

Support.com, Inc.  
Form 8-K  
February 07, 2014

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UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, DC 20549

FORM 8-K  
CURRENT REPORT  
Pursuant to Section 13 or 15(d) of the  
Securities Exchange Act of 1934

February 3, 2014  
Date of report (Date of earliest event reported)

SUPPORT.COM, INC.  
(Exact Name of Registrant as Specified in Charter)

Delaware  
(State or Other  
Jurisdiction  
of Incorporation)

000-30901  
(Commission File No.)

94-3282005  
(I.R.S. Employer  
Identification No.)

900 Chesapeake Dr., Second Floor, Redwood City,  
CA 94063

(Address of Principal Executive Offices) (Zip  
Code)

(650) 556-9440  
(Registrant's telephone number, including area  
code)

N/A  
(Former Name or Former Address, if Changed  
Since Last Report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

- Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
  - Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
  - Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
  - Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))
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Item 1.01 Entry into a Material Definitive Agreement.

Comcast Cable Communications Management, LLC (“Comcast”) and Support.com, Inc. (the “Company”) entered into a Master Service Agreement, Call Handling Service, effective October 1, 2013 (the “Bundle MSA”), which provides for the Company’s provision of certain technical support services to Comcast customers. In connection with the Bundle MSA, effective as of December 22, 2013, Comcast and the Company entered into a change management form number 1 (“Change Form”) to the Bundle MSA, which Change Form allows for the Company, in the course of providing such services, to host, provide and be compensated for certain components of the telecommunications and systems infrastructure, which would have otherwise been provided by Comcast under the Bundle MSA.

The foregoing description of the Change Form is qualified in its entirety by reference to the Change Form itself, which the Company intends to file as an exhibit to its Annual Report on Form 10-K for its fiscal year ending December 31, 2013 and is incorporated by reference herein.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Date: February 7, 2014

SUPPORT.COM, INC.

By: /s/ Gregory J.  
Wrenn  
Name: Gregory J. Wrenn  
Title: SVP Business  
Affairs, General  
Counsel &  
Secretary