

Anthem, Inc.  
Form 10-Q  
October 31, 2018

UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549

FORM 10-Q  
(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the Quarterly Period Ended September 30, 2018

OR  
 TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from \_\_\_\_\_ to \_\_\_\_\_  
Commission file number: 001-16751

ANTHEM, INC.

(Exact name of registrant as specified in its charter)

INDIANA 35-2145715  
(State or other jurisdiction of (I.R.S. Employer  
incorporation or organization) Identification Number)

120 MONUMENT CIRCLE 46204-4903  
INDIANAPOLIS, INDIANA (Zip Code)

(Address of principal executive offices)  
Registrant's telephone number, including area code: (800) 331-1476

Not Applicable

(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer", "accelerated filer", "smaller reporting company", and "emerging growth company" in Rule 12b-2 of the Exchange Act:

Large accelerated filer  Accelerated filer   
Non-accelerated filer  Smaller reporting company   
Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date:

|                                |                                 |
|--------------------------------|---------------------------------|
| Title of Each Class            | Outstanding at October 18, 2018 |
| Common Stock, \$0.01 par value | 258,642,095 shares              |



Anthem, Inc.  
 Quarterly Report on Form 10-Q  
 For the Period Ended September 30, 2018  
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## PART I. FINANCIAL INFORMATION

## ITEM 1. FINANCIAL STATEMENTS

Anthem, Inc.

## Consolidated Balance Sheets

|                                                                              | September 30,<br>2018 | December 31,<br>2017 |
|------------------------------------------------------------------------------|-----------------------|----------------------|
|                                                                              | (Unaudited)           |                      |
| (In millions, except share data)                                             |                       |                      |
| Assets                                                                       |                       |                      |
| Current assets:                                                              |                       |                      |
| Cash and cash equivalents                                                    | \$ 4,260              | \$ 3,609             |
| Fixed maturity securities, current (amortized cost of \$17,504 and \$17,055) | 17,390                | 17,377               |
| Equity securities, current                                                   | 2,272                 | 3,599                |
| Other invested assets, current                                               | 21                    | 17                   |
| Accrued investment income                                                    | 163                   | 163                  |
| Premium receivables                                                          | 4,312                 | 3,605                |
| Self-funded receivables                                                      | 2,631                 | 2,580                |
| Other receivables                                                            | 2,374                 | 2,267                |
| Income taxes receivable                                                      | 69                    | 342                  |
| Securities lending collateral                                                | 741                   | 455                  |
| Other current assets                                                         | 2,875                 | 2,249                |
| Total current assets                                                         | 37,108                | 36,263               |
| Long-term investments:                                                       |                       |                      |
| Fixed maturity securities (amortized cost of \$501 and \$555)                | 496                   | 561                  |
| Equity securities                                                            | 34                    | 33                   |
| Other invested assets                                                        | 3,572                 | 3,344                |
| Property and equipment, net                                                  | 2,592                 | 2,175                |
| Goodwill                                                                     | 20,468                | 19,231               |
| Other intangible assets                                                      | 9,101                 | 8,368                |
| Other noncurrent assets                                                      | 1,074                 | 565                  |
| Total assets                                                                 | \$ 74,445             | \$ 70,540            |
| Liabilities and shareholders' equity                                         |                       |                      |
| Liabilities                                                                  |                       |                      |
| Current liabilities:                                                         |                       |                      |
| Policy liabilities:                                                          |                       |                      |
| Medical claims payable                                                       | \$ 7,658              | \$ 7,992             |
| Reserves for future policy benefits                                          | 71                    | 70                   |
| Other policyholder liabilities                                               | 2,929                 | 2,950                |
| Total policy liabilities                                                     | 10,658                | 11,012               |
| Unearned income                                                              | 896                   | 860                  |
| Accounts payable and accrued expenses                                        | 6,286                 | 5,024                |
| Security trades pending payable                                              | 168                   | 113                  |
| Securities lending payable                                                   | 741                   | 454                  |
| Short-term borrowings                                                        | 1,270                 | 1,275                |
| Current portion of long-term debt                                            | 849                   | 1,275                |
| Other current liabilities                                                    | 3,306                 | 3,343                |
| Total current liabilities                                                    | 24,174                | 23,356               |
| Long-term debt, less current portion                                         | 17,300                | 17,382               |
| Reserves for future policy benefits, noncurrent                              | 669                   | 647                  |

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|                                                                                                                              |           |           |
|------------------------------------------------------------------------------------------------------------------------------|-----------|-----------|
| Deferred tax liabilities, net                                                                                                | 2,063     | 1,727     |
| Other noncurrent liabilities                                                                                                 | 1,145     | 925       |
| Total liabilities                                                                                                            | 45,351    | 44,037    |
| Commitment and contingencies – Note 11                                                                                       |           |           |
| Shareholders' equity                                                                                                         |           |           |
| Preferred stock, without par value, shares authorized – 100,000,000; shares issued and outstanding – none                    | —         | —         |
| Common stock, par value \$0.01, shares authorized – 900,000,000; shares issued and outstanding – 258,931,814 and 256,084,913 | 3         | 3         |
| Additional paid-in capital                                                                                                   | 9,720     | 8,547     |
| Retained earnings                                                                                                            | 20,182    | 18,054    |
| Accumulated other comprehensive loss                                                                                         | (811      | ) (101 )  |
| Total shareholders' equity                                                                                                   | 29,094    | 26,503    |
| Total liabilities and shareholders' equity                                                                                   | \$ 74,445 | \$ 70,540 |
| See accompanying notes.                                                                                                      |           |           |

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Anthem, Inc.  
Consolidated Statements of Income  
(Unaudited)

| (In millions, except per share data)                                                       | Three Months<br>Ended<br>September 30 |          | Nine Months<br>Ended<br>September 30 |          |
|--------------------------------------------------------------------------------------------|---------------------------------------|----------|--------------------------------------|----------|
|                                                                                            | 2018                                  | 2017     | 2018                                 | 2017     |
| Revenues                                                                                   |                                       |          |                                      |          |
| Premiums                                                                                   | \$21,451                              | \$20,797 | \$63,602                             | \$62,561 |
| Administrative fees and other revenue                                                      | 1,529                                 | 1,300    | 4,435                                | 4,053    |
| Total operating revenue                                                                    | 22,980                                | 22,097   | 68,037                               | 66,614   |
| Net investment income                                                                      | 250                                   | 220      | 708                                  | 628      |
| Net realized gains on financial instruments                                                | 27                                    | 115      | 5                                    | 138      |
| Other-than-temporary impairment losses on investments:                                     |                                       |          |                                      |          |
| Total other-than-temporary impairment losses on investments                                | (8 )                                  | (6 )     | (20 )                                | (23 )    |
| Portion of other-than-temporary impairment losses recognized in other comprehensive income | 2                                     | —        | 2                                    | 2        |
| Other-than-temporary impairment losses recognized in income                                | (6 )                                  | (6 )     | (18 )                                | (21 )    |
| Total revenues                                                                             | 23,251                                | 22,426   | 68,732                               | 67,359   |
| Expenses                                                                                   |                                       |          |                                      |          |
| Benefit expense                                                                            | 18,185                                | 18,104   | 52,959                               | 53,564   |
| Selling, general and administrative expense:                                               |                                       |          |                                      |          |
| Selling expense                                                                            | 330                                   | 348      | 972                                  | 1,042    |
| General and administrative expense                                                         | 3,216                                 | 2,663    | 9,430                                | 8,214    |
| Total selling, general and administrative expense                                          | 3,546                                 | 3,011    | 10,402                               | 9,256    |
| Interest expense                                                                           | 188                                   | 150      | 564                                  | 575      |
| Amortization of other intangible assets                                                    | 91                                    | 42       | 265                                  | 124      |
| (Gain) loss on extinguishment of debt                                                      | (1 )                                  | —        | 17                                   | —        |
| Total expenses                                                                             | 22,009                                | 21,307   | 64,207                               | 63,519   |
| Income before income tax expense                                                           | 1,242                                 | 1,119    | 4,525                                | 3,840    |
| Income tax expense                                                                         | 282                                   | 372      | 1,200                                | 1,228    |
| Net income                                                                                 | \$960                                 | \$747    | \$3,325                              | \$2,612  |
| Net income per share                                                                       |                                       |          |                                      |          |
| Basic                                                                                      | \$3.70                                | \$2.87   | \$12.89                              | \$9.92   |
| Diluted                                                                                    | \$3.62                                | \$2.80   | \$12.58                              | \$9.70   |
| Dividends per share                                                                        | \$0.75                                | \$0.70   | \$2.25                               | \$2.00   |

See accompanying notes.

Anthem, Inc.  
 Consolidated Statements of Comprehensive Income  
 (Unaudited)

|                                                                                         | Three Months Ended September 30 |       | Nine Months Ended September 30 |         |
|-----------------------------------------------------------------------------------------|---------------------------------|-------|--------------------------------|---------|
|                                                                                         | 2018                            | 2017  | 2018                           | 2017    |
| (In millions)                                                                           |                                 |       |                                |         |
| Net income                                                                              | \$960                           | \$747 | \$3,325                        | \$2,612 |
| Other comprehensive (loss) income, net of tax:                                          |                                 |       |                                |         |
| Change in net unrealized gains/losses on investments                                    | (36 )                           | 9     | (353 )                         | 190     |
| Change in non-credit component of other-than-temporary impairment losses on investments | (2 )                            | —     | (2 )                           | 4       |
| Change in net unrealized losses on cash flow hedges                                     | 2                               | (5 )  | 34                             | (68 )   |
| Change in net periodic pension and postretirement costs                                 | 7                               | 5     | 22                             | 13      |
| Foreign currency translation adjustments                                                | —                               | —     | —                              | 3       |
| Other comprehensive (loss) income                                                       | (29 )                           | 9     | (299 )                         | 142     |
| Total comprehensive income                                                              | \$931                           | \$756 | \$3,026                        | \$2,754 |

See accompanying notes.

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Anthem, Inc.  
Consolidated Statements of Cash Flows  
(Unaudited)

| (In millions)                                                                     | Nine Months<br>Ended |          |
|-----------------------------------------------------------------------------------|----------------------|----------|
|                                                                                   | September 30<br>2018 | 2017     |
| Operating activities                                                              |                      |          |
| Net income                                                                        | \$3,325              | \$2,612  |
| Adjustments to reconcile net income to net cash provided by operating activities: |                      |          |
| Net realized gains on financial instruments                                       | (5 )                 | (138 )   |
| Other-than-temporary impairment losses recognized in income                       | 18                   | 21       |
| Loss on extinguishment of debt                                                    | 17                   | —        |
| Loss on disposal of assets                                                        | 2                    | 3        |
| Deferred income taxes                                                             | 141                  | (238 )   |
| Amortization, net of accretion                                                    | 752                  | 581      |
| Depreciation expense                                                              | 92                   | 82       |
| Share-based compensation                                                          | 135                  | 131      |
| Changes in operating assets and liabilities:                                      |                      |          |
| Receivables, net                                                                  | (823 )               | 612      |
| Other invested assets                                                             | (17 )                | (26 )    |
| Other assets                                                                      | (734 )               | (517 )   |
| Policy liabilities                                                                | (556 )               | 275      |
| Unearned income                                                                   | (42 )                | 970      |
| Accounts payable and accrued expenses                                             | 756                  | 563      |
| Other liabilities                                                                 | 190                  | 251      |
| Income taxes                                                                      | 273                  | 356      |
| Other, net                                                                        | (160 )               | (52 )    |
| Net cash provided by operating activities                                         | 3,364                | 5,486    |
| Investing activities                                                              |                      |          |
| Purchases of fixed maturity securities                                            | (6,790 )             | (10,271) |
| Proceeds from fixed maturity securities:                                          |                      |          |
| Sales                                                                             | 4,971                | 7,668    |
| Maturities, calls and redemptions                                                 | 1,442                | 1,388    |
| Purchases of equity securities                                                    | (812 )               | (481 )   |
| Proceeds from sales of equity securities                                          | 2,119                | 621      |
| Purchases of other invested assets                                                | (324 )               | (253 )   |
| Proceeds from sales of other invested assets                                      | 251                  | 164      |
| Change in collateral and settlements of non-hedging derivatives                   | —                    | 65       |
| Changes in securities lending collateral                                          | (286 )               | 172      |
| Purchases of subsidiaries, net of cash acquired                                   | (1,732 )             | (34 )    |
| Purchases of property and equipment                                               | (888 )               | (516 )   |
| Proceeds from sales of property and equipment                                     | —                    | 3        |
| Other, net                                                                        | 17                   | 12       |
| Net cash used in investing activities                                             | (2,032 )             | (1,462 ) |
| Financing activities                                                              |                      |          |
| Net (repayments of) proceeds from commercial paper borrowings                     | (54 )                | 687      |
| Proceeds from long-term borrowings                                                | 835                  | —        |
| Repayments of long-term borrowings                                                | (1,393 )             | (930 )   |
| Proceeds from short-term borrowings                                               | 5,300                | 3,850    |

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|                                                                                    |          |          |
|------------------------------------------------------------------------------------|----------|----------|
| Repayments of short-term borrowings                                                | (5,305 ) | (3,110 ) |
| Changes in securities lending payable                                              | 287      | (173 )   |
| Changes in bank overdrafts                                                         | 97       | (127 )   |
| Proceeds from sale of put options                                                  | —        | 1        |
| Proceeds from issuance of common stock under Equity Units stock purchase contracts | 1,250    | —        |
| Repurchase and retirement of common stock                                          | (1,192 ) | (1,635 ) |
| Change in collateral and settlements of debt-related derivatives                   | 22       | (176 )   |
| Cash dividends                                                                     | (583 )   | (525 )   |
| Proceeds from issuance of common stock under employee stock plans                  | 133      | 178      |
| Taxes paid through withholding of common stock under employee stock plans          | (77 )    | (46 )    |
| Net cash used in financing activities                                              | (680 )   | (2,006 ) |
| Effect of foreign exchange rates on cash and cash equivalents                      | (1 )     | 4        |
| Change in cash and cash equivalents                                                | 651      | 2,022    |
| Cash and cash equivalents at beginning of period                                   | 3,609    | 4,075    |
| Cash and cash equivalents at end of period                                         | \$4,260  | \$6,097  |
| See accompanying notes.                                                            |          |          |

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Anthem, Inc.  
Consolidated Statements of Shareholders' Equity  
(Unaudited)

| (In millions)                                                                    | Common Stock     |           | Additional Paid-in Capital | Retained Earnings | Accumulated Other Comprehensive Income |        | Total Shareholders' Equity |
|----------------------------------------------------------------------------------|------------------|-----------|----------------------------|-------------------|----------------------------------------|--------|----------------------------|
|                                                                                  | Number of Shares | Par Value |                            |                   | (Loss)                                 | Income |                            |
| December 31, 2017 (audited)                                                      | 256.1            | \$ 3      | \$ 8,547                   | \$ 18,054         | \$ (101)                               | )      | \$ 26,503                  |
| Adoption of Accounting Standards Update No. 2016-01 (Note 2)                     | —                | —         | —                          | 320               | (320)                                  | )      | —                          |
| January 1, 2018                                                                  | 256.1            | 3         | 8,547                      | 18,374            | (421)                                  | )      | 26,503                     |
| Net income                                                                       | —                | —         | —                          | 3,325             | —                                      | )      | 3,325                      |
| Other comprehensive loss                                                         | —                | —         | —                          | —                 | (299)                                  | )      | (299)                      |
| Issuance of common stock under Equity Units stock purchase contracts             | 6.0              | —         | 1,250                      | —                 | —                                      | )      | 1,250                      |
| Repurchase and retirement of common stock                                        | (5.0)            | —         | (174)                      | (1,018)           | —                                      | )      | (1,192)                    |
| Dividends and dividend equivalents                                               | —                | —         | —                          | (590)             | —                                      | )      | (590)                      |
| Issuance of common stock under employee stock plans, net of related tax benefits | 1.8              | —         | 192                        | —                 | —                                      | )      | 192                        |
| Convertible debenture repurchases and conversions                                | —                | —         | (95)                       | —                 | —                                      | )      | (95)                       |
| Adoption of Accounting Standards Update No. 2018-02 (Note 2)                     | —                | —         | —                          | 91                | (91)                                   | )      | —                          |
| September 30, 2018                                                               | 258.9            | \$ 3      | \$ 9,720                   | \$ 20,182         | \$ (811)                               | )      | \$ 29,094                  |
| January 1, 2017                                                                  | 263.7            | \$ 3      | \$ 8,805                   | \$ 16,560         | \$ (268)                               | )      | \$ 25,100                  |
| Net income                                                                       | —                | —         | —                          | 2,612             | —                                      | )      | 2,612                      |
| Other comprehensive income                                                       | —                | —         | —                          | —                 | 142                                    | )      | 142                        |
| Premiums for and settlement of equity options                                    | —                | —         | 1                          | —                 | —                                      | )      | 1                          |
| Repurchase and retirement of common stock                                        | (8.7)            | —         | (296)                      | (1,339)           | —                                      | )      | (1,635)                    |
| Dividends and dividend equivalents                                               | —                | —         | —                          | (527)             | —                                      | )      | (527)                      |
| Issuance of common stock under employee stock plans, net of related tax benefits | 2.4              | —         | 256                        | —                 | —                                      | )      | 256                        |
| Convertible debenture repurchases and conversions                                | —                | —         | (1)                        | —                 | —                                      | )      | (1)                        |
| September 30, 2017                                                               | 257.4            | \$ 3      | \$ 8,765                   | \$ 17,306         | \$ (126)                               | )      | \$ 25,948                  |

See accompanying notes.

Anthem, Inc.

Notes to Consolidated Financial Statements

(Unaudited)

September 30, 2018

(In Millions, Except Per Share Data or As Otherwise Stated Herein)

## 1. Organization

References to the terms “we,” “our,” “us” or “Anthem” used throughout these Notes to Consolidated Financial Statements refer to Anthem, Inc., an Indiana corporation, and unless the context otherwise requires, its direct and indirect subsidiaries.

References to the “states” include the District of Columbia, unless the context otherwise requires.

We are one of the largest health benefits companies in the United States in terms of medical membership, serving 39.5 million medical members through our affiliated health plans as of September 30, 2018. We offer a broad spectrum of network-based managed care plans to Large Group, Small Group, Individual, Medicaid and Medicare markets. Our managed care plans include: Preferred Provider Organizations, or PPOs; health maintenance organizations, or HMOs; Point-of-Service, or POS, plans; traditional indemnity plans and other hybrid plans, including Consumer-Driven Health Plans, or CDHPs; and hospital only and limited benefit products. In addition, we provide a broad array of managed care services to self-funded customers, including claims processing, stop loss insurance, actuarial services, provider network access, medical cost management, disease management, wellness programs and other administrative services. We provide an array of specialty and other insurance products and services such as dental, vision, life and disability insurance benefits, radiology benefit management and analytics-driven personal health care. We also provide services to the federal government in connection with the Federal Employee Program<sup>®</sup>.

We are an independent licensee of the Blue Cross and Blue Shield Association, or BCBSA, an association of independent health benefit plans. We serve our members as the Blue Cross licensee for California and as the Blue Cross and Blue Shield, or BCBS, licensee for Colorado, Connecticut, Georgia, Indiana, Kentucky, Maine, Missouri (excluding 30 counties in the Kansas City area), Nevada, New Hampshire, New York (in the New York City metropolitan area and upstate New York), Ohio, Virginia (excluding the Northern Virginia suburbs of Washington, D.C.) and Wisconsin. In a majority of these service areas, we do business as Anthem Blue Cross, Anthem Blue Cross and Blue Shield, Blue Cross and Blue Shield of Georgia, and Empire Blue Cross Blue Shield or Empire Blue Cross. We also conduct business through arrangements with other BCBS licensees in Louisiana, South Carolina and western New York. Through our subsidiaries, we also serve customers in over 25 states across the country as America’s 1st Choice, Amerigroup, Aspire Health, CareMore, Freedom Health, HealthLink, HealthSun, Optimum HealthCare, Simply Healthcare, and/or Unicare. We are licensed to conduct insurance operations in all 50 states and the District of Columbia through our subsidiaries.

## 2. Basis of Presentation and Significant Accounting Policies

**Basis of Presentation:** The accompanying unaudited consolidated financial statements have been prepared in accordance with U.S. generally accepted accounting principles, or GAAP, for interim financial reporting.

Accordingly, they do not include all of the information and footnotes required by GAAP for annual financial statements. We have omitted certain footnote disclosures that would substantially duplicate the disclosures in our 2017 Annual Report on Form 10-K, unless the information contained in those disclosures materially changed or is required by GAAP. Certain prior year amounts have been reclassified to conform to the current year presentation or adjusted to conform to the current year rounding convention. In the opinion of management, all adjustments, including normal recurring adjustments, necessary for a fair statement of the consolidated financial statements as of and for the three and nine months ended September 30, 2018 and 2017 have been recorded. The results of operations for the three and nine months ended September 30, 2018 are not necessarily indicative of the results that may be expected for the full year ending December 31, 2018, or any other period. These unaudited consolidated financial statements should be read in conjunction with our audited consolidated financial statements as of and for the year ended December 31, 2017 included in our 2017 Annual Report on Form 10-K.

**Cash and Cash Equivalents:** Certain of our subsidiaries operate outside of the United States and have functional currencies other than the U.S. dollar, or USD. We translate the assets and liabilities of those subsidiaries to USD using the exchange rate in effect at the end of the period. We translate the revenues and expenses of those subsidiaries to

USD using the average exchange rates in effect during the period. The net effect of these translation adjustments is included in "Foreign

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currency translation adjustments” in our consolidated statements of comprehensive income. Additionally, we control a number of bank accounts that are used exclusively to hold customer funds for the administration of customer benefits and have cash and cash equivalents on deposit to meet certain regulatory requirements. These amounts totaled \$243 and \$182 at September 30, 2018 and December 31, 2017, respectively and are included in the cash and cash equivalents line on our consolidated balance sheets.

**Revenue Recognition:** Premiums for fully-insured contracts are recognized as revenue over the period insurance coverage is provided, and, if applicable, net of amounts recognized for the minimum medical loss ratio rebates or contractual or government-mandated premium stabilization programs. Administrative fees and other revenue includes revenue from certain group contracts that provide for the group to be at risk for all, or with supplemental insurance arrangements, a portion of their claims experience. We charge these self-funded groups an administrative fee, which is based on the number of members in a group or the group’s claim experience. Under our self-funded arrangements, revenue is recognized as administrative services are performed, and benefit payments under these programs are excluded from benefit expense. For additional information about our revenues, see Note 2, “Basis of Presentation and Significant Accounting Policies” and Note 19, “Segment Information,” to our audited consolidated financial statements as of and for the year ended December 31, 2017 included in our 2017 Annual Report on Form 10-K. In addition, see Note 15, “Segment Information,” herein for the disaggregation of revenues by segments and products.

Premium and self-funded receivables include the uncollected amounts from insured groups, individuals and government programs. Premium receivables are reported net of an allowance for doubtful accounts of \$312 and \$302 at September 30, 2018 and December 31, 2017, respectively. Self-funded receivables are reported net of an allowance for doubtful accounts of \$40 and \$153 at September 30, 2018 and December 31, 2017, respectively.

For our non-fully-insured contracts, we had no material contract assets, contract liabilities or deferred contract costs recorded on our consolidated balance sheet at September 30, 2018. For the three and nine months ended September 30, 2018, revenue recognized from performance obligations related to prior periods, such as due to changes in transaction price, was not material. For contracts that have an original expected duration of greater than one year, revenue expected to be recognized in future periods related to unfulfilled contractual performance obligations and contracts with variable consideration related to undelivered performance obligations is not material.

**Recently Adopted Accounting Guidance:** In February 2018, the Financial Accounting Standards Board, or FASB, issued Accounting Standards Update No. 2018-02, Income Statement—Reporting Comprehensive Income (Topic 220): Reclassification of Certain Tax Effects from Accumulated Other Comprehensive Income, or ASU 2018-02. On December 22, 2017, the federal government enacted a tax bill, H.R.1, An act to provide for reconciliation pursuant to titles II and V of the concurrent resolution on the budget for fiscal year 2018, or the Tax Cuts and Jobs Act. The Tax Cuts and Jobs Act contains significant changes to corporate taxation, including, but not limited to, reducing the U.S. federal corporate income tax rate from 35% to 21% and modifying or limiting many business deductions. Current FASB guidance requires adjustments of deferred taxes due to a change in the federal corporate income tax rate to be included in income from operations. As a result, the tax effects of items within accumulated other comprehensive loss did not reflect the appropriate tax rate. The amendments in ASU 2018-02 allow a reclassification from accumulated other comprehensive loss to retained earnings for stranded tax effects resulting from the change in the federal corporate income tax rate. We adopted the amendments in ASU 2018-02 for our interim and annual reporting periods beginning on January 1, 2018 and reclassified \$91 of stranded tax effects from accumulated other comprehensive loss to retained earnings on our consolidated balance sheet. The adoption of ASU 2018-02 did not have any impact on our results of operations or cash flows.

In May 2017, the FASB issued Accounting Standards Update No. 2017-09, Compensation - Stock Compensation (Topic 718): Scope of Modification Accounting, or ASU 2017-09. This update provides guidance about which changes to the terms or conditions of a share-based payment award require an entity to apply modification accounting in Topic 718. We adopted ASU 2017-09 on January 1, 2018. The guidance has been and will be applied prospectively to awards modified on or after the adoption date. The adoption of ASU 2017-09 did not have any impact on our consolidated financial position, results of operations or cash flows.

In March 2017, the FASB issued Accounting Standards Update No. 2017-07, Compensation - Retirement Benefits (Topic 715): Improving the Presentation of Net Periodic Pension Cost and Net Periodic Postretirement Benefit Cost,

or ASU 2017-07. This amendment requires entities to disaggregate the service cost component from the other components of the

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benefit cost and present the service cost component in the same income statement line item as other employee compensation costs arising from services rendered by the pertinent employees during the period. The other components of net benefit cost are required to be presented in the income statement separately from the service cost component and outside a subtotal of income from operations. Certain of our defined benefit plans have previously been frozen, resulting in no annual service costs, and the remaining service costs for our non-frozen plan are not material. We adopted ASU 2017-07 on January 1, 2018 and it did not have a material impact on our results of operations, cash flows or consolidated financial position.

In December 2016, the FASB issued Accounting Standards Update No. 2016-20, Technical Corrections and Improvements to Topic 606, Revenue from Contracts with Customers, or ASU 2016-20. In May 2016, the FASB issued Accounting Standards Update No. 2016-12, Revenue from Contracts with Customers (Topic 606): Narrow-Scope Improvements and Practical Expedients, or ASU 2016-12. In April 2016, the FASB issued Accounting Standards Update No. 2016-10, Revenue from Contracts with Customers (Topic 606): Identifying Performance Obligations and Licensing, or ASU 2016-10. In March 2016, the FASB issued Accounting Standards Update No. 2016-08, Revenue from Contracts with Customers (Topic 606): Principal versus Agent Considerations (Reporting Revenue Gross versus Net), or ASU 2016-08. These updates provide additional clarification and implementation guidance on the previously issued Accounting Standards Update No. 2014-09, Revenue from Contracts with Customers (Topic 606), or ASU 2014-09. Collectively, these updates require a company to recognize revenue when it transfers promised goods or services to customers in an amount that reflects the consideration to which the company expects to be entitled in exchange for those goods or services. These updates supersede almost all existing revenue recognition guidance under GAAP, with certain exceptions, including an exception for our premium revenues, which are recorded on the Premiums line item on our consolidated statements of income and will continue to be accounted for in accordance with the provisions of Accounting Standards Codification, or ASC, Topic 944, Financial Services - Insurance. Our administrative service and other contracts that are subject to these Accounting Standards Updates are recorded in the Administrative fees and other revenue line item on our consolidated statements of income and represents approximately 6% of our consolidated total operating revenue. We adopted these standards on January 1, 2018 using the modified retrospective approach. The adoption of these standards did not have a material impact on our beginning retained earnings, results of operations, cash flows or consolidated financial position.

In November 2016, the FASB issued Accounting Standards Update No. 2016-18, Statement of Cash Flows (Topic 230): Restricted Cash, or ASU 2016-18. This update amends ASC Topic 230 to add and clarify guidance on the classification and presentation of restricted cash in the statement of cash flows. The guidance requires entities to show the changes in the total of cash, cash equivalents, restricted cash and restricted cash equivalents in the statement of cash flows. We adopted ASU 2016-18 on January 1, 2018 using a retrospective approach. The adoption of ASU 2016-18 did not have a material impact on our consolidated statements of cash flows and did not impact our results of operations or consolidated financial position.

In August 2016, the FASB issued Accounting Standards Update No. 2016-15, Statement of Cash Flows (Topic 230): Classification of Certain Cash Receipts and Cash Payments, or ASU 2016-15. This update addresses the presentation and classification on the statement of cash flows for eight specific items, with the objective of reducing existing diversity in practice in how certain cash receipts and cash payments are presented and classified. We adopted ASU 2016-15 on January 1, 2018. The adoption of ASU 2016-15 did not have a material impact on our consolidated statements of cash flows, results of operations or consolidated financial position.

In January 2016, the FASB issued Accounting Standards Update No. 2016-01, Financial Instruments - Overall (Subtopic 825-10): Recognition and Measurement of Financial Assets and Financial Liabilities, or ASU 2016-01. The amendments in ASU 2016-01 change the accounting for non-consolidated equity investments that are not accounted for under the equity method of accounting by requiring changes in fair value to be recognized in income. Additionally, ASU 2016-01 simplifies the impairment assessment of equity investments without readily determinable fair values; requires entities to use the exit price when estimating the fair value of financial instruments; and modifies various presentation disclosure requirements for financial instruments. We adopted ASU 2016-01 on January 1, 2018 as a cumulative-effect adjustment and reclassified \$320 of unrealized gains on equity investments, net of tax, from accumulated other comprehensive loss to retained earnings on our consolidated balance sheet. Effective January 1,



2018, our results of operations include the changes in fair value of these financial instruments.

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Recent Accounting Guidance Not Yet Adopted: In August 2018, the FASB issued Accounting Standards Update No. 2018-15, Intangibles—Goodwill and Other—Internal-Use Software (Subtopic 350-40): Customer's Accounting for Implementation Costs Incurred in a Cloud Computing Arrangement that is a Service Contract, or ASU 2018-15. The amendments in ASU 2018-15 require implementation costs incurred by customers in cloud computing arrangements to be deferred and recognized over the term of the arrangement, if those costs would be capitalized by the customer in a software licensing arrangement under the internal-use software guidance. The amendments also require an entity to disclose the nature of its hosting arrangements and adhere to certain presentation requirements in its balance sheet, income statement and statement of cash flows. ASU 2018-15 is effective for our interim and annual reporting periods beginning after December 15, 2019, with early adoption permitted. The guidance can be applied either prospectively to all implementation costs incurred after the date of adoption or retrospectively. We are currently evaluating the effects the adoption of ASU 2018-15 will have on our consolidated financial position, results of operations and cash flows.

In August 2018, the FASB issued Accounting Standards Update No. 2018-14, Compensation—Retirement Benefits - Defined Benefit Plans—General (Subtopic 715-20): Disclosure Framework—Changes to the Disclosure Requirements for Defined Benefit Plans, or ASU 2018-14. The amendments in ASU 2018-14 eliminate, add, and modify certain disclosure requirements for employers that sponsor defined benefit pension or other postretirement plans. The amendments are effective for our annual reporting periods beginning after December 15, 2020, with early adoption permitted. The guidance is to be applied on a retrospective basis to all periods presented. We are currently evaluating the effects the adoption of ASU 2018-14 will have on our disclosures.

In August 2018, the FASB issued Accounting Standards Update No. 2018-13, Fair Value Measurement (Topic 820): Disclosure Framework—Changes to the Disclosure Requirements for Fair Value Measurement, or ASU 2018-13. The amendments in ASU 2018-13 eliminate, add, and modify certain disclosure requirements for fair value measurements. The amendments are effective for our interim and annual reporting periods beginning after December 15, 2019, with early adoption permitted for either the entire ASU or only the provisions that eliminate or modify requirements. The amendments with respect to changes in unrealized gains and losses, the range and weighted average of significant unobservable inputs used to develop Level 3 fair value measurements, and the narrative description of measurement uncertainty are to be applied prospectively. All other amendments are to be applied retrospectively to all periods presented. We are currently evaluating the effects the adoption of ASU 2018-13 will have on our disclosures.

In August 2018, the FASB issued Accounting Standards Update No. 2018-12, Financial Services—Insurance (Topic 944): Targeted Improvements to the Accounting for Long-Duration Contracts, or ASU 2018-12. The amendments in ASU 2018-12 make changes to a variety of areas to simplify or improve the existing recognition, measurement, presentation and disclosure requirements for long-duration contracts issued by an insurance entity. The amendments require insurers to annually review the assumptions they make about their policyholders and update the liabilities for future policy benefits if the assumptions change. The amendments also simplify the amortization of deferred contract acquisition costs and add new disclosure requirements about the assumptions insurers use to measure their liabilities and how they may affect future cash flows. The amendments in ASU 2018-12 will be effective for our interim and annual reporting periods beginning after December 15, 2020. The amendments related to the liability for future policy benefits for traditional and limited-payment contracts and deferred acquisition costs are to be applied to contracts in force as of the beginning of the earliest period presented, with an option to apply such amendments retrospectively with a cumulative-effect adjustment to the opening balance of retained earnings as of the earliest period presented. The amendments for market risk benefits are to be applied retrospectively. We are currently evaluating the effects the adoption of ASU 2018-12 will have on our consolidated financial position, results of operations, cash flows, and related disclosures.

In July 2018, the FASB issued Accounting Standards Update No. 2018-11, Leases (Topic 842): Targeted Improvements, or ASU 2018-11, and Accounting Standards Update No. 2018-10, Codification Improvements to Topic 842, Leases, or ASU 2018-10. The amendments in ASU 2018-11 provide for an additional and optional transition method that allows an entity to initially apply ASC Topic 842 at the adoption date and recognize a cumulative effect adjustment to its opening balance of retained earnings in the period of adoption and continue its reporting for the comparative periods presented in accordance with the current lease guidance, ASC Topic 840. The amendments in ASU 2018-11 also provide lessors with a practical expedient, by class of underlying asset, to not separate nonlease components from the associated lease component and, instead, to account for those components as a single component if the nonlease components otherwise would be accounted for under the new revenue guidance, ASC Topic 606 and if certain conditions are met. The amendments in ASU 2018-10 provide additional clarification and implementation guidance on certain aspects of the previously issued Accounting Standards Update No. 2016-02, Leases (Topic 842), or ASU 2016-02, and have the same effective and transition requirements as ASU 2016-02. Upon the effective date, ASU 2016-02 will supersede the current lease guidance in ASC Topic 840. Under the new guidance, lessees will be required to recognize for all leases, with the exception of short-term leases, a lease liability, which is a lessee's obligation to make lease payments arising from a lease, measured on a discounted basis. Concurrently, lessees will be required to recognize a right-of-use asset, which is an asset that represents the lessee's right to use, or control the use of, a specified asset for the lease term. ASU 2016-02 is effective for interim and annual reporting periods beginning after December 15, 2018, with early adoption permitted. ASU 2016-02 requires a modified retrospective transition approach for leases existing at, or entered into after, the beginning of the earliest comparative periods presented in the financial statements. As noted above, ASU 2018-11 provides for an additional and optional transition method. We plan to apply the optional transition method at the adoption date and are currently evaluating the effects the adoption of ASU 2016-02 will have on our consolidated financial statements, results of operations and cash flows.

In July 2018, the FASB issued Accounting Standards Update No. 2018-09, Codification Improvements, or ASU 2018-09. This amendment makes changes to a variety of topics to clarify, correct errors in, or make minor improvements to the Accounting Standards Codification. The majority of the amendments in ASU 2018-09 will be effective for us in annual periods beginning after December 15, 2018. We are currently evaluating the effects the adoption of ASU 2018-09 will have on our consolidated financial statements, results of operations and cash flows. There were no other new accounting pronouncements that were issued or became effective since the issuance of our 2017 Annual Report on Form 10-K that had, or are expected to have, a material impact on our consolidated financial position, results of operations or cash flows.

### 3. Business Acquisitions

#### Acquisition of America's 1st Choice

On February 15, 2018, we completed our acquisition of Freedom Health, Inc., Optimum HealthCare, Inc., America's 1st Choice of South Carolina, Inc. and related entities, or collectively, America's 1st Choice, a Medicare Advantage organization that offers HMO products, including Chronic Special Needs Plans and Dual-Eligible Special Needs Plans under its Freedom Health and Optimum HealthCare brands in Florida and its America's 1st Choice of South Carolina brand in South Carolina. At the time of acquisition, through its Medicare Advantage plans, America's 1st Choice served approximately one hundred and thirty-five thousand members in twenty-five Florida and three South Carolina counties. This acquisition aligns with our plans for continued growth in the Medicare Advantage and Special Needs populations.

In accordance with FASB accounting guidance for business combinations, the consideration transferred was allocated to the preliminary fair value of America's 1st Choice's assets acquired and liabilities assumed, including identifiable intangible assets. The excess of the consideration transferred over the preliminary fair value of net assets acquired resulted in preliminary goodwill of \$1,021 at September 30, 2018, all of which was allocated to our Government Business segment. Preliminary goodwill recognized from the acquisition of America's 1st Choice primarily relates to the future economic benefits arising from the assets acquired and is consistent with our stated intentions to strengthen our position and expand operations in the government sector to service Medicare Advantage and Special Needs populations. As of September 30, 2018, the initial accounting for the acquisition has not been finalized. Any

subsequent adjustments made to the assets acquired or liabilities assumed during the measurement period will be recorded as an adjustment to goodwill. During the nine months ended September 30, 2018, we increased preliminary goodwill by \$31.

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The preliminary fair value of the net assets acquired from America's 1st Choice includes \$711 of other intangible assets, which primarily consist of finite-lived customer relationships and provider networks with amortization periods ranging from 3 to 20 years. The results of operations of America's 1st Choice are included in our consolidated financial statements within our Government Business segment for the period following February 15, 2018. The pro forma effects of this acquisition for prior periods were not material to our consolidated results of operations.

#### Acquisition of HealthSun

On December 21, 2017, we completed our acquisition of HealthSun Health Plans, Inc., or HealthSun, which at the time of acquisition served approximately forty thousand members in the state of Florida through its Medicare Advantage plans, and which received a five-star rating from the Centers for Medicare & Medicaid Services. This acquisition aligns with our plans for continued growth in the Medicare Advantage and dual-eligible populations. In accordance with FASB accounting guidance for business combinations, the consideration transferred was allocated to the preliminary fair value of HealthSun's assets acquired and liabilities assumed, including identifiable intangible assets. The excess of the consideration transferred over the preliminary fair value of net assets acquired resulted in preliminary goodwill of \$1,605 at September 30, 2018, all of which was allocated to our Government Business segment. Preliminary goodwill recognized from the acquisition of HealthSun primarily relates to the future economic benefits arising from the assets acquired and is consistent with our stated intentions to strengthen our position and expand operations in the government sector to service Medicare Advantage and dual-eligible enrollees. As of September 30, 2018, the initial accounting for the acquisition has not been finalized. Any subsequent adjustments made to the assets acquired or liabilities assumed during the measurement period will be recorded as an adjustment to goodwill. During the nine months ended September 30, 2018, we reduced preliminary goodwill by \$38 primarily due to adjustments made to acquired intangible assets, partially offset by the establishment of certain deferred tax liabilities.

The preliminary fair value of the net assets acquired from HealthSun includes \$637 of other intangible assets, which primarily consist of finite-lived customer relationships with amortization periods ranging from 4 to 20 years. The results of operations of HealthSun are included in our consolidated financial statements within our Government Business segment for the period following December 21, 2017. The pro forma effects of this acquisition for prior periods were not material to our consolidated results of operations.

#### 4. Investments

##### Fixed Maturity Securities

We evaluate our available-for-sale fixed maturity securities for other-than-temporary declines based on qualitative and quantitative factors. There were no individually significant other-than-temporary impairment losses on investments during the three and nine months ended September 30, 2018 and 2017. We continue to review our investment portfolios under our impairment review policy. Given the inherent uncertainty of changes in market conditions and the significant judgments involved, there is a continuing risk that further declines in fair value may occur and additional material other-than-temporary impairment losses on investments may be recorded in future periods.

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A summary of current and long-term fixed maturity securities, available-for-sale, at September 30, 2018 and December 31, 2017 is as follows:

|                                                               | Cost or Amortized Cost | Gross Unrealized Gains | Gross Unrealized Losses |                      | Estimated Fair Value | Non-Credit Component of Other-Than-Temporary Impairments Recognized in Accumulated Other Comprehensive Loss |
|---------------------------------------------------------------|------------------------|------------------------|-------------------------|----------------------|----------------------|-------------------------------------------------------------------------------------------------------------|
|                                                               |                        |                        | Less than 12 Months     | 12 Months or Greater |                      |                                                                                                             |
| September 30, 2018                                            |                        |                        |                         |                      |                      |                                                                                                             |
| Fixed maturity securities:                                    |                        |                        |                         |                      |                      |                                                                                                             |
| United States Government securities                           | \$ 634                 | \$ 1                   | \$ (4 )                 | \$ (6 )              | \$ 625               | \$ —                                                                                                        |
| Government sponsored securities                               | 103                    | —                      | (1 )                    | (1 )                 | 101                  | —                                                                                                           |
| States, municipalities and political subdivisions, tax-exempt | 4,944                  | 66                     | (31 )                   | (15 )                | 4,964                | —                                                                                                           |
| Corporate securities                                          | 8,340                  | 62                     | (98 )                   | (48 )                | 8,256                | (2 )                                                                                                        |
| Residential mortgage-backed securities                        | 2,742                  | 26                     | (23 )                   | (52 )                | 2,693                | —                                                                                                           |
| Commercial mortgage-backed securities                         | 68                     | —                      | —                       | (2 )                 | 66                   | —                                                                                                           |
| Other securities                                              | 1,174                  | 15                     | (3 )                    | (5 )                 | 1,181                | —                                                                                                           |
| Total fixed maturity securities                               | \$ 18,005              | \$ 170                 | \$ (160 )               | \$ (129 )            | \$ 17,886            | \$ (2 )                                                                                                     |
| December 31, 2017                                             |                        |                        |                         |                      |                      |                                                                                                             |
| Fixed maturity securities:                                    |                        |                        |                         |                      |                      |                                                                                                             |
| United States Government securities                           | \$ 649                 | \$ 2                   | \$ (5 )                 | \$ (1 )              | \$ 645               | \$ —                                                                                                        |
| Government sponsored securities                               | 90                     | —                      | —                       | —                    | 90                   | —                                                                                                           |
| States, municipalities and political subdivisions, tax-exempt | 5,854                  | 193                    | (5 )                    | (7 )                 | 6,035                | —                                                                                                           |
| Corporate securities                                          | 7,363                  | 166                    | (30 )                   | (13 )                | 7,486                | —                                                                                                           |
| Residential mortgage-backed securities                        | 2,520                  | 39                     | (8 )                    | (12 )                | 2,539                | —                                                                                                           |
| Commercial mortgage-backed securities                         | 80                     | 1                      | —                       | (2 )                 | 79                   | —                                                                                                           |
| Other securities                                              | 1,054                  | 14                     | (3 )                    | (1 )                 | 1,064                | —                                                                                                           |
| Total fixed maturity securities                               | \$ 17,610              | \$ 415                 | \$ (51 )                | \$ (36 )             | \$ 17,938            | \$ —                                                                                                        |

For fixed maturity securities in an unrealized loss position at September 30, 2018 and December 31, 2017, the following table summarizes the aggregate fair values and gross unrealized losses by length of time those securities have continuously been in an unrealized loss position:

| (Securities are whole amounts)                                | Less than 12 Months  |                      |                       | 12 Months or Greater |                      |                       |
|---------------------------------------------------------------|----------------------|----------------------|-----------------------|----------------------|----------------------|-----------------------|
|                                                               | Number of Securities | Estimated Fair Value | Gross Unrealized Loss | Number of Securities | Estimated Fair Value | Gross Unrealized Loss |
| September 30, 2018                                            |                      |                      |                       |                      |                      |                       |
| Fixed maturity securities:                                    |                      |                      |                       |                      |                      |                       |
| United States Government securities                           | 45                   | \$ 374               | \$ (4 )               | 20                   | \$ 206               | \$ (6 )               |
| Government sponsored securities                               | 27                   | 66                   | (1 )                  | 17                   | 17                   | (1 )                  |
| States, municipalities and political subdivisions, tax-exempt | 997                  | 1,960                | (31 )                 | 260                  | 383                  | (15 )                 |
| Corporate securities                                          | 2,243                | 4,642                | (98 )                 | 593                  | 936                  | (48 )                 |
| Residential mortgage-backed securities                        | 677                  | 1,144                | (23 )                 | 531                  | 1,092                | (52 )                 |
| Commercial mortgage-backed securities                         | 17                   | 31                   | —                     | 10                   | 25                   | (2 )                  |
| Other securities                                              | 192                  | 575                  | (3 )                  | 68                   | 201                  | (5 )                  |
| Total fixed maturity securities                               | 4,198                | \$ 8,792             | \$ (160 )             | 1,499                | \$ 2,860             | \$ (129 )             |
| December 31, 2017                                             |                      |                      |                       |                      |                      |                       |
| Fixed maturity securities:                                    |                      |                      |                       |                      |                      |                       |
| United States Government securities                           | 36                   | \$ 450               | \$ (5 )               | 11                   | \$ 56                | \$ (1 )               |
| Government sponsored securities                               | 12                   | 16                   | —                     | 16                   | 15                   | —                     |
| States, municipalities and political subdivisions, tax-exempt | 414                  | 641                  | (5 )                  | 189                  | 356                  | (7 )                  |
| Corporate securities                                          | 1,081                | 2,200                | (30 )                 | 279                  | 330                  | (13 )                 |
| Residential mortgage-backed securities                        | 445                  | 1,050                | (8 )                  | 287                  | 478                  | (12 )                 |
| Commercial mortgage-backed securities                         | 7                    | 14                   | —                     | 12                   | 27                   | (2 )                  |
| Other securities                                              | 132                  | 406                  | (3 )                  | 20                   | 36                   | (1 )                  |
| Total fixed maturity securities                               | 2,127                | \$ 4,777             | \$ (51 )              | 814                  | \$ 1,298             | \$ (36 )              |

The amortized cost and fair value of fixed maturity securities at September 30, 2018, by contractual maturity, are shown below. Expected maturities may differ from contractual maturities because the issuers of the securities may have the right to prepay obligations.

|                                        | Amortized Cost | Estimated Fair Value |
|----------------------------------------|----------------|----------------------|
| Due in one year or less                | \$ 559         | \$ 562               |
| Due after one year through five years  | 5,401          | 5,376                |
| Due after five years through ten years | 5,252          | 5,211                |
| Due after ten years                    | 3,983          | 3,978                |
| Mortgage-backed securities             | 2,810          | 2,759                |
| Total fixed maturity securities        | \$ 18,005      | \$ 17,886            |

Proceeds from sales, maturities, calls or redemptions of fixed maturity securities and the related gross realized gains and gross realized losses for the three and nine months ended September 30, 2018 and 2017 are as follows:

|                       | Three Months |         | Nine Months  |         |
|-----------------------|--------------|---------|--------------|---------|
|                       | Ended        |         | Ended        |         |
|                       | September 30 |         | September 30 |         |
|                       | 2018         | 2017    | 2018         | 2017    |
| Proceeds              | \$1,532      | \$2,937 | \$6,413      | \$9,056 |
| Gross realized gains  | 12           | 47      | 73           | 134     |
| Gross realized losses | (16 )        | (9 )    | (85 )        | (49 )   |

In the ordinary course of business, we may sell securities at a loss for a number of reasons, including, but not limited to: (i) changes in the investment environment; (ii) expectation that the fair value could deteriorate further; (iii) desire to reduce exposure to an issuer or an industry; (iv) changes in credit quality; or (v) changes in expected cash flow. All securities sold resulting in investment gains and losses are recorded on the trade date. Realized gains and losses are determined on the basis of the cost or amortized cost of the specific securities sold.

#### Equity Securities

A summary of current and long-term equity securities at September 30, 2018 and December 31, 2017 is as follows:

|                             | September 30, December 31, |          |
|-----------------------------|----------------------------|----------|
|                             | 2018                       | 2017     |
| Equity securities:          |                            |          |
| Exchange traded funds       | \$ 487                     | \$ 1,300 |
| Fixed maturity mutual funds | 611                        | 791      |
| Common equity securities    | 890                        | 1,254    |
| Private equity securities   | 318                        | 287      |
| Total                       | \$ 2,306                   | \$ 3,632 |

The gains and losses related to equity securities for the three and nine months ended September 30, 2018 are as follows:

|                                                                                            | Three     | Nine      |
|--------------------------------------------------------------------------------------------|-----------|-----------|
|                                                                                            | Months    | Months    |
|                                                                                            | Ended     | Ended     |
|                                                                                            | September | September |
|                                                                                            | 30, 2018  | 30, 2018  |
| Net realized gains (losses) recognized on equity securities                                | \$ 27     | \$ (33 )  |
| Less: Net realized gains recognized on equity securities sold during the period            | (11 )     | (208 )    |
| Unrealized gains (losses) recognized on equity securities still held at September 30, 2018 | \$ 16     | \$ (241 ) |

The gross realized gains recognized on sales of equity securities for the three and nine months ended September 30, 2017 were \$96 and \$120, respectively. The gross realized losses recognized on sales of equity securities for the three and nine months ended September 30, 2017 were \$8 and \$13, respectively.

#### Securities Lending Programs

We participate in securities lending programs whereby marketable securities in our investment portfolio are transferred to independent brokers or dealers in exchange for cash and securities collateral. The fair value of the collateral received at the time of the transactions amounted to \$741 and \$454 at September 30, 2018 and December 31, 2017, respectively. The value of the collateral represented 103% and 104% of the market value of the securities on loan at September 30, 2018 and December 31, 2017, respectively. We recognize the collateral as an asset under the caption "Securities lending collateral" on our consolidated balance sheets and we recognize a corresponding liability for the obligation to return the collateral to the borrower under the caption "Securities lending payable." The securities on loan are reported in the applicable investment category on our consolidated balance sheets.



The remaining contractual maturity of our securities lending agreements at September 30, 2018 is as follows:

Overnight  
and  
Continuous

Securities lending transactions

|                                     |        |
|-------------------------------------|--------|
| United States Government securities | \$ 131 |
| Corporate securities                | 456    |
| Equity securities                   | 154    |
| Total                               | \$ 741 |

The market value of loaned securities and that of the collateral pledged can fluctuate in non-synchronized fashions. To the extent the loaned securities' value appreciates faster or depreciates slower than the value of the collateral pledged, we are exposed to the risk of the shortfall. As a primary mitigating mechanism, the loaned securities and collateral pledged are marked to market on a daily basis and the shortfall, if any, is collected accordingly. Secondly, the minimum collateral level is set at 102% of the value of the loaned securities, which provides a cushion before any shortfall arises. The investment of the cash collateral is subject to market risk, which is managed by limiting the investments to higher quality and shorter duration instruments.

## 5. Derivative Financial Instruments

We primarily invest in the following types of derivative financial instruments: interest rate swaps, futures, forward contracts, put and call options, swaptions, embedded derivatives and warrants. We also enter into master netting agreements which reduce credit risk by permitting net settlement of transactions. We had posted collateral of \$14 and \$12 related to our derivative financial instruments at September 30, 2018 and December 31, 2017, respectively.

A summary of the aggregate contractual or notional amounts and estimated fair values related to derivative financial instruments at September 30, 2018 and December 31, 2017 is as follows:

|                                                        | Contractual/<br>Notional<br>Amount | Balance Sheet Location         | Estimated Fair<br>Value<br>Asse(Liability) |
|--------------------------------------------------------|------------------------------------|--------------------------------|--------------------------------------------|
| September 30, 2018                                     |                                    |                                |                                            |
| Hedging instruments                                    |                                    |                                |                                            |
| Interest rate swaps - fixed to floating                | \$ 1,200                           | Other assets/other liabilities | \$— \$ (19 )                               |
| Non-hedging instruments                                |                                    |                                |                                            |
| Interest rate swaps                                    | 179                                | Equity securities              | 7 (1 )                                     |
| Futures                                                | 274                                | Equity securities              | 3 (1 )                                     |
| Subtotal non-hedging                                   | 453                                | Subtotal non-hedging           | 10 (2 )                                    |
| Total derivatives                                      | \$ 1,653                           | Total derivatives              | 10 (21 )                                   |
|                                                        |                                    | Amounts netted                 | (10) 10                                    |
|                                                        |                                    | Net derivatives                | \$— \$ (11 )                               |
| December 31, 2017                                      |                                    |                                |                                            |
| Hedging instruments                                    |                                    |                                |                                            |
| Interest rate swaps - fixed to floating                | \$ 1,235                           | Other assets/other liabilities | \$2 \$ (5 )                                |
| Interest rate swaps - forward starting pay fixed swaps | 425                                | Other assets/other liabilities | — (9 )                                     |
| Subtotal hedging                                       | 1,660                              | Subtotal hedging               | 2 (14 )                                    |
| Non-hedging instruments                                |                                    |                                |                                            |
| Interest rate swaps                                    | 171                                | Equity securities              | 1 (5 )                                     |
| Options                                                | 100                                | Other assets/other liabilities | — —                                        |
| Futures                                                | 117                                | Equity securities              | — (2 )                                     |
| Subtotal non-hedging                                   | 388                                | Subtotal non-hedging           | 1 (7 )                                     |
| Total derivatives                                      | \$ 2,048                           | Total derivatives              | 3 (21 )                                    |
|                                                        |                                    | Amounts netted                 | (1 ) 1                                     |
|                                                        |                                    | Net derivatives                | \$2 \$ (20 )                               |

## Fair Value Hedges

We have entered into various interest rate swap contracts to convert a portion of our interest rate exposure on our long-term debt from fixed rates to floating rates. The floating rates payable on all of our fair value hedges are benchmarked to LIBOR. A summary of our outstanding fair value hedges at September 30, 2018 and December 31, 2017 is as follows:

| Type of Fair Value Hedges         | Year Entered | Outstanding Notional Amount September 30, 2018 | Outstanding Notional Amount December 31, 2017 | Interest Rate Received | Expiration Date   |
|-----------------------------------|--------------|------------------------------------------------|-----------------------------------------------|------------------------|-------------------|
| Interest rate swap                | 2018         | \$ 50                                          | \$ —                                          | 4.101 %                | September 1, 2027 |
| Interest rate swap                | 2018         | 450                                            | —                                             | 3.300                  | January 15, 2023  |
| Interest rate swap                | 2018         | 90                                             | —                                             | 4.350                  | August 15, 2020   |
| Interest rate swap                | 2017         | 50                                             | 50                                            | 4.350                  | August 15, 2020   |
| Interest rate swap                | 2015         | 200                                            | 200                                           | 4.350                  | August 15, 2020   |
| Interest rate swap                | 2014         | 150                                            | 150                                           | 4.350                  | August 15, 2020   |
| Interest rate swap                | 2013         | 10                                             | 10                                            | 4.350                  | August 15, 2020   |
| Interest rate swap                | 2012         | 200                                            | 200                                           | 4.350                  | August 15, 2020   |
| Interest rate swap                | 2012         | —                                              | 625                                           | 1.875                  | January 15, 2018  |
| Total notional amount outstanding |              | \$ 1,200                                       | \$ 1,235                                      |                        |                   |

The following amounts were recorded on our consolidated balance sheets related to cumulative basis adjustments for fair value hedges at September 30, 2018 and December 31, 2017:

| Balance Sheet Classification in Which Hedged Item is Included | Carrying Amount of Hedged Liability | Cumulative Amount of Fair Value Hedging Adjustment Included in the Carrying Amount of the Hedged Liability |                    |
|---------------------------------------------------------------|-------------------------------------|------------------------------------------------------------------------------------------------------------|--------------------|
|                                                               |                                     | September 30, 2018                                                                                         | September 30, 2017 |
| Current portion of long term-debt                             | \$849                               | \$ 1,275                                                                                                   | \$ —               |
| Long-term debt                                                | 17,300                              | 17,382                                                                                                     | (19)               |

## Cash Flow Hedges

We have entered into a series of forward starting pay fixed interest rate swaps with the objective of reducing the variability of cash flows in the interest payments on anticipated future financings. We had \$425 in notional amounts outstanding under forward starting pay fixed interest rate swaps at December 31, 2017. During the nine months ended September 30, 2018, swaps in the notional amount of \$425 were terminated. We received an aggregate of \$24 from the swap counter parties upon termination.

The unrecognized loss for all outstanding, expired and terminated cash flow hedges included in accumulated other comprehensive loss, net of tax, was \$249 and \$233 at September 30, 2018 and December 31, 2017, respectively. As of September 30, 2018, the total amount of amortization over the next twelve months for all cash flow hedges is estimated to increase interest expense by approximately \$14. No amounts were excluded from effectiveness testing.

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A summary of the effect of cash flow hedges in accumulated other comprehensive loss for the three and nine months ended September 30, 2018 and 2017 is as follows:

| Type of Cash Flow Hedge               | Hedge Loss Recognized in Other Comprehensive (Loss) Income | Income Statement Location of Loss Reclassification from Accumulated Other Comprehensive Loss | Hedge Loss Reclassified from Accumulated Other Comprehensive Loss |
|---------------------------------------|------------------------------------------------------------|----------------------------------------------------------------------------------------------|-------------------------------------------------------------------|
| Three months ended September 30, 2018 |                                                            |                                                                                              |                                                                   |
| Forward starting pay fixed swaps      | \$ —                                                       | Interest expense                                                                             | \$ (4 )                                                           |
| Three months ended September 30, 2017 |                                                            |                                                                                              |                                                                   |
| Forward starting pay fixed swaps      | \$ (9 )                                                    | Interest expense                                                                             | \$ (2 )                                                           |
| Nine months ended September 30, 2018  |                                                            |                                                                                              |                                                                   |
| Forward starting pay fixed swaps      | \$ (33 )                                                   | Interest expense                                                                             | \$ (10 )                                                          |
| Nine months ended September 30, 2017  |                                                            |                                                                                              |                                                                   |
| Forward starting pay fixed swaps      | \$ (109 )                                                  | Interest expense                                                                             | \$ (5 )                                                           |
| Forward starting pay fixed swaps      |                                                            | Net realized gains on financial instruments                                                  | \$ (12 )                                                          |

Income Statement Relationship of Fair Value and Cash Flow Hedging

A summary of the relationship between the effects of fair value and cash flow hedges on the total amount of income and expense presented in our consolidated statements of income for the three and nine months ended September 30, 2018 and 2017 is as follows:

|                                                                                                                                                 | Classification and Amount of Gain (Loss) Recognized in Income on Fair Value and Cash Flow Hedging Relationships |                                           |                                       |                                           |                                      |                                           |                                      |                                           |
|-------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|-------------------------------------------|---------------------------------------|-------------------------------------------|--------------------------------------|-------------------------------------------|--------------------------------------|-------------------------------------------|
|                                                                                                                                                 | Three Months Ended September 30, 2018                                                                           |                                           | Three Months Ended September 30, 2017 |                                           | Nine Months Ended September 30, 2018 |                                           | Nine Months Ended September 30, 2017 |                                           |
|                                                                                                                                                 | Net Realized Gain                                                                                               | Interest Expense on Financial Instruments | Net Realized Gain                     | Interest Expense on Financial Instruments | Net Realized Gain                    | Interest Expense on Financial Instruments | Net Realized Gain                    | Interest Expense on Financial Instruments |
| Total amount of income or expense in the income statement in which the effects of fair value or cash flow hedges are recorded                   | \$27                                                                                                            | \$(188 )                                  | \$115                                 | \$(150 )                                  | \$5                                  | \$(564 )                                  | \$138                                | \$(575 )                                  |
| (Loss) gain on fair value hedging relationships:                                                                                                |                                                                                                                 |                                           |                                       |                                           |                                      |                                           |                                      |                                           |
| Interest rate swaps                                                                                                                             |                                                                                                                 |                                           |                                       |                                           |                                      |                                           |                                      |                                           |
| Hedged items                                                                                                                                    | —                                                                                                               | —                                         | —                                     | —                                         | —                                    | (1 )                                      | —                                    | —                                         |
| Derivatives designated as hedging instruments                                                                                                   | —                                                                                                               | —                                         | —                                     | —                                         | —                                    | 1                                         | —                                    | —                                         |
| Loss on cash flow hedging relationships:                                                                                                        |                                                                                                                 |                                           |                                       |                                           |                                      |                                           |                                      |                                           |
| Forward starting pay fixed swaps                                                                                                                |                                                                                                                 |                                           |                                       |                                           |                                      |                                           |                                      |                                           |
| Amount of loss reclassified from accumulated other comprehensive loss into net income                                                           | —                                                                                                               | (4 )                                      | —                                     | (2 )                                      | —                                    | (10 )                                     | —                                    | (5 )                                      |
| Amount of loss reclassified from accumulated other comprehensive loss into net income due to ineffectiveness and missed forecasted transactions | —                                                                                                               | —                                         | —                                     | —                                         | —                                    | —                                         | (12 )                                | —                                         |



## Non-Hedging Derivatives

A summary of the effect of non-hedging derivatives on our consolidated statements of income for the three and nine months ended September 30, 2018 and 2017 is as follows:

| Type of Non-Hedging Derivatives       | Income Statement Location of Gain (Loss) Recognized | Derivative Gain (Loss) Recognized |
|---------------------------------------|-----------------------------------------------------|-----------------------------------|
| Three months ended September 30, 2018 |                                                     |                                   |
| Interest rate swaps                   | Net realized gains on financial instruments         | \$ —                              |
| Options                               | Net realized gains on financial instruments         | —                                 |
| Futures                               | Net realized gains on financial instruments         | 2                                 |
| Total                                 |                                                     | \$ 2                              |
| Three months ended September 30, 2017 |                                                     |                                   |
| Interest rate swaps                   | Net realized gains on financial instruments         | \$ —                              |
| Options                               | Net realized gains on financial instruments         | (13 )                             |
| Futures                               | Net realized gains on financial instruments         | —                                 |
| Total                                 |                                                     | \$ (13 )                          |
| Nine months ended September 30, 2018  |                                                     |                                   |
| Interest rate swaps                   | Net realized gains on financial instruments         | \$ 15                             |
| Options                               | Net realized gains on financial instruments         | —                                 |
| Futures                               | Net realized gains on financial instruments         | 7                                 |
| Total                                 |                                                     | \$ 22                             |
| Nine months ended September 30, 2017  |                                                     |                                   |
| Interest rate swaps                   | Net realized gains on financial instruments         | \$ (1 )                           |
| Options                               | Net realized gains on financial instruments         | (34 )                             |
| Futures                               | Net realized gains on financial instruments         | (2 )                              |
| Total                                 |                                                     | \$ (37 )                          |

## 6. Fair Value

Assets and liabilities recorded at fair value in our consolidated balance sheets are categorized based upon the level of judgment associated with the inputs used to measure their fair value. Level inputs, as defined by FASB guidance for fair value measurements and disclosures, are as follows:

## Level Input Input Definition

|           |                                                                                                                                                                    |
|-----------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Level I   | Inputs are unadjusted, quoted prices for identical assets or liabilities in active markets at the measurement date.                                                |
| Level II  | Inputs other than quoted prices included in Level I that are observable for the asset or liability through corroboration with market data at the measurement date. |
| Level III | Unobservable inputs that reflect management's best estimate of what market participants would use in pricing the asset or liability at the measurement date.       |

The following methods, assumptions and inputs were used to determine the fair value of each class of the following assets and liabilities recorded at fair value in our consolidated balance sheets:

**Cash equivalents:** Cash equivalents primarily consist of highly rated money market funds with maturities of three months or less and are purchased daily at par value with specified yield rates. Due to the high ratings and short-term nature of the funds, we designate all cash equivalents as Level I.

**Fixed maturity securities, available-for-sale:** Fair values of available-for-sale fixed maturity securities are based on quoted market prices, where available. These fair values are obtained primarily from third party pricing services, which generally use Level I or Level II inputs for the determination of fair value to facilitate fair value measurements and

disclosures. Level II securities primarily include United States Government securities, corporate securities, securities from states, municipalities and political subdivisions, mortgage-backed securities and certain other asset-backed securities. For securities not actively traded, the pricing services may use quoted market prices of comparable instruments or discounted cash flow analyses, incorporating inputs that are currently observable in the markets for similar securities. We have controls in place to review the pricing services' qualifications and procedures used to determine fair values. In addition, we periodically review the pricing services' pricing methodologies, data sources and pricing inputs to ensure the fair values obtained are reasonable. Inputs that are often used in the valuation methodologies include, but are not limited to, broker quotes, benchmark yields, credit spreads, default rates and prepayment speeds. We also have certain fixed maturity securities, primarily corporate debt securities, which are designated Level III securities. For these securities, the valuation methodologies may incorporate broker quotes or discounted cash flow analyses using assumptions for inputs such as expected cash flows, benchmark yields, credit spreads, default rates and prepayment speeds that are not observable in the markets.

Equity securities: Fair values of equity securities are generally designated as Level I and are based on quoted market prices. For certain equity securities, quoted market prices for the identical security are not always available and the fair value is estimated by reference to similar securities for which quoted prices are available. These securities are designated Level II. We also have certain equity securities, including private equity securities, for which the fair value is estimated based on each security's current condition and future cash flow projections. Such securities are designated Level III. The fair values of these private equity securities are generally based on either broker quotes or discounted cash flow projections using assumptions for inputs such as the weighted-average cost of capital, long-term revenue growth rates and earnings before interest, taxes, depreciation and amortization, and/or revenue multiples that are not observable in the markets.

Other invested assets, current: Other invested assets, current include securities held in rabbi trusts that are classified as trading. These securities are designated Level I securities, as fair values are based on quoted market prices.

Securities lending collateral: Fair values of securities lending collateral are based on quoted market prices, where available. These fair values are obtained primarily from third party pricing services, which generally use Level I or Level II inputs for the determination of fair value, to facilitate fair value measurements and disclosures.

Derivatives: Fair values are based on the quoted market prices by the financial institution that is the counterparty to the derivative transaction. We independently verify prices provided by the counterparties using valuation models that incorporate observable market inputs for similar derivative transactions. Derivatives are designated as Level II securities. Derivatives presented within the fair value hierarchy table below are presented on a gross basis and not on a master netting basis by counterparty.

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A summary of fair value measurements by level for assets and liabilities measured at fair value on a recurring basis at September 30, 2018 and December 31, 2017 is as follows:

|                                                               | Level I | Level II | Level III | Total    |
|---------------------------------------------------------------|---------|----------|-----------|----------|
| September 30, 2018                                            |         |          |           |          |
| Assets:                                                       |         |          |           |          |
| Cash equivalents                                              | \$1,828 | \$—      | \$ —      | \$1,828  |
| Fixed maturity securities, available-for-sale:                |         |          |           |          |
| United States Government securities                           | —       | 625      | —         | 625      |
| Government sponsored securities                               | —       | 101      | —         | 101      |
| States, municipalities and political subdivisions, tax-exempt | —       | 4,964    | —         | 4,964    |
| Corporate securities                                          | 2       | 7,947    | 307       | 8,256    |
| Residential mortgage-backed securities                        | —       | 2,689    | 4         | 2,693    |
| Commercial mortgage-backed securities                         | —       | 66       | —         | 66       |
| Other securities                                              | —       | 1,164    | 17        | 1,181    |
| Total fixed maturity securities, available-for-sale           | 2       | 17,556   | 328       | 17,886   |
| Equity securities:                                            |         |          |           |          |
| Exchange traded funds                                         | 487     | —        | —         | 487      |
| Fixed maturity mutual funds                                   | —       | 611      | —         | 611      |
| Common equity securities                                      | 808     | 82       | —         | 890      |
| Private equity securities                                     | —       | —        | 318       | 318      |
| Total equity securities                                       | 1,295   | 693      | 318       | 2,306    |
| Other invested assets, current                                | 21      | —        | —         | 21       |
| Securities lending collateral                                 | 408     | 333      | —         | 741      |
| Derivatives                                                   | —       | 10       | —         | 10       |
| Total assets                                                  | \$3,554 | \$18,592 | \$ 646    | \$22,792 |
| Liabilities:                                                  |         |          |           |          |
| Derivatives                                                   | \$—     | \$(21 )  | \$ —      | \$(21 )  |
| Total liabilities                                             | \$—     | \$(21 )  | \$ —      | \$(21 )  |
| December 31, 2017                                             |         |          |           |          |
| Assets:                                                       |         |          |           |          |
| Cash equivalents                                              | \$1,956 | \$—      | \$ —      | \$1,956  |
| Fixed maturity securities, available-for-sale:                |         |          |           |          |
| United States Government securities                           | —       | 645      | —         | 645      |
| Government sponsored securities                               | —       | 90       | —         | 90       |
| States, municipalities and political subdivisions, tax-exempt | —       | 6,035    | —         | 6,035    |
| Corporate securities                                          | 25      | 7,232    | 229       | 7,486    |
| Residential mortgage-backed securities                        | —       | 2,534    | 5         | 2,539    |
| Commercial mortgage-backed securities                         | —       | 79       | —         | 79       |
| Other securities                                              | 75      | 973      | 16        | 1,064    |
| Total fixed maturity securities, available-for-sale           | 100     | 17,588   | 250       | 17,938   |
| Equity securities:                                            |         |          |           |          |
| Exchange traded funds                                         | 1,300   | —        | —         | 1,300    |
| Fixed maturity mutual funds                                   | —       | 791      | —         | 791      |
| Common equity securities                                      | 1,147   | 107      | —         | 1,254    |
| Private equity securities                                     | —       | —        | 287       | 287      |
| Total equity securities                                       | 2,447   | 898      | 287       | 3,632    |
| Other invested assets, current                                | 17      | —        | —         | 17       |
| Securities lending collateral                                 | 214     | 241      | —         | 455      |



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|                   |         |          |        |          |
|-------------------|---------|----------|--------|----------|
| Derivatives       | —       | 3        | —      | 3        |
| Total assets      | \$4,734 | \$18,730 | \$ 537 | \$24,001 |
| Liabilities:      |         |          |        |          |
| Derivatives       | \$—     | \$(21 )  | \$ —   | \$(21 )  |
| Total liabilities | \$—     | \$(21 )  | \$ —   | \$(21 )  |

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A reconciliation of the beginning and ending balances of assets measured at fair value on a recurring basis using Level III inputs for the three months ended September 30, 2018 and 2017 is as follows:

|                                                                                                       | Corporate Securities | Residential Mortgage-backed Securities | Other Securities | Equity Securities | Total   |
|-------------------------------------------------------------------------------------------------------|----------------------|----------------------------------------|------------------|-------------------|---------|
| <b>Three Months Ended September 30, 2018</b>                                                          |                      |                                        |                  |                   |         |
| Beginning balance at July 1, 2018                                                                     | \$ 304               | \$ 4                                   | \$ 26            | \$ 312            | \$ 646  |
| Total gains (losses):                                                                                 |                      |                                        |                  |                   |         |
| Recognized in net income                                                                              | —                    | —                                      | —                | 4                 | 4       |
| Recognized in accumulated other comprehensive loss                                                    | (1 )                 | —                                      | —                | —                 | (1 )    |
| Purchases                                                                                             | 32                   | —                                      | 3                | 5                 | 40      |
| Sales                                                                                                 | (2 )                 | —                                      | —                | (3 )              | (5 )    |
| Settlements                                                                                           | (30 )                | —                                      | —                | —                 | (30 )   |
| Transfers into Level III                                                                              | 6                    | —                                      | 1                | —                 | 7       |
| Transfers out of Level III                                                                            | (2 )                 | —                                      | (13 )            | —                 | (15 )   |
| Ending balance at September 30, 2018                                                                  | \$ 307               | \$ 4                                   | \$ 17            | \$ 318            | \$ 646  |
| Change in unrealized gains included in net income related to assets still held at September 30, 2018  | \$ —                 | \$ —                                   | \$ —             | \$ 9              | \$ 9    |
| <b>Three Months Ended September 30, 2017</b>                                                          |                      |                                        |                  |                   |         |
| Beginning balance at July 1, 2017                                                                     | \$ 238               | \$ 3                                   | \$ 35            | \$ 244            | \$ 520  |
| Total gains (losses):                                                                                 |                      |                                        |                  |                   |         |
| Recognized in net income                                                                              | —                    | —                                      | —                | —                 | —       |
| Recognized in accumulated other comprehensive loss                                                    | (1 )                 | —                                      | —                | 6                 | 5       |
| Purchases                                                                                             | 11                   | 2                                      | 5                | 30                | 48      |
| Sales                                                                                                 | (3 )                 | —                                      | —                | —                 | (3 )    |
| Settlements                                                                                           | (14 )                | —                                      | (5 )             | —                 | (19 )   |
| Transfers into Level III                                                                              | —                    | —                                      | 4                | —                 | 4       |
| Transfers out of Level III                                                                            | (1 )                 | —                                      | (27 )            | —                 | (28 )   |
| Ending balance at September 30, 2017                                                                  | \$ 230               | \$ 5                                   | \$ 12            | \$ 280            | \$ 527  |
| Change in unrealized losses included in net income related to assets still held at September 30, 2017 | \$ (1 )              | \$ —                                   | \$ —             | \$ —              | \$ (1 ) |

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A reconciliation of the beginning and ending balances of assets measured at fair value on a recurring basis using Level III inputs for the nine months ended September 30, 2018 and 2017 is as follows:

|                                                                                                       | Corporate Securities | Residential Mortgage-backed Securities | Other Securities | Equity Securities | Total  |
|-------------------------------------------------------------------------------------------------------|----------------------|----------------------------------------|------------------|-------------------|--------|
| <b>Nine Months Ended September 30, 2018</b>                                                           |                      |                                        |                  |                   |        |
| Beginning balance at January 1, 2018                                                                  | \$ 229               | \$ 5                                   | \$ 16            | \$ 287            | \$ 537 |
| Total gains (losses):                                                                                 |                      |                                        |                  |                   |        |
| Recognized in net income                                                                              | 1                    | —                                      | —                | (228)             | (227)  |
| Recognized in accumulated other comprehensive loss                                                    | (3)                  | —                                      | —                | —                 | (3)    |
| Purchases                                                                                             | 94                   | —                                      | 12               | 263               | 369    |
| Sales                                                                                                 | (17)                 | —                                      | —                | (4)               | (21)   |
| Settlements                                                                                           | (60)                 | (1)                                    | (1)              | —                 | (62)   |
| Transfers into Level III                                                                              | 65                   | —                                      | 5                | —                 | 70     |
| Transfers out of Level III                                                                            | (2)                  | —                                      | (15)             | —                 | (17)   |
| Ending balance at September 30, 2018                                                                  | \$ 307               | \$ 4                                   | \$ 17            | \$ 318            | \$ 646 |
| Change in unrealized gains included in net income related to assets still held at September 30, 2018  | \$ —                 | \$ —                                   | \$ —             | \$ 27             | \$ 27  |
| <b>Nine Months Ended September 30, 2017</b>                                                           |                      |                                        |                  |                   |        |
| Beginning balance at January 1, 2017                                                                  | \$ 238               | \$ 12                                  | \$ 43            | \$ 188            | \$ 481 |
| Total (losses) gains:                                                                                 |                      |                                        |                  |                   |        |
| Recognized in net income                                                                              | (1)                  | —                                      | —                | —                 | (1)    |
| Recognized in accumulated other comprehensive loss                                                    | 3                    | —                                      | —                | 6                 | 9      |
| Purchases                                                                                             | 72                   | 3                                      | 36               | 87                | 198    |
| Sales                                                                                                 | (43)                 | (5)                                    | (1)              | (1)               | (50)   |
| Settlements                                                                                           | (50)                 | —                                      | (6)              | —                 | (56)   |
| Transfers into Level III                                                                              | 13                   | 1                                      | 6                | —                 | 20     |
| Transfers out of Level III                                                                            | (2)                  | (6)                                    | (66)             | —                 | (74)   |
| Ending balance at September 30, 2017                                                                  | \$ 230               | \$ 5                                   | \$ 12            | \$ 280            | \$ 527 |
| Change in unrealized losses included in net income related to assets still held at September 30, 2017 | \$ (3)               | \$ —                                   | \$ —             | \$ —              | \$ (3) |

Transfers between levels, if any, are recorded as of the beginning of the reporting period. There were no individually material transfers between levels during the three and nine months ended September 30, 2018 or 2017.

Certain assets and liabilities are measured at fair value on a nonrecurring basis; that is, the instruments are not measured at fair value on an ongoing basis but are subject to fair value adjustments only in certain circumstances. As disclosed in Note 3, "Business Acquisitions," we completed our acquisition of America's 1st Choice on February 15, 2018. The preliminary values of net assets acquired in our acquisition of America's 1st Choice and resulting goodwill and other intangible assets were recorded at fair value primarily using Level III inputs. The majority of America's 1st Choice's assets acquired and liabilities assumed were recorded at their carrying values as of the respective date of acquisition, as their carrying values approximated their fair values due to their short-term nature. The preliminary fair values of intangible assets acquired in our acquisition of America's 1st Choice were internally estimated based on the income approach. The income approach estimates fair value based on the present value of the cash flows that the assets could be expected to generate in the future. We developed internal estimates for the expected cash flows and discount rate in the present value calculation. Other than the assets acquired and liabilities assumed in our acquisition of America's 1st Choice described above, there were no



material assets or liabilities measured at fair value on a nonrecurring basis during the three and nine months ended September 30, 2018 or 2017.

Our valuation policy is determined by members of our treasury and accounting departments. Whenever possible, our policy is to obtain quoted market prices in active markets to estimate fair values for recognition and disclosure purposes. Where quoted market prices in active markets are not available, fair values are estimated using discounted cash flow analyses, broker quotes or other valuation techniques. These techniques are significantly affected by our assumptions, including discount rates and estimates of future cash flows. Potential taxes and other transaction costs are not considered in estimating fair values. Our valuation policy is generally to obtain only one quoted price for each security from third party pricing services, which are derived through recently reported trades for identical or similar securities making adjustments through the reporting date based upon available market observable information. When broker quotes are used, we generally obtain only one broker quote per security. As we are responsible for the determination of fair value, we perform a monthly analysis on the prices received from the pricing services to determine whether the prices are reasonable estimates of fair value. This analysis is performed by our internal treasury personnel who are familiar with our investment portfolios, the pricing services engaged and the valuation techniques and inputs used. Our analysis includes a review of month-to-month price fluctuations. If unusual fluctuations are noted in this review, we may obtain additional information from other pricing services to validate the quoted price. There were no adjustments to quoted market prices obtained from the pricing services during the three and nine months ended September 30, 2018 or 2017.

In addition to the preceding disclosures on assets recorded at fair value in the consolidated balance sheets, FASB guidance requires the disclosure of fair values for certain other financial instruments for which it is practicable to estimate fair value, whether or not such values are recognized in our consolidated balance sheets.

Non-financial instruments such as real estate, property and equipment, other current assets, deferred income taxes, intangible assets and certain financial instruments, such as policy liabilities, are excluded from the fair value disclosures. Therefore, the fair value amounts cannot be aggregated to determine our underlying economic value. The carrying amounts reported in our consolidated balance sheets for cash, accrued investment income, premium receivables, self-funded receivables, other receivables, income taxes receivable/payable, unearned income, accounts payable and accrued expenses, security trades pending payable, securities lending payable and certain other current liabilities approximate fair value because of the short term nature of these items. These assets and liabilities are not listed in the table below.

The following methods, assumptions and inputs were used to estimate the fair value of each class of financial instrument that is recorded at its carrying value in our consolidated balance sheets:

Other invested assets, long-term: Other invested assets, long-term include primarily our investments in limited partnerships, joint ventures and other non-controlled corporations, as well as the cash surrender value of corporate-owned life insurance policies. Investments in limited partnerships, joint ventures and other non-controlled corporations are carried at our share in the entities' undistributed earnings, which approximates fair value. The carrying value of corporate-owned life insurance policies represents the cash surrender value as reported by the respective insurer, which approximates fair value.

Short-term borrowings: The fair value of our short-term borrowings is based on quoted market prices for the same or similar debt, or, if no quoted market prices were available, on the current market interest rates estimated to be available to us for debt of similar terms and remaining maturities.

Long-term debt – commercial paper: The carrying amount for commercial paper approximates fair value, as the underlying instruments have variable interest rates at market value.

Long-term debt – senior unsecured notes and surplus notes: The fair values of our notes are based on quoted market prices in active markets for the same or similar debt, or, if no quoted market prices are available, on the current observable market rates estimated to be available to us for debt of similar terms and remaining maturities.

Long-term debt – convertible debentures: The fair value of our convertible debentures is based on the market price in the active private market in which the convertible debentures trade.



A summary of the estimated fair values by level of each class of financial instrument that is recorded at its carrying value on our consolidated balance sheets at September 30, 2018 and December 31, 2017 is as follows:

|                                  | Carrying<br>Value | Estimated Fair Value |              | Total   |
|----------------------------------|-------------------|----------------------|--------------|---------|
|                                  |                   | Level<br>II          | Level<br>III |         |
| September 30, 2018               |                   |                      |              |         |
| Assets:                          |                   |                      |              |         |
| Other invested assets, long-term | \$ 3,572          | \$—                  | —\$3,572     | \$3,572 |
| Liabilities:                     |                   |                      |              |         |
| Debt:                            |                   |                      |              |         |
| Short-term borrowings            | 1,270             | —1,270               | —            | 1,270   |
| Commercial paper                 | 750               | —750                 | —            | 750     |
| Notes                            | 17,160            | —17,178              | —            | 17,178  |
| Convertible debentures           | 239               | —1,363               | —            | 1,363   |
| December 31, 2017                |                   |                      |              |         |
| Assets:                          |                   |                      |              |         |
| Other invested assets, long-term | \$ 3,344          | \$—                  | —\$3,344     | \$3,344 |
| Liabilities:                     |                   |                      |              |         |
| Debt:                            |                   |                      |              |         |
| Short-term borrowings            | 1,275             | —1,275               | —            | 1,275   |
| Commercial paper                 | 804               | —804                 | —            | 804     |
| Notes                            | 17,593            | —18,815              | —            | 18,815  |
| Convertible debentures           | 260               | —1,216               | —            | 1,216   |

#### 7. Income Taxes

During the three months ended September 30, 2018 and 2017, we recognized income tax expense of \$282 and \$372, respectively, which represent effective tax rates of 22.7% and 33.2%, respectively. The decrease in income tax expense and effective tax rate was primarily due to the effect of the Tax Cuts and Jobs Act, which reduced the U.S. federal corporate income tax rate from 35% to 21% effective January 1, 2018 and required remeasurement of deferred tax assets and liabilities due to the revisions of 2017 provision estimates at the new rate. The decrease in income tax expense and effective tax rate was partially offset by the reinstatement of the non-tax deductible Health Insurance Provider Fee, or HIP Fee, for 2018, which resulted in additional income tax expense of \$76 during the three months ended September 30, 2018.

During the nine months ended September 30, 2018 and 2017, we recognized income tax expense of \$1,200 and \$1,228, respectively, which represent effective tax rates of 26.5% and 32.0%, respectively. The decrease in income tax expense and effective tax rate was primarily due to the effect of the Tax Cuts and Jobs Act. The decrease in income tax expense and effective tax rate was partially offset by the reinstatement of the HIP Fee for 2018, which resulted in additional income tax expense of \$243 during the nine months ended September 30, 2018. The decrease in income tax expense and effective tax rate was also partially offset by the tax benefits we recognized during the nine months ended September 30, 2017 for prior acquisition costs incurred related to the terminated merger agreement with Cigna Corporation.

At September 30, 2018, we have not completed our accounting for all of the tax effects of the Tax Cuts and Jobs Act. We have made a reasonable estimate of the effects and will continue to make and refine our calculations as additional analysis is completed. Our estimates may also be affected if additional interpretative guidance is issued regarding the Tax Cuts and Jobs Act.

## 8. Retirement Benefits

The components of net periodic benefit credit included in our consolidated statements of income for the three months ended September 30, 2018 and 2017 are as follows:

|                                      | Pension Benefits   |                    | Other Benefits     |                    |
|--------------------------------------|--------------------|--------------------|--------------------|--------------------|
|                                      | Three Months Ended |                    | Three Months Ended |                    |
|                                      | September 30, 2018 | September 30, 2017 | September 30, 2018 | September 30, 2017 |
| Service cost                         | \$2                | \$2                | \$—                | \$—                |
| Interest cost                        | 14                 | 17                 | 4                  | 5                  |
| Expected return on assets            | (37)               | (37)               | (6)                | (6)                |
| Recognized actuarial loss            | 6                  | 5                  | 1                  | 3                  |
| Settlement loss                      | 6                  | 3                  | —                  | —                  |
| Amortization of prior service credit | —                  | —                  | (3)                | (3)                |
| Net periodic benefit credit          | \$(9)              | \$(10)             | \$(4)              | \$(1)              |

The components of net periodic benefit credit included in our consolidated statements of income for the nine months ended September 30, 2018 and 2017 are as follows:

|                                      | Pension Benefits   |                    | Other Benefits     |                    |
|--------------------------------------|--------------------|--------------------|--------------------|--------------------|
|                                      | Nine Months Ended  |                    | Nine Months Ended  |                    |
|                                      | September 30, 2018 | September 30, 2017 | September 30, 2018 | September 30, 2017 |
| Service cost                         | \$6                | \$7                | \$1                | \$1                |
| Interest cost                        | 41                 | 50                 | 11                 | 15                 |
| Expected return on assets            | (110)              | (111)              | (18)               | (17)               |
| Recognized actuarial loss            | 18                 | 16                 | 3                  | 9                  |
| Settlement loss                      | 19                 | 7                  | —                  | —                  |
| Amortization of prior service credit | —                  | —                  | (9)                | (10)               |
| Net periodic benefit credit          | \$(26)             | \$(31)             | \$(12)             | \$(2)              |

For the year ending December 31, 2018, no material contributions are expected to be necessary to meet the Employee Retirement Income Security Act of 1994, or ERISA, required funding levels; however, we may elect to make discretionary contributions up to the maximum amount deductible for income tax purposes. Contributions of \$7 and \$0 were made to our retirement benefit plans during the nine months ended September 30, 2018 and 2017, respectively.



## 9 . Medical Claims Payable

A reconciliation of the beginning and ending balances for medical claims payable, by segment (see Note 15, "Segment Information"), for the nine months ended September 30, 2018 is as follows:

|                                                   | Commercial<br>& Specialty<br>Business | Government<br>Business | Total   |
|---------------------------------------------------|---------------------------------------|------------------------|---------|
| Gross medical claims payable, beginning of period | \$ 3,407                              | \$ 4,585               | \$7,992 |
| Ceded medical claims payable, beginning of period | (78 )                                 | (27 )                  | (105 )  |
| Net medical claims payable, beginning of period   | 3,329                                 | 4,558                  | 7,887   |
| Business combinations and purchase adjustments    | —                                     | 199                    | 199     |
| Net incurred medical claims:                      |                                       |                        |         |
| Current period                                    | 18,039                                | 34,537                 | 52,576  |
| Prior periods redundancies                        | (425 )                                | (441 )                 | (866 )  |
| Total net incurred medical claims                 | 17,614                                | 34,096                 | 51,710  |
| Net payments attributable to:                     |                                       |                        |         |
| Current period medical claims                     | 15,521                                | 29,993                 | 45,514  |
| Prior periods medical claims                      | 2,693                                 | 3,969                  | 6,662   |
| Total net payments                                | 18,214                                | 33,962                 | 52,176  |
| Net medical claims payable, end of period         | 2,729                                 | 4,891                  | 7,620   |
| Ceded medical claims payable, end of period       | 11                                    | 27                     | 38      |
| Gross medical claims payable, end of period       | \$ 2,740                              | \$ 4,918               | \$7,658 |

At September 30, 2018, the total of net incurred but not reported liabilities plus expected development on reported claims for the Commercial & Specialty Business was \$18, \$192 and \$2,519 for the claim years 2016 and prior, 2017 and 2018, respectively.

At September 30, 2018, the total of net incurred but not reported liabilities plus expected development on reported claims for the Government Business was \$33, \$116 and \$4,742 for the claim years 2016 and prior, 2017 and 2018, respectively.

A reconciliation of the beginning and ending balances for medical claims payable, by segment (see Note 15, "Segment Information"), for the nine months ended September 30, 2017 is as follows:

|                                                   | Commercial<br>& Specialty<br>Business | Government<br>Business | Total    |
|---------------------------------------------------|---------------------------------------|------------------------|----------|
| Gross medical claims payable, beginning of period | \$ 3,267                              | \$ 4,626               | \$7,893  |
| Ceded medical claims payable, beginning of period | (521 )                                | (18 )                  | (539 )   |
| Net medical claims payable, beginning of period   | 2,746                                 | 4,608                  | 7,354    |
| Net incurred medical claims:                      |                                       |                        |          |
| Current period                                    | 21,871                                | 31,634                 | 53,505   |
| Prior periods redundancies                        | (416 )                                | (650 )                 | (1,066 ) |
| Total net incurred medical claims                 | 21,455                                | 30,984                 | 52,439   |
| Net payments attributable to:                     |                                       |                        |          |
| Current period medical claims                     | 18,724                                | 27,274                 | 45,998   |
| Prior periods medical claims                      | 2,132                                 | 3,800                  | 5,932    |
| Total net payments                                | 20,856                                | 31,074                 | 51,930   |
| Net medical claims payable, end of period         | 3,345                                 | 4,518                  | 7,863    |
| Ceded medical claims payable, end of period       | 80                                    | 21                     | 101      |
| Gross medical claims payable, end of period       | \$ 3,425                              | \$ 4,539               | \$7,964  |

The reconciliation of net incurred medical claims to benefit expense included in our consolidated statements of income is as follows:

|                                              | Three Months<br>Ended<br>September 30 |          | Nine Months<br>Ended<br>September 30 |          |
|----------------------------------------------|---------------------------------------|----------|--------------------------------------|----------|
|                                              | 2018                                  | 2017     | 2018                                 | 2017     |
| Net incurred medical claims:                 |                                       |          |                                      |          |
| Commercial & Specialty Business              | \$6,168                               | \$7,441  | \$17,614                             | \$21,455 |
| Government Business                          | 11,613                                | 10,263   | 34,096                               | 30,984   |
| Total net incurred medical claims            | 17,781                                | 17,704   | 51,710                               | 52,439   |
| Quality improvement and other claims expense | 404                                   | 400      | 1,249                                | 1,125    |
| Benefit expense                              | \$18,185                              | \$18,104 | \$52,959                             | \$53,564 |

#### 10. Debt

We generally issue senior unsecured notes for long-term borrowing purposes. At September 30, 2018 and December 31, 2017, we had \$17,135 and \$16,329, respectively, outstanding under these notes.

On July 16, 2018, we repaid, at maturity, the \$650 outstanding balance of our 2.300% senior unsecured notes. On January 15, 2018, we repaid, at maturity, the \$625 outstanding balance of our 1.875% senior unsecured notes.

In May 2015, we issued 25.0 Equity Units, in an aggregate principal amount of \$1,250. Each Equity Unit had a stated amount of \$50 (whole dollars) and consisted of a purchase contract obligating the holder to purchase a certain number of shares of our common stock on May 1, 2018, subject to earlier termination or settlement, for a price in cash of \$50 (whole dollars); and a 5% undivided beneficial ownership interest in \$1,000 (whole dollars) principal amount of our 1.900% remarketable subordinated notes, or RSNs, due 2028. On May 1, 2018, we settled each of the Equity Units stock purchase contracts at a settlement rate of 0.2412 shares of our common stock, using a market value formula set forth in the Equity Units purchase contracts. This resulted in the issuance of approximately 6.0 shares.

On March 2, 2018, we remarketed the RSNs and used the proceeds to purchase U.S. Treasury securities that were pledged to secure the stock purchase obligations of the holders of the Equity Units. The purchasers of the RSNs transferred the RSNs to us in exchange for \$1,250 principal amount of our 4.101% senior notes due 2028, or the 2028 Notes, and a cash payment of \$4. We cancelled the RSNs upon receipt and recognized a loss on extinguishment of debt of \$18. At the remarketing, we also issued \$850 aggregate principal amount of 4.550% notes due 2048, or the 2048 Notes, under our shelf registration statement. We used the proceeds from the 2048 Notes for working capital and general corporate purposes.

We have an unsecured surplus note with an outstanding principal balance of \$25 at both September 30, 2018 and December 31, 2017.

We have a senior revolving credit facility, or the Facility, with a group of lenders for general corporate purposes. The Facility provides credit up to \$3,500 and matures on August 25, 2020. There were no amounts outstanding under the Facility at any time during the nine months ended September 30, 2018 or at December 31, 2017.

We have two separate 364-day lines of credit with separate lenders for general corporate purposes. The facilities provide combined credit up to \$500. We had \$450 outstanding under these lines of credit at September 30, 2018 and December 31, 2017.

We have an authorized commercial paper program of up to \$2,500, the proceeds of which may be used for general corporate purposes. At September 30, 2018 and December 31, 2017, we had \$750 and \$804, respectively, outstanding under this program.

We have outstanding senior unsecured convertible debentures due 2042, or the Debentures, which are governed by an indenture between us and The Bank of New York Mellon Trust Company, N.A., as trustee. We have accounted for the Debentures in accordance with the cash conversion guidance in FASB guidance for debt with conversion and other options. As a result, the value of the embedded conversion option has been bifurcated from its debt host and recorded as a component of additional paid-in capital (net of deferred taxes and equity issuance costs) in our consolidated balance sheets. During the nine months ended September 30, 2018, \$35 aggregate principal amount of the Debentures were surrendered for conversion by certain holders in accordance with the terms and provisions of the indenture. We elected to settle the excess of the principal amount of the conversions with cash for total payments of \$118. We recognized a gain on the extinguishment of debt related to the Debentures of \$1, based on the fair values of the debt on the conversion settlement dates. The following table summarizes at September 30, 2018 the related balances, conversion rate and conversion price of the Debentures:

|                                                                          |           |
|--------------------------------------------------------------------------|-----------|
| Outstanding principal amount                                             | \$361     |
| Unamortized debt discount                                                | \$118     |
| Net debt carrying amount                                                 | \$239     |
| Equity component carrying amount                                         | \$131     |
| Conversion rate (shares of common stock per \$1,000 of principal amount) | 13.8258   |
| Effective conversion price (per \$1,000 of principal amount)             | \$72.3280 |

We had \$820 and \$825 in outstanding short-term borrowings from various Federal Home Loan Banks, or FHLBs, at September 30, 2018 and December 31, 2017 with fixed interest rates of 2.149% and 1.386% respectively.

All debt is a direct obligation of Anthem, Inc., except for the surplus note, the FHLB borrowings, and the 364-day lines of credit.

#### 11. Commitments and Contingencies

##### Litigation and Regulatory Proceedings

In the ordinary course of business, we are defendants in, or parties to, a number of pending or threatened legal actions or proceedings. To the extent a plaintiff or plaintiffs in the following cases have specified in their complaint or in other court filings the amount of damages being sought, we have noted those alleged damages in the descriptions below. With respect to

the cases described below, we contest liability and/or the amount of damages in each matter and believe we have meritorious defenses.

Where available information indicates that it is probable that a loss has been incurred as of the date of the consolidated financial statements and we can reasonably estimate the amount of that loss, we accrue the estimated loss by a charge to income. In many proceedings, however, it is difficult to determine whether any loss is probable or reasonably possible. In addition, even where loss is possible or an exposure to loss exists in excess of the liability already accrued with respect to a previously identified loss contingency, it is not always possible to reasonably estimate the amount of the possible loss or range of loss.

With respect to many of the proceedings to which we are a party, we cannot provide an estimate of the possible losses, or the range of possible losses in excess of the amount, if any, accrued, for various reasons, including but not limited to some or all of the following: (i) there are novel or unsettled legal issues presented, (ii) the proceedings are in early stages, (iii) there is uncertainty as to the likelihood of a class being certified or decertified or the ultimate size and scope of the class, (iv) there is uncertainty as to the outcome of pending appeals or motions, (v) there are significant factual issues to be resolved, and/or (vi) in many cases, the plaintiffs have not specified damages in their complaint or in court filings. For those legal proceedings where a loss is probable, or reasonably possible, and for which it is possible to reasonably estimate the amount of the possible loss or range of losses, we currently believe that the range of possible losses, in excess of established reserves is, in the aggregate, from \$0 to approximately \$250 at September 30, 2018. This estimated aggregate range of reasonably possible losses is based upon currently available information taking into account our best estimate of such losses for which such an estimate can be made.

#### Blue Cross Blue Shield Antitrust Litigation

We are a defendant in multiple lawsuits that were initially filed in 2012 against the BCBSA and Blue Cross and/or Blue Shield licensees, or Blue plans, across the country. The cases were consolidated into a single multi-district proceeding captioned *In re Blue Cross Blue Shield Antitrust Litigation* that is pending in the United States District Court for the Northern District of Alabama, or the Court. Generally, the suits allege that the BCBSA and the Blue plans have conspired to horizontally allocate geographic markets through license agreements, best efforts rules that limit the percentage of non-Blue revenue of each plan, restrictions on acquisitions rules governing the BlueCard and National Accounts programs and other arrangements in violation of the Sherman Antitrust Act, or Sherman Act, and related state laws. The cases were brought by two putative nationwide classes of plaintiffs, health plan subscribers and providers, and actions filed in Alabama, Arkansas, California, Florida, Hawaii, Illinois, Indiana, Kansas, Kansas City, Louisiana, Michigan, Minnesota, Mississippi, Missouri, Montana, Nebraska, New Hampshire, North Carolina, North Dakota, Oklahoma, Pennsylvania, South Dakota, Rhode Island, South Carolina, Tennessee, Texas, Vermont and Virginia have been consolidated into the multi-district proceeding.

In response to cross motions for partial summary judgment by plaintiffs and defendants, the Court issued an order in April 2018 determining that the defendants' aggregation of geographic market allocations and output restrictions are to be analyzed under a *per se* standard of review, and the BlueCard program and other alleged Section 1 Sherman Act violations are to be analyzed under the rule of reason standard of review. The Court also found that there remain genuine issues of material fact as to whether defendants operate as a single entity with regard to the enforcement of the Blue Cross Blue Shield trademarks. In June 2018, in response to a motion filed by the defendants, the Court certified its April order for interlocutory appeal to the Eleventh Circuit Court of Appeals. Also in June 2018, the defendants filed, with the Eleventh Circuit Court of Appeals, a petition for permission to appeal the April order, which Plaintiffs opposed. The defendants' petition remains pending. No dates have been set for either the final pretrial conferences or trials in these actions. We intend to vigorously defend these suits; however, their ultimate outcome cannot be presently determined.

#### Blue Cross of California Taxation Litigation

In July 2013, our California affiliate Blue Cross of California (doing business as Anthem Blue Cross), or BCC, was named as a defendant in a California taxpayer action filed in Los Angeles County Superior Court, captioned *Michael D. Myers v. State Board of Equalization, et al.* This action was brought under a California statute that permits an individual taxpayer to sue a governmental agency when the taxpayer believes the agency has failed to enforce governing law. Plaintiff contends that BCC, a licensed Health Care Service Plan, or HCSP, is an "insurer" for purposes

of taxation despite acknowledging it is not an “insurer” under regulatory law. At the time, under California law, “insurers” were required to pay a gross premiums tax, or GPT, calculated as 2.35% on gross premiums. As a licensed HCSP, BCC has paid the California

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Corporate Franchise Tax, or CFT, the tax paid by California businesses generally. Plaintiff contends that BCC must pay the GPT rather than the CFT, and seeks a writ of mandate directing the taxing agencies to collect the GPT and an order requiring BCC to pay GPT back taxes, interest, and penalties, for the eight-year period prior to the filing of the complaint.

In March 2018, the Court denied BCC's motion for judgment on the pleadings and similar motions brought by other entities. We filed a writ of mandate in the California Court of Appeal. The Court of Appeal accepted our writ, and we anticipate that a hearing on our writ will occur in late 2018. Because GPT is constitutionally imposed in lieu of certain other taxes, BCC has filed protective tax refund claims with the City of Los Angeles, the California Department of Health Care Services and the Franchise Tax Board to protect its rights to recover certain taxes previously paid should BCC eventually be determined to be subject to the GPT for the same tax periods. BCC intends to vigorously defend this suit; however, its ultimate outcome cannot be presently determined.

#### Express Scripts, Inc. Pharmacy Benefit Management Litigation

In March 2016, we filed a lawsuit against Express Scripts, Inc., or Express Scripts, our vendor for pharmacy benefit management, or PBM, services, captioned Anthem, Inc. v. Express Scripts, Inc., in the U.S. District Court for the Southern District of New York. The lawsuit seeks to recover over \$14,800 in damages for pharmacy pricing that is higher than competitive benchmark pricing under the agreement between the parties, or PBM Agreement, over \$158 in damages related to operational breaches, as well as various declarations under the PBM Agreement between the parties, including that Express Scripts: (i) breached its obligation to negotiate in good faith and to agree in writing to new pricing terms; (ii) is required to provide competitive benchmark pricing to us through the term of the PBM Agreement; (iii) has breached the PBM Agreement and that we can terminate the PBM Agreement; and (iv) is required under the PBM Agreement to provide post-termination services, at competitive benchmark pricing, for one year following any termination.

Express Scripts has disputed our contractual claims and is seeking declaratory judgments: (i) regarding the timing of the periodic pricing review under the PBM Agreement; (ii) that it has no obligation to ensure that we receive any specific level of pricing, that we have no contractual right to any change in pricing under the PBM Agreement and that its sole obligation is to negotiate proposed pricing terms in good faith; and (iii) that we do not have the right to terminate the PBM Agreement. In the alternative, Express Scripts claims that we have been unjustly enriched by its payment of \$4,675 at the time of the PBM Agreement. In March 2017, the court granted our motion to dismiss Express Scripts' counterclaims for (i) breach of the implied covenant of good faith and fair dealing, and (ii) unjust enrichment with prejudice. The only remaining claims are for breach of contract and declaratory relief. We intend to vigorously pursue our claims and defend against any counterclaims, which we believe are without merit; however, the ultimate outcome cannot be presently determined.

#### ERISA Litigation

We are a defendant in a class action lawsuit that was initially filed in June 2016 against Anthem, Inc. and Express Scripts, which has been consolidated into a single multi-district lawsuit captioned In Re Express Scripts/Anthem ERISA Litigation, in the U.S. District Court for the Southern District of New York. The consolidated complaint was filed by plaintiffs against Express Scripts and us on behalf of all persons who are participants in or beneficiaries of any ERISA or non-ERISA healthcare plan from December 1, 2009 to the present in which we provided prescription drug benefits through the PBM Agreement with Express Scripts and paid a percentage based co-insurance payment in the course of using that prescription drug benefit. The plaintiffs allege that we breached our duties, either under ERISA or with respect to the implied covenant of good faith and fair dealing implied in the health plans, (i) by failing to adequately monitor Express Scripts' pricing under the PBM Agreement and (ii) by placing our own pecuniary interest above the best interests of our insureds by allegedly agreeing to higher pricing in the PBM Agreement in exchange for the purchase price for our NextRx PBM business, and (iii) with respect to the non-ERISA members, by negotiating and entering into the PBM Agreement with Express Scripts that was allegedly detrimental to the interests of such non-ERISA members. Plaintiffs seek to hold us and Express Scripts jointly and severally liable and to recover all losses suffered by the proposed class, equitable relief, disgorgement of alleged ill-gotten gains, injunctive relief, attorney's fees and costs and interest.

In April 2017, we filed a motion to dismiss the claims brought against us, and it was granted, without prejudice, in January 2018. Plaintiffs filed a notice of appeal with the United States Court of Appeals for the Second Circuit, which was heard in October 2018. We intend to vigorously defend this suit; however, its ultimate outcome cannot be presently determined.

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#### Cigna Corporation Merger Litigation

In July 2015, we and Cigna Corporation, or Cigna, announced that we entered into the Agreement and Plan of Merger, or Cigna Merger Agreement, pursuant to which we would acquire all outstanding shares of Cigna. In July 2016, the U.S. Department of Justice, or DOJ, along with certain state attorneys general, filed a civil antitrust lawsuit in the U.S. District Court for the District of Columbia, or District Court, seeking to block the merger. In February 2017, Cigna purported to terminate the Cigna Merger Agreement and commenced litigation against us in the Delaware Court of Chancery, or Delaware Court, seeking damages, including the \$1,850 termination fee pursuant to the terms of the Cigna Merger Agreement, and a declaratory judgment that its purported termination of the Cigna Merger Agreement was lawful, among other claims, which is captioned Cigna Corp. v. Anthem Inc.

Also in February 2017, we initiated our own litigation against Cigna in the Delaware Court seeking a temporary restraining order to enjoin Cigna from terminating the Cigna Merger Agreement, specific performance compelling Cigna to comply with the Cigna Merger Agreement and damages, which is captioned Anthem Inc. v. Cigna Corp. In April 2017, the U.S. Circuit Court of Appeals for the District of Columbia affirmed the ruling of the District Court, which blocked the merger. In May 2017, after the Delaware Court denied our motion to enjoin Cigna from terminating the Cigna Merger Agreement, we delivered to Cigna a notice terminating the Cigna Merger Agreement. The litigation in Delaware is ongoing with trial scheduled to commence in February 2019. We believe Cigna's allegations are without merit and we intend to vigorously pursue our claims and defend against Cigna's allegations; however, the ultimate outcome of our litigation with Cigna cannot be presently determined.

In October 2018, a shareholder filed a derivative lawsuit in Marion County Superior Court, captioned Henry Bittmann, Derivatively, et al. v. Joseph R Swedish, et al., on behalf of Anthem and its shareholders against certain current and former directors and executives alleging breaches of fiduciary duties, unjust enrichment and corporate waste associated with the Cigna Merger Agreement. We intend to vigorously defend this lawsuit; however, its ultimate outcome cannot be presently determined.

#### U.S. Department of Justice (DOJ) Civil Investigative Demands

Beginning in December 2016, the DOJ has issued civil investigative demands to us to discover information about our chart review and risk adjustment programs under Parts C and D of the Medicare Program. We understand the DOJ is investigating the programs of other Medicare Advantage health plans, along with providers and vendors. We continue to cooperate with the DOJ's investigation, and the ultimate outcome cannot presently be determined.

#### Cyber Attack Regulatory Proceedings and Litigation

In February 2015, we reported that we were the target of a sophisticated external cyber attack. The attackers gained unauthorized access to certain of our information technology systems and obtained personal information related to many individuals and employees, such as names, birth dates, healthcare identification/social security numbers, street addresses, email addresses, phone numbers and employment information, including income data. To date, there is no evidence that credit card or medical information, such as claims, test results or diagnostic codes, were targeted, accessed or obtained, although no assurance can be given that we will not identify additional information that was accessed or obtained.

Upon discovery of the cyber attack, we took immediate action to remediate the security vulnerability and retained a cybersecurity firm to evaluate our systems and identify solutions based on the evolving landscape. We have provided credit monitoring and identity protection services to those who have been affected by this cyber attack. We have continued to implement security enhancements since this incident. We have incurred expenses subsequent to the cyber attack to investigate and remediate this matter and expect to continue to incur expenses of this nature in the foreseeable future. We recognize these expenses in the periods in which they are incurred.

Federal and state agencies, including state insurance regulators, state attorneys general, the Health and Human Services, or HHS, Office of Civil Rights and the Federal Bureau of Investigation, are investigating, or have investigated, events related to the cyber attack, including how it occurred, its consequences and our responses. In connection with the resolution of the National Association of Insurance Commissioners' multistate targeted market conduct and financial exam in December 2016, we agreed to provide a customized credit protection program, equivalent to a credit freeze, for our





members who were under the age of eighteen on January 27, 2015. No fines or penalties were imposed on us. In October 2018, we resolved the investigation by the HHS Office of Civil Rights. The resolution included a monetary settlement along with an agreement to a two-year Corrective Action Plan. Additionally, an ongoing investigation by a multi-state group of Attorneys General remains outstanding. Although we are cooperating in these investigations, we may be subject to additional fines or other obligations, which may have an adverse effect on how we operate our business and an adverse effect on our results of operations and financial condition.

Civil class actions were filed in various federal and state courts by current or former members and others seeking damages that they alleged arose from the cyber-attack. In June 2015, the Judicial Panel on Multidistrict Litigation entered an order transferring the consolidated civil actions to the U.S. District Court for the Northern District of California, or the U.S. District Court in a matter captioned *In Re Anthem, Inc. Data Breach Litigation*. The parties agreed to settle plaintiffs' claims on a class-wide basis for a total settlement payment of \$115. In August 2017, the U.S. District Court issued an order of preliminary approval of the settlement. The U.S. District Court held hearings on plaintiffs' motion for final approval and class counsel's fee petition in February and June 2018 and appointed a special master to review class counsel's fee petition. Final approval of the settlement was granted by the U.S. District Court in August 2018. A number of appeals have since been filed with the Ninth Circuit Court of Appeals by class-member objections challenging that approval, several of which have been resolved. The three state court cases related to the cyber attack that were proceeding outside of this multidistrict litigation have been resolved and dismissed with prejudice.

We have contingency plans and insurance coverage for certain expenses and potential liabilities of this nature and will pursue coverage for all applicable losses; however, the ultimate outcome of our pursuit of insurance coverage cannot be presently determined. We intend to vigorously defend the remaining regulatory actions related to the cyber attack; however, their ultimate outcome cannot be presently determined.

#### Other Contingencies

From time to time, we and certain of our subsidiaries are parties to various legal proceedings, many of which involve claims for coverage encountered in the ordinary course of business. We, like HMOs and health insurers generally, exclude certain healthcare and other services from coverage under our HMO, PPO and other plans. We are, in the ordinary course of business, subject to the claims of our enrollees arising out of decisions to restrict or deny reimbursement for uncovered services. The loss of even one such claim, if it results in a significant punitive damage award, could have a material adverse effect on us. In addition, the risk of potential liability under punitive damage theories may increase significantly the difficulty of obtaining reasonable settlements of coverage claims.

In addition to the lawsuits described above, we are also involved in other pending and threatened litigation of the character incidental to our business, and are from time to time involved as a party in various governmental investigations, audits, reviews and administrative proceedings. These investigations, audits, reviews and administrative proceedings include routine and special inquiries by state insurance departments, state attorneys general, the U.S. Attorney General and subcommittees of the U.S. Congress. Such investigations, audits, reviews and administrative proceedings could result in the imposition of civil or criminal fines, penalties, other sanctions and additional rules, regulations or other restrictions on our business operations. Any liability that may result from any one of these actions, or in the aggregate, could have a material adverse effect on our consolidated financial position or results of operations.

#### Contractual Obligations and Commitments

Express Scripts, through our PBM Agreement, is the exclusive provider of certain PBM services to our plans, excluding certain of our subsidiaries that have exclusive agreements with different PBM service providers. The initial term of this PBM Agreement expires on December 31, 2019. Under the PBM Agreement, the Express Scripts PBM services include, but are not limited to, pharmacy network management, mail order and specialty drug fulfillment, claims processing, rebate management and specialty pharmaceutical management services. Accordingly, the PBM Agreement contains certain financial and operational requirements obligating both Express Scripts and us. Express Scripts' primary obligations relate to the performance of such services in a compliant manner and meeting certain pricing guarantees and performance standards. Our primary responsibilities relate to formulary management, product and benefit design, provision of data, payment for services, certain minimum volume requirements and oversight. The

failure by either party to meet the respective requirements could potentially serve as a basis for financial penalties or early termination of the PBM Agreement. In March 2016, we filed a lawsuit against Express Scripts seeking to recover damages for pharmacy pricing that is higher than competitive benchmark

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pricing, damages related to operational breaches, as well as various declarations under the PBM Agreement between the parties. For additional information regarding this lawsuit, refer to the Litigation and Regulatory Proceedings section above. We believe we have appropriately recognized all rights and obligations under this PBM Agreement at September 30, 2018.

## 12. Capital Stock

### Use of Capital – Dividends and Stock Repurchase Program

We regularly review the appropriate use of capital, including acquisitions, common stock and debt security repurchases and dividends to shareholders. The declaration and payment of any dividends or repurchases of our common stock or debt is at the discretion of our Board of Directors and depends upon our financial condition, results of operations, future liquidity needs, regulatory and capital requirements and other factors deemed relevant by our Board of Directors.

A summary of the cash dividend activity for the nine months ended September 30, 2018 and 2017 is as follows:

| Declaration Date                     | Record Date        | Payment Date       | Cash<br>Dividend<br>per Share | Total  |
|--------------------------------------|--------------------|--------------------|-------------------------------|--------|
| Nine Months Ended September 30, 2018 |                    |                    |                               |        |
| January 30, 2018                     | March 9, 2018      | March 23, 2018     | \$0.75                        | \$ 192 |
| April 24, 2018                       | June 8, 2018       | June 25, 2018      | \$0.75                        | \$ 196 |
| July 24, 2018                        | September 10, 2018 | September 25, 2018 | \$0.75                        | \$ 195 |

### Nine Months Ended September 30, 2017

|                   |                   |                    |        |        |
|-------------------|-------------------|--------------------|--------|--------|
| February 22, 2017 | March 10, 2017    | March 24, 2017     | \$0.65 | \$ 172 |
| April 27, 2017    | June 9, 2017      | June 23, 2017      | \$0.65 | \$ 172 |
| July 25, 2017     | September 8, 2017 | September 25, 2017 | \$0.70 | \$ 181 |

On October 30, 2018, our Audit Committee declared a fourth quarter 2018 dividend to shareholders of \$0.75 per share, payable on December 21, 2018 to shareholders of record at the close of business on December 5, 2018.

Under our Board of Directors' authorization, we maintain a common stock repurchase program. On December 7, 2017, the Board of Directors authorized a \$5,000 increase to the common stock repurchase program. Repurchases may be made from time to time at prevailing market prices, subject to certain restrictions on volume, pricing and timing. The repurchases are effected from time to time in the open market, through negotiated transactions, including accelerated share repurchase agreements, and through plans designed to comply with Rule 10b5-1 under the Securities Exchange Act of 1934, as amended. Our stock repurchase program is discretionary, as we are under no obligation to repurchase shares. We repurchase shares under the program when we believe it is a prudent use of capital. The excess cost of the repurchased shares over par value is charged on a pro rata basis to additional paid-in capital and retained earnings.

A summary of common stock repurchases from October 1, 2018 through October 18, 2018 (subsequent to September 30, 2018) and for the nine months ended September 30, 2018 and 2017 is as follows:

|                                                  | October<br>1, 2018<br>Through<br>October<br>18, 2018 | Nine Months<br>Ended September<br>30<br>2018 | 2017      |
|--------------------------------------------------|------------------------------------------------------|----------------------------------------------|-----------|
| Shares repurchased                               | 0.3                                                  | 5.0                                          | 8.7       |
| Average price per share                          | \$ 274.32                                            | \$ 240.15                                    | \$ 186.80 |
| Aggregate cost                                   | \$ 95                                                | \$ 1,192                                     | \$ 1,635  |
| Authorization remaining at the end of the period | \$ 5,891                                             | \$ 5,986                                     | \$ 2,541  |

### Equity Units

In May 2015, we issued 25.0 Equity Units in an aggregate principal amount of \$1,250. Each Equity Unit contained a purchase contract obligating the holder to purchase a certain number of shares of our common stock on May 1, 2018, subject to earlier termination or settlement. On May 1, 2018, we issued approximately 6.0 shares of our common stock pursuant to the purchase contract portion of the Equity Units, and we received \$1,250 in proceeds from the holders of the Equity Units for such common stock. The number of shares purchased was determined using a market value formula set forth in the Equity Units purchase contracts. For additional information relating to the Equity Units, see Note 10, "Debt" of this Form 10-Q and Note 12, "Debt," to our audited consolidated financial statements as of and for the year ended December 31, 2017 included in our 2017 Annual Report on Form 10-K.

### Stock Incentive Plans

A summary of stock option activity for the nine months ended September 30, 2018 is as follows:

|                                   | Number of<br>Shares | Weighted-<br>Average<br>Option Price<br>per Share | Weighted-<br>Average<br>Remaining<br>Contractual<br>Life (Years) | Aggregate<br>Intrinsic<br>Value |
|-----------------------------------|---------------------|---------------------------------------------------|------------------------------------------------------------------|---------------------------------|
| Outstanding at January 1, 2018    | 4.3                 | \$ 124.31                                         |                                                                  |                                 |
| Granted                           | 0.9                 | 232.61                                            |                                                                  |                                 |
| Exercised                         | (1.0 )              | 110.85                                            |                                                                  |                                 |
| Forfeited or expired              | (0.2 )              | 187.56                                            |                                                                  |                                 |
| Outstanding at September 30, 2018 | 4.0                 | 148.58                                            | 6.42                                                             | \$ 498                          |
| Exercisable at September 30, 2018 | 2.6                 | 125.25                                            | 5.27                                                             | \$ 393                          |

A summary of the nonvested restricted stock activity, including restricted stock units, for the nine months ended September 30, 2018 is as follows:

|                                 | Restricted<br>Stock Shares<br>and Units | Weighted-<br>Average<br>Grant Date<br>Fair Value<br>per Share |
|---------------------------------|-----------------------------------------|---------------------------------------------------------------|
| Nonvested at January 1, 2018    | 2.0                                     | \$ 152.20                                                     |
| Granted                         | 0.9                                     | 233.27                                                        |
| Vested                          | (1.0 )                                  | 147.92                                                        |
| Forfeited                       | (0.1 )                                  | 186.38                                                        |
| Nonvested at September 30, 2018 | 1.8                                     | 182.57                                                        |

During the nine months ended September 30, 2018, we granted approximately 0.3 restricted stock units that are contingent upon us achieving earnings targets over the three year period from 2018 to 2020. These grants have been included in the activity shown above, but will be subject to adjustment at the end of 2020 based on results in the three year period.

During the nine months ended September 30, 2018, we granted an additional 0.2 restricted stock units, associated with our 2015 grants, that were earned as a result of satisfactory completion of performance measures between 2015 and 2017. These grants and vested shares have been included in the activity shown above.

### Fair Value

We use a binomial lattice valuation model to estimate the fair value of all stock options granted. For a more detailed discussion of our stock incentive plan fair value methodology, see Note 14, "Capital Stock," to our audited consolidated financial statements as of and for the year ended December 31, 2017 included in our 2017 Annual Report on Form 10-K.

The following weighted-average assumptions were used to estimate the fair values of options granted during the nine months ended September 30, 2018 and 2017:

|                                        | Nine Months<br>Ended<br>September 30 |        |
|----------------------------------------|--------------------------------------|--------|
|                                        | 2018                                 | 2017   |
| Risk-free interest rate                | 2.90 %                               | 2.31 % |
| Volatility factor                      | 30.00%                               | 32.00% |
| Quarterly dividend yield               | 0.323%                               | 0.397% |
| Weighted-average expected life (years) | 3.70                                 | 4.00   |

The following weighted-average fair values per option or share were determined for the nine months ended September 30, 2018 and 2017:

|                                                   | Nine Months<br>Ended<br>September 30 |         |
|---------------------------------------------------|--------------------------------------|---------|
|                                                   | 2018                                 | 2017    |
| Options granted during the period                 | \$55.44                              | \$40.84 |
| Restricted stock awards granted during the period | 233.27                               | 173.62  |

## 13. Accumulated Other Comprehensive Loss

A reconciliation of the components of accumulated other comprehensive loss at September 30, 2018 and 2017 is as follows:

|                                                                                        | September 30 |         |
|----------------------------------------------------------------------------------------|--------------|---------|
|                                                                                        | 2018         | 2017    |
| Investments, excluding non-credit component of other-than-temporary impairments:       |              |         |
| Gross unrealized gains                                                                 | \$170        | \$941   |
| Gross unrealized losses                                                                | (289 )       | (80 )   |
| Net pre-tax unrealized (losses) gains                                                  | (119 )       | 861     |
| Deferred tax asset (liability)                                                         | 24           | (310 )  |
| Net unrealized (losses) gains on investments                                           | (95 )        | 551     |
| Non-credit components of other-than-temporary impairments on investments:              |              |         |
| Unrealized losses                                                                      | (2 )         | —       |
| Deferred tax asset                                                                     | —            | —       |
| Net unrealized non-credit component of other-than-temporary impairments on investments | (2 )         | —       |
| Cash flow hedges:                                                                      |              |         |
| Gross unrealized losses                                                                | (315 )       | (363 )  |
| Deferred tax asset                                                                     | 66           | 127     |
| Net unrealized losses on cash flow hedges                                              | (249 )       | (236 )  |
| Defined benefit pension plans:                                                         |              |         |
| Deferred net actuarial loss                                                            | (587 )       | (633 )  |
| Deferred prior service credits                                                         | (1 )         | (1 )    |
| Deferred tax asset                                                                     | 153          | 249     |
| Net unrecognized periodic benefit costs for defined benefit pension plans              | (435 )       | (385 )  |
| Postretirement benefit plans:                                                          |              |         |
| Deferred net actuarial loss                                                            | (75 )        | (138 )  |
| Deferred prior service costs                                                           | 37           | 49      |
| Deferred tax asset                                                                     | 10           | 35      |
| Net unrecognized periodic benefit costs for postretirement benefit plans               | (28 )        | (54 )   |
| Foreign currency translation adjustments:                                              |              |         |
| Gross unrealized losses                                                                | (2 )         | (3 )    |
| Deferred tax asset                                                                     | —            | 1       |
| Net unrealized losses on foreign currency translation adjustments                      | (2 )         | (2 )    |
| Accumulated other comprehensive loss                                                   | \$(811)      | \$(126) |

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Other comprehensive (loss) income reclassification adjustments for the three months ended September 30, 2018 and 2017 are as follows:

|                                                                                                                                                                     | Three<br>Months<br>Ended<br>September<br>30 |       |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------|-------|
|                                                                                                                                                                     | 2018                                        | 2017  |
| Investments:                                                                                                                                                        |                                             |       |
| Net holding (loss) gain on investment securities arising during the period, net of tax benefit (expense) of \$12 and (\$49), respectively                           | \$(45)                                      | \$88  |
| Reclassification adjustment for net realized loss (gain) on investment securities, net of tax (benefit) expense of (\$3) and \$43, respectively                     | 9                                           | (79 ) |
| Total reclassification adjustment on investments                                                                                                                    | (36 )                                       | 9     |
| Non-credit component of other-than-temporary impairments on investments:                                                                                            |                                             |       |
| Non-credit component of other-than-temporary impairments on investments, net of tax expense of (\$2) and (\$0), respectively                                        | (2 )                                        | —     |
| Cash flow hedges:                                                                                                                                                   |                                             |       |
| Holding gain (loss), net of tax (expense) benefit of (\$1) and \$2, respectively                                                                                    | 2                                           | (5 )  |
| Other:                                                                                                                                                              |                                             |       |
| Net change in unrecognized periodic benefit costs for defined benefit pension and postretirement benefit plans, net of tax expense of (\$2) and (\$3), respectively | 7                                           | 5     |
| Foreign currency translation adjustment, net of tax expense of (\$0) and (\$0), respectively                                                                        | —                                           | —     |
| Net (loss) gain recognized in other comprehensive income, net of tax benefit (expense) of \$4 and (\$7), respectively                                               | \$(29)                                      | \$9   |
| Other comprehensive (loss) income reclassification adjustments for the nine months ended September 30, 2018 and 2017 are as follows:                                |                                             |       |

|                                                                                                                                                                     | Nine Months<br>Ended<br>September 30 |        |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|--------|
|                                                                                                                                                                     | 2018                                 | 2017   |
| Investments:                                                                                                                                                        |                                      |        |
| Net holding (loss) gain on investment securities arising during the period, net of tax benefit (expense) of \$109 and (\$161), respectively                         | \$(378)                              | \$297  |
| Reclassification adjustment for net realized loss (gain) on investment securities, net of tax (benefit) expense of (\$7) and \$58, respectively                     | 25                                   | (107 ) |
| Total reclassification adjustment on investments                                                                                                                    | (353 )                               | 190    |
| Non-credit component of other-than-temporary impairments on investments:                                                                                            |                                      |        |
| Non-credit component of other-than-temporary impairments on investments, net of tax expense of (\$2) and (\$3), respectively                                        | (2 )                                 | 4      |
| Cash flow hedges:                                                                                                                                                   |                                      |        |
| Holding gain (loss), net of tax (expense) benefit of (\$9) and \$36, respectively                                                                                   | 34                                   | (68 )  |
| Other:                                                                                                                                                              |                                      |        |
| Net change in unrecognized periodic benefit costs for defined benefit pension and postretirement benefit plans, net of tax expense of (\$7) and (\$8), respectively | 22                                   | 13     |
| Foreign currency translation adjustment, net of tax expense of (\$1) and (\$1), respectively                                                                        | —                                    | 3      |
| Net (loss) gain recognized in other comprehensive income, net of tax benefit (expense) of \$83 and (\$79), respectively                                             | \$(299)                              | \$142  |





## 14. Earnings per Share

The denominator for basic and diluted earnings per share for the three and nine months ended September 30, 2018 and 2017 is as follows:

|                                                                                                                                    | Three<br>Months<br>Ended<br>September<br>30 |       | Nine<br>Months<br>Ended<br>September<br>30 |       |
|------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------|-------|--------------------------------------------|-------|
|                                                                                                                                    | 2018                                        | 2017  | 2018                                       | 2017  |
| Denominator for basic earnings per share – weighted-average shares                                                                 | 259.5                                       | 260.5 | 258.0                                      | 263.2 |
| Effect of dilutive securities – employee stock options, nonvested restricted stock awards, convertible debentures and equity units | 5.9                                         | 6.5   | 6.3                                        | 6.2   |
| Denominator for diluted earnings per share                                                                                         | 265.4                                       | 267.0 | 264.3                                      | 269.4 |

During the three months ended September 30, 2018 and 2017, there were no stock options that were anti-dilutive or excluded from the denominator for diluted earnings per share. During the nine months ended September 30, 2018 and 2017, weighted-average shares related to certain stock options of 0.4 and 0.5, respectively, were excluded from the denominator for diluted earnings per share because the stock options were anti-dilutive. The Equity Unit purchase contracts were settled in May 2018, and approximately 6.0 shares of our common stock were issued and included in the basic earnings per share calculation.

During the three and nine months ended September 30, 2018, we issued restricted stock units under our stock incentive plans of 0.0 and 0.9, respectively, 0.3 of which vesting is contingent upon us meeting specified annual earnings targets for the three year period of 2018 through 2020. During the three and nine months ended September 30, 2017, we issued restricted stock units under our stock incentive plans of 0.2 and 0.8, respectively, 0.4 of which vesting is contingent upon us meeting specified annual earnings targets for the three year period of 2017 through 2019. The contingent restricted stock units have been excluded from the denominator for diluted earnings per share and will be included only if and when the contingency is met.

## 15. Segment Information

The results of our operations are described through three reportable segments: Commercial & Specialty Business, Government Business and Other, as further described in Note 19, “Segment Information,” to our audited consolidated financial statements as of and for the year ended December 31, 2017 included in our 2017 Annual Report on Form 10-K.

Financial data by reportable segment for the three and nine months ended September 30, 2018 and 2017 is as follows:

|                                       | Commercial<br>& Specialty<br>Business | Government<br>Business | Other | Total    |
|---------------------------------------|---------------------------------------|------------------------|-------|----------|
| Three Months Ended September 30, 2018 |                                       |                        |       |          |
| Operating revenue                     | \$ 9,128                              | \$ 13,841              | \$ 11 | \$22,980 |
| Operating gain (loss)                 | 833                                   | 466                    | (50 ) | 1,249    |
| Three Months Ended September 30, 2017 |                                       |                        |       |          |
| Operating revenue                     | \$ 10,052                             | \$ 12,037              | \$ 8  | \$22,097 |
| Operating gain (loss)                 | 535                                   | 457                    | (10 ) | 982      |
| Nine Months Ended September 30, 2018  |                                       |                        |       |          |
| Operating revenue                     | \$ 27,357                             | \$ 40,647              | \$ 33 | \$68,037 |
| Operating gain (loss)                 | 3,295                                 | 1,494                  | (113) | 4,676    |
| Nine Months Ended September 30, 2017  |                                       |                        |       |          |
| Operating revenue                     | \$ 30,651                             | \$ 35,946              | \$ 17 | \$66,614 |
| Operating gain (loss)                 | 2,805                                 | 1,069                  | (80 ) | 3,794    |



The major product revenues for each of the reportable segments for the three and nine months ended September 30, 2018 and 2017 are as follows:

|                                                  | Three Months<br>Ended<br>September 30 |                 | Nine Months<br>Ended<br>September 30 |                 |
|--------------------------------------------------|---------------------------------------|-----------------|--------------------------------------|-----------------|
|                                                  | 2018                                  | 2017            | 2018                                 | 2017            |
| <b>Commercial &amp; Specialty Business</b>       |                                       |                 |                                      |                 |
| Managed care products                            | \$7,377                               | \$8,478         | \$22,212                             | \$25,815        |
| Managed care services                            | 1,334                                 | 1,196           | 3,918                                | 3,651           |
| Dental/Vision products and services              | 306                                   | 305             | 914                                  | 913             |
| Other                                            | 111                                   | 73              | 313                                  | 272             |
| <b>Total Commercial &amp; Specialty Business</b> | <b>9,128</b>                          | <b>10,052</b>   | <b>27,357</b>                        | <b>30,651</b>   |
| <b>Government Business</b>                       |                                       |                 |                                      |                 |
| Managed care products                            | 13,695                                | 11,934          | 40,276                               | 35,619          |
| Managed care services                            | 146                                   | 103             | 371                                  | 327             |
| <b>Total Government Business</b>                 | <b>13,841</b>                         | <b>12,037</b>   | <b>40,647</b>                        | <b>35,946</b>   |
| <b>Other</b>                                     |                                       |                 |                                      |                 |
| Other                                            | 11                                    | 8               | 33                                   | 17              |
| <b>Total product revenues</b>                    | <b>\$22,980</b>                       | <b>\$22,097</b> | <b>\$68,037</b>                      | <b>\$66,614</b> |

The classification between managed care products and managed care services in the above table primarily distinguishes between the levels of risk assumed. Managed care products represent insurance products where we bear the insurance risk, whereas managed care services represent product offerings where we provide claims adjudication and other administrative services to the customer, but the customer principally bears the insurance risk.

A reconciliation of reportable segments' operating revenues to the amounts of total revenues included in our consolidated statements of income for the three and nine months ended September 30, 2018 and 2017 is as follows:

|                                                             | Three Months<br>Ended<br>September 30 |                 | Nine Months<br>Ended<br>September 30 |                 |
|-------------------------------------------------------------|---------------------------------------|-----------------|--------------------------------------|-----------------|
|                                                             | 2018                                  | 2017            | 2018                                 | 2017            |
| Reportable segments' operating revenues                     | \$22,980                              | \$22,097        | \$68,037                             | \$66,614        |
| Net investment income                                       | 250                                   | 220             | 708                                  | 628             |
| Net realized gains on financial instruments                 | 27                                    | 115             | 5                                    | 138             |
| Other-than-temporary impairment losses recognized in income | (6 )                                  | (6 )            | (18 )                                | (21 )           |
| <b>Total revenues</b>                                       | <b>\$23,251</b>                       | <b>\$22,426</b> | <b>\$68,732</b>                      | <b>\$67,359</b> |

A reconciliation of reportable segments' operating gain to income before income tax expense included in our consolidated statements of income for the three and nine months ended September 30, 2018 and 2017 is as follows:

|                                                             | Three Months |         | Nine Months  |         |
|-------------------------------------------------------------|--------------|---------|--------------|---------|
|                                                             | Ended        |         | Ended        |         |
|                                                             | September 30 |         | September 30 |         |
|                                                             | 2018         | 2017    | 2018         | 2017    |
| Reportable segments' operating gain                         | \$1,249      | \$982   | \$4,676      | \$3,794 |
| Net investment income                                       | 250          | 220     | 708          | 628     |
| Net realized gains on financial instruments                 | 27           | 115     | 5            | 138     |
| Other-than-temporary impairment losses recognized in income | (6 )         | (6 )    | (18 )        | (21 )   |
| Interest expense                                            | (188 )       | (150 )  | (564 )       | (575 )  |
| Amortization of other intangible assets                     | (91 )        | (42 )   | (265 )       | (124 )  |
| Gain (loss) on extinguishment of debt                       | 1            | —       | (17 )        | —       |
| Income before income tax expense                            | \$1,242      | \$1,119 | \$4,525      | \$3,840 |

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## ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

(In Millions, Except Per Share Data or as Otherwise Stated Herein)

This Management's Discussion and Analysis of Financial Condition and Results of Operations, or MD&A, should be read in conjunction with the accompanying consolidated financial statements and notes, our consolidated financial statements and notes as of and for the year ended December 31, 2017 and the MD&A included in our 2017 Annual Report on Form 10-K. References to the terms "we," "our," "us," or "Anthem" used throughout this MD&A refer to Anthem, Inc., an Indiana corporation, and unless the context otherwise requires, its direct and indirect subsidiaries. References to the "states" include the District of Columbia, unless the context otherwise requires.

Results of operations, cost of care trends, investment yields and other measures for the three and nine months ended September 30, 2018 are not necessarily indicative of the results and trends that may be expected for the full year ending December 31, 2018, or any other period.

### Overview

We are one of the largest health benefits companies in the United States in terms of medical membership, serving 39.5 medical members through our affiliated health plans as of September 30, 2018. We serve our members as the Blue Cross licensee for California and as the Blue Cross and Blue Shield, or BCBS, licensee for Colorado, Connecticut, Georgia, Indiana, Kentucky, Maine, Missouri (excluding 30 counties in the Kansas City area), Nevada, New Hampshire, New York (in the New York City metropolitan area and upstate New York), Ohio, Virginia (excluding the Northern Virginia suburbs of Washington, D.C.) and Wisconsin. In a majority of these service areas, we do business as Anthem Blue Cross, Anthem Blue Cross and Blue Shield, Blue Cross and Blue Shield of Georgia, and Empire Blue Cross Blue Shield or Empire Blue Cross. We also conduct business through arrangements with other BCBS licensees in Louisiana, South Carolina and western New York. Through our subsidiaries, we also serve customers in over 25 states across the country as America's 1st Choice, Amerigroup, Aspire Health, CareMore, Freedom Health, HealthLink, HealthSun, Optimum HealthCare, Simply Healthcare, and/or Unicare. We are licensed to conduct insurance operations in all 50 states and the District of Columbia through our subsidiaries.

For additional information about our organization, see Part I, Item 1, "Business" and Part II, Item 7 "Management's Discussion and Analysis of Financial Condition and Results of Operations," included in our 2017 Annual Report on Form 10-K. Additional information on our segments can be found in this MD&A and in Note 15, "Segment Information" of the Notes to Consolidated Financial Statements included in Part I, Item 1 of this Form 10-Q.

### Business Trends

The Patient Protection and Affordable Care Act and the Health Care and Education Reconciliation Act of 2010, as amended, or collectively, the ACA, has changed and may continue to make broad-based changes to the U.S. health care system, which we expect will continue to impact our business model and strategy. During 2017, we notified various state regulators of our decision to dramatically reduce our participation in the Individual ACA-compliant marketplaces within their respective states. The uncertainty around, and subsequent termination of, the federal funding of the cost-sharing reduction subsidy available through the ACA was an important factor as we evaluated the appropriate level of our marketplace participation. Our strategy has been, and will continue to be, participation in rating regions where we have an appropriate level of confidence that these markets are on a path toward sustainability, including, but not limited to, factors such as expected financial performance, regulatory environment, and underlying market characteristics. We currently offer Individual ACA-compliant products in 56 of the 143 rating regions in which we operate.

**Pricing Trends** Pricing in our Commercial & Specialty Business segment, including our Individual and Small Group lines of business, remains competitive. We strive to price our health care benefit products consistent with anticipated underlying medical trends. The ACA imposed an annual Health Insurance Provider Fee, or HIP Fee, on health insurers that write certain types of health insurance on U.S. risks. We price our affected products to cover the impact of the HIP Fee. The HIP Fee was suspended for 2017 and 2019.

**Medical Cost Trends** Our medical cost trends are primarily driven by increases in the utilization of services across all provider types and the unit cost increases of these services. We work to mitigate these trends through various medical management programs such as utilization management, condition management, program integrity and specialty pharmacy management, as well as benefit design changes. There are many drivers of medical cost trend which can cause variance from our estimates, such as changes in the level and mix of services utilized, regulatory changes, aging of the population, health status and other demographic characteristics of our members, epidemics, advances in medical technology, new high cost prescription drugs, and healthcare provider or member fraud. Our underlying Local Group medical cost trend in 2018 reflects the “allowed amount,” or contractual rate, paid to providers. We estimate that the 2018 cost of care trend will be in the range of 5.5% to 6.5%.

#### Regulatory Trends and Uncertainties

The ACA presented us with new growth opportunities, but also introduced new risks, regulatory challenges and uncertainties, and required changes in the way products are designed, underwritten, priced, distributed and administered. Changes to our business are likely to continue for the next several years as elected officials at the national and state levels continue to propose significant modifications to existing laws and regulations, including the potential repeal or replacement of the ACA and the reduction or elimination of federal subsidies made available through the ACA for certain public exchange Individual products. We will continue to evaluate the impact of the ACA as additional guidance is made available and any developments occur.

The annual HIP Fee is allocated to health insurers based on the ratio of the amount of an insurer's net premium revenues written during the preceding calendar year to the amount of health insurance premium for all U.S. health risk for certain lines of business written during the preceding calendar year. We record our estimated liability for the HIP Fee in full at the beginning of the year with a corresponding deferred asset that is amortized on a straight-line basis to general and administrative expense. The final calculation and payment of the annual HIP Fee is due by September 30<sup>th</sup> of each fee year. The HIP Fee is non-deductible for federal income tax purposes. The total amount due from allocations to health insurers is \$14,300 for 2018. For the three and nine months ended September 30, 2018, we recognized \$362 and \$1,157, respectively, as general and administrative expense related to the HIP Fee. There was no corresponding expense for 2017 due to the suspension of the HIP Fee for 2017.

For additional discussion regarding regulatory trends and uncertainties, see Part I, Item 1 “Business - Regulation” Part I, Item 1A “Risk Factors” and the “Overview” section of Part II, Item 7, “Management’s Discussion and Analysis of Financial Condition and Results of Operations” included in our 2017 Annual Report on Form 10-K.

#### Other Significant Items

On February 15, 2018, we completed our acquisition of Freedom Health, Inc., Optimum HealthCare, Inc., America’s 1st Choice of South Carolina, Inc. and related entities, or collectively, America’s 1st Choice, a Medicare Advantage organization that offers HMO products, including Chronic Special Needs Plans and Dual-Eligible Special Needs Plans under its Freedom Health and Optimum HealthCare brands in Florida and its America’s 1st Choice of South Carolina brand in South Carolina. At the time of acquisition, through its Medicare Advantage plans, America’s 1st Choice served approximately one hundred and thirty-five thousand members in twenty-five Florida and three South Carolina counties. This acquisition aligns with our plans for continued growth in the Medicare Advantage and Special Needs populations.

On December 21, 2017, we completed our acquisition of HealthSun Health Plans, Inc., or HealthSun, which at the time of acquisition served approximately forty thousand members in the state of Florida through its Medicare Advantage plans, and which received a five-star rating from the Centers for Medicare & Medicaid Services. This acquisition aligns with our plans for continued growth in the Medicare Advantage and dual-eligible populations.

On May 12, 2017, we announced that we were terminating the Agreement and Plan of Merger, or Merger Agreement, between us and Cigna Corporation, or Cigna. For additional information about ongoing litigation related to the Merger Agreement, see Note 11, “Commitments and Contingencies - Litigation and Regulatory Proceedings - Cigna Corporation Merger Litigation,” of the Notes to Consolidated Financial Statements included in Part I, Item 1 of this Form 10-Q.

In March 2016, we filed a lawsuit against our vendor for pharmacy benefit management services, Express Scripts, Inc., or Express Scripts, seeking to recover damages for pharmacy pricing that is higher than competitive benchmark

pricing and

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damages related to operational breaches, and seeking various declarations under the agreement between the parties. In April 2016, Express Scripts filed an answer to the lawsuit disputing our contractual claims and alleging various defenses and counterclaims. For additional information regarding this lawsuit, see Note 11, "Commitments and Contingencies - Litigation and Regulatory Proceedings - Express Scripts, Inc. Pharmacy Benefit Management Litigation," of the Notes to Consolidated Financial Statements included in Part I, Item 1 of this Form 10-Q. In October 2017, we announced that we are establishing a new pharmacy benefits manager, or PBM, called IngenioRx, and have entered into a five-year agreement with CaremarkPCS Health, L.L.C., a subsidiary of CVS Health Corporation, to begin offering a full suite of PBM solutions which coincides with the conclusion of our current agreement with Express Scripts.

#### Selected Operating Performance

For the twelve months ended September 30, 2018, total medical membership decreased 753, or 1.9%, primarily due to a decrease in our Individual membership, partially offset by an increase in our Medicare membership.

Operating revenue for the three months ended September 30, 2018 was \$22,980, an increase of \$883, or 4.0%, from the three months ended September 30, 2017. Operating revenue for the nine months ended September 30, 2018 was \$68,037, an increase of \$1,423, or 2.1%, from the nine months ended September 30, 2017. The increase in operating revenue for the three and nine months ended September 30, 2018 compared to 2017 was primarily a result of higher premium revenue in our Government Business segment and, to a lesser extent, higher administrative fees and other revenue in our Commercial & Specialty Business segment. These increases were partially offset by a decrease in premium revenue in our Commercial & Specialty Business segment.

Net income for the three months ended September 30, 2018 was \$960, an increase of \$213, or 28.5%, from the three months ended September 30, 2017. Net income for the nine months ended September 30, 2018 was \$3,325, an increase of \$713, or 27.3%, from the nine months ended September 30, 2017. The increase in net income for the three and nine months ended September 30, 2018 compared to 2017 was due to higher operating results in both our Commercial & Specialty Business and Government Business segments.

Our fully-diluted EPS was \$3.62 for the three months ended September 30, 2018, which represented a 29.3% increase from EPS of \$2.80 for the three months ended September 30, 2017. Our fully-diluted EPS was \$12.58 for the nine months ended September 30, 2018, which represented a 29.7% increase from fully-diluted EPS of \$9.70 for the nine months ended September 30, 2017. The increase in fully-diluted EPS for the three and nine months ended September 30, 2018 compared to 2017 resulted from the increase in net income in 2018, and to a lesser extent, the lower number of shares outstanding in 2018.

Operating cash flow for the nine months ended September 30, 2018 and 2017 was \$3,364 and \$5,486, respectively. The decrease in operating cash flow from 2017 of \$2,122 was primarily due to a decrease in cash receipts related to the ACA premium stabilization programs; increased spend to support growth initiatives; timing of Medicare prepayments received in the current year; and the impact of membership declines due to our reduced participation in ACA-compliant marketplaces in various states, and to a lesser extent, membership declines in our fully-insured Local Group business. The decrease in cash provided by operating activities was partially offset by cash receipts related to rate increases across our businesses designed to cover overall cost trends and the impact of the HIP Fee reinstatement for 2018. The decrease was further offset by lower income taxes paid as a result of the tax bill, H.R.1, An act to provide for reconciliation pursuant to titles II and V of the concurrent resolution on the budget for fiscal year 2018, or the Tax Cuts and Jobs Act, enacted by the federal government on December 22, 2017. The Tax Cuts and Jobs Act reduced the U.S. federal corporate income tax rate from 35% to 21% effective January 1, 2018, and required remeasurement of deferred tax assets and liabilities due to the revisions of 2017 provision estimates at the new tax rate.

## Membership

The following table presents our medical membership by customer type, funding arrangement and reportable segment as of September 30, 2018 and 2017. Also included below is other membership by product. The medical membership and other membership data presented are unaudited and in certain instances include estimates of the number of members represented by each contract at the end of the period. For description of our medical membership, see the “Membership” section of Part II, Item 7, “Management’s Discussion and Analysis of Financial Condition and Results of Operations” included in our 2017 Annual Report on Form 10-K.

| (In thousands)                                  | September 30 |        |         |        |        |
|-------------------------------------------------|--------------|--------|---------|--------|--------|
|                                                 | 2018         | 2017   | Change  | %      | Change |
| <b>Medical Membership</b>                       |              |        |         |        |        |
| <b>Customer Type</b>                            |              |        |         |        |        |
| Local Group                                     | 15,703       | 15,857 | (154)   | (1.0)  | %      |
| Individual                                      | 692          | 1,696  | (1,004) | (59.2) | %      |
| <b>National:</b>                                |              |        |         |        |        |
| National Accounts                               | 7,783        | 7,718  | 65      | 0.8    | %      |
| BlueCard®                                       | 5,630        | 5,491  | 139     | 2.5    | %      |
| Total National                                  | 13,413       | 13,209 | 204     | 1.5    | %      |
| Medicare                                        | 1,765        | 1,498  | 267     | 17.8   | %      |
| Medicaid                                        | 6,374        | 6,433  | (59)    | (0.9)  | %      |
| Federal Employee Program®                       | 1,557        | 1,564  | (7)     | (0.4)  | %      |
| Total Medical Membership by Customer Type       | 39,504       | 40,257 | (753)   | (1.9)  | %      |
| <b>Funding Arrangement</b>                      |              |        |         |        |        |
| Self-Funded                                     | 25,284       | 24,945 | 339     | 1.4    | %      |
| Fully-Insured                                   | 14,220       | 15,312 | (1,092) | (7.1)  | %      |
| Total Medical Membership by Funding Arrangement | 39,504       | 40,257 | (753)   | (1.9)  | %      |
| <b>Reportable Segment</b>                       |              |        |         |        |        |
| Commercial & Specialty Business                 | 29,808       | 30,762 | (954)   | (3.1)  | %      |
| Government Business                             | 9,696        | 9,495  | 201     | 2.1    | %      |
| Total Medical Membership by Reportable Segment  | 39,504       | 40,257 | (753)   | (1.9)  | %      |
| <b>Other Membership &amp; Customers</b>         |              |        |         |        |        |
| Life and Disability Members                     | 4,701        | 4,717  | (16)    | (0.3)  | %      |
| Dental Members                                  | 5,804        | 5,803  | 1       | —      | %      |
| Dental Administration Members                   | 5,367        | 5,351  | 16      | 0.3    | %      |
| Vision Members                                  | 6,906        | 6,905  | 1       | —      | %      |
| Medicare Advantage Part D Members               | 951          | 693    | 258     | 37.2   | %      |
| Medicare Part D Standalone Members              | 312          | 320    | (8)     | (2.5)  | %      |

## Medical Membership

Our reduced participation in ACA-compliant marketplaces led to the decreases in our Individual and fully-insured memberships. Self-funded medical membership increased primarily due to new sales, in-group changes and growth in our existing Large Group and National Accounts. Local Group membership decreased primarily as a result of competitive pressures in fully-insured membership, partially offset by new sales and growth in our existing self-funded business. National Accounts membership increased primarily due to new sales and growth from existing contracts exceeding lapses. BlueCard® membership increased due to higher membership activity at other Blue Cross and Blue Shield Association, or BCBSA, plans whose members reside in or travel to our licensed areas. Medicare membership increased primarily due to membership

acquired through the acquisitions of America's 1st Choice and HealthSun and organic growth in existing markets. Medicaid membership decreased primarily due to certain state market contractions and new market participants, partially offset by new business expansions. Federal Employee Program<sup>®</sup> membership decreased primarily due to reduced federal hiring to replace retirees.

**Other Membership**

Growth in our other membership and customers, who purchase our other products that are often ancillary to our health business and can therefore be impacted by corresponding changes in our medical membership, was led by Medicare Advantage Part D membership, which increased primarily due to membership acquired through the acquisitions of America's 1st Choice and HealthSun and organic growth in existing markets. Dental administration membership increased primarily due to membership expansion under current contracts, partially offset by the loss of a large managed dental contract. Life and disability membership decreased primarily due to higher lapses in our fully-insured Local Group business, partially offset by growth in our National Accounts membership. Medicare Part D standalone membership decreased primarily due to select strategic actions in certain markets.

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Consolidated Results of Operations

Our consolidated summarized results of operations and other financial information for the three and nine months ended September 30, 2018 and 2017 are as follows:

|                                                       | Three Months Ended |          | Nine Months Ended |          | Change        |        | Three Months Ended |        | Nine Months Ended |   |
|-------------------------------------------------------|--------------------|----------|-------------------|----------|---------------|--------|--------------------|--------|-------------------|---|
|                                                       | September 30       |          | September 30      |          | September 30  |        | September 30       |        | September 30      |   |
|                                                       | 2018               | 2017     | 2018              | 2017     | 2018 vs. 2017 |        | 2018 vs. 2017      |        |                   |   |
|                                                       |                    |          |                   |          | \$            | %      | \$                 | %      |                   | % |
| Total operating revenue                               | \$22,080           | \$22,097 | \$68,037          | \$66,614 | \$883         | 4.0    | \$1,423            | 2.1    |                   | % |
| Net investment income                                 | 220                | 220      | 708               | 628      | 30            | 13.6   | 80                 | 12.7   |                   | % |
| Net realized gains on financial instruments           | 27                 | 115      | 5                 | 138      | (88)          | (76.5) | (133)              | (96.4) |                   | % |
| Other-than-temporary impairment losses on investments | (6)                | (6)      | (18)              | (21)     | —             | —      | 3                  | (14.3) |                   | % |
| Total revenues                                        | 23,251             | 22,426   | 68,732            | 67,359   | 825           | 3.7    | 1,373              | 2.0    |                   | % |
| Benefit expense                                       | 18,185             | 18,104   | 52,959            | 53,564   | 81            | 0.4    | (605)              | (1.1)  |                   | % |
| Selling, general and administrative expense           | 1,546              | 3,011    | 10,402            | 9,256    | 535           | 17.8   | 1,146              | 12.4   |                   | % |
| Other expense <sup>1</sup>                            | 278                | 192      | 846               | 699      | 86            | 44.8   | 147                | 21.0   |                   | % |
| Total expenses                                        | 22,009             | 21,307   | 64,207            | 63,519   | 702           | 3.3    | 688                | 1.1    |                   | % |
| Income before income tax expense                      | 1,142              | 1,119    | 4,525             | 3,840    | 123           | 11.0   | 685                | 17.8   |                   | % |
| Income tax expense                                    | 382                | 372      | 1,200             | 1,228    | (90)          | (24.2) | (28)               | (2.3)  |                   | % |
| Net income                                            | \$960              | \$747    | \$3,325           | \$2,612  | \$213         | 28.5   | \$713              | 27.3   |                   | % |

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|                                                                    | 2018   | 2017   | 2018    | 2017   | Change        | 2018                   | 2017   | Change               |
|--------------------------------------------------------------------|--------|--------|---------|--------|---------------|------------------------|--------|----------------------|
| Average diluted shares outstanding                                 | 265.4  | 267.0  | 264.3   | 269.4  | (1.6 ) (0.6 ) | (5.1 )                 | (1.9 ) | (1.9 )               |
| Diluted net income per share                                       | \$3.62 | \$2.80 | \$12.58 | \$9.70 | \$0.82        | 29.3 %                 | \$2.88 | 29.7 %               |
| Effective tax rate                                                 | 22.7 % | 33.2 % | 26.5 %  | 32.0 % |               | (1,050)bp <sup>3</sup> |        | (550)bp <sup>3</sup> |
| Benefit expense ratio <sup>2</sup>                                 | 87.0 % | 87.0 % | 83.3 %  | 85.6 % |               | (220)bp <sup>3</sup>   |        | (230)bp <sup>3</sup> |
| Selling, general and administrative expense ratio <sup>4</sup>     | 15.4 % | 13.6 % | 15.3 %  | 13.9 % |               | 180bp <sup>3</sup>     |        | 140bp <sup>3</sup>   |
| Income before income tax expense as a percentage of total revenues | 5.3 %  | 5.0 %  | 6.6 %   | 5.7 %  |               | 30bp <sup>3</sup>      |        | 90bp <sup>3</sup>    |
| Net income as a percentage of total revenues                       | 4.1 %  | 3.3 %  | 4.8 %   | 3.9 %  |               | 80bp <sup>3</sup>      |        | 90bp <sup>3</sup>    |

Certain of the following definitions are also applicable to all other results of operations tables in this discussion:

<sup>1</sup> Includes interest expense, amortization of other intangible assets and loss on extinguishment of debt.

Benefit expense ratio represents benefit expense as a percentage of premium revenue. Premiums for the three months ended September 30, 2018 and 2017 were \$21,451 and \$20,797, respectively. Premiums for the nine months ended September 30, 2018 and 2017 were \$63,602 and \$62,561, respectively. Premiums are included in total operating revenue presented above.

<sup>3</sup>bp = basis point; one hundred basis points = 1%.

<sup>4</sup> Selling, general and administrative expense ratio represents selling, general and administrative expense as a percentage of total operating revenue.

Three Months Ended September 30, 2018 Compared to the Three Months Ended September 30, 2017

The increase in total operating revenue was primarily due to premium rate increases designed to cover overall cost trends and the HIP Fee reinstatement for 2018, as well as membership growth in our Medicare business as a result of our acquisitions of America's 1st Choice and HealthSun and organic growth in existing markets. The increase was further due to an increase in administrative fees and other revenue in our Commercial & Specialty Business segment primarily resulting from rate increases and membership growth in our self-funded Local Group and National Accounts businesses. These increases were partially offset by a premium revenue decrease in our Commercial & Specialty Business segment resulting

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from our reduced participation in ACA-compliant marketplaces in various states and membership decline in our fully-insured Local Group business.

Net realized gains on financial instruments decreased primarily due to a decrease in net realized gains on sales of equity securities and an increase in net realized losses on sales of fixed maturity securities. These decreases in net realized gains on financial instruments were partially offset by an increase in net realized gains on derivative financial instruments.

Benefit expense increased due to increased expenses related to membership growth in our Medicare business primarily as a result of our America's 1st Choice and HealthSun acquisitions and organic growth in existing markets. The increase was further due to higher medical costs in our Medicaid business. These increases were partially offset by our reduced participation in ACA-compliant marketplaces in various states.

Our benefit expense ratio decreased due to the increase in premiums as a result of the HIP Fee reinstatement for 2018 and improved medical cost performance in our Commercial & Specialty Business segment.

Selling, general and administrative expense and ratio increased primarily due to the reinstatement of the HIP Fee for 2018 and a net increase in spend to support our growth initiatives.

Other expense increased primarily as a result of increased amortization of intangible assets acquired with the HealthSun and America's 1st Choice acquisitions and increased interest expense due to higher outstanding debt balances.

Our income tax expense and effective tax rate decreased primarily due to the effect of the Tax Cuts and Jobs Act. This decrease was partially offset by the reinstatement of the non-tax deductible HIP Fee for 2018.

Our net income as a percentage of total revenue increased in 2018 as compared to 2017 as a result of all factors discussed above.

Nine Months Ended September 30, 2018 Compared to the Nine Months Ended September 30, 2017

Total operating revenue increased primarily due to premium rate increases designed to cover overall cost trends and the HIP Fee reinstatement for 2018, as well as membership growth in our Medicare business as a result of our acquisitions of America's 1st Choice and HealthSun and organic growth in existing markets. The increase was further due to an increase in administrative fee revenue in our Commercial & Specialty Business segment resulting from rate increases and membership growth in our self-funded Local Group and National Accounts businesses. These increases were partially offset by a premium revenue decrease in our Commercial & Specialty Business segment resulting from our reduced participation in ACA-compliant marketplaces in various states and membership decline in our fully-insured Local Group business.

Net investment income increased due to higher investment yields on fixed maturity securities and higher income from alternative investments.

Net realized gains on financial instruments decreased primarily due to the recognition of changes in the fair values of equity securities from the adoption of Accounting Standards Update No. 2016-01, Financial Instruments - Overall (Subtopic 825-10): Recognition and Measurement of Financial Assets and Financial Liabilities, or ASU 2016-01. For additional information related to the adoption of ASU 2016-01, see Note 2, "Basis of Presentation and Significant Accounting Policies - Recently Adopted Accounting Guidance," of the Notes to Consolidated Financial Statements included in Part I, Item 1 of this Form 10-Q. The decrease was further due to an increase in net realized losses on sales of fixed maturity securities. These decreases were partially offset by increases in net realized gains on sales of equity securities and net realized gains on derivative financial instruments.

Benefit expense decreased primarily due to our reduced participation in ACA-compliant marketplaces in various states and, to a lesser extent, membership decline in our fully-insured Local Group business. These decreases were partially offset by increased expenses related to membership growth in our Medicare business primarily as a result of our America's 1st Choice and HealthSun acquisitions and organic growth in existing markets. The decreases were further offset by higher medical costs in our Medicaid and Local Group businesses.

Our benefit expense ratio decreased due to the increase in premiums as a result of the HIP Fee reinstatement for 2018 and improved medical cost performance in our Commercial & Specialty Business segment.





Selling, general and administrative expense and ratio increased due to the reinstatement of the HIP Fee for 2018 and a net increase in spend to support our growth initiatives. These increases were partially offset by the recognition of a guaranty fund assessment during the three months ended March 31, 2017 related to the liquidation order of Penn Treaty Network America Insurance Company and its subsidiary American Network Insurance Company, or collectively Penn Treaty. For additional information regarding the Penn Treaty liquidation, see Note 13, "Commitments and Contingencies - Other Contingencies," to our audited Consolidated Financial Statements as of and for the year ended December 31, 2017 included in our 2017 Annual Report on Form 10-K. The increases were further offset by the accrual recognized during the three months ended June 30, 2017 related to the settlement of class action lawsuits that stemmed from the 2015 cyber attack. For additional information regarding the cyber attack and related settlement, see Note 11, "Commitments and Contingencies - Litigation and Regulatory Proceedings - Cyber Attack Regulatory Proceeding and Litigation," of the notes to Consolidated Financial Statements included in Part I, Item 1 of this Form 10-Q.

Other expense increased primarily as a result of increased amortization of intangible assets acquired with the HealthSun and America's 1st Choice acquisitions.

Our income tax expense and effective tax rate decreased primarily due to the effect of the Tax Cuts and Jobs Act. This decrease was partially offset by the reinstatement of the non-tax deductible HIP Fee for 2018 and the tax benefits we recognized in 2017 for prior acquisition costs incurred related to the terminated Merger Agreement with Cigna. Our net income as a percentage of total revenue increased in 2018 as compared to 2017 as a result of all factors discussed above.

#### Reportable Segments Results of Operations

Our results of operations discussed throughout this MD&A are determined in accordance with U.S. generally accepted accounting principles, or GAAP. We also calculate operating gain and operating margin, non-GAAP measures, to further aid investors in understanding and analyzing our core operating results and comparing them among periods. We define operating revenue as premium income and administrative fees and other revenue. Operating gain is calculated as total operating revenue less benefit expense and selling, general and administrative expense. It does not include net investment income, net realized gains on financial instruments, other than temporary impairment losses recognized in income, interest expense, amortization of other intangible assets, loss on extinguishment of debt or income taxes, as these items are managed in our corporate shared service environment and are not the responsibility of operating segment management. Operating margin is calculated as operating gain divided by operating revenue. We use these measures as a basis for evaluating segment performance, allocating resources, forecasting future operating periods and setting incentive compensation targets. This information is not intended to be considered in isolation or as a substitute for income before income tax expense, net income or earnings per share, or EPS, prepared in accordance with GAAP, and may not be comparable to similarly titled measures reported by other companies. For a reconciliation of reportable segments' operating revenue to the amounts of total revenue included in the consolidated statements of income and a reconciliation of reportable segments' operating gain to income before income tax expense, see Note 15, "Segment Information," of the Notes to Consolidated Financial Statements included in Part I, Item 1 of this Form 10-Q.

Our Commercial & Specialty Business, Government Business and Other segments' summarized results of operations for the three and nine months ended September 30, 2018 and 2017 are as follows:

| Three Months Ended<br>September 30         |          | Nine Months Ended<br>September 30 |          | Change<br>Three Months<br>Ended<br>September 30<br>2018 vs. 2017 |         | Nine Months<br>Ended<br>September 30<br>2018 vs. 2017 |         |
|--------------------------------------------|----------|-----------------------------------|----------|------------------------------------------------------------------|---------|-------------------------------------------------------|---------|
| 2018                                       | 2017     | 2018                              | 2017     | \$                                                               | %       | \$                                                    | %       |
| <b>Commercial &amp; Specialty Business</b> |          |                                   |          |                                                                  |         |                                                       |         |
| Operating revenue                          | \$10,052 | \$27,357                          | \$30,651 | \$(924)                                                          | (9.2)%  | \$(3,294)                                             | (10.7)% |
| Operating gain                             | \$535    | \$3,295                           | \$2,805  | \$298                                                            | 55.7%   | \$490                                                 | 17.5%   |
| Operating margin                           | 5.3%     | 12.0%                             | 9.2%     |                                                                  | 380 bp  |                                                       | 280 bp  |
| <b>Government Business</b>                 |          |                                   |          |                                                                  |         |                                                       |         |
| Operating revenue                          | \$12,037 | \$40,647                          | \$35,946 | \$1,804                                                          | 15.0%   | \$4,701                                               | 13.1%   |
| Operating gain                             | \$457    | \$1,494                           | \$1,069  | \$9                                                              | 2.0%    | \$425                                                 | 39.8%   |
| Operating margin                           | 3.8%     | 3.7%                              | 3.0%     |                                                                  | (40) bp |                                                       | 70 bp   |
| <b>Other</b>                               |          |                                   |          |                                                                  |         |                                                       |         |
| Operating revenue <sup>1</sup>             | \$8      | \$33                              | \$17     | \$3                                                              | 37.5%   | \$16                                                  | 94.1%   |
| Operating loss <sup>2</sup>                | \$(10)   | \$(113)                           | \$(80)   | \$(40)                                                           | 400.0%  | \$(33)                                                | 41.3%   |

1 \$ changes not material.

2 Primarily a result of changes in unallocated corporate expenses.

Three Months Ended September 30, 2018 Compared to the Three Months Ended September 30, 2017

**Commercial & Specialty Business**

Operating revenue decreased primarily due to a decrease in our Individual business membership resulting from our reduced participation in ACA-compliant marketplaces in various states and, to a lesser extent, membership declines in our Local Group fully-insured products. The decrease was partially offset by premium rate increases designed to cover overall cost trends and the impact of the HIP Fee reinstatement for 2018. The decrease was further offset by increased administrative fees and other revenue resulting from rate increases for self-funded members in our Large Group and National Accounts businesses.

Operating gain increased primarily due to improved medical cost performance in our Individual business. The increase was further due to a decrease in certain allocated general and administrative expenses during the three months ended September 30, 2018 compared to the three months ended September 30, 2017.

**Government Business**

Operating revenue increased due to membership growth in our Medicare business as result of our acquisitions of America's 1st Choice and HealthSun and organic growth in existing markets. The increase was further due to premium rate increases designed to cover overall cost trends and the HIP Fee reinstatement for 2018.

Operating gain increased primarily due to the membership growth in our Medicare business discussed in the preceding paragraph. The increase was further due to the impact of the HIP Fee reinstatement. These increases were partially offset by higher medical costs in our Medicaid business.

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Nine Months Ended September 30, 2018 Compared to the Nine Months Ended September 30, 2017

#### Commercial & Specialty Business

Operating revenue decreased primarily due to a decrease in our Individual business membership resulting from our reduced participation in ACA-compliant marketplaces in various states and, to a lesser extent, membership declines in our Local Group fully-insured products. The decrease was partially offset by premium rate increases designed to cover overall cost trends and the impact of the HIP Fee reinstatement for 2018. The decrease was further offset by an increase in administrative fees and other revenue due to rate increases and membership growth in our self-funded Large Group and National accounts businesses.

Operating gain increased primarily due to improved medical cost performance. The increase was further due to the impact of the recognition of the Penn Treaty guaranty fund assessment and the settlement accrual for the litigation related to the 2015 cyber attack during the nine months ended September 30, 2017 and a decrease in certain allocated general and administrative expenses during the nine months ended September 30, 2018. The increase in operating gain was partially offset by our reduced participation in ACA-compliant marketplaces in various states and the increase in spend to support our growth initiatives.

#### Government Business

Operating revenue increased primarily due to membership growth in our Medicare business as a result of our acquisitions of America's 1st Choice and HealthSun and organic growth in existing markets. The increase was further due to premium rate increases designed to cover overall cost trends and the HIP Fee reinstatement for 2018.

Operating gain increased primarily due to the membership growth in our Medicare business discussed in the preceding paragraph. The increase was further due to retroactive premium adjustments recognized in various Medicaid markets and the impact of the HIP Fee reinstatement. These increases were partially offset by higher medical costs in our Medicaid business.

#### Critical Accounting Policies and Estimates

We prepare our consolidated financial statements in conformity with GAAP. Application of GAAP requires management to make estimates and assumptions that affect the amounts reported in our consolidated financial statements and accompanying notes and within this MD&A. We consider our most important accounting policies that require significant estimates and management judgment to be those policies with respect to liabilities for medical claims payable, income taxes, goodwill and other intangible assets, investments and retirement benefits. Our accounting policies related to these items are discussed in our 2017 Annual Report on Form 10-K in Note 2, "Basis of Presentation and Significant Accounting Policies," to our audited consolidated financial statements as of and for the year ended December 31, 2017, as well as in the "Critical Accounting Policies and Estimates" section of Part II, Item 7, "Management's Discussion and Analysis of Financial Condition and Results of Operations." As of September 30, 2018, with the exception of the recognition of changes in fair value of non-consolidated equity investments that is disclosed in Note 2, "Basis of Presentation and Significant Accounting Policies," of the Notes to Consolidated Financial Statements included in Part I, Item 1 of this Form 10-Q, no other critical accounting policies and estimates have changed from those described in our 2017 Annual Report on Form 10-K.

#### Medical Claims Payable

The most subjective accounting estimate in our consolidated financial statements is our liability for medical claims payable. Our accounting policies related to medical claims payable are discussed in the references cited above. As of September 30, 2018, our critical accounting policies and estimates related to medical claims payable have not changed from those described in our 2017 Annual Report on Form 10-K. For a reconciliation of the beginning and ending balance for medical claims payable for the nine months ended September 30, 2018 and 2017, see Note 9, "Medical Claims Payable," of the Notes to Consolidated Financial Statements included in Part I, Item 1 of this Form 10-Q.

The following table provides a summary of the two key assumptions having the most significant impact on our incurred but not paid liability estimates for the nine months ended September 30, 2018 and 2017, which are the trend and completion factors. These two key assumptions can be influenced by utilization levels, unit costs, mix of business, benefit plan designs, provider reimbursement levels, processing system conversions and changes, claim inventory levels, claim processing patterns, claim submission patterns and operational changes resulting from business combinations.

|                            | Favorable Developments by<br>Changes in Key<br>Assumptions<br>Nine Months Ended<br>September 30 |          |
|----------------------------|-------------------------------------------------------------------------------------------------|----------|
|                            | 2018                                                                                            | 2017     |
| Assumed trend factors      | \$ 483                                                                                          | \$ 629   |
| Assumed completion factors | 383                                                                                             | 437      |
| Total                      | \$ 866                                                                                          | \$ 1,066 |

The favorable development recognized in the nine months ended September 30, 2018 and 2017 resulted from trend factors in late 2017 and late 2016, respectively, developing more favorably than originally expected. Favorable development in the completion factors resulting from the latter parts of 2017 and 2016 developing faster than expected also contributed to the favorability.

The ratio of current year medical claims paid as a percent of current year net medical claims incurred was 86.6% and 86.0% for the nine months ended September 30, 2018 and 2017, respectively. This ratio serves as an indicator of claims processing speed whereby claims were processed slightly faster during the nine months ended September 30, 2018.

We calculate the percentage of prior year redundancies in the current period as a percent of prior year net medical claims payable less prior year redundancies in the current period in order to demonstrate the development of the prior year reserves. For the nine months ended September 30, 2018, this metric was 12.3%, largely driven by favorable trend factor development at the end of 2017. For the nine months ended September 30, 2017, this metric was 17.0%, largely driven by favorable trend factor development at the end of 2016.

We calculate the percentage of prior year redundancies in the current period as a percent of prior year net incurred medical claims to indicate the percentage of redundancy included in the preceding year calculation of current year net incurred medical claims. We believe this calculation supports the reasonableness of our prior year estimate of incurred medical claims and the consistency in our methodology. For the nine months ended September 30, 2018, this metric was 1.2%, which was calculated using the redundancy of \$866. For the nine months ended September 30, 2017, the comparable metric was 1.6%, which was calculated using the redundancy of \$1,066. We believe these metrics demonstrate a generally consistent level of reserve conservatism.

#### New Accounting Pronouncements

For information regarding new accounting pronouncements that were adopted and new accounting pronouncements that were issued during the nine months ended September 30, 2018, see the “Recently Adopted Accounting Guidance” and “Recent Accounting Guidance Not Yet Adopted” sections of Note 2, “Basis of Presentation and Significant Accounting Policies” of the Notes to Consolidated Financial Statements included in Part I, Item 1 of this Form 10-Q.

#### Liquidity and Capital Resources

##### Sources and Uses of Capital

Our cash receipts result primarily from premiums, administrative fees and other revenue, investment income, proceeds from the sale or maturity of our investment securities, proceeds from borrowings, and proceeds from the issuance of common stock, including through our employee stock plans. Cash disbursements result mainly from claims payments, administrative expenses, taxes, purchases of investment securities, interest expense, payments on borrowings, acquisitions, capital expenditures, repurchases of our debt securities and common stock and the payment of cash dividends. Cash outflows



fluctuate with the amount and timing of settlement of these transactions. Any future decline in our profitability would likely have an unfavorable impact on our liquidity.

For a more detailed overview of our liquidity and capital resources management, see the “Introduction” section included in the “Liquidity and Capital Resources” section of Part II, Item 7, “Management’s Discussion and Analysis of Financial Condition and Results of Operations” included in our 2017 Annual Report on Form 10-K.

For additional information regarding our sources and uses of capital during the three and nine months ended September 30, 2018, see Note 5, “Derivative Financial Instruments,” Note 10, “Debt,” and Note 12, “Capital Stock - Use of Capital - Dividends and Stock Repurchase Program,” of the Notes to Consolidated Financial Statements included in Part I, Item 1 of this Form 10-Q.

#### Liquidity

A summary of our major sources and uses of cash and cash equivalents for the nine months ended September 30, 2018 and 2017 is as follows:

|                                                                                         | Nine Months<br>Ended<br>September 30 |                 | 2018 vs.<br>2017<br>Change |
|-----------------------------------------------------------------------------------------|--------------------------------------|-----------------|----------------------------|
|                                                                                         | 2018                                 | 2017            |                            |
| <b>Sources of Cash:</b>                                                                 |                                      |                 |                            |
| Net cash provided by operating activities                                               | \$3,364                              | \$5,486         | \$(2,122)                  |
| Issuance of common stock under Equity Units stock purchase contracts                    | 1,250                                | —               | 1,250                      |
| Proceeds from sales, maturities, calls and redemptions of investments, net of purchases | 857                                  | —               | 857                        |
| Issuances of commercial paper and short- and long-term debt, net of repayments          | —                                    | 497             | (497 )                     |
| Issuances of common stock under employee stock plans                                    | 133                                  | 178             | (45 )                      |
| Changes in bank overdrafts                                                              | 97                                   | —               | 97                         |
| Other sources of cash, net                                                              | 326                                  | 253             | 73                         |
| <b>Total Sources of Cash</b>                                                            | <b>6,027</b>                         | <b>6,414</b>    | <b>(387 )</b>              |
| <b>Uses of Cash:</b>                                                                    |                                      |                 |                            |
| Purchases of investments, net of proceeds from sales, maturities, calls and redemptions | —                                    | (1,164 )        | 1,164                      |
| Purchases of subsidiaries, net of cash acquired                                         | (1,732 )                             | (34 )           | (1,698 )                   |
| Repurchase and retirement of common stock                                               | (1,192 )                             | (1,635 )        | 443                        |
| Purchases of property and equipment                                                     | (888 )                               | (516 )          | (372 )                     |
| Repayments of commercial paper and short- and long-term debt, net of issuances          | (617 )                               | —               | (617 )                     |
| Cash dividends                                                                          | (583 )                               | (525 )          | (58 )                      |
| Changes in bank overdrafts                                                              | —                                    | (127 )          | 127                        |
| Other uses of cash, net                                                                 | (363 )                               | (395 )          | 32                         |
| <b>Total uses of cash</b>                                                               | <b>(5,375 )</b>                      | <b>(4,396 )</b> | <b>(979 )</b>              |
| Effect of foreign exchange rates on cash and cash equivalents                           | (1 )                                 | 4               | (5 )                       |
| <b>Net increase in cash and cash equivalents</b>                                        | <b>\$651</b>                         | <b>\$2,022</b>  | <b>\$(1,371)</b>           |

The decrease in cash provided by operating activities was primarily due to a decrease in cash receipts related to the ACA premium stabilization programs; increased spend to support growth initiatives; timing of Medicare prepayments received in the current year; and the impact of membership declines due to our reduced participation in ACA-compliant marketplaces in various states, and to a lesser extent, membership declines in our fully-insured Local Group business. The decrease in cash provided by operating activities was partially offset by cash receipts related to rate increases across our businesses designed to cover overall cost trends and the impact of the HIP Fee reinstatement for 2018. The decrease was further offset by lower income taxes paid as a result of the Tax Cuts and Jobs Act.

Other significant changes in sources and uses of cash year-over-year included an increase in net proceeds from sales of investments and the issuance of common stock under the Equity Units stock purchase contracts in May 2018. These increases were partially offset by cash paid for acquisitions in 2018 and increased net repayments of commercial paper and short- and long-term debt.

#### Financial Condition

We maintained a strong financial condition and liquidity position, with consolidated cash, cash equivalents and investments in fixed maturity and equity securities of \$24,452 at September 30, 2018. Since December 31, 2017, total cash, cash equivalents and investments in fixed maturity and equity securities decreased by \$727, primarily due to cash used for acquisitions, repurchases of our common stock, purchases of property and equipment, cash dividends paid to shareholders, net repayments of commercial paper and short- and long-term debt, and taxes paid through withholding of common stock under employee stock plans. These decreases were partially offset by cash generated from operations and the proceeds received from the issuance of our common stock under Equity Units stock purchase contracts.

Many of our subsidiaries are subject to various government regulations that restrict the timing and amount of dividends and other distributions that may be paid to their respective parent companies. Certain accounting practices prescribed by insurance regulatory authorities, or statutory accounting practices, differ from GAAP. Changes that occur in statutory accounting practices or regulatory capital requirements, if any, could impact our subsidiaries' future dividend capacity. In addition, we have agreed to certain undertakings with regulatory authorities, including requirements to maintain certain capital levels in certain of our subsidiaries.

At September 30, 2018, we held \$2,440 of cash and cash equivalents and investments at the parent company, which are available for general corporate use, including investment in our businesses, acquisitions, potential future common stock repurchases and dividends to shareholders, repurchases of debt securities and debt and interest payments.

#### Debt

Periodically, we access capital markets and issue debt for long-term borrowing purposes, for example, to refinance debt, to finance acquisitions or for share repurchases. For more information on our debt, see Note 10, "Debt" of the Notes to Consolidated Financial Statements included in Part I, Item 1 of this Form 10-Q.

We calculate our consolidated debt-to-capital ratio, a non-GAAP measure, from the amounts presented on our consolidated balance sheets included in Part I, Item 1 of this Form 10-Q. Our debt-to-capital ratio is calculated as the sum of short-term borrowings; plus current portion of long-term debt; plus long-term debt, less current portion; divided by the sum of short-term borrowings; plus current portion of long-term debt; plus long-term debt, less current portion; plus total shareholders' equity. We believe our debt-to-capital ratio assists investors and rating agencies in measuring our overall leverage and additional borrowing capacity. In addition, our credit facility covenants include a maximum debt-to-capital ratio that we did not exceed. Our debt-to-capital ratio may not be comparable to similarly titled measures reported by other companies. Our consolidated debt-to-capital ratio was 40.0% and 42.9% as of September 30, 2018 and December 31, 2017, respectively.

Our senior debt is rated "A" by S&P Global Ratings, "BBB" by Fitch Ratings, Inc., "Baa2" by Moody's Investor Service, Inc. and "bbb+" by AM Best Company, Inc. We intend to maintain our senior debt investment grade ratings. If our credit ratings are downgraded, our business, financial condition and results of operations could be adversely impacted by limitations on future borrowings and a potential increase in our borrowing costs.

#### Future Sources and Uses of Liquidity

We have a shelf registration statement on file with the U.S. Securities and Exchange Commission to register an unlimited amount of any combination of debt or equity securities in one or more offerings. Specific information regarding terms and securities being offered will be provided at the time of an offering. Proceeds from future offerings are expected to be used for general corporate purposes, including, but not limited to, the repayment of debt, investments in or extensions of credit to our subsidiaries and the financing of possible acquisitions or business expansions.



We regularly review the appropriate use of capital, including acquisitions, common stock and debt security repurchases and dividends to shareholders. The declaration and payment of any dividends or repurchases of our common stock or debt is at the discretion of our Board of Directors and depends upon our financial condition, results of operations, future liquidity needs, regulatory and capital requirements and other factors deemed relevant by our Board of Directors.

For additional information regarding our sources and uses of capital at September 30, 2018, see Note 4, "Investments," Note 5, "Derivative Financial Instruments," Note 10, "Debt" and Note 12, "Capital Stock - Use of Capital - Dividends and Stock Repurchase Program" of the Notes to Consolidated Financial Statements included in Part I, Item 1 of this Form 10-Q.

#### Risk-Based Capital

Our regulated subsidiaries' states of domicile have statutory risk-based capital, or RBC, requirements for health and other insurance companies and health maintenance organizations largely based on the National Association of Insurance Commissioners, or NAIC, RBC Model Act. These RBC requirements are intended to measure capital adequacy, taking into account the risk characteristics of an insurer's investments and products. The NAIC sets forth the formula for calculating the RBC requirements, which are designed to take into account asset risks, insurance risks, interest rate risks and other relevant risks with respect to an individual insurance company's business. In general, under the RBC Model Act, an insurance company must submit a report of its RBC level to the state insurance department or insurance commissioner, as appropriate, at the end of each calendar year. Our regulated subsidiaries' respective RBC levels as of December 31, 2017, which was the most recent date for which reporting was required, were in excess of all mandatory RBC requirements. In addition to exceeding the RBC requirements, we are in compliance with the liquidity and capital requirements for a licensee of the BCBSA and with the tangible net equity requirements applicable to certain of our California subsidiaries.

For additional information, see Note 21, "Statutory Information," in our audited consolidated financial statements as of and for the year ended December 31, 2017 included in our 2017 Annual Report on Form 10-K.

#### Contractual Obligations and Commitments

We believe that funds from future operating cash flows, cash and investments and funds available under our senior revolving credit facility, lines of credit and/or from public or private financing sources, will be sufficient for future operations and commitments, and for capital acquisitions and other strategic transactions.

There have been no material changes to our Contractual Obligations and Commitments disclosure in our 2017 Annual Report on Form 10-K other than a decrease in borrowings of commercial paper, the repayment of long-term senior unsecured notes upon maturity in January and July 2018, the remarketing of our 1.900% subordinated notes due 2028, the issuance of our 4.101% senior notes with principal amount of \$1,250 due 2028, the issuance of our 4.550% notes with aggregate principal amount of \$850 due 2048, and the issuance of our common stock under the Equity Units stock purchase contracts. For additional information regarding our estimated contractual obligations and commitments, see Note 5, "Derivative Financial Instruments," Note 10, "Debt," and the "Other Contingencies" and "Contractual Obligations and Commitments" sections of Note 11, "Commitments and Contingencies," of the Notes to Consolidated Financial Statements included in Part I, Item 1 of this Form 10-Q.

### Forward-Looking Statements

This document contains “forward-looking statements” within the meaning of the Private Securities Litigation Reform Act of 1995. Forward-looking statements reflect our views about future events and financial performance and are generally not historical facts. Words such as “expect,” “feel,” “believe,” “will,” “may,” “should,” “anticipate,” “intend,” “estimate,” “project,” “forecast,” “plan” and similar expressions are intended to identify forward-looking statements. These statements include, but are not limited to: financial projections and estimates and their underlying assumptions; statements regarding plans, objectives and expectations with respect to future operations, products and services; and statements regarding future performance. Such statements are subject to certain risks and uncertainties, many of which are difficult to predict and generally beyond our control, that could cause actual results to differ materially from those expressed in, or implied or projected by, the forward-looking statements. You are cautioned not to place undue reliance on these forward-looking statements that speak only as of the date hereof. You are also urged to carefully review and consider the various risks and other disclosures discussed in our reports filed with the U.S. Securities and Exchange Commission from time to time, which attempt to advise interested parties of the factors that affect our business. Except to the extent otherwise required by federal securities laws, we do not undertake any obligation to republish revised forward-looking statements to reflect events or circumstances after the date hereof. These risks and uncertainties include, but are not limited to: the impact of federal and state regulation, including ongoing changes in the Patient Protection and Affordable Care Act and the Health Care and Education Reconciliation Act of 2010, as amended, or collectively the ACA; trends in healthcare costs and utilization rates; our ability to contract with providers on cost-effective and competitive terms; our ability to secure sufficient premium rates including regulatory approval for and implementation of such rates; reduced enrollment; risks and uncertainties regarding Medicare and Medicaid programs, including those related to non-compliance with the complex regulations imposed thereon, our ability to maintain and achieve improvement in Centers for Medicare and Medicaid Services, or CMS, Star ratings and other quality scores and funding risks with respect to revenue received from participation therein; competitive pressures, including competitor pricing, which could affect our ability to maintain or increase our market share; a negative change in our healthcare product mix; our ability to adapt to changes in the industry and develop and implement strategic growth opportunities; costs and other liabilities associated with litigation, government investigations, audits or reviews; the ultimate outcome of litigation between Cigna Corporation, or Cigna, and us related to the merger agreement between the parties, including our claim for damages against Cigna, Cigna’s claim for payment of a termination fee and other damages against us, and the potential for such litigation to cause us to incur substantial costs, materially distract management and negatively impact our reputation and financial positions; medical malpractice or professional liability claims or other risks related to healthcare services provided by our subsidiaries; possible restrictions in the payment of dividends by our subsidiaries and increases in required minimum levels of capital; the potential negative effect from our substantial amount of outstanding indebtedness; a downgrade in our financial strength ratings; the effects of any negative publicity related to the health benefits industry in general or us in particular; unauthorized disclosure of member or employee sensitive or confidential information, including the impact and outcome of any investigations, inquiries, claims and litigation related thereto; failure to effectively maintain and modernize our information systems; non-compliance by any party with the Express Scripts, Inc. pharmacy benefit management services agreement, which could result in financial penalties, our inability to meet customer demands, and sanctions imposed by governmental entities, including CMS; state guaranty fund assessments for insolvent insurers; events that may negatively affect our licenses with the Blue Cross and Blue Shield Association; regional concentrations of our business and future public health epidemics and catastrophes; general risks associated with mergers, acquisitions and strategic alliances; our ability to repurchase shares of our common stock and pay dividends on our common stock due to the adequacy of our cash flow and earnings and other considerations; possible impairment of the value of our intangible assets if future results do not adequately support goodwill and other intangible assets; changes in economic and market conditions, as well as regulations that may negatively affect our liquidity and investment portfolios; changes in U.S. tax laws; intense competition to attract and retain employees; various laws and provisions in our governing documents that may prevent or discourage takeovers and business combinations; and general economic downturns.



**ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK**

For a discussion of our market risks, refer to Item 7A, “Quantitative and Qualitative Disclosures about Market Risk,” included in our 2017 Annual Report on Form 10-K. There have been no material changes to any of these risks since December 31, 2017.

**ITEM 4. CONTROLS AND PROCEDURES**

We carried out an evaluation as of September 30, 2018, under the supervision and with the participation of our management, including our Chief Executive Officer and Chief Financial Officer, of the effectiveness of the design and operation of our disclosure controls and procedures as defined in Rule 13a-15(e) of the Securities Exchange Act of 1934, as amended, or the Exchange Act. Based upon that evaluation, the Chief Executive Officer and Chief Financial Officer concluded that our disclosure controls and procedures are effective in timely alerting them to material information relating to us (including our consolidated subsidiaries) required to be disclosed in our reports under the Exchange Act. In addition, based on that evaluation, the Chief Executive Officer and Chief Financial Officer concluded that our disclosure controls and procedures were effective in ensuring that information required to be disclosed by us in the reports that we file or submit under the Exchange Act is accumulated and communicated to our management, including the Chief Executive Officer and Chief Financial Officer, as appropriate to allow timely decisions regarding required disclosures.

There have been no changes in our internal control over financial reporting that occurred during the three months ended September 30, 2018 that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

**PART II. OTHER INFORMATION**

**ITEM 1. LEGAL PROCEEDINGS**

For information regarding legal proceedings at September 30, 2018, see the “Litigation and Regulatory Proceedings,” and “Other Contingencies” sections of Note 11, “Commitments and Contingencies” of the Notes to Consolidated Financial Statements included in Part I, Item 1 of this Form 10-Q.

**ITEM 1A. RISK FACTORS**

There have been no material changes to the risk factors disclosed in our 2017 Annual Report on Form 10-K.

## ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS

## Issuer Purchases of Equity Securities

The following table presents information related to our repurchases of common stock for the periods indicated:

| Period                                         | Total Number of Shares Purchased <sup>1</sup> | Average Price Paid per Share | Total Number of Shares Purchased as Part of Publicly Announced Programs <sup>2</sup> | Approximate Dollar Value of Shares that May Yet Be Purchased Under the Programs |
|------------------------------------------------|-----------------------------------------------|------------------------------|--------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|
| (in millions, except share and per share data) |                                               |                              |                                                                                      |                                                                                 |
| July 1, 2018 to July 31, 2018                  | 462,478                                       | \$ 245.19                    | 460,357                                                                              | \$ 6,270                                                                        |
| August 1, 2018 to August 31, 2018              | 535,443                                       | 261.48                       | 532,643                                                                              | 6,131                                                                           |
| September 1, 2018 to September 30, 2018        | 538,890                                       | 269.17                       | 537,700                                                                              | 5,986                                                                           |
|                                                | 1,536,811                                     |                              | 1,530,700                                                                            |                                                                                 |

Total number of shares purchased includes 6,111 shares delivered to or withheld by us in connection with employee payroll tax withholding upon exercise or vesting of stock awards. Stock grants to employees and directors and stock<sup>1</sup> issued for stock option plans and stock purchase plans in the consolidated statements of shareholders' equity are shown net of these shares purchased.

Represents the number of shares repurchased through the common stock repurchase program authorized by our Board of Directors, which the Board of Directors evaluates periodically. During the three months ended September 30, 2018, we repurchased 1,530,700 shares at a cost of \$397 under the program, including the cost of<sup>2</sup> options to purchase shares. The Board of Directors has authorized our common stock repurchase program since 2003. The Board of Director's most recent authorized increase to the program was \$5,000 on December 7, 2017.

Between October 1, 2018 and October 18, 2018, we repurchased 347,500 shares at a cost of \$95, bringing our current availability to \$5,891 at October 18, 2018. No duration has been placed on our common stock repurchase program, and we reserve the right to discontinue the program at any time.

## ITEM 3. DEFAULTS UPON SENIOR SECURITIES

None.

## ITEM 4. MINE SAFETY DISCLOSURES

None.

## ITEM 5. OTHER INFORMATION

None.

ITEM 6. EXHIBITS

Exhibit  
Number

- 3.1 Amended and Restated Articles of Incorporation of the Company, as amended and restated effective May 16, 2018, incorporated by reference to Exhibit 3.1 to the Company's Current Report on Form 8-K filed on May 16, 2018.
- 3.2 Bylaws of the Company, as amended effective May 16, 2018, incorporated by reference to Exhibit 3.2 to the Company's Current Report on Form 8-K filed on May 16, 2018.
- 4.8 Upon the request of the U.S. Securities and Exchange Commission, the Company will furnish copies of any other instruments defining the rights of holders of long-term debt of the Company or its subsidiaries.
- 10.2\*(k) Second Amendment, effective August 6, 2018, to the 2017 Anthem Incentive Compensation Plan.
- 10.4\*(c) Third Amendment, dated August 27, 2018, to the Anthem, Inc. Executive Agreement Plan.
- 10.9\*(d) Form of Employment Agreement between the Company and Prakash Patel, incorporated by reference to Exhibit 10.9(d) to the Company's Quarterly Report on Form 10-Q for the quarter ended June 30, 2018.
- 31.1 Certification of Chief Executive Officer pursuant to Rule 13a-14(a) and Rule 15d-14(a) of the Exchange Act Rules, as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
- 31.2 Certification of Chief Financial Officer pursuant to Rule 13a-14(a) and Rule 15d-14(a) of the Exchange Act Rules, as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
- 32.1 Certification of Chief Executive Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
- 32.2 Certification of Chief Financial Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.

101 The following material from Anthem, Inc.'s Quarterly Report on Form 10-Q for the quarter ended September 30, 2018, formatted in XBRL (Extensible Business Reporting Language): (i) the Consolidated Balance Sheets; (ii) the Consolidated Statements of Income; (iii) the Consolidated Statements of Comprehensive Income; (iv) the Consolidated Statements of Cash Flows; (v) the Consolidated Statements of Shareholders' Equity; and (vi) Notes to Consolidated Financial Statements.

\* Indicates management contracts or compensatory plans or arrangements.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

ANTHEM, INC.  
Registrant

Date: October 31, 2018 By: /S/ JOHN E. GALLINA  
John E. Gallina  
Executive Vice President and Chief Financial Officer  
(Duly Authorized Officer and Principal Financial Officer)

Date: October 31, 2018 By: /S/ RONALD W. PENCZEK  
Ronald W. Penczek  
Senior Vice President and Chief Accounting Officer  
(Principal Accounting Officer)