN) PROVIDED BY<br>OPERATING ACTIVITIES        | \$(21.2 | ) \$40.2                 | \$ 14.2        | \$—          | \$33.2       |   |
| CASH FLOWS FROM INVESTING<br>ACTIVITIES:                      |         |                          |                |              |              |   |
| Proceeds from maturities of<br>available-for-sale investments | —       | 2.4                      | —              | —            | 2.4          |   |
| Purchases of interest-bearing investments                     | —       | (569.7                   | ) (35.8        | ) —          | (605.5       | ) |
| Proceeds from maturities of<br>interest-bearing investments   | —       | 586.9                    | 34.7           | —            | 621.6        |   |
| Purchases of property and equipment                           | —       | (26.4                    | ) (13.1        | ) —          | (39.5        | ) |
| Proceeds from disposal of property and<br>equipment           | —       | 0.2                      | —              | —            | 0.2          |   |
| Dividend from subsidiary                                      | 24.4    | —                        | —              | (24.4        | ) —          |   |
| Intercompany financing  | 9.2     | —                        | —              | (9.2         | ) —          |   |
| Net cash provided by (used in) investing<br>activities        | 33.6    | (6.6                     | ) (14.2        | ) (33.6      | ) (20.8      | ) |
| CASH FLOWS FROM FINANCING<br>ACTIVITIES:                      |         |                          |                |              |              |   |
| Proceeds from issuance of debt                                | 129.8   | —                        | —              | —            | 129.8        |   |
| Transaction costs of issuance and<br>amendment of debt        | (5.1    | ) —                      | —              | —            | (5.1         | ) |
| Payment on debt   | (4.5    | ) —                      | —              | —            | (4.5         | ) |
| Stock repurchase  | (133.0  | ) —                      | —              | —            | (133.0       | ) |
| Proceeds from exercise of stock options                       | 0.4     | —                        | —              | —            | 0.4          |   |
| Dividend to parent  | —       | (24.4                    | ) —            | 24.4         | —            |   |
| Intercompany financings                                       | —       | (9.2                     | ) —            | 9.2          | —            |   |
| Net cash (used in) provided by financing<br>activities        | (12.4   | ) (33.6                  | ) —            | 33.6         | (12.4        | ) |
| NET CHANGE IN CASH AND CASH<br>EQUIVALENTS                    | —       | —                        | —              | —            | —            |   |
| CASH AND CASH<br>EQUIVALENTS—Beginning of period              | —       | —                        | —              | —            | —            |   |
| CASH AND CASH<br>EQUIVALENTS—End of period                    | \$—     | \$—                      | \$—            | \$—          | \$—          |   |

Table of Contents

MONEYGRAM INTERNATIONAL, INC.  
 CONDENSED, CONSOLIDATING STATEMENTS OF CASH FLOWS  
 FOR THE THREE MONTHS ENDED JUNE 30, 2013

| (Amounts in millions)   | Parent | Subsidiary<br>Guarantors | Non-Guarantors | Eliminations | Consolidated |
|---|--------|--------------------------|----------------|--------------|--------------|
| NET CASH (USED IN) PROVIDED BY<br>OPERATING ACTIVITIES                                      | \$(7.7 | ) \$413.2                | \$ 2.0         | \$—          | \$407.5      |
| CASH FLOWS FROM INVESTING<br>ACTIVITIES:  |        |                          |                |              |              |
| Proceeds from maturities of<br>available-for-sale investments<br>(substantially restricted) | —      | 4.9                      | —              | —            | 4.9          |
| Purchases of interest-bearing investments<br>(substantially restricted)                     | —      | (500.0                   | ) —            | —            | (500.0       |
| Proceeds from maturities of<br>interest-bearing investments<br>(substantially restricted)   | —      | 100.0                    | —              | —            | 100.0        |
| Purchases of property and equipment, net<br>of disposals                                    | —      | (8.9                     | ) (2.3         | ) —          | (11.2        |
| Proceeds from disposal of property and<br>equipment   | —      | 0.3                      | —              | —            | 0.3          |
| Capital contribution from subsidiary<br>guarantors  | —      | (0.3                     | ) —            | 0.3          | —            |
| Net cash (used in) provided by investing<br>activities                                      | —      | (404.0                   | ) (2.3         | ) 0.3        | (406.0       |
| CASH FLOWS FROM FINANCING<br>ACTIVITIES:  |        |                          |                |              |              |
| Payments on debt  | (2.1   | ) —                      | —              | —            | (2.1         |
| Proceeds from exercise of stock options   | 0.6    | —                        | —              | —            | 0.6          |
| Intercompany financings   | (2.3   | ) 2.3                    | —              | —            | —            |
| Dividend from parent  | 11.5   | (11.5                    | ) —            | —            | —            |
| Capital contribution to non-guarantors  | —      | —                        | 0.3            | (0.3         | ) —          |
| Net cash provided by (used in) financing<br>activities                                      | 7.7    | (9.2                     | ) 0.3          | (0.3         | ) (1.5       |
| NET CHANGE IN CASH AND CASH<br>EQUIVALENTS  | —      | —                        | —              | —            | —            |
| CASH AND CASH<br>EQUIVALENTS—Beginning of period  | —      | —                        | —              | —            | —            |
| CASH AND CASH<br>EQUIVALENTS—End of period  | \$—    | \$—                      | \$ —           | \$—          | \$—          |

Table of Contents

MONEYGRAM INTERNATIONAL, INC.  
 CONDENSED, CONSOLIDATING STATEMENTS OF CASH FLOWS  
 FOR THE SIX MONTHS ENDED JUNE 30, 2013

| (Amounts in millions)   | Parent  | Subsidiary<br>Guarantors | Non-Guarantors | Eliminations | Consolidated |   |
|---|---------|--------------------------|----------------|--------------|--------------|---|
| NET CASH (USED IN) PROVIDED BY<br>OPERATING ACTIVITIES                                      | \$(24.4 | ) \$483.5                | \$ 6.9         | \$—          | \$466.0      |   |
| CASH FLOWS FROM INVESTING<br>ACTIVITIES:  |         |                          |                |              |              |   |
| Proceeds from maturities of<br>available-for-sale investments<br>(substantially restricted) | —       | 11.6                     | —              | —            | 11.6         |   |
| Purchases of interest-bearing investments<br>(substantially restricted)                     | —       | (750.0                   | ) (14.7        | ) —          | (764.7       | ) |
| Proceeds from maturities of<br>interest-bearing investments<br>(substantially restricted)   | —       | 300.0                    | 11.1           | —            | 311.1        |   |
| Purchases of property and equipment, net<br>of disposals                                    | —       | (21.8                    | ) (4.6         | ) —          | (26.4        | ) |
| Proceeds from disposal of property and<br>equipment   | —       | 0.3                      | —              | —            | 0.3          |   |
| Capital contribution from subsidiary<br>guarantors  | —       | (1.3                     | ) —            | 1.3          | —            |   |
| Net cash (used in) provided by investing<br>activities                                      | —       | (461.2                   | ) (8.2         | ) 1.3        | (468.1       | ) |
| CASH FLOWS FROM FINANCING<br>ACTIVITIES:  |         |                          |                |              |              |   |
| Proceeds from issuance of debt  | 850.0   | —                        | —              | —            | 850.0        |   |
| Transaction costs for issuance and<br>amendment of debt                                     | —       | (11.8                    | ) —            | —            | (11.8        | ) |
| Prepayment penalty  | —       | (21.5                    | ) —            | —            | (21.5        | ) |
| Payment on debt   | (2.1    | ) (813.1                 | ) —            | —            | (815.2       | ) |
| Proceeds from exercise of stock options   | 0.6     | —                        | —              | —            | 0.6          |   |
| Intercompany financings   | (835.6  | ) 835.6                  | —              | —            | —            |   |
| Dividend from parent  | 11.5    | (11.5                    | ) —            | —            | —            |   |
| Capital contribution to non-guarantors  | —       | —                        | 1.3            | (1.3         | ) —          |   |
| Net cash provided by (used in) financing<br>activities                                      | 24.4    | (22.3                    | ) 1.3          | (1.3         | ) 2.1        |   |
| NET CHANGE IN CASH AND CASH<br>EQUIVALENTS  | —       | —                        | —              | —            | —            |   |
| CASH AND CASH<br>EQUIVALENTS—Beginning of period  | —       | —                        | —              | —            | —            |   |
| CASH AND CASH<br>EQUIVALENTS—End of period  | \$—     | \$—                      | \$—            | \$—          | \$—          |   |

Table of Contents

ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

The purpose of this Management's Discussion and Analysis of Financial Condition and Results of Operations, or MD&A, is to provide an understanding of MoneyGram International, Inc.'s ("MoneyGram," the "Company," "we," "us" and "our") financial condition, results of operations and cash flows by focusing on changes in certain key measures. This MD&A is provided as a supplement to, and should be read in conjunction with, our Consolidated Financial Statements and accompanying notes. This discussion contains forward-looking statements that involve risks and uncertainties. MoneyGram's actual results could differ materially from those anticipated due to various factors discussed below under "Cautionary Statements Regarding Forward-Looking Statements" and elsewhere in this Quarterly Report on Form 10-Q.

The comparisons presented in this MD&A refer to the same period in the prior year, unless otherwise noted. This MD&A is organized in the following sections:

Overview

Results of Operations

Liquidity and Capital Resources

Critical Accounting Policies

Cautionary Statements regarding Forward-Looking Statements

OVERVIEW

MoneyGram is a leading global money transfer and payment services company operating in over 345,000 agent locations in more than 200 countries and territories. Our major products include global money transfers, bill payment services, money order services and official check processing. As an alternative financial services provider, our primary consumers are unbanked or underbanked consumers. Unbanked consumers do not have a relationship with a traditional financial institution. Underbanked consumers are not fully served by traditional financial institutions. Other consumers who use our services are convenience users and emergency users who may use traditional banking services, but prefer to use our services based on convenience, cost or to make emergency payments or transfers. We primarily offer services through third-party agents, including retail chains, independent retailers, post offices and other financial institutions. We continue to be an innovator in the industry by diversifying our core money transfer revenue through new channels, such as online, mobile, kiosks and other self-service channels.

Our global money transfer and bill payment services are our primary revenue drivers, accounting for 95 percent and 94 percent of total revenue for the three and six months ended June 30, 2014, respectively. The market for money transfer and bill payment services remains very competitive, consisting of a small number of large competitors and a large number of small, niche competitors. While we are the second largest money transfer company in the world (based on total face value of remittances in 2013), we will encounter increasing competition as new technologies emerge that allow consumers to send and receive money in a variety of ways.

We manage our revenue and related commission expenses through two reporting segments: Global Funds Transfer and Financial Paper Products. The Global Funds Transfer segment provides global money transfers and, in the U.S., Canada and Puerto Rico, bill payment services to consumers through a network of agents and, in select markets, company-operated locations. The Financial Paper Products segment provides money order services to consumers through our retail and financial institution locations in the U.S. and Puerto Rico, and provides official check services to financial institutions in the U.S. Businesses that are not operated within these segments are categorized as "Other" and are primarily related to discontinued products and businesses. Other also contains corporate items. Our sales efforts are organized based on the nature of the products and services offered. Operating expenses are analyzed on the functional nature of the expense.

Business Environment and Trends

Overall, our total revenue growth for the three and six months ended June 30, 2014 was two percent and six percent, respectively, which was driven by the growth of the money transfer product, specifically the U.S Outbound and Non-U.S corridors. Our money transfer fee and other revenue growth for the three and six months ended June 30, 2014 was three percent and seven percent, respectively. Our money transfer transaction growth for the three and six months ended June 30, 2014 was four percent and eight percent, respectively. The World Bank, a key source of

industry analysis for developing countries, has projected long-term growth rates of remittances worldwide in the single digits.

On April 17, 2014, Wal-Mart Stores, Inc. (“Walmart”) announced the launch of the Walmart-2-Walmart money transfer service, a program operated by a competitor of MoneyGram, that allows consumers to transfer money between its U.S. store locations. This program limits consumers to transferring \$900 per transaction. We are unable to determine the overall extent of the long-term negative impact of this program to our business. However, the Company's Walmart U.S. to U.S. transactions declined 31 percent and 14 percent for the three and six months ended June 30, 2014, respectively.

## Table of Contents

We generally compete for money transfer consumers on the basis of trust, convenience, availability of outlets, price, technology and brand recognition. We are monitoring consumer behavior to ensure that we continue our transaction growth trend. Additionally, we continue to review markets where we may have an opportunity to increase prices based on brand awareness, loyalty and competitive positioning. Pricing actions from our competitors may also result in pricing changes for our products and services.

On an ongoing basis we see a trend among state, federal and international regulators towards enhanced scrutiny of anti-money laundering compliance programs, as well as consumer fraud prevention and education. Compliance with laws and regulations is a highly complex and integral part of our day-to-day operations, thus we have continued to increase our compliance personnel headcount and make investments in our compliance-related technology and infrastructure. In the first quarter of 2013, a compliance monitor was selected pursuant to a requirement of our settlement with the U.S. Attorney's Office for the Middle District of Pennsylvania ("MDPA"), and the Asset Forfeiture and Money Laundering Section of the Criminal Division of the Department of Justice ("U.S. DOJ"). The first annual monitor report was provided to MoneyGram in November of 2013 and per this report MoneyGram is required to make investments ranging from enhanced systems to more resources deployed in the field. We incurred \$0.1 million and \$0.9 million of expense related to the monitor for the three and six months ended June 30, 2014, respectively.

### 2014 Events

**Global Transformation Program** — In the first quarter of 2014, the Company announced the implementation of the 2014 Global Transformation Program, which consists of three key components: reorganization and restructuring, compliance enhancement and a focus on self-service revenue.

Our reorganization and restructuring activities are centered around facilities and headcount rationalization, system efficiencies and headcount right-shoring and outsourcing. The Company projects that these activities will be concluded at the end of the 2015 fiscal year. The following figures include Company estimates and are subject to change as the proposed global transformation program continues to be implemented. The Company is estimating to incur \$30.0 million to \$40.0 million in cash outlays over the next two years and generate an annual estimated pre-tax savings of \$15.0 million to \$20.0 million exiting fiscal year 2015. For the three months ended June 30, 2014, the Company recorded total reorganization and restructuring expenses of \$6.7 million. For the six months ended June 30, 2014, the Company recorded total reorganization and restructuring expenses of \$9.8 million.

Our compliance enhancement program is focused on improving our services for the consumers and completing the programs recommended in adherence with our settlement with the MDPA and U.S. DOJ. At the beginning of 2014, the Company announced that we expect to make investments totaling \$80.0 million to \$90.0 million related to the compliance enhancement program over the next three years. For the three and six months ended June 30, 2014, we incurred \$7.4 million and \$14.5 million, respectively, of compliance enhancement program expense primarily related to contractor and consultant expense for systems and process redesign. For the three and six months ended June 30, 2014, we recorded \$0.1 million and \$0.9 million, respectively, of expense related to direct monitor costs, as discussed above.

Our increased investment in the growth of our self-service revenue channel, which includes MoneyGram Online, mobile, account deposit services, kiosk-based and money transfer options, will enable us to achieve our goal of generating 15 percent to 20 percent of money transfer revenue from the self-service channel in 2017. For the three and six months ended June 30, 2014, the self-service channel accounted for eight percent and seven percent, respectively, of money transfer fee and other revenue.

### Financial Measures and Key Metrics

This Form 10-Q includes financial information prepared in accordance with accounting principles generally accepted in the U.S. ("GAAP") as well as certain non-GAAP financial measures that we use to assess our overall performance. **GAAP Measures** — We utilize certain financial measures prepared in accordance with GAAP to assess the Company's overall performance. These measures include, but are not limited to: fee and other revenue, fee and other commission expense, fee and other revenue less commissions, operating income and operating margin. Due to our regulatory capital requirements, we deem the following payment service assets, in their entirety, to be substantially restricted: cash and cash equivalents, receivables, net, interest-bearing investments and available-for-sale investments. Assets in excess of payment service obligations is our payment service assets less our payment service obligations. We use

assets in excess of payment service obligations when assessing capital resources and liquidity. See Note 1 — Description of the Business and Basis of Presentation of the Notes to the Consolidated Financial Statements for additional disclosure.

**Non-GAAP Measures** — Generally, a non-GAAP financial measure is a numerical measure of financial performance, financial position, or cash flows that excludes (or includes) amounts that are included in (or excluded from) the most directly comparable measure calculated and presented in accordance with GAAP. The non-GAAP financial measures should be viewed as a supplement to, and not a substitute for, financial measures presented in accordance with GAAP. We strongly encourage investors and stockholders to review our financial statements and publicly-filed reports in their entirety and not to rely on any single financial measure. While we believe that these metrics enhance investors' understanding of our business, these metrics are not necessarily comparable with similarly named metrics of other companies. The following non-GAAP financial measures include:

• **EBITDA** (earnings before interest, taxes, depreciation and amortization, including agent signing bonus amortization)

Table of Contents

Adjusted EBITDA (EBITDA adjusted for certain significant items)

Adjusted Free Cash Flow (Adjusted EBITDA less cash interest expense, cash tax expense, cash payments for capital expenditures and cash payments for agent signing bonuses)

We believe that EBITDA, Adjusted EBITDA and Adjusted Free Cash Flow enhance investors' understanding of our business and performance. We use EBITDA and Adjusted EBITDA to review results of operations, forecast and budget, assess cash flow and allocate capital resources. We use Adjusted Free Cash Flow to assess our cash flow and capital resources. Since these are non-GAAP measures, the Company believes it is more appropriate to disclose these metrics after discussion and analysis of the GAAP financial measures.

Non-Financial Measures

We also use certain non-financial measures to assess our overall performance. These measures include, but are not limited to, transaction growth and money transfer agent base.

The Company utilizes specific terms as related to our business throughout this document, including the following:

Corridor — With regard to a money transfer transaction, the originating "send" location and the designated "receive" location are referred to as a corridor. Transactions and the related fee and other revenue are viewed as originating from the "send side" of a transaction.

Corridor mix — The relative impact of consumers completing increased or decreased transactions in each available corridor versus the comparative prior period.

Face value — The principal amount of each completed transaction, excluding any fees related to the transaction.

Foreign currency — The impact of foreign currency exchange rate fluctuations is typically calculated as the difference between current period activity translated using the current period's currency exchange rates and the comparable prior-year period's currency exchange rates. We use this method to calculate the impact of changes in foreign currency exchange rates for all countries where the transactional currency is not the U.S. dollar.



Table of Contents

## RESULTS OF OPERATIONS

The following table presents the year over year results of operations for the three and six months ended June 30, 2014 and 2013:

| (Dollars in millions)              | Three Months Ended |         |       | %<br>Change | Six Months Ended June |         |       | %<br>Change |
|------------------------------------|--------------------|---------|-------|-------------|-----------------------|---------|-------|-------------|
|                                    | June 30,<br>2014   | 2013    |       |             | 30,<br>2014           | 2013    |       |             |
| <b>REVENUE</b>                     |                    |         |       |             |                       |         |       |             |
| Fee and other revenue              | \$368.8            | \$361.6 | 2     | %           | \$736.5               | \$699.3 | 5     | %           |
| Investment revenue                 | 3.6                | 3.5     | 3     | %           | 10.8                  | 6.3     | 71    | %           |
| Total revenue                      | 372.4              | 365.1   | 2     | %           | 747.3                 | 705.6   | 6     | %           |
| <b>OPERATING EXPENSES</b>          |                    |         |       |             |                       |         |       |             |
| Fee and other commissions expense  | 171.6              | 169.6   | 1     | %           | 342.5                 | 323.9   | 6     | %           |
| Investment commissions expense     | 0.1                | 0.1     | —     | %           | 0.2                   | 0.2     | —     | %           |
| Total commissions expense          | 171.7              | 169.7   | 1     | %           | 342.7                 | 324.1   | 6     | %           |
| Compensation and benefits          | 75.0               | 66.4    | 13    | %           | 144.7                 | 131.9   | 10    | %           |
| Transaction and operations support | 77.3               | 62.4    | 24    | %           | 148.6                 | 113.9   | 30    | %           |
| Occupancy, equipment and supplies  | 13.7               | 11.9    | 15    | %           | 26.5                  | 24.9    | 6     | %           |
| Depreciation and amortization      | 13.6               | 12.2    | 11    | %           | 26.7                  | 24.0    | 11    | %           |
| Total operating expenses           | 351.3              | 322.6   | 9     | %           | 689.2                 | 618.8   | 11    | %           |
| OPERATING INCOME                   | 21.1               | 42.5    | (50)  | )%          | 58.1                  | 86.8    | (33)  | )%          |
| <b>OTHER (INCOME) EXPENSE</b>      |                    |         |       |             |                       |         |       |             |
| Securities settlements             | (22.4 )            | —       | (100) | )%          | (22.4 )               | —       | (100) | )%          |
| Interest expense                   | 11.4               | 9.9     | 15    | %           | 21.1                  | 27.3    | (23)  | )%          |
| Debt extinguishment costs          | —                  | —       | —     | %           | —                     | 45.3    | (100) | )%          |
| Total other (income) expense       | (11.0 )            | 9.9     | NM    |             | (1.3 )                | 72.6    | NM    |             |
| Income before income taxes         | 32.1               | 32.6    | (2)   | )%          | 59.4                  | 14.2    | NM    |             |
| Income tax expense (benefit)       | 6.5                | 13.5    | (52)  | )%          | (5.2 )                | 7.7     | NM    |             |
| NET INCOME                         | \$25.6             | \$19.1  | 34    | %           | \$64.6                | \$6.5   | NM    |             |

NM = Not meaningful

## Fee and Other Revenue and Related Commission Expense

The following summary provides fee and other revenue and related commission expense results for the three and six months ended June 30, 2014 and 2013:

| (Dollars in millions)   | Three Months Ended |         |    | %<br>Change | Six Months Ended |         |    | %<br>Change |
|---|--------------------|---------|----|-------------|------------------|---------|----|-------------|
|   | June 30,<br>2014   | 2013    |    |             | June 30,<br>2014 | 2013    |    |             |
| Fee and other revenue   | \$368.8            | \$361.6 | 2% |             | \$736.5          | \$699.3 | 5% |             |
| Fee and other commissions expense                                       | 171.6              | 169.6   | 1% |             | 342.5            | 323.9   | 6% |             |
| Fee and other commissions expense as a percent of fee and other revenue | 46.5               | % 46.9  | %  |             | 46.5             | % 46.3  | %  |             |

Table of Contents

## Fee and Other Revenue

Fee and other revenue consists of transaction fees, foreign exchange revenue and miscellaneous revenue. Transaction fees are earned on money transfer, bill payment, money order and official check transactions. The Company derives money transfer revenues primarily from consumer transaction fees and the management of currency exchange spreads involving different "send" and "receive" countries. Miscellaneous revenue primarily consists of processing fees on rebate checks and controlled disbursements, service charges on aged outstanding money orders and money order dispenser fees.

For the three and six months ended June 30, 2014, fee and other revenue grew two percent and five percent, respectively, when compared to the same periods in 2013. Fee and other revenue growth was primarily driven by transaction growth from the money transfer product, which was partially offset by transaction declines from the money order and official check products. The overall transaction growth from the money transfer product is net of a 31 percent and 14 percent decline in Walmart U.S. to U.S. send transactions for the three and six months ended June 30, 2014, respectively.

## Fee and Other Commissions Expense

The Company incurs fee commissions primarily on our Global Funds Transfer products. In a money transfer transaction, both the agent initiating the transaction and the receiving agent earn a commission that is generally based on a percentage of the fee charged to the consumer. In a bill payment transaction, the agent initiating the transaction receives a commission and, in limited circumstances, the biller will generally earn a commission that is based on a percentage of the fee charged to the consumer. We generally do not pay commissions to agents on the sale of money orders, except, in certain limited circumstances, for large agents where we may pay a fixed commission based on total money order transactions. Other commissions expense includes the amortization of capitalized agent signing bonus payments.

As a result of the continued growth of the money transfer offering, fee and other commissions expense grew one percent and six percent for the three and six months ended June 30, 2014, respectively, when compared to the same periods in 2013. For the three months ended June 30, 2014, fee and other commissions expense as a percentage of fee and other revenue decreased from 46.9 percent to 46.5 percent, when compared to the same period in 2013, primarily due to a shift in agent mix. For the six months ended June 30, 2014, fee and other commissions expense as a percentage of fee and other revenue grew from 46.3 percent to 46.5 percent, when compared to the same period in 2013. Our fee and other commissions expense growth rate outpaced the fee and other revenue growth rate in the six months ended June 30, 2014 primarily due to changes in the corridor and agent mix and increased signing bonus amortization from our agent expansion and retention efforts.

## Global Funds Transfer Fee and Other Revenue

The following discussion provides a summary of fee and other revenue for the Global Funds Transfer segment for the three and six months ended June 30, 2014 and 2013. Investment revenue is not included in the analysis below. For further detail, see Investment Revenue Analysis.

| (Dollars in millions)                       | Three Months           |         | %<br>Change | Six Months Ended |         | %<br>Change |    |
|---|------------------------|---------|-------------|------------------|---------|-------------|----|
|   | Ended June 30,<br>2014 | 2013    |             | June 30,<br>2014 | 2013    |             |    |
| Money transfer fee and other revenue        | \$328.2                | \$319.7 | 3           | % \$654.3        | \$614.0 | 7           | %  |
| Bill payment fee and other revenue          | 24.5                   | 24.8    | (1          | )% 50.1          | 50.8    | (1          | )% |
| Global Funds Transfer fee and other revenue | \$352.7                | \$344.5 | 2           | % \$704.4        | \$664.8 | 6           | %  |
| Fee and other commissions expense           | \$171.5                | \$169.5 | 1           | % \$342.2        | \$323.4 | 6           | %  |

For the three months ended June 30, 2014, Global Funds Transfer fee and other revenue increased \$8.2 million, when compared to the same period in 2013. The increase was driven by money transfer fee and other revenue growth of three percent, primarily due to a four percent transaction growth and favorable movement in foreign currency exchange rates, slightly offset by our corridor mix and a lower average face value per transaction. The money transfer transaction growth is net of a 31 percent decline in Walmart U.S.-to-U.S. send transactions. Walmart U.S.-to-U.S. revenue versus the prior year declined 33 percent. Excluding U.S.-to-U.S. Walmart transactions, money transfer revenue increased 10 percent. Bill payment fee and other revenue declined one percent, primarily due to a lower

average fee per transaction as a result of industry mix.

For the six months ended June 30, 2014, Global Funds Transfer fee and other revenue increased \$39.6 million, when compared to the same period in 2013. The increase was driven by money transfer fee and other revenue growth of seven percent, primarily due to an eight percent transaction growth and favorable movement in foreign currency exchange rates, slightly offset by our corridor mix and a lower average face value per transaction. The money transfer transaction growth is net of a 14 percent decline in Walmart U.S. to U.S. send transactions. Walmart U.S- to-U.S. revenue versus the prior year declined 14 percent. Excluding U.S.-to-U.S. Walmart transactions, money transfer revenue increased 11 percent. Bill payment fee and other revenue declined one percent, primarily due to a lower average fee per transaction as a result of industry mix.

Table of Contents

## Money Transfer Transactions

The following table displays the percentage distribution of total money transfer transactions by geographic location (the region originating the transaction) for the three and six months ended June 30:

|                                 | Three Months Ended<br>June 30, |      | Six Months Ended<br>June 30, |      |   |
|---------------------------------|--------------------------------|------|------------------------------|------|---|
|                                 | 2014                           | 2013 | 2014                         | 2013 |   |
| U.S. to U.S.                    | 23                             | % 30 | % 26                         | % 30 | % |
| U.S. Outbound                   | 41                             | % 36 | % 39                         | % 36 | % |
| Originating outside of the U.S. | 36                             | % 34 | % 35                         | % 34 | % |

The following table displays year over year money transfer transaction growth by geographic location (the region originating the transaction) for the three and six months ended June 30:

|                                 | Three Months<br>Ended June 30,<br>2014 vs 2013 | Six Months Ended<br>June 30,<br>2014 vs 2013 |
|---------------------------------|--|--|
|                                 | Total transactions                             | 4%   |
| U.S. to U.S.                    | (15)%  | (4)%   |
| U.S. Outbound                   | 15%  | 16%  |
| Originating outside of the U.S. | 10%  | 10%  |

For the three months ended June 30, 2014, the U.S. Outbound corridors generated 15 percent transaction growth while accounting for 41 percent of our total money transfer transactions. The success in the U.S. Outbound corridor was primarily driven by sends to Mexico, which had transaction growth of 21 percent. Transactions originating outside of the U.S. continued to grow at a double digit rate on a year over year basis and accounted for 36 percent of total money transfer transactions. The growth was primarily driven by the Eastern Europe, Mexico and Middle East regions. The U.S. to U.S. corridor declined 15 percent and accounted for 23 percent of total money transfer transactions. The decline was primarily driven by a 31 percent decline in Walmart U.S. to U.S transactions, partially offset by 17 percent growth in U.S. to U.S. transactions excluding Walmart U.S. to U.S.

For the six months ended June 30, 2014, the U.S. Outbound corridors generated 16 percent transaction growth while accounting for 39 percent of our total money transfer transactions. The success in the U.S. Outbound corridor was primarily driven by sends to Mexico, which had transaction growth of 25 percent. Transactions originating outside of the U.S. continued to grow at a double digit rate on a year over year basis and accounted for 35 percent of total money transfer transactions. The growth was primarily driven by the Eastern Europe, Mexico and Middle East regions. The U.S. to U.S. corridor declined four percent and accounted for 26 percent of total money transfer transactions. The decline was primarily driven by a 14 percent decline in Walmart U.S. to U.S transactions, partially offset by 17 percent growth in U.S. to U.S. transactions excluding Walmart U.S. to U.S.

## Money Transfer Fee and Other Revenue

As detailed in the table above, for the three and six months ended June 30, 2014, money transfer fee and other revenue growth was primarily driven by transaction growth of four percent and eight percent, respectively. The following table details the changes in money transfer fee and other revenue from 2013 to 2014, for the three and six months ended June 30:

| (Amounts in millions)  | Three Months<br>Ended | Six Months Ended |
|--|-----------------------|------------------|
| For the period ended June 30, 2013                           | \$319.7               | \$614.0          |
| Change resulting from:                                       |                       |                  |
| Money transfer volume growth                                 | 13.3                  | 48.0             |
| Foreign currency exchange rate                               | 4.2                   | 6.3              |
| Pricing, corridor mix and average face value per transaction | (9.0                  | ) (14.0          |
| For the period ended June 30, 2014                           | \$328.2               | \$654.3          |



Table of Contents

## Bill Payment Fee and Other Revenue

The following table details the changes in bill payment fee and other revenue from 2013 to 2014, for the three and six months ended June 30:

| (Amounts in millions)              | Three Months<br>Ended | Six Months Ended |
|------------------------------------|-----------------------|------------------|
| For the period ended June 30, 2013 | \$24.8                | \$50.8           |
| Change resulting from:             |                       |                  |
| Bill payment volume increase       | 0.5                   | 0.3              |
| Industry mix                       | (0.8                  | ) (1.0           |
| For the period ended June 30, 2014 | \$24.5                | \$50.1           |

For the three and six months ended June 30, 2014, bill payment fee and other revenue declines were a result of lower average fees due to shifts in industry mix. For the three months ended June 30, 2014, fee and other revenue decreased one percent, or \$0.3 million, when compared to the same period in 2013. For the six months ended June 30, 2014, fee and other revenue decreased one percent, or \$0.7 million, when compared to the same period in 2013. The impact of changes in industry mix reflects our continued growth in new emerging verticals that generate a lower fee per transaction than our traditional verticals. Our traditional consumer credit verticals, such as auto and credit card, have been negatively impacted by the economic conditions in the U.S.

## Global Funds Transfer Commissions Expense

The following table details the changes in fee and other commissions for the Global Funds Transfer segment from 2013 to 2014, for the three and six months ended June 30:

| (Amounts in millions)              | Three Months<br>Ended | Six Months Ended |
|------------------------------------|-----------------------|------------------|
| For the period ended June 30, 2013 | \$169.4               | \$323.4          |
| Change resulting from:             |                       |                  |
| Money transfer volume growth       | 2.1                   | 15.7             |
| Money transfer commission rates    | (3.3                  | ) (3.7           |
| Bill payment volumes               | (0.1                  | ) (0.3           |
| Bill payment commission rates      | —                     | 0.4              |
| Signing bonuses                    | 2.1                   | 5.1              |
| Foreign currency exchange rate     | 1.3                   | 1.6              |
| For the period ended June 30, 2014 | \$171.5               | \$342.2          |

For the three months ended June 30, 2014, commissions expense as a percentage of fee and other revenue declined to 48.6 percent, from 49.2 percent for the same period in 2013. The decrease was primarily the result of the transaction growth from the money transfer product and a change in agent mix impacting commission rates, partially offset by increased signing bonus expense from our agent expansion and retention efforts.

For the six months ended June 30, 2014, commissions expense as a percentage of fee and other revenue remained flat at 48.6 percent, as compared to the same period in 2013.

## Financial Paper Products Fee and Other Revenue

The following discussion provides a summary of fee and other revenue for the Financial Paper Product segment for the three and six months ended June 30, 2014 and 2013. Investment revenue and investment commissions expense is not included in the analysis below. For further detail, see Investment Revenue Analysis.

| (Dollars in millions)                         | Three Months<br>Ended June 30, |        | %<br>Change | Six Months Ended<br>June 30, |        | %<br>Change |
|---|--------------------------------|--------|-------------|------------------------------|--------|-------------|
|   | 2014                           | 2013   |             | 2014                         | 2013   |             |
| Money order fee and other revenue             | \$12.3                         | \$12.9 | (5)%        | \$24.6                       | \$26.1 | (6)%        |
| Official check fee and other revenue          | 3.8                            | 4.3    | (12)%       | 7.5                          | 8.4    | (11)%       |
| Financial Paper Product fee and other revenue | \$16.1                         | \$17.2 | (6)%        | \$32.1                       | \$34.5 | (7)%        |
| Fee and other commissions expense             | \$0.1                          | \$0.2  | (50)%       | \$0.3                        | \$0.5  | (40)%       |



Table of Contents

For the three months ended June 30, 2014, money order fee and other revenue decreased \$0.6 million, or five percent, when compared to the same period in 2013, due to volume declines attributed to the attrition of agents and the migration by consumers to other payment methods. As a result of attrition of official check financial institution customers, official check fee and other revenue decreased \$0.5 million, or 12 percent, when compared to the same period in 2013. For the three months ended June 30, 2014 and 2013, commissions expense was \$0.1 million and \$0.2 million, respectively.

For the six months ended June 30, 2014, money order fee and other revenue decreased \$1.5 million, or six percent, when compared to the same period in 2013, due to volume declines attributed to the attrition of agents and the migration by consumers to other payment methods. As a result of attrition of official check financial institution customers, official check fee and other revenue decreased \$0.9 million, or 11 percent, when compared to the same period in 2013. For the six months ended June 30, 2014 and 2013, commissions expense was \$0.3 million and \$0.5 million, respectively.

**Investment Revenue Analysis**

The following discussion provides a summary of the Company's investment revenue and investment commission expense, for the three and six months ended June 30, 2014 and 2013:

| (Dollars in millions)                         | Three Months Ended June 30, |       | % | Change | Six Months Ended June 30, |       | %  | Change |
|---|-----------------------------|-------|---|--------|---------------------------|-------|----|--------|
|   | 2014                        | 2013  |   |        | 2014                      | 2013  |    |        |
| Investment revenue                            | \$3.6                       | \$3.5 | 3 | %      | \$10.8                    | \$6.3 | 71 | %      |
| Investment commissions expense <sup>(1)</sup> | 0.1                         | 0.1   | — | %      | 0.2                       | 0.2   | —  | %      |

<sup>(1)</sup> Commissions are generated from the average outstanding cash balances of official checks sold.

**Investment Revenue**

Investment revenue consists primarily of interest income generated through the investment of cash balances received primarily from the sale of official checks, money orders and other payment instruments. These cash balances are available to us for investment until the payment instrument is cleared. Investment revenue varies depending on the level of investment balances and the yield on our investments.

For the three months ended June 30, 2014, investment revenue increased \$0.1 million, or three percent, when compared to the same period in 2013. The growth is primarily due to a shift in investment allocation to longer term, higher yielding investments.

For the six months ended June 30, 2014, investment revenue increased \$4.5 million, or 71 percent, when compared to the same period in 2013. The growth is primarily due to an increase in income received on our cost recovery securities and a shift in investment allocation to longer term, higher yielding investments.

**Investment Commissions Expense**

Investment commissions expense consists of amounts paid to financial institution official check customers based on short-term interest rate indices multiplied by the average outstanding cash balances of official checks sold by that financial institution. For the three and six months ended June 30, 2014, investment commissions expense experienced a nominal change when compared to the same periods in 2013.

**Operating Expenses**

The following table is a summary of the operating expenses for the three months ended June 30, 2014 and 2013:

| (Dollars in millions)              | Three Months Ended June 30, 2014 |                          |   | Three Months Ended June 30, 2013 |                          |   |
|------------------------------------|----------------------------------|--------------------------|---|----------------------------------|--------------------------|---|
|                                    | Dollars                          | Percent of Total Revenue | % | Dollars                          | Percent of Total Revenue | % |
| Compensation and benefits          | \$75.0                           | 20                       | % | \$66.4                           | 18                       | % |
| Transaction and operations support | 77.3                             | 21                       | % | 62.4                             | 17                       | % |
| Occupancy, equipment and supplies  | 13.7                             | 4                        | % | 11.9                             | 3                        | % |
| Depreciation and amortization      | 13.6                             | 4                        | % | 12.2                             | 3                        | % |
| Total operating expenses           | \$179.6                          | 48                       | % | \$152.9                          | 42                       | % |



For the three months ended June 30, 2014, total operating expenses as a percentage of total revenue was 48 percent, an increase from 42 percent for the same period in 2013, primarily due to the expenses incurred as a result of the 2014 Global Transformation Program.

Table of Contents

The following table is a summary of the operating expenses for the six months ended June 30, 2014 and 2013:

| (Dollars in millions)              | Six Months Ended<br>June 30, 2014 |                                | Six Months Ended<br>June 30, 2013 |                                |
|------------------------------------|-----------------------------------|--------------------------------|-----------------------------------|--------------------------------|
|                                    | Dollars                           | Percent of<br>Total<br>Revenue | Dollars                           | Percent of<br>Total<br>Revenue |
| Compensation and benefits          | \$ 144.7                          | 19 %                           | \$ 131.9                          | 19 %                           |
| Transaction and operations support | 148.6                             | 20 %                           | 113.9                             | 16 %                           |
| Occupancy, equipment and supplies  | 26.5                              | 4 %                            | 24.9                              | 4 %                            |
| Depreciation and amortization      | 26.7                              | 4 %                            | 24.0                              | 3 %                            |
| Total operating expenses           | \$346.5                           | 46 %                           | \$294.7                           | 42 %                           |

For the six months ended June 30, 2014, total operating expenses as a percentage of total revenue was 46 percent, an increase from 42 percent for the same period in 2013, primarily due to the expenses incurred as a result of the 2014 Global Transformation Program.

**Compensation and Benefits**

Compensation and benefits include salaries and benefits, management incentive programs, related payroll taxes and other employee related costs. The following is a summary of the change in compensation and benefits from 2013 to 2014, for the three and six months ended June 30:

| (Amounts in millions)                                      | Three Months<br>Ended | Six Months Ended |
|--|-----------------------|------------------|
| For the period ended June 30, 2013                         | \$66.4                | \$ 131.9         |
| Change resulting from:                                     |                       |                  |
| Salaries, related payroll taxes and incentive compensation | 2.7                   | 3.7              |
| Reorganization and restructuring costs                     | 5.2                   | 6.0              |
| Compliance enhancement program                             | 1.0                   | 1.9              |
| Impact of change in Euro currency                          | 0.4                   | 0.7              |
| Other employee benefits                                    | (0.7                  | ) 0.5            |
| For the period ended June 30, 2014                         | \$75.0                | \$ 144.7         |

For the three and six months ended June 30, 2014, compensation and benefits expense increased primarily due to the 2014 Global Transformation Program. Salaries, related payroll taxes and incentive compensation increased due to increased performance incentives related to stock-based compensation, increased headcount, ordinary salary increases and changing employee base mix as we invest in our sales, market development and compliance functions. Other employee benefits decreased in the three months ended June 30, 2014 due to the reallocation of severance costs to reorganization and restructuring costs. We incurred increased expenses related to the compliance enhancement program. For the three and six months ended June 30, 2014, reorganization and restructuring costs included costs related to the 2014 Global Transformation Program of \$4.9 million and \$7.2 million, respectively, including costs of \$0.3 million and partially offset by costs of \$1.2 million, respectively, related to the Global Transformation Initiative that we began in 2010 ("2010 Global Transformation Initiative").

Table of Contents

## Transaction and Operations Support

Transaction and operations support primarily includes marketing, professional fees and other outside services, telecommunications, agent support costs, including forms related to our products, non-compensation employee costs, including training, travel and relocation costs, bank charges and the impact of foreign exchange rate movements on our monetary transactions, assets and liabilities denominated in a currency other than the U.S. dollar. The following is a summary of the change in transaction and operations support from 2013 to 2014, for the three and six months ended June 30:

| (Amounts in millions)   | Three Months<br>Ended | Six Months Ended |
|---|-----------------------|------------------|
| For the period ended June 30, 2013                                  | \$62.4                | \$113.9          |
| Change resulting from:  |                       |                  |
| Legal expenses  | (0.1                  | ) 0.4            |
| Contractor, consultant, outsourcing and other professional services | 2.8                   | 9.2              |
| Marketing costs   | 1.2                   | 3.1              |
| Impact of change in Euro currency                                   | 0.3                   | 0.5              |
| Reorganization and restructuring costs                              | 1.5                   | 1.9              |
| Compliance enhancement program                                      | 5.8                   | 12.0             |
| Direct monitor costs  | 0.1                   | 0.9              |
| Agent support costs   | 0.5                   | 1.8              |
| Telecommunications  | 0.4                   | 0.7              |
| Travel and entertainment  | 0.3                   | 0.9              |
| Capital transaction costs   | 1.0                   | 2.1              |
| Other   | 1.1                   | 1.2              |
| For the period ended June 30, 2014                                  | \$77.3                | \$148.6          |

Transaction and operations support expense increased for the three and six months ended June 30, 2014 primarily as a result of the expenses associated with the 2014 Global Transformation Program, including increased costs relating to our compliance enhancement program. We incurred increased expenses for contractors and consultants as we continue to invest in enhancing our current infrastructure. For the three and six months ended June 30, 2014, reorganization and restructuring costs were comprised of expenses for the 2014 Global Transformation Program of \$1.8 million and \$2.6 million, respectively, and offset by \$0.3 million and \$0.7 million, respectively, in expenses associated with the 2010 Global Transformation Initiative. For the three and six months ended June 30, 2014, the compliance enhancement program is comprised of expenses for the 2014 Global Transformation Program of \$5.8 million and \$12.0 million, respectively. We also incurred increased capital transaction costs primarily related to an underwritten secondary public offering and share repurchase which were completed on April 2, 2014 and capital contributions from Investors' payment to Walmart for amounts due from the Investors under the Participation Agreement, see Note 9 — Stockholders' Deficit for additional disclosure. We incurred increased expenses for agent support costs and increased expenditures related to telecommunication costs as a result of continued network, product and infrastructure growth. Other expenses consist of increased provision for loss and non-income taxes.

Table of Contents

## Occupancy, Equipment and Supplies

Occupancy, equipment and supplies expenses include facilities rent and maintenance costs, software and equipment maintenance costs, freight and delivery costs and supplies. The following is a summary of the change in occupancy, equipment and supplies from 2013 to 2014, for the three and six months ended June 30:

| (Amounts in millions)                  | Three Months<br>Ended | Six Months Ended |
|--|-----------------------|------------------|
| For the period ended June 30, 2013     | \$ 11.9               | \$24.9           |
| Change resulting from:                 |                       |                  |
| Rent and building operating costs      | 0.4                   | 1.1              |
| Equipment maintenance                  | 0.6                   | 1.0              |
| Reorganization and restructuring costs | (0.1                  | ) (1.3           |
| Compliance enhancement costs           | 0.6                   | 0.6              |
| Other                                  | 0.3                   | 0.2              |
| For the period ended June 30, 2014     | \$ 13.7               | \$26.5           |

For the three and six months ended June 30, 2014, occupancy, equipment and supplies expenses increased as a result of increased rent and building operation costs and equipment maintenance, partially offset by the reorganization and restructuring costs decrease as we concluded our 2010 Global Transformation Initiative. For the three and six months ended June 30, 2014, compliance enhancement costs increased related to the 2014 Global Transformation Program.

## Depreciation and Amortization

Depreciation and amortization includes depreciation on point of sale equipment, agent signage, computer hardware and software, capitalized software development costs, office furniture, equipment and leasehold improvements and amortization of intangible assets.

For the three and six months ended June 30, 2014, depreciation and amortization increased 11 percent, or \$1.4 million and \$2.7 million, respectively, when compared to the same period in 2013, primarily driven by higher amortization expense and depreciation expense for office equipment and furniture and software.

Table of Contents

## Pre-Tax Operating Income and Operating Margin

The Company's management utilizes pre-tax operating income and operating margin when assessing both consolidated and segment operating performance and allocation of resources. Excluded from the segments' operating income are interest and other expenses related to our credit agreements, operating loss from businesses categorized as "Other," certain pension and benefit obligation expenses, director deferred compensation plan expenses, executive severance and related costs and certain legal and corporate costs not related to the performance of the segments.

The following table provides a summary overview of pre-tax operating income and operating margin for the three and six months ended June 30, 2014 and 2013:

| (Dollars in millions)          | Three Months Ended |        |           | Six Months Ended |        |           |
|--------------------------------|--------------------|--------|-----------|------------------|--------|-----------|
|                                | June 30,<br>2014   | 2013   | Change    | June 30,<br>2014 | 2013   | Change    |
| Operating income:              |                    |        |           |                  |        |           |
| Global Funds Transfer          | \$19.5             | \$40.5 | \$(21.0 ) | \$51.0           | \$81.9 | \$(30.9 ) |
| Financial Paper Products       | 6.1                | 7.6    | (1.5 )    | 15.9             | 14.5   | 1.4       |
| Total segment operating income | 25.6               | 48.1   | (22.5 )   | 66.9             | 96.4   | (29.5 )   |
| Other                          | (4.5 )             | (5.6 ) | 1.1       | (8.8 )           | (9.6 ) | 0.8       |
| Total operating income         | 21.1               | 42.5   | (21.4 )   | 58.1             | 86.8   | (28.7 )   |
| Securities settlements         | (22.4 )            | —      | (22.4 )   | (22.4 )          | —      | (22.4 )   |
| Interest expense               | 11.4               | 9.9    | 1.5       | 21.1             | 27.3   | (6.2 )    |
| Debt extinguishment costs      | —                  | —      | —         | —                | 45.3   | (45.3 )   |
| Income before income taxes     | \$32.1             | \$32.6 | \$(0.5 )  | \$59.4           | \$14.2 | \$45.2    |
| Total operating margin         | 5.7                | % 11.6 | %         | 7.8              | % 12.3 | %         |
| Global Funds Transfer          | 5.5                | % 11.8 | %         | 7.2              | % 12.3 | %         |
| Financial Paper Products       | 31.1               | % 37.4 | %         | 37.1             | % 36.1 | %         |

For the three months ended June 30, 2014, the Company experienced a decline in total operating income and operating margin when compared to the same periods in 2013, as a result of the increased expenses related to the 2014 Global Transformation Program. For the three months ended June 30, 2014, total operating income decreased to \$21.1 million, from \$42.5 million for the same period in 2013. The decline was primarily driven by a \$7.4 million increase in compliance enhancement program expenses and \$6.7 million increase in reorganization and restructuring expenses. For the six months ended June 30, 2014, the Company experienced a decline in total operating income and operating margin when compared to the same periods in 2013, as a result of the increased expenses related to the 2014 Global Transformation Program. For the six months ended June 30, 2014, total operating income decreased to \$58.1 million, from \$86.8 million for the same period in 2013. The decline was primarily driven by a \$14.5 million increase in compliance enhancement program expenses and a \$6.6 million increase in reorganization and restructuring expenses.

Table of Contents

Other (Income) Expenses

Securities settlements

The Company recorded \$22.4 million of securities settlements for the three and six months ended June 30, 2014 related to certain securities previously written down to a nominal fair value.

Interest Expense

As a result of higher average debt balances related to the First Incremental Amendment and Joinder Agreement (the "Incremental Agreement"), interest expense increased for the three months ended June 30, 2014, when compared to the same period in 2013. For the three months ended June 30, 2014, interest expense increased \$1.5 million, or 15 percent, when compared to the same period in 2013.

As a result of lower interest rates from the 2013 Credit Agreement (defined below) and Note Repurchase (defined below), interest expense decreased for the six months ended June 30, 2014, when compared to the same period in 2013. For the six months ended June 30, 2014, interest expense decreased \$6.2 million, or 23 percent, when compared to the same period in 2013.

Debt Extinguishment Costs

The Company did not record debt extinguishment costs for the three and six months ended June 30, 2014. In connection with the Company's entry into an Amended and Restated Credit Agreement (the "2013 Credit Agreement"), the Company repaid in full all outstanding indebtedness and terminated all of the commitments under the Credit Agreement with Bank of America, N.A., as administrative agent, and the lenders party thereto (the "2011 Credit Agreement"). The Company also purchased all of the outstanding 13.25% senior secured second lien notes due 2018 of MoneyGram Payment Systems Worldwide, Inc. (the "Note Repurchase"). In connection with the termination of the 2011 Credit Agreement and the Note Repurchase, the Company recognized debt extinguishment costs of \$45.3 million in the first quarter of 2013.

Income Taxes

For the three months ended June 30, 2014, the Company had \$6.5 million of income tax expense on pre-tax income of \$32.1 million, which included \$1.5 million of tax on securities settlements recognized in the three months ended June 30, 2014. For the six months ended June 30, 2014, the Company had \$5.2 million of income tax benefit on pre-tax income of \$59.4 million. Changes in the three and six months ended June 30, 2014 are primarily due to reductions of uncertain tax positions related to prior years partially offset by \$1.5 million of tax on investment security settlements recognized in the three months ended June 30, 2014.

Earnings Before Interest, Taxes, Depreciation and Amortization ("EBITDA") and Adjusted EBITDA

We believe that EBITDA (earnings before interest, taxes, depreciation and amortization, including agent signing bonus amortization) and Adjusted EBITDA (EBITDA adjusted for certain significant items) provide useful information to investors because they are indicators of the strength and performance of our ongoing business operations, including our ability to service debt and fund capital expenditures, acquisitions and operations. These calculations are commonly used as a basis for investors, analysts and credit rating agencies to evaluate and compare the operating performance and value of companies within our industry. In addition, our debt agreements require compliance with financial measures similar to Adjusted EBITDA. Finally, EBITDA and Adjusted EBITDA are financial measures used by management in reviewing results of operations, forecasting, assessing cash flow and capital, allocating resources and establishing employee incentive programs.

Table of Contents

Although we believe that EBITDA and Adjusted EBITDA enhance investors' understanding of our business and performance, these non-GAAP financial measures should not be considered an exclusive alternative to accompanying GAAP financial measures. These metrics are not necessarily comparable with similarly named metrics of other companies. The following table is a reconciliation of these non-GAAP financial measures to the related GAAP financial measures for the three and six months ended June 30, 2014 and 2013:

| (Amounts in millions)  | Three Months   |        |          | Six Months Ended |         |         |
|--|----------------|--------|----------|------------------|---------|---------|
|  | Ended June 30, | 2013   | Change   | 2014             | 2013    | Change  |
| Income before income taxes   | \$32.1         | \$32.6 | \$(0.5 ) | \$59.4           | \$14.2  | \$45.2  |
| Interest expense   | 11.4           | 9.9    | 1.5      | 21.1             | 27.3    | (6.2 )  |
| Depreciation and amortization                                      | 13.6           | 12.2   | 1.4      | 26.7             | 24.0    | 2.7     |
| Amortization of agent signing bonuses                              | 12.7           | 10.0   | 2.7      | 24.5             | 18.8    | 5.7     |
| EBITDA   | 69.8           | 64.7   | 5.1      | 131.7            | 84.3    | 47.4    |
| Significant items impacting EBITDA:                                |                |        |          |                  |         |         |
| Securities settlements   | (22.4 )        | —      | (22.4 )  | (22.4 )          | —       | (22.4 ) |
| Severance and related costs  | —              | 1.5    | (1.5 )   | —                | 1.5     | (1.5 )  |
| Compliance enhancement program                                     | 7.4            | —      | 7.4      | 14.5             | —       | 14.5    |
| Stock-based and contingent performance compensation <sup>(1)</sup> | 5.3            | 3.3    | 2.0      | 8.8              | 6.4     | 2.4     |
| Reorganization and restructuring costs <sup>(2)</sup>              | 6.7            | —      | 6.7      | 9.8              | 3.2     | 6.6     |
| Capital transaction costs <sup>(3)</sup>                           | 1.0            | —      | 1.0      | 2.1              | —       | 2.1     |
| Direct monitor costs <sup>(4)</sup>                                | 0.1            | —      | 0.1      | 0.9              | —       | 0.9     |
| Legal expenses <sup>(5)</sup>                                      | 0.2            | 0.8    | (0.6 )   | 0.6              | 1.9     | (1.3 )  |
| Debt extinguishment <sup>(6)</sup>                                 | —              | —      | —        | —                | 45.3    | (45.3 ) |
| Adjusted EBITDA  | \$68.1         | \$70.3 | \$(2.2 ) | \$146.0          | \$142.6 | \$3.4   |

<sup>(1)</sup> Stock-based compensation and one-time contingent performance award payable after three years based on achievement of certain performance targets.

<sup>(2)</sup> Reorganization and restructuring costs in 2014 relate to the 2014 Global Transformation Program whereas costs in 2013 relate to the 2010 Global Transformation Initiative.

<sup>(3)</sup> Professional and legal fees incurred for the April 2, 2014 debt and equity transactions, subsequent shelf registration and capital contributions from investors' payment to Walmart for the Participation Agreement.

<sup>(4)</sup> Direct compliance monitor expenses were not an adjusted item in 2013 but are adjusted in 2014 going forward.

<sup>(5)</sup> Legal expenses are primarily in connection with the settlement related to the U.S. Attorney's Office for the Middle District of Pennsylvania investigation and the IRS tax litigation.

<sup>(6)</sup> Debt extinguishment costs upon the completion of the Note Repurchase in connection with the 2013 Credit Agreement.

For the three months ended June 30, 2014, Adjusted EBITDA is adjusted for the \$22.4 million of securities settlements and the 2014 Global Transformation Program, which consists of: \$7.4 million for the compliance enhancement program, \$6.7 million for the reorganization and restructuring costs and \$0.1 million of direct monitor costs.

For the six months ended June 30, 2014, Adjusted EBITDA is adjusted for the \$22.4 million of securities settlements and the 2014 Global Transformation Program, which consists of: \$14.5 million for the compliance enhancement program, \$9.8 million for the reorganization and restructuring costs and \$0.9 million of direct monitor costs. For the six months ended June 30, 2013, Adjusted EBITDA was adjusted for debt extinguishment costs in connection with the 2013 Credit Agreement of \$45.3 million.

For the three months ended June 30, 2014, the Company generated EBITDA of \$69.8 million and Adjusted EBITDA of \$68.1 million. When compared to the same period in 2013, EBITDA increased \$5.1 million, or eight percent, primarily due to the \$22.4 million of securities settlements and the continued growth of the money transfer product, which were partially offset by the costs incurred for the 2014 Global Transformation Program. When compared to the

same period in 2013, Adjusted EBITDA decreased \$2.2 million, or three percent, as a result of increased expenses for contractors and consultants as we continue to invest in enhancing our current infrastructure.

For the six months ended June 30, 2014, the Company generated EBITDA of \$131.7 million and Adjusted EBITDA of \$146.0 million. When compared to the same period in 2013, EBITDA increased \$47.4 million, or 56 percent, primarily due to the \$45.3 million debt extinguishment costs incurred in 2013, the \$22.4 million of securities settlements in 2014 and the continued growth of the money transfer product, which were partially offset by the costs incurred for the 2014 Global Transformation Program and \$2.1 million of capital transaction costs as a result of the April 2, 2014 equity transactions. When compared to the same period in 2013, Adjusted EBITDA increased \$3.4 million, or two percent, primarily as a result of continued money transfer growth.



Table of Contents

## LIQUIDITY AND CAPITAL RESOURCES

We have various resources available for purposes of managing liquidity and capital needs, including our investment portfolio, credit facilities and letters of credit. We refer to our cash and cash equivalents, interest-bearing investments and available-for-sale investments collectively as our “investment portfolio.” We utilize the assets in excess of payment service obligations measure shown below in various liquidity and capital assessments. While assets in excess of payment service obligations, as defined, is a capital measure, it also serves as the foundation for various liquidity analyses.

## Assets in Excess of Payment Service Obligations

The following table shows the components of our assets in excess of payment service obligations at June 30, 2014 and December 31, 2013:

| (Amounts in millions)                                     | June 30,<br>2014 | December 31,<br>2013 |
|---|------------------|----------------------|
| Cash and cash equivalents (substantially restricted)      | \$2,046.5        | \$ 2,228.5           |
| Receivables, net (substantially restricted)               | 941.8            | 767.7                |
| Interest-bearing investments (substantially restricted)   | 994.8            | 1,011.6              |
| Available-for-sale investments (substantially restricted) | 40.2             | 48.1                 |
|   | 4,023.3          | 4,055.9              |
| Payment service obligations                               | (3,674.2 )       | (3,737.1 )           |
| Assets in excess of payment service obligations           | \$349.1          | \$ 318.8             |

Our primary sources of liquidity include cash flows generated by the sale of our payment instruments, our cash and cash equivalent and interest-bearing investment balances, proceeds from our investment portfolio and credit capacity under our credit facilities. Our primary operating liquidity needs are related to the settlement of payment service obligations to our agents and financial institution customers, as well as general operating expenses.

To meet our payment service obligations at all times, we must have sufficient highly liquid assets and be able to move funds globally on a timely basis. On average, we receive in and pay out a similar amount of funds on a daily basis to collect and settle the principal amount of our payment instruments sold and related fees and commissions with our end consumers and agents. We use the incoming funds from sales of new payment instruments to settle our payment service obligations for previously sold payment instruments. This pattern of cash flows allows us to settle our payment service obligations through ongoing cash generation rather than liquidating investments or utilizing our revolving credit facility. We have historically generated, and expect to continue generating, sufficient cash flows from daily operations to fund ongoing operational needs.

We seek to maintain funding capacity beyond our daily operating needs to provide a cushion through the normal fluctuations in our payment service assets and obligations, as well as to provide working capital for the operational and growth requirements of our business. While the assets in excess of payment service obligations would be available to us for our general operating needs and investment in the Company, we consider our assets in excess of payment service obligations as assurance that regulatory and contractual requirements are maintained. We believe we have sufficient liquid assets and funding capacity to operate and grow our business for the next 12 months. Should our liquidity needs exceed our operating cash flows, we believe that external financing sources, including availability under the 2013 Credit Agreement, will be sufficient to meet our anticipated funding requirements.

## Cash and Cash Equivalents and Interest-bearing Investments (substantially restricted)

To ensure we maintain adequate liquidity to meet our operating needs at all times, we keep a significant portion of our investment portfolio in cash and cash equivalents and interest-bearing investments at financial institutions rated A3 or better by Moody’s Investor Service, or Moody’s, and A- or better by Standard & Poors, or S&P, and in U.S. government money market funds rated Aaa by Moody’s and AAA by S&P. If the rating agencies have split ratings, the Company uses the highest two out of three ratings across the agencies for disclosure purposes. If none of the rating agencies have the same rating, the Company uses the lowest rating across the agencies for disclosure purposes. As of June 30, 2014, cash and cash equivalents and interest-bearing investments totaled \$3.0 billion, representing 99 percent of our total investment portfolio. Cash equivalents and interest-bearing investments consist of money market funds that invest in U.S. government and government agency securities, time deposits and certificates of deposit.

Available-for-sale Investments (substantially restricted)

Our investment portfolio includes \$40.2 million of available-for-sale investments as of June 30, 2014. U.S. government agency residential mortgage-backed securities and U.S. government agency debentures compose \$24.9 million of our available-for-sale investments, while other asset-backed securities compose the remaining \$15.3 million.

Table of Contents

## Credit Facilities

Our credit facilities consist of the 2013 Credit Agreement. See Note 7 — Debt of the Notes to Consolidated Financial Statements for additional disclosure. The following is a summary of principal payments and debt issuance from January 1, 2012 to June 30, 2014:

| (Amounts in millions)      | 2011 Credit Agreement |                       |                    | 2013 Credit Agreement |                    |                                | 2018 Notes | Total Debt |
|----------------------------|-----------------------|-----------------------|--------------------|-----------------------|--------------------|--------------------------------|------------|------------|
|                            | Term loan             | Incremental term loan | Revolving facility | Term loan             | Revolving facility | Tranche B-1 Term Loan Facility |            |            |
| Balance at January 1, 2012 | \$340.0               | \$149.6               | \$—                | \$—                   | \$—                | \$—                            | \$325.0    | \$814.6    |
| 2012 payments              | —                     | (1.5 )                | —                  | —                     | —                  | —                              | —          | (1.5 )     |
| 2013 new debt issued       | —                     | —                     | —                  | 850.0                 | —                  | —                              | —          | 850.0      |
| 2013 payments              | (340.0 )              | (148.1 )              | —                  | (6.4 )                | —                  | —                              | (325.0 )   | (819.5 )   |
| 2014 new debt issued       | —                     | —                     | —                  | —                     | —                  | 130.0                          | —          | 130.0      |
| 2014 payments              | —                     | —                     | —                  | (4.5 )                | —                  | —                              | —          | (4.5 )     |
| Balance at June 30, 2014   | \$—                   | \$—                   | \$—                | \$839.1               | \$—                | \$130.0                        | \$—        | \$969.1    |

Our revolving credit facility has \$149.6 million of borrowing capacity as of June 30, 2014, net of \$0.4 million of outstanding letters of credit. See Note 7 — Debt of the Notes to Consolidated Financial Statements for additional disclosure.

The 2013 Credit Agreement contains various financial and non-financial covenants. At June 30, 2014, the Company was in compliance with its financial covenants; please see Note 7 — Debt of the Notes to Consolidated Financial Statements for additional disclosure relating to the financial covenants.

On April 2, 2014, we entered into the Incremental Agreement, which provided for (a) a tranche under the term loan facility in an aggregate principal amount of \$130.0 million, (b) an increase in the aggregate revolving loan commitments under the 2013 Credit Agreement from \$125.0 million to \$150.0 million, and (c) certain other amendments to the 2013 Credit Agreement further described in Note 7 — Debt. We do not believe the Incremental Agreement will have an impact on our ability to comply with our various financial and non-financial covenants.

## Credit Ratings

As of June 30, 2014, our credit ratings from Moody's and S&P were B1 and BB-, respectively, remaining unchanged from December 31, 2013. If changes to our credit ratings occur, the terms of our credit facilities, regulatory capital requirements and other obligations will not be impacted.

## Regulatory Financial Requirements

We were in compliance with all financial regulatory requirements as of June 30, 2014. We believe that our liquidity and capital resources will remain sufficient to ensure ongoing compliance with all financial regulatory requirements.

## Other Funding Sources and Requirements

## Contractual Obligations

The following table includes information about the Company's contractual obligations in connection with the 2013 Credit Agreement and obligations under agent agreements as of June 30, 2014:

| (Amounts in millions)             | Payments due by period |                  |           |           |                   |
|-----------------------------------|------------------------|------------------|-----------|-----------|-------------------|
|                                   | Total                  | Less than 1 year | 1-3 years | 4-5 years | More than 5 years |
| Debt, including interest payments | \$1,208.5              | \$57.5           | \$101.7   | \$99.9    | \$949.4           |
| Signing bonuses                   | 105.2                  | 43.9             | 42.6      | 17.0      | 1.7               |

## Other Funding Requirements

The Company's consolidated income tax returns for fiscal years 2005-2009 were under examination by the Internal Revenue Service, or the IRS. The IRS issued Notices of Deficiency disallowing among other items approximately \$900.0 million of deductions on securities losses in the 2007, 2008 and 2009 tax returns. The Company petitioned the U.S. Tax Court contesting adjustments related to the securities losses in 2007, 2008 and 2009. As of December 31, 2013, the IRS and the Company reached a partial settlement on \$186.9 million of deductions in dispute. If the

Company's positions are rejected with respect to such

55

---

Table of Contents

remaining adjustments, the Company would be required to make cash payments of approximately \$79.0 million based on benefits taken and taxable income earned through June 30, 2014.

## Other Funding Sources

On June 26, 2014, the Company filed a registration statement using a shelf registration process. Under this shelf registration process, the Company may sell certain debt and equity securities in one or more offerings up to a total dollar amount of \$500.0 million.

## Analysis of Cash Flows

## Cash Flows from Operating Activities

| (Amounts in millions)  | Three Months<br>Ended June 30, |         | Six Months Ended<br>June 30, |         |
|--|--------------------------------|---------|------------------------------|---------|
|  | 2014                           | 2013    | 2014                         | 2013    |
| Net income   | \$25.6                         | \$19.1  | \$64.6                       | \$6.5   |
| Total adjustments to reconcile net income  | 28.6                           | 33.9    | 26.8                         | 54.7    |
| Net cash provided by operating activities before changes in payment service assets and obligations | 54.2                           | 53.0    | 91.4                         | 61.2    |
| Change in cash and cash equivalents (substantially restricted)                                     | 107.4                          | 227.8   | 182.0                        | 480.8   |
| Change in receivables, net (substantially restricted)  | (53.4 )                        | (10.7 ) | (177.3 )                     | 23.0    |
| Change in payment service obligations  | (17.5 )                        | 137.4   | (62.9 )                      | (99.0 ) |
| Net change in payment service assets and obligations   | 36.5                           | 354.5   | (58.2 )                      | 404.8   |
| Net cash provided by operating activities  | \$90.7                         | \$407.5 | \$33.2                       | \$466.0 |

For the three and six months ended June 30, 2014, operating activities generated net cash of \$90.7 million and \$33.2 million, respectively, as our net cash provided by operating activities before changes in payment service assets and obligations was \$54.2 million and \$91.4 million, respectively. Changes in our payment service assets and obligations generated \$36.5 million and utilized \$58.2 million, respectively, of operating cash flows from the timing of collection and settlement of our payment service assets and obligations, as well as changes in the composition of our investment portfolio.

For the three and six months ended June 30, 2013, operating activities generated net cash of \$407.5 million and \$466.0 million, respectively, as our net cash provided by operating activities before changes in payment service assets and obligations was \$53.0 million and \$61.2 million, respectively. Changes in our payment service assets and obligations generated \$354.5 million and \$404.8 million, respectively, of operating cash flows from the timing of collection and settlement of our payment service assets and obligations, as well as the changes in the composition of our investment portfolio.

While we consider our overall investment portfolio to be part of our operations, in accordance with GAAP, investments in cash and cash equivalents are presented as part of operating activities, while investments in interest-bearing and available-for-sale investment securities are presented as part of investing activities. To understand the cash flow activity of our core business, the cash flows from operating activities relating to the payment service assets and obligations should be reviewed in conjunction with the net cash flows from investing activities related to our interest-bearing investments and available-for-sale investments.

## Cash Flows from Investing Activities

| (Amounts in millions)                             | Three Months<br>Ended June 30, |            | Six Months Ended<br>June 30, |            |
|---|--------------------------------|------------|------------------------------|------------|
|   | 2014                           | 2013       | 2014                         | 2013       |
| Net investment activity                           | \$(57.8 )                      | \$(395.1 ) | \$18.5                       | \$(442.0 ) |
| Purchases of property and equipment               | (22.4 )                        | (11.2 )    | (39.5 )                      | (26.4 )    |
| Proceeds from disposals of property and equipment | 0.2                            | 0.3        | 0.2                          | 0.3        |
| Net cash used in investing activities             | \$(80.0 )                      | \$(406.0 ) | \$(20.8 )                    | \$(468.1 ) |

For the three months ended June 30, 2014, investing activities utilized cash of \$80.0 million, primarily from net investment activity of \$57.8 million, which is related to purchases and sales of investments, net of investment

maturities and settlements. We also utilized \$22.4 million for capital expenditures primarily due to the 2014 Global Transformation Program. For the six months ended June 30, 2014, investing activities utilized cash of \$20.8 million, primarily from capital expenditures of \$39.5 million, partially

Table of Contents

offset by the excess proceeds of \$18.5 million, which is related to purchases and sales of investments, net of investment maturities and settlements.

For the three months ended June 30, 2013, investing activities utilized cash of \$406.0 million, primarily from net investment activity of \$395.1 million, which is related to purchases and sales of investments, net of investment maturities and settlements. We also utilized \$11.2 million for capital expenditures. For the six months ended June 30, 2013, investing activities utilized cash of \$468.1 million, primarily from net investment activity of \$442.0 million, which is related to purchases and sales of investments, net of investment maturities and settlements. We also utilized \$26.4 million for capital expenditures.

## Cash Flows from Financing Activities

| (Amounts in millions)                                | Three Months<br>Ended June 30, |          | Six Months Ended<br>June 30, |          |
|--|--------------------------------|----------|------------------------------|----------|
|  | 2014                           | 2013     | 2014                         | 2013     |
| Proceeds from issuance of debt                       | \$129.8                        | \$—      | \$129.8                      | \$850.0  |
| Transaction costs for issuance and amendment of debt | (5.1 )                         | —        | (5.1 )                       | (11.8 )  |
| Principal payments on debt                           | (2.4 )                         | (2.1 )   | (4.5 )                       | (815.2 ) |
| Prepayment penalty                                   | —                              | —        | —                            | (21.5 )  |
| Proceeds from exercise of stock options              | —                              | 0.6      | 0.4                          | 0.6      |
| Stock repurchase                                     | (133.0 )                       | —        | (133.0 )                     | —        |
| Net cash (used in) provided by financing activities  | \$(10.7 )                      | \$(1.5 ) | \$(12.4 )                    | \$2.1    |

For the three and six months ended June 30, 2014, financing activities utilized cash of \$10.7 million and \$12.4 million, respectively, primarily associated with the transaction costs for the issuance and amendment of debt and the principal payments on debt. The proceeds from the debt issuance were used to fund the stock repurchase. For the three and six months ended June 30, 2013, financing activities utilized cash of \$1.5 million and generated cash of \$2.1 million, respectively, associated with the 2013 Credit Agreement.

Table of Contents

## Adjusted Free Cash Flow

We believe that Adjusted Free Cash Flow (Adjusted EBITDA less cash interest expense, cash tax expense, cash payments for capital expenditures and cash payments for agent signing bonuses) provides useful information to investors because it is an indicator of the strength and performance of ongoing business operations, including our ability to service debt and fund operations, capital expenditures and acquisitions. This calculation is commonly used as a basis for investors, analysts and credit rating agencies to evaluate and compare the operating performance and value of companies within our industry. While we believe that this metric enhances investors' understanding of our business, this metric is not necessarily comparable with similarly named metrics of other companies. Adjusted Free Cash Flow is a financial measure used by management in reviewing results of operations, as well as assessing cash flow and capital resources.

Although we believe that Adjusted Free Cash Flow enhances investors' understanding of our business and performance, this non-GAAP financial measure should not be considered an exclusive alternative to accompanying GAAP financial measures. The following table is a reconciliation of this non-GAAP financial measure to the related GAAP financial measure for the three and six months ended June 30, 2014 and 2013:

| (Amounts in millions)                               | Three Months<br>Ended June 30, |         |           | Six Months Ended<br>June 30, |         |          |
|---|--------------------------------|---------|-----------|------------------------------|---------|----------|
|   | 2014                           | 2013    | Change    | 2014                         | 2013    | Change   |
| Income before income taxes                          | \$32.1                         | \$32.6  | \$(0.5 )  | \$59.4                       | \$14.2  | \$45.2   |
| Interest expense                                    | 11.4                           | 9.9     | 1.5       | 21.1                         | 27.3    | (6.2 )   |
| Depreciation and amortization                       | 13.6                           | 12.2    | 1.4       | 26.7                         | 24.0    | 2.7      |
| Amortization of agent signing bonuses               | 12.7                           | 10.0    | 2.7       | 24.5                         | 18.8    | 5.7      |
| EBITDA <sup>(1)</sup>                               | 69.8                           | 64.7    | 5.1       | 131.7                        | 84.3    | 47.4     |
| Significant items impacting EBITDA:                 |                                |         |           |                              |         |          |
| Securities settlements                              | (22.4 )                        | —       | (22.4 )   | (22.4 )                      | —       | (22.4 )  |
| Compliance enhancement program                      | 7.4                            | —       | 7.4       | 14.5                         | —       | 14.5     |
| Stock-based and contingent performance compensation | 5.3                            | 3.3     | 2.0       | 8.8                          | 6.4     | 2.4      |
| Reorganization and restructuring costs              | 6.7                            | —       | 6.7       | 9.8                          | 3.2     | 6.6      |
| Capital transaction costs                           | 1.0                            | —       | 1.0       | 2.1                          | —       | 2.1      |
| Direct monitor costs                                | 0.1                            | —       | 0.1       | 0.9                          | —       | 0.9      |
| Legal expenses                                      | 0.2                            | 0.8     | (0.6 )    | 0.6                          | 1.9     | (1.3 )   |
| Debt extinguishment                                 | —                              | —       | —         | —                            | 45.3    | (45.3 )  |
| Severance and related costs                         | —                              | 1.5     | (1.5 )    | —                            | 1.5     | (1.5 )   |
| Adjusted EBITDA <sup>(1)</sup>                      | \$68.1                         | \$70.3  | \$(2.2 )  | \$146.0                      | \$142.6 | \$3.4    |
| Cash interest expense                               | (10.6 )                        | (9.4 )  | (1.2 )    | (19.7 )                      | (25.0 ) | 5.3      |
| Cash tax expense                                    | (0.3 )                         | (0.1 )  | (0.2 )    | (0.4 )                       | (0.2 )  | (0.2 )   |
| Cash payments for capital expenditures              | (22.4 )                        | (11.2 ) | (11.2 )   | (39.5 )                      | (26.4 ) | (13.1 )  |
| Cash payments for agent signing bonuses             | (4.6 )                         | (1.6 )  | (3.0 )    | (9.5 )                       | (10.2 ) | 0.7      |
| Adjusted Free Cash Flow                             | \$30.2                         | \$48.0  | \$(17.8 ) | \$76.9                       | \$80.8  | \$(3.9 ) |

<sup>(1)</sup> See "EBITDA and Adjusted EBITDA" section of this MD&A for the descriptions of the adjustments to arrive at these measures.

For the three months ended June 30, 2014, Adjusted Free Cash Flow was \$30.2 million, a decrease of \$17.8 million, or 37 percent, when compared to the same period in 2013. The decrease was driven by increased payments for capital expenditures of \$11.2 million, increased agent signing bonus payments of \$3.0 million, which resulted from the timing of certain payments, and a \$1.2 million increase in cash paid for interest as a result of the additional debt incurred in connection with the Incremental Amendment.

For the six months ended June 30, 2014, Adjusted Free Cash Flow was \$76.9 million, a decrease of \$3.9 million, or five percent, when compared to the same period in 2013. The decrease was driven by increased payments for capital



expenditures of \$13.1 million, partially offset by a \$5.3 million reduction of cash paid for interest as a result of the 2013 Credit Agreement and reduced agent signing bonus payments of \$0.7 million, which resulted from the timing of certain payments.

Table of Contents

**CRITICAL ACCOUNTING POLICIES**

The preparation of financial statements in conformity with GAAP requires estimates and assumptions that affect the reported amounts of assets and liabilities, revenues and expenses, and related disclosures in the consolidated financial statements. Actual results could differ from those estimates. On a regular basis, management reviews the accounting policies, assumptions and estimates to ensure that our financial statements are presented fairly and in accordance with GAAP.

Critical accounting policies are those policies that management believes are most important to the portrayal of our financial position and results of operations, and that require management to make estimates that are difficult, subjective or complex. There were no changes to our critical accounting policies during the quarter ended June 30, 2014. For further information regarding our critical accounting policies, refer to Part II, Item 7, "Management's Discussion and Analysis of Financial Condition and Results of Operations — Critical Accounting Policies" in the Company's Annual Report on Form 10-K for the year ended December 31, 2013.

**CAUTIONARY STATEMENTS REGARDING FORWARD-LOOKING STATEMENTS**

This Quarterly Report on Form 10-Q and the documents incorporated by reference herein may contain forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995, the Act, including statements with respect to, among other things, the financial condition, results of operations, plans, objectives, future performance and business of MoneyGram and its subsidiaries. Statements preceded by, followed by or that include words such as "believes," "estimates," "expects," "projects," "plans," "anticipates," "continues," "will," "should," "may," "would" and other similar expressions are intended to identify some of the forward-looking statements and are included, along with this statement, for purposes of complying with the safe harbor provisions of the Act. These forward-looking statements involve risks and uncertainties. Actual results may differ materially from those contemplated by the forward-looking statements due to, among others, the risks and uncertainties described in Part I, Item 1A under the caption "Risk Factors" of our Annual Report on Form 10-K for the year ended December 31, 2013, as well as the various factors described herein. These forward-looking statements speak only as of the date they are made, and MoneyGram undertakes no obligation to publicly update or revise any forward-looking statement for any reason, whether as a result of new information, future events or otherwise, except as required by federal securities law. These forward-looking statements are based on management's current expectations, beliefs and assumptions and are subject to certain risks, uncertainties and changes in circumstances due to a number of factors. These factors include, but are not limited to:

- our ability to compete effectively;
- our ability to maintain key agent or biller relationships, or a reduction in business or transaction volume from these relationships, including our largest agent, Walmart, through the recent introduction by Walmart of a competing "white label" branded money transfer product or otherwise;
- our ability to manage fraud risks from consumers or agents;
- the ability of us and our agents to comply with U.S. and international laws and regulations;
- litigation involving us or our agents, including the outcome of ongoing investigations by several state governments, which could result in material settlements, fines or penalties;
- possible uncertainties relating to compliance with and the impact of the DPA on our reputation and business;
- ongoing investigations involving MoneyGram by the U.S. federal government and state governments which could result in criminal or civil penalties, revocation of required licenses or registrations, termination of contracts, other administrative actions or lawsuits and negative publicity;
- our offering of money transfer services through agents in regions that are politically volatile or, in a limited number of cases, that are subject to certain Office of Foreign Assets Control restrictions;
- changes in tax laws or an unfavorable outcome with respect to the audit of our tax returns or tax positions, or a failure by us to establish adequate reserves for tax events;
- our substantial debt service obligations, significant debt covenant requirements and credit rating and our ability to maintain sufficient capital;
- sustained financial market illiquidity, or illiquidity at our clearing, cash management and custodial financial institutions;

our significant exposure to loss in the event of a major bank failure or a loss of liquidity in the bank deposit market;  
the ability of us and our agents to maintain adequate banking relationships;  
the financial health of certain European countries, and the impact that those countries may have on the sustainability of the euro;

59

---

Table of Contents

• a security or privacy breach in systems on which we rely;

• disruptions to our computer systems and data centers and our ability to effectively operate and adapt our technology;

• continued weakness in economic conditions, in both the U.S. and global markets;

• weakened consumer confidence in our business or money transfers generally;

• a significant change, material slow down or complete disruption of international migration patterns;

• our ability to manage credit risks from our retail agents and official check financial institution customers;

• our ability to retain partners to operate our official check and money order businesses;

• our ability to successfully develop and timely introduce new and enhanced products and services and our investments in new products, services or infrastructure changes;

• our ability to manage risks associated with our international sales and operations;

• our ability to adequately protect our brand and intellectual property rights and to avoid infringing on the rights of others;

• our ability to attract and retain key employees;

• our ability to manage risks related to the operation of retail locations and the acquisition or start-up of businesses;

• our ability to implement the 2014 Global Transformation Program as planned, whether the expected amount of costs associated with such program will exceed our forecasts and whether we will be able to realize the full amount of estimated savings from such program;

• our ability to maintain effective internal controls;

• our capital structure and the special voting rights provided to designees of THL on our Board of Directors; and the risks and uncertainties described in the “Risk Factors” in this Quarterly Report on Form 10-Q and “Risk Factors” and “Management’s Discussion and Analysis of Financial Condition and Results of Operations” sections of the Company’s Annual Report on Form 10-K for the year ended December 31, 2013, and the “Risk Factors” section in the Company’s Quarterly Report on Form 10-Q for the quarter ended March 31, 2014, as well as any additional risk factors that may be described in our other filings with the Securities and Exchange Commission from time to time.

**ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK**

There have been no material changes in our market risk since December 31, 2013. For further information on market risk, refer to Part II, Item 7, “Management’s Discussion and Analysis of Financial Condition and Results of Operations — Enterprise Risk Management” in the Company’s Annual Report on form 10-K for the year ended December 31, 2013.

**ITEM 4. CONTROLS AND PROCEDURES**

As of the end of the period covered by this report (the “Evaluation Date”), the Company carried out an evaluation, under the supervision and with the participation of management, including the Company’s Chief Executive Officer and Chief Financial Officer, of the effectiveness of the design and operation of the Company’s disclosure controls and procedures (as defined in Rule 13a-15(e) of the Securities Exchange Act of 1934, as amended (the “Exchange Act”). Based upon that evaluation, the Chief Executive Officer and Chief Financial Officer concluded that, as of the Evaluation Date, the Company’s disclosure controls and procedures were effective. Disclosure controls and procedures are controls and other procedures designed to ensure that information required to be disclosed by the Company in its reports filed or submitted under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the SEC’s rules and forms and include, without limitation, controls and procedures designed to ensure that information that the Company is required to disclose in such reports is accumulated and communicated to management, including the Chief Executive Officer and Chief Financial Officer, as appropriate to allow timely decisions regarding required disclosures.

Changes in Internal Control over Financial Reporting — There were no changes in the Company’s internal control over financial reporting (as defined in Rule 13a-15(f) of the Exchange Act) during the quarter ended June 30, 2014 that have materially affected, or are reasonably likely to materially affect, the Company’s internal control over financial reporting.

Table of Contents

PART II. OTHER INFORMATION

ITEM 1. LEGAL PROCEEDINGS

The matters set forth below are subject to uncertainties and outcomes that are not predictable. The Company accrues for these matters as any resulting losses become probable and can be reasonably estimated. Further, the Company maintains insurance coverage for many claims and litigation alleged.

Litigation Commenced Against the Company

The Company is involved in various claims and litigation that arise from time to time in the ordinary course of the Company's business. Management does not believe that after final disposition any of these matters is likely to have a material adverse impact on the Company's financial condition, results of operations or cash flows.

Government Investigations

State Civil Investigative Demands — MoneyGram has received Civil Investigative Demands from a working group of nine state attorneys general who have initiated an investigation into whether the Company took adequate steps to prevent consumer fraud during the period from 2007 to 2014. The Civil Investigative Demands seek information and documents relating to the Company's procedures to prevent fraudulent transfers and consumer complaint information. MoneyGram continues to cooperate fully with the states in this matter. MoneyGram has submitted the information and documents requested by the states. No claims have been filed against MoneyGram in connection with this investigation. Accordingly, we are unable to estimate the potential dollar amount of any loss in connection with this investigation or whether any loss in connection with this investigation could have a material adverse effect on our results of operations, cash flows or financial position. The Company does not believe there is a basis for any claim or recovery with respect to this matter and intends to vigorously defend itself if any claim is asserted.

Other Matters — The Company is involved in various other government inquiries and other matters that arise from time to time. Management does not believe that after final disposition any of these other matters is likely to have a material adverse impact on the Company's financial condition, results of operations or cash flows.

Actions Commenced by the Company

CDO Litigation — In March 2012, the Company initiated an arbitration proceeding before the Financial Industry Regulatory Authority against Goldman Sachs & Co., or Goldman Sachs. The arbitration relates to MoneyGram's purchase of Residential Mortgage Backed Securities and Collateral Debt Obligations that Goldman Sachs sold to MoneyGram during the 2005 through 2007 timeframe. The Company alleged, among other things, that Goldman Sachs made material misrepresentations and omissions in connection with the sale of these products, ultimately causing significant losses to the Company. On April 25, 2014, MoneyGram and Goldman Sachs agreed to settle all pending and potential litigation or arbitration concerning any Residential Mortgage Backed Securities or mortgage-related Collateralized Debt Obligations that Goldman Sachs sold to MoneyGram during the 2003 through June 30, 2008 time period. In connection with this resolution, Goldman Sachs agreed to make a one-time payment, net of fees and certain expenses, to MoneyGram in the amount of \$13.0 million, and to make a one-time payment of fees and expenses to MoneyGram's legal counsel in the amount of \$4.35 million. All amounts were paid in May 2014. This resolution includes terminating the litigation and arbitration between MoneyGram and Goldman Sachs. As of May 31, 2014, Goldman Sachs owns, together with certain of its affiliates, approximately 14 percent of the shares of the Company's common stock on a diluted basis, assuming conversion of the D Stock currently owned by Goldman Sachs and its affiliates.

Certain litigation matters commenced by the Company were also settled during the three months ended June 30, 2014, resulting in the recognition of an additional \$9.4 million from securities settlements.

Tax Litigation — On May 14, 2012 and December 17, 2012, the Company filed petitions in the U.S. Tax Court challenging the 2005-2007 and 2009 Notices of Deficiency, respectively, pursuant to which the IRS determined that the Company owes additional corporate income taxes because certain deductions relating to securities losses were capital in nature, rather than ordinary losses. The Company asserts that it properly deducted its securities losses and that, consequently, no additional corporate income taxes are owed. The IRS filed its responses to the Company's petitions in July 2012 and February 2013 reasserting its original position relating to the years 2005-2007 and 2009. The cases have been consolidated before the U.S. Tax Court. In December 2013, the IRS filed a motion with the court for partial summary judgment in the case, and in February 2014 the Company filed its response to that motion which

included the Company's request for partial summary judgment. In June 2014, the U.S. Tax Court heard oral arguments on these motions. If summary judgment is not granted or the parties do not otherwise settle, the Company expects the matters to be litigated before the U.S Tax Court.

**ITEM 1A. RISK FACTORS**

Except as set forth below and as updated in the Company's Quarterly Report on Form 10-Q for the quarter ended March 31, 2014, there has been no material change in the Company's risk factors from those described the Company's Annual Report on Form 10-K for the year ended December 31, 2013. For further information, refer to Part I. Item 1A. "Risk Factors," in the Company's Annual

Table of Contents

Report on Form 10-K for the year ended December 31, 2013 and the Quarterly Report on Form 10-Q for the quarter ended March 31, 2014.

A breach of security in the systems on which we rely could adversely affect our business, financial condition and results of operations.

We rely on a variety of technologies to provide security for our systems. Advances in computer capabilities, new discoveries in the field of cryptography or other events or developments, including improper acts by third parties, may result in a compromise or breach of the security measures we use to protect our systems. We obtain, transmit and store confidential consumer, employer and agent information in connection with certain of our services. These activities are subject to laws and regulations in the U.S. and other jurisdictions. The requirements imposed by these laws and regulations, which often differ materially among the many jurisdictions, are designed to protect the privacy of personal information and to prevent that information from being inappropriately disclosed. Any security breaches in our computer networks, databases or facilities could harm our business and reputation, adversely affect consumers' confidence in our or our agents' business, cause inquiries and fines or penalties from regulatory or governmental authorities, cause a loss of consumers, subject us to lawsuits and subject us to potential financial losses. In addition, we may be required to expend significant capital and other resources to protect against these security breaches or to alleviate problems caused by these breaches. Our agents and third-party contractors may also experience security breaches involving the storage and transmission of our data as well as the ability to initiate unauthorized transactions. If users gain improper access to our, our agents', or our third-party contractors' computer networks or databases, they may be able to steal, publish, delete or modify confidential customer information or generate unauthorized money transfers. Such a breach could expose us to monetary liability, losses and legal proceedings, lead to reputational harm, cause a disruption in our operations, or make our consumers and agents less confident in our services, which could have a material adverse effect on our business, financial condition and results of operations.

MoneyGram and our agents are subject to numerous U.S. and international laws and regulations. Failure to comply with these laws and regulations could result in material settlements, fines or penalties, and changes in these laws or regulations could result in increased operating costs or reduced demand for our products or services, all of which may adversely affect our business, financial condition and results of operations.

We operate in a highly regulated environment, and our business is subject to a wide range of laws and regulations that vary from country to country. We are also subject to oversight by various governmental agencies, both in the U.S. and abroad. In light of the current conditions in the global financial markets and economy, lawmakers and regulators in the U.S. in particular have increased their focus on the regulation of the financial services industry. New or modified regulations and increased oversight may have unforeseen or unintended adverse effects on the financial services industry, which could affect our business and operations.

The money transfer business is subject to a variety of regulations aimed at preventing money laundering and terrorism. We are subject to U.S. federal anti-money laundering laws, including the Bank Secrecy Act and the requirements of OFAC, which prohibit us from transmitting money to specified countries or to or from prohibited individuals. Additionally, we are subject to anti-money laundering laws in many other countries where we operate, particularly in the European Union. We are also subject to financial services regulations, money transfer and payment instrument licensing regulations, consumer protection laws, currency control regulations, escheat laws and privacy and data protection laws. Many of these laws are constantly evolving, unclear and inconsistent across various jurisdictions, making compliance challenging. Subsequent legislation, regulation, litigation, court rulings or other events could expose us to increased program costs, liability and reputational damage.

We are considered a Money Services Business in the U.S. under the Bank Secrecy Act, as amended by the USA PATRIOT Act of 2001. As such, we are subject to reporting, recordkeeping and anti-money laundering provisions in the U.S as well as many other jurisdictions. During 2013, there have been significant regulatory reviews and actions taken by U.S. and other regulators and law enforcement agencies against banks, Money Services Businesses and other financial institutions related to money laundering, and the trend appears to be greater scrutiny by regulators of potential money laundering activity through financial institutions. We are also subject to regulatory oversight and enforcement by The U.S. Department of the Treasury Financial Crimes Enforcement Network, or FinCEN. Any determination that we have violated the anti-money-laundering laws could have an adverse effect on our business, financial condition and results of operations. The Dodd-Frank Act increases the regulation and oversight of the financial services industry. The Dodd-Frank Act addresses, among other things, systemic risk, capital adequacy, deposit insurance assessments, consumer financial protection, interchange fees, derivatives, lending limits, thrift charters and changes among the bank regulatory agencies. The Dodd-Frank Act requires enforcement by various governmental agencies, including the CFPB. Money transmitters such as the Company will be required to provide additional consumer information and disclosures, adopt error resolution standards, and adjust refund procedures for international transactions originating in the U.S. in a manner consistent



Table of Contents

with the Remittance Transfer Rule (a rule issued by the CFPB pursuant to the Dodd-Frank Act to amend Regulation E, which implements the Electronic Fund Transfer Act). In addition, the CFPB may adopt other regulations governing consumer financial services, including regulations defining unfair, deceptive, or abusive acts or practices, and new model disclosures. The CFPB's authority to change regulations adopted in the past by other regulators, or to rescind or ignore past regulatory guidance, could increase our compliance costs and litigation exposure. Our litigation exposure may also be increased by the CFPB's authority to limit or ban pre-dispute arbitration clauses. We may also be liable for failure of our agents to comply with the Dodd-Frank Act. We may also be subject to examination by the CFPB. The legislation and implementing regulations associated with the Dodd-Frank Act will increase our costs of compliance and will require changes in the way we and our agents conduct business.

We are also subject to regulations imposed by the Foreign Corrupt Practices Act, or the FCPA, in the U.S. and similar anti-bribery laws in other jurisdictions. Because of the scope and nature of our global operations, we experience a higher risk associated with the FCPA and similar anti-bribery laws than many other companies. We are subject to recordkeeping and other requirements imposed upon companies related to compliance with these laws.

The European Union's Payment Services Directive, or PSD, imposes potential liability on us for the conduct of our agents and the commission of third party fraud utilizing our services. If we fail to comply with the PSD, our business, financial condition and results of operations may be adversely impacted. Additionally, the U.S. and other countries periodically consider initiatives designed to lower costs of international remittances which, if implemented, may adversely impact our business, financial condition and results of operations.

In addition, we are subject to escheatment laws in the United States and various countries in which we conduct business. These laws are evolving and are frequently unclear and inconsistent among various jurisdictions, making compliance challenging. We have an ongoing compliance program to comply with escheatment laws as they apply to our business. In the United States, we are subject to the laws of various states which from time to time take inconsistent or conflicting positions regarding the requirements to escheat property to a particular state. In some instances, we escheat items to states pursuant to statutory requirements and then subsequently pay those items to consumers. For such amounts, we must file claims for reimbursement from the states. Furthermore, certain foreign jurisdictions do not have escheatment provisions which apply to our transactions. In these jurisdictions where there is not a requirement to escheat, and when, by utilizing historical data we determine that the likelihood is remote that the item will be paid out, we record a reduction to our payment service obligation and recognize an equivalent amount as a component of fee and other revenue.

Changes in laws, regulations or other industry practices and standards, or interpretations of legal or regulatory requirements, may reduce the market for or value of our products or services or render our products or services less profitable or obsolete. Changes in the laws affecting the kinds of entities that are permitted to act as money transfer agents (such as changes in requirements for capitalization or ownership) could adversely affect our ability to distribute our services and the cost of providing such services. Many of our high volume agents are in the check cashing industry. Any regulatory action that negatively impacts check cashers could also cause this portion of our agent base to decline. If onerous regulatory requirements were imposed on our agents, the requirements could lead to a loss of agents, which, in turn, could lead to a loss of retail business.

Any violation by us of the laws and regulations set forth above could lead to significant fines or penalties and could limit our ability to conduct business in some jurisdictions. Our systems, employees and processes may not be sufficient to detect and prevent violations of the laws and regulations set forth above by our agents, which could also lead to us being subject to significant fines or penalties. In addition to these fines and penalties, a failure by us or our agents to comply with applicable laws and regulations also could seriously damage our reputation and result in diminished revenue and profit and increase our operating costs and could result in, among other things, revocation of required licenses or registrations, loss of approved status, termination of contracts with banks or retail representatives, administrative enforcement actions and fines, class action lawsuits, cease and desist orders and civil and criminal

liability.

The occurrence of one or more of these events could have a material adverse effect on our business, financial condition and results of operations.

**ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS**

The Company's Board of Directors has authorized the repurchase of a total of 12,000,000 common shares. The repurchase authorization is effective until such time as the Company has repurchased 12,000,000 common shares. Common stock tendered to the Company in connection with the exercise of stock options or vesting of restricted stock are not considered repurchased shares under the terms of the repurchase authorization. The Company had repurchased 6,795,017 common shares under this authorization as of June 30, 2014, and the Board of Directors has reaffirmed the remaining authorization to repurchase up to 5,204,983 shares. The Company did not repurchase any shares under the repurchase program during the three or six months ended June 30, 2014.

63

---

Table of Contents

On April 2, 2014, the Company repurchased 8,185,092 common shares from affiliates and co-investors of Thomas H. Lee Partners, L.P. at a price of \$16.25 per share. This repurchase is separate from, and does not affect, the Company's repurchase program described above.

ITEM 6. EXHIBITS

Exhibits are filed with this Quarterly Report on Form 10-Q as listed in the accompanying Exhibit Index.

Table of Contents

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Company has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

MoneyGram International, Inc.  
(Registrant)

August 6, 2014

By: /s/ W. ALEXANDER HOLMES  
W. Alexander Holmes  
Executive Vice President, Chief Financial Officer and  
Chief Operating Officer  
(Principal Financial Officer and Duly Authorized Officer)

65

---

Table of Contents

EXHIBIT INDEX

| Exhibit Number | Description  |
|----------------|--|
| 3.1            | Amended and Restated Certificate of Incorporation of MoneyGram International, Inc., filed with the Secretary of State of Delaware on December 18, 2003, as amended June 28, 2004 and May 12, 2009 (Incorporated by reference from Exhibit 3.1 to Registrant's Annual Report on Form 10-K filed on March 15, 2010).   |
| 3.2            | Certificate of Amendment of Amended and Restated Certificate of Incorporation of MoneyGram International, Inc., dated May 18, 2011 (Incorporated by reference from Exhibit 3.1 to Registrant's Current Report on Form 8-K filed May 23, 2011).   |
| 3.3            | Certificate of Amendment of Amended and Restated Certificate of Incorporation of MoneyGram International, Inc., filed with the Secretary of State of the State of Delaware on November 14, 2011 (Incorporated by reference from Exhibit 3.1 to Registrant's Current Report on Form 8-K filed November 14, 2011).   |
| 3.4            | Bylaws of MoneyGram International, Inc., as amended and restated September 10, 2009 (Incorporated by reference from Exhibit 3.01 to Registrant's Current Report on Form 8-K filed on September 16, 2009).  |
| 3.5            | Amendment to Bylaws of MoneyGram International, Inc., dated as of January 25, 2012 (Incorporated by reference from Exhibit 3.1 to Registrant's Current Report on Form 8-K filed January 27, 2012).   |
| 3.6            | Amendment to Bylaws of MoneyGram International, Inc., dated as of December 10, 2013 (Incorporated by reference from Exhibit 3.1 to Registrant's Current Report on Form 8-K filed December 16, 2013).   |
| 3.7            | Amended and Restated Certificate of Designations, Preferences and Rights of Series D Participating Convertible Preferred Stock of MoneyGram International, Inc., dated May 18, 2011 (Incorporated by reference from Exhibit 3.2 to Registrant's Current Report on Form 8-K filed May 23, 2011).  |
| 10.1+          | First Incremental Amendment and Joinder Agreement, dated April 2, 2014, by and among MoneyGram International, Inc., as borrower, MoneyGram Payment Systems Worldwide, Inc., MoneyGram Payment Systems, Inc., and MoneyGram of New York LLC, Bank of America, N.A., as administrative agent, and the financial institutions party thereto as Lenders (Incorporated by reference from Exhibit 10.2 to Registrant's Quarterly Report on Form 10-Q filed May 2, 2014).   |
| 31.1*          | Section 302 Certification of Chief Executive Officer   |
| 31.2*          | Section 302 Certification of Chief Financial Officer   |
| 32.1**         | Section 906 Certification of Chief Executive Officer   |
| 32.2**         | Section 906 Certification of Chief Financial Officer   |
| 101*           | The following financial statements, formatted in Extensible Business Reporting Language ("XBRL"): (i) Consolidated Balance Sheets as of June 30, 2014 and December 31, 2013; (ii) Consolidated Statements of Operations for the three and six months ended June 30, 2014 and 2013; (iii) Consolidated Statements of Comprehensive Income for the three and six months ended June 30, 2014 and 2013; (iv) Consolidated Statements of Cash Flows for the three and six months ended June 30, 2014 and 2013; (v) Consolidated Statement of Stockholders' Deficit as of June 30, 2014 and 2013; and (vi) Notes to Consolidated Financial Statements. |
| *              | Filed herewith.  |
| **             | Furnished herewith.  |
| +              | Confidential treatment has been granted as to certain portions of this exhibit pursuant to Rule 24b-2 of the Securities Exchange Act of 1934, as amended.  |

