

COMPUTER PROGRAMS & SYSTEMS INC

Form 10-Q

November 06, 2015

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UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
WASHINGTON, D.C. 20549

FORM 10-Q

✓ QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT  
OF 1934

For the quarterly period ended September 30, 2015.

○ TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT  
OF 1934

For the transition period from \_\_\_\_\_ to \_\_\_\_\_ .  
Commission file number: 000-49796

COMPUTER PROGRAMS AND SYSTEMS, INC.  
(Exact Name of Registrant as Specified in Its Charter)

Delaware 74-3032373  
(State or Other Jurisdiction of (I.R.S. Employer  
Incorporation or Organization) Identification No.)

6600 Wall Street, Mobile, Alabama 36695  
(Address of Principal Executive Offices) (Zip Code)

(251) 639-8100  
(Registrant's Telephone Number, Including Area Code)

N/A  
(Former Name, Former Address and Former Fiscal Year, if Changed Since Last Report)

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer  Accelerated filer

Non-accelerated filer  (Do not check if a smaller reporting company) Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

As of November 5, 2015, there were 11,302,688 shares of the issuer's common stock outstanding.

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COMPUTER PROGRAMS AND SYSTEMS, INC.

Quarterly Report on Form 10-Q

(For the three and nine months ended September 30, 2015)

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## PART I

## FINANCIAL INFORMATION

## Item 1. Financial Statements.

## COMPUTER PROGRAMS AND SYSTEMS, INC.

## CONDENSED CONSOLIDATED BALANCE SHEETS (Unaudited)

|  | September 30,<br>2015 | December 31,<br>2014 |
|--|-----------------------|----------------------|
| Assets   |                       |                      |
| Current assets:  |                       |                      |
| Cash and cash equivalents  | \$27,632,714          | \$23,791,748         |
| Investments  | 10,833,269            | 10,703,126           |
| Accounts receivable, net of allowance for doubtful accounts of \$1,192,000 and \$1,253,000, respectively               | 22,341,663            | 23,101,575           |
| Financing receivables, current portion, net  | 12,612,300            | 18,111,633           |
| Inventories  | 1,488,113             | 1,431,560            |
| Deferred tax assets  | 2,723,331             | 2,318,988            |
| Prepaid income taxes   | 1,188,242             | 1,120,487            |
| Prepaid expenses and other   | 1,625,269             | 936,915              |
| Total current assets   | 80,444,901            | 81,516,032           |
| Property and equipment, net  | 15,019,629            | 17,038,619           |
| Financing receivables, net of current portion  | 1,922,239             | 770,169              |
| Deferred tax assets  | 457,036               | —                    |
| Total assets   | \$97,843,805          | \$99,324,820         |
| Liabilities and Stockholders' Equity   |                       |                      |
| Current liabilities:   |                       |                      |
| Accounts payable   | \$4,814,061           | \$3,990,368          |
| Deferred revenue   | 3,878,588             | 5,890,431            |
| Accrued vacation   | 4,019,065             | 3,930,778            |
| Other accrued liabilities  | 7,314,624             | 4,349,207            |
| Total current liabilities  | 20,026,338            | 18,160,784           |
| Deferred tax liabilities   | —                     | 383,050              |
| Stockholders' equity:  |                       |                      |
| Common stock, \$0.001 par value; 30,000,000 shares authorized; 11,302,688 and 11,208,879 shares issued and outstanding | 11,303                | 11,209               |
| Additional paid-in capital   | 42,770,421            | 38,983,350           |
| Accumulated other comprehensive loss   | (11,057               | ) (19,337            |
| Retained earnings  | 35,046,800            | 41,805,764           |
| Total stockholders' equity   | 77,817,467            | 80,780,986           |
| Total liabilities and stockholders' equity   | \$97,843,805          | \$99,324,820         |

The accompanying notes are an integral part of these consolidated financial statements.

Table of ContentsCOMPUTER PROGRAMS AND SYSTEMS, INC.  
CONDENSED CONSOLIDATED STATEMENTS OF INCOME (Unaudited)

|  | Three Months Ended September |              | Nine Months Ended September |              |
|--|------------------------------|--------------|-----------------------------|--------------|
|  | 30,                          |              | 30,                         |              |
|  | 2015                         | 2014         | 2015                        | 2014         |
| Sales revenues:  |                              |              |                             |              |
| System sales   | \$9,072,005                  | \$20,755,908 | \$33,924,674                | \$61,872,728 |
| Support and maintenance  | 19,022,304                   | 18,243,734   | 56,096,493                  | 54,942,885   |
| Business management, consulting and managed IT services                    | 16,523,247                   | 14,327,522   | 47,922,297                  | 41,659,205   |
| Total sales revenues   | 44,617,556                   | 53,327,164   | 137,943,464                 | 158,474,818  |
| Costs of sales:  |                              |              |                             |              |
| System sales   | 9,725,834                    | 11,087,200   | 30,176,640                  | 33,573,260   |
| Support and maintenance  | 6,654,065                    | 7,454,129    | 20,656,164                  | 21,955,278   |
| Business management, consulting and managed IT services                    | 10,626,221                   | 9,525,967    | 30,517,378                  | 28,072,438   |
| Total costs of sales   | 27,006,120                   | 28,067,296   | 81,350,182                  | 83,600,976   |
| Gross profit   | 17,611,436                   | 25,259,868   | 56,593,282                  | 74,873,842   |
| Operating expenses:  |                              |              |                             |              |
| Sales and marketing  | 3,002,339                    | 3,561,184    | 9,306,366                   | 11,159,242   |
| General and administrative   | 10,348,365                   | 7,523,475    | 26,806,147                  | 23,483,126   |
| Total operating expenses   | 13,350,704                   | 11,084,659   | 36,112,513                  | 34,642,368   |
| Operating income   | 4,260,732                    | 14,175,209   | 20,480,769                  | 40,231,474   |
| Other income:  |                              |              |                             |              |
| Other income   | 136,890                      | 68,970       | 335,076                     | 94,691       |
| Total other income   | 136,890                      | 68,970       | 335,076                     | 94,691       |
| Income before taxes  | 4,397,622                    | 14,244,179   | 20,815,845                  | 40,326,165   |
| Provision for income taxes   | 858,719                      | 4,889,432    | 5,865,402                   | 14,149,974   |
| Net income   | \$3,538,903                  | \$9,354,747  | \$14,950,443                | \$26,176,191 |
| Net income per common share—basic  | \$0.31                       | \$0.83       | \$1.32                      | \$2.34       |
| Net income per common share—diluted  | \$0.31                       | \$0.83       | \$1.32                      | \$2.34       |
| Weighted average shares outstanding used in per common share computations: |                              |              |                             |              |
| Basic  | 11,091,391                   | 11,027,723   | 11,074,308                  | 11,018,521   |
| Diluted  | 11,091,391                   | 11,027,723   | 11,074,308                  | 11,018,521   |
| Dividends declared per common share  | \$0.64                       | \$0.57       | \$1.92                      | \$1.71       |

The accompanying notes are an integral part of these consolidated financial statements.

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COMPUTER PROGRAMS AND SYSTEMS, INC.

CONDENSED CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME (Unaudited)

|  | Three Months Ended September |             | Nine Months Ended September |              |
|--|------------------------------|-------------|-----------------------------|--------------|
|  | 30,                          |             | 30,                         |              |
|  | 2015                         | 2014        | 2015                        | 2014         |
| Net income   | \$3,538,903                  | \$9,354,747 | \$14,950,443                | \$26,176,191 |
| Other comprehensive (loss) income, net of tax                        |                              |             |                             |              |
| Unrealized (loss) gain on investments available for sale, net of tax | (17,609                      | ) (47,457   | ) 8,280                     | (23,233      |
| Total other comprehensive (loss) income, net of tax                  | (17,609                      | ) (47,457   | ) 8,280                     | (23,233      |
| Comprehensive income   | \$3,521,294                  | \$9,307,290 | \$14,958,723                | \$26,152,958 |

The accompanying notes are an integral part of these consolidated financial statements.

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## COMPUTER PROGRAMS AND SYSTEMS, INC.

## CONDENSED CONSOLIDATED STATEMENT OF STOCKHOLDERS' EQUITY (Unaudited)

|   | Common Stock |           | Additional<br>Paid-in<br>Capital | Accumulated<br>Other<br>Comprehensive<br>(Loss) Income | Retained<br>Earnings | Total<br>Stockholders'<br>Equity |
|---|--------------|-----------|----------------------------------|--|----------------------|----------------------------------|
|   | Shares       | Amount    |                                  |  |                      |                                  |
| Balance at December 31, 2014                                  | 11,208,879   | \$ 11,209 | \$38,983,350                     | \$ (19,337 )   | \$41,805,764         | \$80,780,986                     |
| Net income  | —            | —         | —                                | —  | 14,950,443           | 14,950,443                       |
| Unrealized gain on investments available for sale, net of tax | —            | —         | —                                | 8,280  | —                    | 8,280                            |
| Issuance of restricted stock                                  | 106,694      | 107       | (107 )                           | —  | —                    | —                                |
| Forfeiture of common stock                                    | (12,885 )    | (13 )     | 13                               | —  | —                    | —                                |
| Stock-based compensation                                      | —            | —         | 3,997,720                        | —  | —                    | 3,997,720                        |
| Dividends   | —            | —         | —                                | —  | (21,709,407 )        | (21,709,407 )                    |
| Income tax benefit from restricted stock dividends            | —            | —         | 30,219                           | —  | —                    | 30,219                           |
| Deficient tax benefit from restricted stock                   | —            | —         | (240,774 )                       | —  | —                    | (240,774 )                       |
| Balance at September 30, 2015                                 | 11,302,688   | \$ 11,303 | \$42,770,421                     | \$ (11,057 )   | \$35,046,800         | \$77,817,467                     |

The accompanying notes are an integral part of these consolidated financial statements.

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CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS (Unaudited)

|   | Nine Months Ended September<br>30, |                 |
|---|------------------------------------|-----------------|
|   | 2015                               | 2014            |
| Operating Activities:                                   |                                    |                 |
| Net income  | \$14,950,443                       | \$26,176,191    |
| Adjustments to net income:                              |                                    |                 |
| Provision for bad debt                                  | 741,592                            | 925,982         |
| Deferred taxes  | (1,249,504                         | ) (1,311,933 )  |
| Stock-based compensation                                | 3,997,720                          | 3,094,545       |
| Deficient (excess) tax benefit from restricted stock    | 240,774                            | (13,520 )       |
| Income tax benefit from restricted stock dividends      | (30,219                            | ) (107,178 )    |
| Depreciation  | 2,499,281                          | 2,725,521       |
| Changes in operating assets and liabilities:            |                                    |                 |
| Accounts receivable                                     | 365,215                            | (5,401,276 )    |
| Financing receivables                                   | 4,000,368                          | 1,798,754       |
| Inventories   | (89,434                            | ) (288,461 )    |
| Prepaid expenses and other                              | (688,354                           | ) (374,388 )    |
| Accounts payable  | 823,693                            | 703,932         |
| Deferred revenue  | (2,011,843                         | ) (2,509,145 )  |
| Other liabilities                                       | 3,053,704                          | 2,296,203       |
| Income taxes payable/prepaid income taxes               | (278,310                           | ) (1,646,262 )  |
| Net cash provided by operating activities               | 26,325,126                         | 26,068,965      |
| Investing Activities:                                   |                                    |                 |
| Purchases of property and equipment                     | (447,410                           | ) (751,226 )    |
| Purchases of investments                                | (116,788                           | ) (18,289 )     |
| Net cash used in investing activities                   | (564,198                           | ) (769,515 )    |
| Financing Activities:                                   |                                    |                 |
| Dividends paid  | (21,709,407                        | ) (19,141,574 ) |
| (Deficient) excess tax benefit from restricted stock    | (240,774                           | ) 13,520        |
| Income tax benefit from restricted stock dividends      | 30,219                             | 107,178         |
| Net cash used in financing activities                   | (21,919,962                        | ) (19,020,876 ) |
| Increase in cash and cash equivalents                   | 3,840,966                          | 6,278,574       |
| Cash and cash equivalents at beginning of period        | 23,791,748                         | 11,729,185      |
| Cash and cash equivalents at end of period              | \$27,632,714                       | \$18,007,759    |
| Supplemental disclosure of cash flow information:       |                                    |                 |
| Cash paid for interest                                  | \$—                                | \$—             |
| Cash paid for income taxes, net of refund               | \$7,418,137                        | \$17,163,458    |
| Reclassification of inventory to property and equipment | \$32,881                           | \$—             |

The accompanying notes are an integral part of these consolidated financial statements.

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COMPUTER PROGRAMS AND SYSTEMS, INC.

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (Unaudited)

1. BASIS OF PRESENTATION

Basis of Presentation

The accompanying unaudited condensed consolidated financial statements have been prepared pursuant to the rules and regulations of the Securities and Exchange Commission (the "SEC") and include all adjustments that, in the opinion of management, are necessary for a fair presentation of the results of the periods presented. All such adjustments are considered of a normal recurring nature. Quarterly results of operations are not necessarily indicative of annual results.

Certain footnote disclosures normally included in financial statements prepared in accordance with accounting principles generally accepted in the United States of America have been condensed or omitted. The condensed consolidated balance sheet as of December 31, 2014 was derived from the audited consolidated balance sheet at that date. These unaudited condensed consolidated financial statements should be read in conjunction with the audited financial statements of Computer Programs and Systems, Inc. ("CPSI" or the "Company") for the year ended December 31, 2014 and the notes thereto contained in the Company's Annual Report on Form 10-K for the year ended December 31, 2014.

Principles of Consolidation

The condensed consolidated financial statements of CPSI include the accounts of TruBridge, LLC ("TruBridge") and Evident, LLC ("Evident"), wholly-owned subsidiaries of CPSI. All significant intercompany balances and transactions have been eliminated.

In April 2015, the Company announced the formation of Evident. Evident provides electronic health record solutions previously sold under the CPSI name as well as an expanded range of offerings targeted specifically at rural and community healthcare organizations.

2. REVENUE RECOGNITION

The Company recognizes revenue in accordance with accounting principles generally accepted in the United States of America, principally those required by the Software topic and Revenue Recognition subtopic of the Financial Accounting Standards Board ("FASB") Accounting Standards Codification (the "Codification") and those prescribed by the SEC.

The Company's revenue is generated from three sources:

• System Sales - the sale of information systems, which includes perpetual software licenses, conversion, installation and training services, hardware and peripherals;

• Support and Maintenance - the provision of system support services, which includes software application support, hardware maintenance, continuing education, "Software as a Service" (or "SaaS") services, and forms and supplies; and

• Business Management, Consulting and Managed IT Services - the provision of business management services, which includes electronic billing, statement processing, payroll processing, accounts receivable management, contract management and insurance services, as well as Internet service provider ("ISP") services and consulting and managed IT services (collectively, "other professional IT services").

System Sales, Software Application Support and Hardware Maintenance

The Company enters into contractual obligations to sell perpetual software licenses, conversion, installation and training services, hardware and software application support and hardware maintenance services. On average, the Company is able to complete a system installation in three to four weeks. The methods employed by the Company to recognize revenue, which are discussed by element below, achieve results materially consistent with the provisions of Accounting Standards Update ("ASU") 2009-13, Multiple-Deliverable Revenue Arrangements, due to the relatively short period during which there are multiple undelivered elements, the relatively small amount of non-software related elements in the system sale arrangements, and the limited number of contracts in-process at the end of each reporting period. The Company recognizes revenue on the elements noted above as follows:

• Perpetual software licenses and conversion, installation and training services – The selling price of perpetual software licenses and conversion, installation and training services is based on management's best estimate of selling price. In

determining management's best estimate of selling price, we consider the following: (1)

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competitor pricing, (2) supply and demand of installation staff, (3) overall economic conditions, and (4) our pricing practices as they relate to discounts. With the exception of certain arrangements with extended payment terms that were entered into in 2012 and that are not comparable to our historical or current arrangements (see Note 9), the method of recognizing revenue for the perpetual license of the associated modules included in the arrangement, and the related conversion, installation and training services over the term the services are performed, is on a module by module basis as the related perpetual licenses are delivered and the respective conversion, installation and training for each specific module is completed, as this is representative of the pattern of provision of these services.

Hardware – We recognize revenue for hardware upon shipment. The selling price of hardware is based on management's best estimate of selling price, which consists of cost plus a targeted margin.

Software application support and hardware maintenance – We have established vendor-specific objective evidence ("VSOE") of the fair value of our software application support and hardware maintenance services by reference to the price our customers are required to pay for the services when sold separately via renewals. Support and maintenance revenue is recognized on a straight-line basis over the term of the maintenance contract, which is generally three to five years.

SaaS, ISP and Other Professional IT Services

The Company accounts for SaaS arrangements in accordance with the requirements of the Hosting Arrangement section under the Software topic and Revenue Recognition subtopic of the Codification. The Codification states that the software elements of SaaS services should not be accounted for as a hosting arrangement "if the customer has the contractual right to take possession of the software at any time during the hosting period without significant penalty and it is feasible for the customer to either run the software on its own hardware or contract with another party unrelated to the vendor to host the software." Each SaaS contract entered into by the Company includes a system purchase and buyout clause, and this clause specifies the total amount of the system buyout. In addition, a clause is included in the contract which states that should the system be bought out by the customer, the customer would be required to enter into a general support agreement (for post-contract support services) for the remainder of the original SaaS term. Accordingly, the Company has concluded that SaaS customers do not have the right to take possession of the system without significant penalty (i.e., the purchase price of the system), resulting in the determination that these contracts are service contracts for which revenue is recognized when the services are performed.

The Company will occasionally provide ISP and other professional IT services. Depending on the nature of the services provided, these services may be considered software elements or non-software elements. The selling price of services considered to be software elements is based on VSOE of the fair value of the services by reference to the price our customers are required to pay for the services when sold separately. The selling price of services considered to be non-software elements is based on third-party evidence of selling price of similar services. Revenue from these elements is recognized as the services are performed.

Business Management Services

Business management services consist of electronic billing, statement processing, payroll processing, accounts receivable management, contract management and insurance services. While business management service arrangements are contracts separate from the system sale and support and maintenance contracts, these contracts are often executed within a short time frame of each other. The amount of the total arrangement consideration allocated to these services is based on VSOE of fair value by reference to the rate at which our customers renew as well as the rate at which the services are sold to customers when the business management services agreement is not executed within a short time frame of the system sale and support and maintenance contracts. If VSOE of fair value does not exist for these services, we allocate arrangement consideration based on third-party evidence ("TPE") of selling price or, if neither VSOE nor TPE is available, estimated selling price. Because the pricing is transaction based (per unit pricing), customers are billed and revenue recognized as services are performed based on transaction levels.

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Property and equipment were comprised of the following at September 30, 2015 and December 31, 2014:

|                                | September 30,<br>2015 | December 31,<br>2014 |
|--------------------------------|-----------------------|----------------------|
| Land                           | \$2,848,276           | \$2,848,276          |
| Buildings and improvements     | 9,432,234             | 9,422,696            |
| Maintenance equipment          | 1,230,714             | 1,230,714            |
| Computer equipment             | 4,792,031             | 4,668,006            |
| Leasehold improvements         | 4,753,386             | 4,680,233            |
| Office furniture and fixtures  | 4,335,474             | 4,061,899            |
| Automobiles                    | 334,398               | 334,398              |
|                                | 27,726,513            | 27,246,222           |
| Less: accumulated depreciation | (12,706,884 )         | (10,207,603 )        |
| Property and equipment, net    | \$15,019,629          | \$17,038,619         |

**4. OTHER ACCRUED LIABILITIES**

Other accrued liabilities were comprised of the following at September 30, 2015 and December 31, 2014:

|                         | September 30,<br>2015 | December 31,<br>2014 |
|-------------------------|-----------------------|----------------------|
| Salaries and benefits   | \$3,589,133           | \$2,782,862          |
| Severance               | 1,886,942             | —                    |
| Commissions             | 445,753               | 504,952              |
| Self-insurance reserves | 850,700               | 668,800              |
| Other                   | 542,096               | 392,593              |
|                         | \$7,314,624           | \$4,349,207          |

The accrued severance costs depicted above are new for the Company beginning in the third quarter of 2015 and relate solely to the Company's one-time, voluntary severance program extended to certain employees during the third quarter of 2015.

**5. INVESTMENTS**

The Company accounts for investments in accordance with FASB Codification topic, Investments – Debt and Equity Securities. Accordingly, investments are classified as available-for-sale securities and are reported at fair value, with unrealized gains and losses excluded from earnings and reported in a separate component of stockholders' equity. The Company's management determines the appropriate classification of investments in fixed income securities at the time of acquisition and re-evaluates the classification at each balance sheet date. An average cost method is used for purposes of determining the cost of investments sold.

Investments were comprised of the following at September 30, 2015:

|   | Amortized<br>Cost | Unrealized<br>Gains | Unrealized<br>Losses | Fair<br>Value |
|---|-------------------|---------------------|----------------------|---------------|
| Short-term investments (money market funds and accrued income)          | \$246,471         | \$—                 | \$—                  | \$246,471     |
| Obligations of U.S. Treasury, U.S. government corporations and agencies | 1,935,980         | 5,758               | —                    | 1,941,738     |
| Mortgage-backed securities  | 57,901            | 1,912               | —                    | 59,813        |
| Certificates of deposit   | 2,000,000         | —                   | (3,078 )             | 1,996,922     |
| Corporate debt securities   | 6,610,751         | 5,291               | (27,717 )            | 6,588,325     |
|   | \$10,851,103      | \$12,961            | \$(30,795 )          | \$10,833,269  |

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Shown below are the amortized cost and fair value of available-for-sale securities with fixed maturities at September 30, 2015, by contract maturity date. Actual maturities may differ from contractual maturities because issuers of certain debt securities retain early call or prepayment rights.

|                | Amortized<br>Cost | Fair<br>Value |
|----------------|-------------------|---------------|
| Due in 2015    | \$851,378         | \$847,050     |
| Due in 2016    | 1,418,745         | 1,419,594     |
| Due in 2017    | 506,739           | 505,252       |
| Due in 2018    | 3,039,603         | 3,034,006     |
| Due thereafter | 5,034,638         | 5,027,367     |
|                | \$10,851,103      | \$10,833,269  |

Investments were comprised of the following at December 31, 2014:

|   | Amortized<br>Cost | Unrealized<br>Gains | Unrealized<br>Losses | Fair<br>Value |
|---|-------------------|---------------------|----------------------|---------------|
| Short-term investments (money market funds and accrued income)          | \$94,595          | \$—                 | \$—                  | \$94,595      |
| Obligations of U.S. Treasury, U.S. government corporations and agencies | 2,017,250         | 3,885               | (349)                | 2,020,786     |
| Mortgage-backed securities  | 66,982            | 2,550               | —                    | 69,532        |
| Certificates of deposit   | 2,000,000         | —                   | (24,755)             | 1,975,245     |
| Corporate debt securities   | 6,555,485         | 8,826               | (21,343)             | 6,542,968     |
|   | \$10,734,312      | \$15,261            | \$(46,447)           | \$10,703,126  |

The following tables show the Company's investments' gross unrealized losses and fair value, aggregated by investment category and length of time that individual securities have been in a continuous loss position, at September 30, 2015 and December 31, 2014, respectively:

| At September 30, 2015   |                     |                      |                   |                      |               |                      |
|---|---------------------|----------------------|-------------------|----------------------|---------------|----------------------|
|   | Less than 12 Months |                      | 12 Months or More |                      | Total         |                      |
|   | Fair<br>Value       | Unrealized<br>Losses | Fair<br>Value     | Unrealized<br>Losses | Fair<br>Value | Unrealized<br>Losses |
| Certificates of deposit   | —                   | —                    | 1,996,922         | (3,078)              | 1,996,922     | (3,078)              |
| Corporate debt securities   | 2,939,026           | (20,098)             | 1,609,546         | (7,619)              | 4,548,572     | (27,717)             |
|   | \$2,939,026         | \$(20,098)           | \$3,606,468       | \$(10,697)           | \$6,545,494   | \$(30,795)           |
| At December 31, 2014  |                     |                      |                   |                      |               |                      |
|   | Less than 12 Months |                      | 12 Months or More |                      | Total         |                      |
|   | Fair<br>Value       | Unrealized<br>Losses | Fair<br>Value     | Unrealized<br>Losses | Fair<br>Value | Unrealized<br>Losses |
| Obligations of U.S. Treasury, U.S. government corporations and agencies | \$904,083           | \$(349)              | \$—               | \$—                  | \$904,083     | \$(349)              |
| Certificates of deposit   | \$1,975,245         | \$(24,755)           | \$—               | \$—                  | \$1,975,245   | \$(24,755)           |
| Corporate debt securities   | 3,975,432           | (21,220)             | 149,838           | (123)                | 4,125,270     | (21,343)             |
|   | \$6,854,760         | \$(46,324)           | \$149,838         | \$(123)              | \$7,004,598   | \$(46,447)           |

Our investment portfolio, including those securities in unrealized loss positions at September 30, 2015, is comprised almost entirely of investment-grade corporate and government debt securities and certificates of deposits with large financial institutions. The Company does not intend to sell the investments that are in an unrealized loss position, and it is not likely that the Company will be required to sell any investments before recovery of their amortized cost basis. As a result, the Company has determined that the unrealized losses are deemed to be temporary impairments as of



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September 30, 2015. The Company believes that the unrealized losses generally are caused by liquidity discounts and increases in risk premiums required by market participants rather than an adverse change in cash flows or a fundamental weakness in the credit quality of the issuer or underlying assets.

## 6. NET INCOME PER SHARE

The Company presents basic and diluted earnings per share ("EPS") data for its common stock. Basic EPS is calculated by dividing the net income attributable to stockholders of the Company by the weighted average number of shares of common stock outstanding during the period. Diluted EPS is determined by adjusting the net income attributable to stockholders of the Company and the weighted average number of shares of common stock outstanding during the period for the effects of all dilutive potential common shares, including awards under stock-based compensation arrangements.

The Company's unvested restricted stock awards (see Note 8) are considered participating securities under FASB Codification topic, Earnings Per Share, because they entitle holders to non-forfeitable rights to dividends until the awards vest or are forfeited. When a company has a security that qualifies as a "participating security," the Codification requires the use of the two-class method when computing basic EPS. The two-class method is an earnings allocation formula that determines EPS for each class of common stock and participating security according to dividends declared (or accumulated) and participation rights in undistributed earnings. In determining the amount of net income to allocate to common stockholders, income is allocated to both common stock and participating securities based on their respective weighted average shares outstanding for the period, with net income attributable to common stockholders ultimately equaling net income less net income attributable to participating securities. Diluted EPS for the Company's common stock is computed using the more dilutive of the two-class method or the treasury stock method.

The following is a calculation of the basic and diluted EPS for the Company's common stock, including a reconciliation between net income and net income attributable to common stockholders:

|   | Three Months Ended    |                       | Nine Months Ended     |                       |
|---|-----------------------|-----------------------|-----------------------|-----------------------|
|   | September 30,<br>2015 | September 30,<br>2014 | September 30,<br>2015 | September 30,<br>2014 |
| Net income  | \$3,538,903           | \$9,354,747           | \$14,950,443          | \$26,176,191          |
| Less: Net income attributable to participating securities                         | (66,928 )             | (151,917 )            | (318,962 )            | (403,796 )            |
| Net income attributable to common stockholders                                    | \$3,471,975           | \$9,202,830           | \$14,631,481          | \$25,772,395          |
| Weighted average shares outstanding used in basic per common share computations   | 11,091,391            | 11,027,723            | 11,074,308            | 11,018,521            |
| Add: Dilutive potential common shares   | —                     | —                     | —                     | —                     |
| Weighted average shares outstanding used in diluted per common share computations | 11,091,391            | 11,027,723            | 11,074,308            | 11,018,521            |
| Basic EPS   | \$0.31                | \$0.83                | \$1.32                | \$2.34                |
| Diluted EPS   | \$0.31                | \$0.83                | \$1.32                | \$2.34                |

During 2015, performance share awards were granted to certain executive officers and key employees of the Company which will result in the issuance of time-vesting restricted stock if the predefined performance criteria are met. The awards provide for an aggregate target of 49,471 shares (net of forfeitures), none of which have been included in the calculation of diluted EPS for the three and nine months ended September 30, 2015 because the related threshold award performance level has not been achieved as of September 30, 2015. See Note 8.

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## 7. INCOME TAXES

The Company accounts for income taxes in accordance with FASB Codification topic, Income Taxes. Deferred income taxes arise from the temporary differences in the recognition of income and expenses for tax purposes. A valuation allowance is established when the Company believes that it is more likely than not that some portion of its deferred tax assets will not be realized. Deferred tax assets and liabilities were comprised of the following at September 30, 2015 and December 31, 2014:

|   | September 30,<br>2015 | December 31,<br>2014 |
|---|-----------------------|----------------------|
| Deferred tax assets:                          |                       |                      |
| Accounts receivable and financing receivables | \$763,067             | \$879,094            |
| Accrued vacation                              | 962,350               | 1,158,764            |
| Stock-based compensation                      | 1,291,691             | 1,133,986            |
| Deferred revenue                              | 33,157                | 105,554              |
| Accrued severance (see Note 4)                | 735,907               | —                    |
| Accrued liabilities and other                 | 228,850               | 175,575              |
| Other comprehensive income                    | 6,776                 | 11,851               |
| Total deferred tax assets                     | \$4,021,798           | \$3,464,824          |
| Deferred tax liabilities:                     |                       |                      |
| Depreciation                                  | \$841,431             | \$1,528,886          |
| Total deferred tax liabilities                | \$841,431             | \$1,528,886          |

Significant components of the Company's income tax provision in the Condensed Consolidated Statements of Income for the nine months ended September 30 were as follows:

|                            | 2015         | 2014         |
|----------------------------|--------------|--------------|
| Current provision:         |              |              |
| Federal                    | \$6,245,347  | \$12,954,529 |
| State                      | 869,559      | 2,507,378    |
| Deferred provision:        |              |              |
| Federal                    | (1,121,350 ) | (1,177,376 ) |
| State                      | (128,154 )   | (134,557 )   |
| Total income tax provision | \$5,865,402  | \$14,149,974 |

The difference between income taxes at the U.S. federal statutory income tax rate of 35% and those reported in the Condensed Consolidated Statements of Income for the nine months ended September 30 was as follows:

|  | 2015         | 2014         |
|--|--------------|--------------|
| Income taxes at U.S. Federal statutory rate        | \$7,285,546  | \$14,114,158 |
| Provision-to-return adjustments                    | (293,335 )   | (161,732 )   |
| State income taxes, net of U.S. Federal tax effect | 757,951      | 1,429,720    |
| Domestic production activities deduction           | (647,965 )   | (1,299,464 ) |
| Uncertain tax positions                            | (1,218,833 ) | 25,402       |
| Other  | (17,962 )    | 41,890       |
| Total income tax provision                         | \$5,865,402  | \$14,149,974 |

Our effective tax rates for the three and nine months ended September 30, 2015 decreased to 19.5% and 28.2%, respectively, from 34.3% and 35.1% for the three and nine months ended September 30, 2014, primarily due to beneficial adjustments recorded during the three and nine months ended September 30, 2015 related to our reserves for uncertain tax positions. The federal returns for tax years 2004 through 2009 had previously been under examination by the Internal Revenue Service ("IRS"), primarily in relation to research credits claimed on those returns. The IRS completed these examinations during the first nine months of 2015, consequently resulting in enhanced clarity regarding the sustainability of our uncertain tax positions for all years. The completion of these examinations prompted a change in our measurement



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of reserves for uncertain tax positions that benefited our effective tax rate by 7.6% and 5.9%, respectively, for the three and nine months ended September 30, 2015. Additionally, the Company recorded beneficial provision-to-return adjustments during the third quarter of 2015, primarily related to differences in state income taxes payable reported on the 2014 state returns and amounts previously estimated. Because of the substantial decline in income before taxes from the three and nine months ended September 30, 2014 to the three and nine months ended September 30, 2015, these provision-to-return adjustments benefited our effective tax rate by 6.7% and 1.4%, respectively, for the three and nine months ended September 30, 2015. Comparatively, beneficial provision-to-return adjustments benefited our effective tax rate by only 1.1% and 0.4%, respectively, for the three and nine months ended September 30, 2014. The Company had unrecognized tax benefits of \$237,038 related to uncertain tax positions as of September 30, 2015 under the provisions of FASB Codification topic, Income Taxes, which is recorded as a component of prepaid income taxes within the Condensed Consolidated Balance Sheets. As stated previously, the federal returns for the tax years 2004 through 2009 had previously been under examination by the IRS, primarily in relation to research credits claimed on those returns, as amended, by the Company, with the remaining unrecognized tax benefits representing amounts disallowed pursuant to those examinations. The federal returns for tax years 2012 through 2014 remain open to examination, and returns for tax years 2012 through 2014 remain open to examination by certain other taxing jurisdictions to which the Company is subject.

**8. STOCK-BASED COMPENSATION**

Stock-based compensation cost is measured at the grant date based on the fair value of the award, and is recognized as an expense over the employee's or non-employee director's requisite service period.

The following table shows total stock-based compensation expense for the three and nine months ended September 30, 2015 and 2014, included in the Condensed Consolidated Statements of Income:

|  | Three Months Ended    |                       | Nine Months Ended     |                       |
|--|-----------------------|-----------------------|-----------------------|-----------------------|
|  | September 30,<br>2015 | September 30,<br>2014 | September 30,<br>2015 | September 30,<br>2014 |
| Costs of sales                           | \$530,489             | \$551,322             | \$1,483,701           | \$1,222,190           |
| Operating expenses                       | 852,254               | 786,546               | 2,514,019             | 1,872,355             |
| Pre-tax stock-based compensation expense | 1,382,743             | 1,337,868             | 3,997,720             | 3,094,545             |
| Less: income tax effect                  | (539,270)             | (521,769)             | (1,559,111)           | (1,206,873)           |
| Net stock-based compensation expense     | \$843,473             | \$816,099             | \$2,438,609           | \$1,887,672           |

The Company's stock-based compensation awards are in the form of restricted stock and performance share awards made pursuant to the Company's 2005 Restricted Stock Plan, 2012 Restricted Stock Plan for Non-Employee Directors, and 2014 Incentive Plan (the "Plans"). As of September 30, 2015, there was \$7,742,665 of unrecognized compensation cost related to non-vested stock-based compensation arrangements granted under the Plans.

**Restricted Stock**

The Company grants restricted stock to executive officers, certain key employees and non-employee directors under the Plans with the fair value of the awards representing the fair value of the common stock on the date the restricted stock is granted. Shares of restricted stock generally vest in equal annual installments over the applicable vesting period, which ranges from one to five years. The Company records expenses for these grants on a straight-line basis over the applicable vesting periods. Shares of restricted stock may also be issued pursuant to the settlement of performance share awards, for which the Company records expenses in the manner described in the "Performance Share Awards" section below.

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A summary of restricted stock activity (including shares of restricted stock issued pursuant to the settlement of performance share awards) under the Plans for the nine months ended September 30, 2015 and 2014 is as follows:

|   | Nine Months Ended September 30, 2015 |  | Nine Months Ended September 30, 2014 |  |
|---|--------------------------------------|--|--------------------------------------|--|
|   | Shares                               | Weighted-Average Grant Date Fair Value | Shares                               | Weighted-Average Grant Date Fair Value |
| Nonvested restricted stock outstanding at beginning of period             | 160,216                              | \$ 59.14                               | 153,674                              | \$ 58.15                               |
| Granted   | 60,850                               | 51.85                                  | 49,737                               | 61.63                                  |
| Performance share awards settled through the issuance of restricted stock | 45,844                               | 60.28                                  | —                                    | —                                      |
| Vested  | (60,170)                             | ) 59.72                                | (40,737)                             | ) 59.06                                |
| Forfeited   | (12,885)                             | ) 58.06                                | —                                    | —                                      |
| Nonvested restricted stock outstanding at end of period                   | 193,855                              | \$ 57.01                               | 162,674                              | \$ 58.98                               |

**Performance Share Awards**

In 2014, the Company began to grant performance share awards to executive officers and certain key employees under the 2014 Incentive Plan. The number of shares of common stock earned and issuable under the award is determined at the end of each performance period, based on the Company's achievement of performance goals predetermined by the Compensation Committee of the Board of Directors at the time of grant. If certain levels of the performance objective are met, the award results in the issuance of shares of restricted stock corresponding to such level, which shares are then subject to time-based vesting pursuant to which the shares of restricted stock vest in equal annual installments over the applicable vesting period, which is three years for restricted stock issued pursuant to performance share awards.

In the event that the Company's financial performance meets the predetermined target for the performance objective, the Company will issue each award recipient the number of restricted shares equal to the target award specified in the individual's underlying performance share award agreement. In the event the financial results of the Company exceed the predetermined target, additional shares up to the maximum award may be issued. In the event the financial results of the Company fall below the predetermined target, a reduced number of shares may be issued. If the financial results of the Company fall below the threshold performance level, no shares will be issued.

The recipients of performance share awards do not receive dividends or possess voting rights during the performance period and, accordingly, the fair value of the performance share awards is the quoted market value of the Company's stock on the grant date less the present value of the expected dividends not received during the relevant period.

Expense is recognized using the accelerated attribution (graded vesting) method over the period beginning on the date the Company determines that it is probable that the performance criteria will be achieved and ending on the last day of the vesting period for the restricted stock issued in satisfaction of such awards. In the event the Company determines it is no longer probable that the minimum performance level will be achieved, all previously recognized compensation expense related to the applicable awards is reversed in the period such a determination is made.

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A summary of performance share award activity under the 2014 Incentive Plan for the nine months ended September 30, 2015 and 2014 is as follows, based on the target award amounts set forth in the performance share award agreements:

|   | Nine Months Ended September<br>30, 2015 |  | Nine Months Ended September<br>30, 2014 |  |
|---|---|--|---|--|
|   | Shares                                  | Weighted-Average<br>Grant Date<br>Fair Value | Shares                                  | Weighted-Average<br>Grant Date<br>Fair Value |
| Performance share awards outstanding at beginning of period               | 46,541                                  | \$ 60.28                                     | —                                       | \$ —   |
| Granted   | 52,364                                  | 49.29  | 46,541                                  | 60.28  |
| Forfeited or unearned   | (3,590                                  | ) 51.42                                      | —                                       | —  |
| Performance share awards settled through the issuance of restricted stock | (45,844                                 | ) 60.28                                      | —                                       | —  |
| Performance share awards outstanding at end of period                     | 49,471                                  | \$ 49.29                                     | 46,541                                  | \$ 60.28                                     |

## 9. FINANCING RECEIVABLES

## Short-Term Payment Plans

The Company has sold information and patient care systems to certain healthcare providers under Second Generation Meaningful Use Installment Plans (see below) with maximum contractual terms of three years and expected terms of less than one year and other arrangements requiring fixed monthly payments over terms ranging from three to 12 months ("Fixed Periodic Payment Plans"). These receivables, collectively referred to as short-term payment plans and included in the current portion of financing receivables, were comprised of the following at September 30, 2015 and December 31, 2014:

|   | September 30,<br>2015 | December 31,<br>2014 |
|---|-----------------------|----------------------|
| Second Generation Meaningful Use Installment Plans, gross | \$10,768,301          | \$15,554,900         |
| Fixed Periodic Payment Plans, gross                       | 1,014,976             | 2,239,817            |
| Short-term payment plans, gross                           | 11,783,277            | 17,794,717           |
| Less: allowance for losses                                | (589,164              | ) (889,736           |
| Less: unearned income                                     | —                     | —                    |
| Short-term payment plans, net                             | \$11,194,113          | \$16,904,981         |

## Sales-Type Leases

Additionally, the Company leases its information and patient care systems to certain healthcare providers under sales-type leases expiring in various years through 2020. These receivables typically have terms from two to five years, bear interest at various rates, and are usually collateralized by a security interest in the underlying assets. Since the Company has a history of successfully collecting amounts due under the original payment terms of these extended payment arrangements without making any concessions to its customers, the Company satisfies the requirement for revenue recognition. The Company's history with these types of extended payment term arrangements supports management's assertion that revenues are fixed and determinable and collection is probable.

The components of these lease receivables were as follows at September 30, 2015 and December 31, 2014:

|                            | September 30,<br>2015 | December 31,<br>2014 |
|----------------------------|-----------------------|----------------------|
| Sales-type leases, gross   | \$3,721,011           | \$2,152,218          |
| Less: allowance for losses | (175,812              | ) (111,450           |
| Less: unearned income      | (204,773              | ) (63,947            |
| Sales-type leases, net     | \$3,340,426           | \$1,976,821          |



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Future minimum lease payments to be received subsequent to September 30, 2015 are as follows:

|   |             |
|---|-------------|
| 2015  | \$535,440   |
| 2016  | 1,454,066   |
| 2017  | 1,006,769   |
| 2018  | 379,153     |
| 2019  | 315,346     |
| Thereafter                                  | 30,237      |
| <br>  |             |
| Total minimum lease payments to be received | 3,721,011   |
| Less: unearned income                       | (204,773 )  |
| <br>  |             |
| Lease receivables, net                      | \$3,516,238 |

## Credit Quality of Financing Receivables and Allowance for Credit Losses

The following table is a roll-forward of the allowance for financing credit losses for the nine months ended September 30, 2015 and year ended December 31, 2014:

|                    | Balance at<br>Beginning of<br>Period | Provision    | Charge-offs  | Recoveries | Balance at End<br>of Period |
|--------------------|--------------------------------------|--------------|--------------|------------|-----------------------------|
| September 30, 2015 | \$1,001,186                          | \$346,895    | \$(583,105 ) | \$—        | \$764,976                   |
| December 31, 2014  | \$1,365,190                          | \$(349,280 ) | \$(14,724 )  | \$—        | \$1,001,186                 |

The Company's financing receivables are comprised of a single portfolio segment, as the balances are all derived from short-term payment plan arrangements and sales-type leasing arrangements within our target market of rural and community hospitals. The Company evaluates the credit quality of its financing receivables based on a combination of factors, including, but not limited to, customer collection experience, economic conditions, the customer's financial condition, and known risk characteristics impacting the respective customer base of rural and community hospitals, the most notable of which relate to enacted and potential changes in Medicare and Medicaid reimbursement rates as rural and community hospitals typically generate a significant portion of their revenues and related cash flows from beneficiaries of these programs. In addition to specific account identification, the Company utilizes historical collection experience to establish the allowance for credit losses. Financing receivables are written off only after the Company has exhausted all collection efforts. The Company has been successful in collecting its financing receivables and considers the credit quality of such arrangements to be good, especially as the underlying assets act as collateral for the receivables.

Customer payments are considered past due if a scheduled payment is not received within contractually agreed upon terms. To facilitate customer collection and credit monitoring efforts, financing receivable amounts are invoiced and reclassified to trade accounts receivable when they become due, with all invoiced amounts placed on nonaccrual status. As a result, all past due amounts related to the Company's financing receivables are included in trade accounts receivable in the accompanying Condensed Consolidated Balance Sheets. The following is an analysis of the age of financing receivables amounts (excluding short-term payment plans) that have been reclassified to trade accounts receivable and were past due as of September 30, 2015 and December 31, 2014:

|                    | 1 to 90 Days<br>Past Due | 91 to 180 Days<br>Past Due | 181 + Days<br>Past Due | Total<br>Past Due |
|--------------------|--------------------------|----------------------------|------------------------|-------------------|
| September 30, 2015 | \$206,952                | \$23,814                   | \$7,321                | \$238,087         |
| December 31, 2014  | \$161,160                | \$16,978                   | \$10,072               | \$188,210         |

From time to time, the Company may agree to alternative payment terms outside of the terms of the original financing receivable agreement due to customer difficulties in achieving the original terms. In general, such alternative payment arrangements do not result in a re-aging of the related receivables. Rather, payments pursuant to any alternative payment arrangements are applied to the already outstanding invoices beginning with the oldest outstanding invoices as the payments are received.

Because amounts are reclassified to trade accounts receivable when they become due, there are no past due amounts included within financing receivables in the accompanying Condensed Consolidated Balance Sheets.

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The Company utilizes an aging of trade accounts receivable as the primary credit quality indicator for its financing receivables, which is facilitated by the reclassification of customer payment amounts to trade accounts receivable when they become due. The table below categorizes customer financing receivable balances (excluding short-term payment plans), none of which are considered past due, according to the age of the oldest related payment outstanding within trade accounts receivable:

|  | September 30,<br>2015 | December 31,<br>2014 |
|--|-----------------------|----------------------|
| Customer balances with amounts reclassified to trade accounts receivable that are:         |                       |                      |
| 1 to 90 Days Past Due  | \$1,235,254           | \$361,303            |
| 91 to 180 Days Past Due  | —                     | 349,721              |
| 181 + Days Past Due  | —                     | 27,500               |
| Total customer balances with past due amounts reclassified to trade accounts receivable    | \$1,235,254           | \$738,524            |
| Total customer balances with no past due amounts reclassified to trade accounts receivable | 2,280,984             | 1,349,747            |
| Total financing receivables with contractual maturities of one year or less                | 11,783,277            | 17,794,717           |
| Less: allowance for losses   | (764,976 )            | (1,001,186 )         |
| Total financing receivables  | \$14,534,539          | \$18,881,802         |

**First Generation Meaningful Use Installment Plans**

During 2012, the Company entered into multiple customer license agreements with payment terms requiring the customer to remit to the Company incentive payments (not to exceed the remaining balance of the contract price) received under the American Recovery and Reinvestment Act of 2009 (the "ARRA") for adoption of qualifying electronic health records ("EHRs"), with only nominal payment amounts required until the customer's receipt of such incentive payments ("First Generation Meaningful Use Installment Plans"). If no such incentive payments are received by the customer or if such payments are not sufficient to pay the remaining balance under the arrangement, payments continue at contracted nominal amounts until the balance of the contract price is paid in full. Because of the significant difference in the underlying economics of these arrangements compared to our historical financing receivables, management has determined that these arrangements are not comparable to historical arrangements. In accordance with the Software topic and Revenue Recognition subtopic of the Codification, the Company recognizes revenue related to these arrangements as the amounts become due. Anticipated future cash flows from these First Generation Meaningful Use Installment Plans are excluded from the Company's financing receivables and deferred revenue in the accompanying Condensed Consolidated Balance Sheets.

**Second Generation Meaningful Use Installment Plans**

Beginning in the fourth quarter of 2012, we ceased offering First Generation Meaningful Use Installment Plans to our customers, opting instead for license agreements with payment terms that provide us with greater visibility into and control over the customer's meaningful use attestation process and significantly reducing the maximum timeframe over which customers must satisfy their full payment obligations in purchasing our system ("Second Generation Meaningful Use Installment Plans"). As the overall payment period durations of the Second Generation Meaningful Use Installment Plans are consistent with that of our historical system sale financing arrangements, revenues under the Second Generation Meaningful Use Installment Plans are recognized upon installation of our EHR solution. Although these arrangements provide for a maximum payment term of three years, management has determined the expected term for these arrangements to be less than one year due to (a) historical collection patterns of required EHR incentive payment amounts and (b) the estimated significance of those amounts, the receipt of which is expected to result in minimal or no remaining balance for the related arrangements. As a result, all related amounts are included as a component of financing receivables, current portion, net in the accompanying Condensed Consolidated Balance Sheets and as a component of short-term payment plans within this Note 9.

**10. COMMITMENTS AND CONTINGENCIES**

From time to time, the Company is involved in routine litigation that arises in the ordinary course of business. Management does not believe it is reasonably possible that such matters will have a material adverse effect on the

Company's financial statements.

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## 11. FAIR VALUE

FASB Codification topic, Fair Value Measurements and Disclosures, establishes a framework for measuring fair value and expands financial statement disclosures about fair value measurements. Fair value is the price that would be received to sell an asset or paid to transfer a liability (an exit price) in the principal or most advantageous market for the asset or liability in an orderly transaction between market participants at the measurement date. The Codification does not require any new fair value measurements, but rather applies to all other accounting pronouncements that require or permit fair value measurements. The Codification requires that assets and liabilities carried at fair value be classified and disclosed in one of the following three categories:

Level 1: Quoted market prices in active markets for identical assets or liabilities.

Level 2: Observable market-based inputs or unobservable inputs that are corroborated by market data.

Level 3: Unobservable inputs that are not corroborated by market data.

The fair values of the Company's available-for-sale securities are based on matrix pricing for the periods ended September 30, 2015 and December 31, 2014, which uses observable market-based inputs (such as benchmark yields) in addition to quoted prices in active markets to derive fair values. As a result, these inputs are classified as Level 2 within the fair value hierarchy. We generally apply fair value techniques on a non-recurring basis associated with (1) valuing potential impairment loss related to financing receivables accounted for pursuant to Codification topic, Leases, and (2) valuing potential impairment loss related to long-lived assets accounted for pursuant to Codification topic, Property, Plant and Equipment, when events or circumstances indicate a possible impairment.

The following tables summarize the carrying amounts and fair values of certain assets and liabilities at September 30, 2015 and December 31, 2014:

| Description   | Carrying<br>Amount at<br>9/30/2015 | Fair Value at September 30, 2015 Using<br>Quoted Prices in<br>Active Markets<br>for |  |  |
|---|------------------------------------|---|--|--|
|   |                                    | Identical Assets<br>(Level 1)   | Significant Other<br>Observable<br>Inputs<br>(Level 2) | Significant<br>Unobservable<br>Inputs<br>(Level 3) |
| Available-for-sale securities   |                                    |   |  |  |
| Short-term investments (money market funds and accrued income)          | \$246,471                          | \$—   | \$246,471  | \$—  |
| Obligations of U.S. Treasury, U.S. government corporations and agencies | 1,941,738                          | —   | 1,941,738  | —  |
| Mortgage-backed securities  | 59,813                             | —   | 59,813   | —  |
| Certificates of deposit   | 1,996,922                          | —   | 1,996,922  | —  |
| Corporate debt securities   | 6,588,325                          | —   | 6,588,325  | —  |
| Total available-for-sale securities                                     | \$10,833,269                       | \$—   | \$10,833,269   | \$—  |

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| Description   | Carrying<br>Amount at<br>12/31/2014 | Fair Value at December 31, 2014 Using<br>Quoted Prices in<br>Active Markets<br>for |  |  |
|---|-------------------------------------|--|--|--|
|   |                                     | Identical Assets<br>(Level 1)  | Significant Other<br>Observable<br>Inputs<br>(Level 2) | Significant<br>Unobservable<br>Inputs<br>(Level 3) |
| Available-for-sale securities   |                                     |  |  |  |
| Short-term investments (money market funds and accrued income)          | \$94,595                            | \$—  | \$94,595   | \$—  |
| Obligations of U.S. Treasury, U.S. government corporations and agencies | 2,020,786                           | —  | 2,020,786  | —  |
| Mortgage-backed securities  | 69,532                              | —  | 69,532   | —  |
| Certificates of deposit   | 1,975,245                           | —  | 1,975,245  | —  |
| Corporate debt securities   | 6,542,968                           | —  | 6,542,968  | —  |
| Total available-for-sale securities                                     | \$10,703,126                        | \$—  | \$10,703,126   | \$—  |

Accrued income in the above tables represents earnings due and payable to our investment portfolio at any point in time but not yet received.

The carrying amounts of other financial instruments reported in the accompanying Condensed Consolidated Balance Sheets for current assets and current liabilities approximate their fair values because of the short-term nature of these instruments.

## 12. RECENT ACCOUNTING PRONOUNCEMENTS

### New Accounting Standards Adopted in 2015

There were no new standards required to be adopted during the nine months ended September 30, 2015 that are expected to have a material impact on our financial statements.

### New Accounting Standards Yet to be Adopted

In May 2014, the FASB issued ASU 2014-09, Revenue from Contracts with Customers, to clarify the principles for recognizing revenue and to develop a common revenue standard for generally accepted accounting principles ("GAAP") and International Financial Reporting Standards. The standard outlines a single comprehensive model for entities to use in accounting for revenue arising from contracts with customers and supersedes the most current revenue recognition guidance. This guidance is effective for fiscal years and interim periods within those years beginning after December 15, 2017, which is effective for the Company as of the first quarter of our fiscal year ending December 31, 2018. The Company is currently evaluating the impact that the implementation of this standard will have on its financial statements.

## 13. SUBSEQUENT EVENTS

On October 29, 2015, the Company announced a dividend for the third quarter of 2015 in the amount of \$0.64 per share, payable on November 27, 2015, to stockholders of record as of the close of business on November 12, 2015.

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Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.

You should read the following discussion and analysis of our financial condition and results of operations together with the unaudited condensed consolidated financial statements and related notes appearing elsewhere herein. This discussion and analysis contains forward-looking statements within the meaning of the "safe harbor" provisions of the Private Securities Litigation Reform Act of 1995. These forward-looking statements can be identified generally by the use of forward-looking terminology and words such as "expects," "anticipates," "estimates," "believes," "predicts," "intends," "plans," "potential," "may," "continue," "should," "will" and words of comparable meaning. Without limiting the generality of the preceding statement, all statements in this report relating to estimated and projected earnings, margins, costs, expenditures, cash flows, growth rates and future financial results are forward-looking statements. We caution investors that any such forward-looking statements are only predictions and are not guarantees of future performance. Certain risks, uncertainties and other factors may cause actual results to differ materially from those projected in the forward-looking statements. Such factors may include:

- overall business and economic conditions affecting the healthcare industry;
- government regulation of the healthcare and health insurance industries;
- government regulation of our products and customers, including changes in healthcare policy affecting Medicare and Medicaid reimbursement rates and qualifying technological standards;
- potential effects of the federal healthcare reform legislation enacted in 2010, and implementing regulations, on the businesses of our hospital customers;
- funding uncertainties associated with, and potential expenditures required by, the American Recovery and Reinvestment Act of 2009 in connection with the adoption of electronic health records;
- saturation of our target market and hospital consolidations;
- changes in customer purchasing priorities, capital expenditures and demand for information technology systems;
- competition with companies that have greater financial, technical and marketing resources than we have;
- failure to develop new technology and products in response to market demands;
- fluctuations in quarterly financial performance due to, among other factors, timing of customer installations;
- failure of our products to function properly resulting in claims for medical losses;
- changes in accounting principles generally accepted in the United States of America;
- breaches of security and viruses in our systems resulting in customer claims against us and harm to our reputation;
- potential intellectual property claims against us;
- general economic conditions, including changes in the financial and credit markets that may affect the availability and cost of credit to us or our customers; and
- interruptions in our power supply and/or telecommunications capabilities.

Additional information concerning these and other factors which could cause differences between forward-looking statements and future actual results is discussed under the heading "Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2014, as filed with the SEC.

Background

Founded in 1979, CPSI specializes in delivering comprehensive healthcare information systems and related services to rural and community hospitals through our wholly-owned subsidiaries, Evident, LLC ("Evident") and TruBridge, LLC ("TruBridge"). Our systems and services are designed to support the primary functional areas of a hospital and to enhance access to necessary financial and clinical information. Our comprehensive system enables healthcare providers to improve clinical, financial and administrative processes and outcomes. Our products and services provide solutions in key areas, including patient management, financial accounting, clinical, patient care and enterprise applications. In addition to servicing

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small to medium-sized hospitals, we provide information technology services to other related entities in the healthcare industry, such as nursing homes, home health agencies and physician clinics.

Through Evident, we sell a fully integrated, enterprise-wide financial and clinical hospital information system comprised of all necessary software, hardware, peripherals, forms and office supplies, together with comprehensive customer service and support. Through TruBridge, we also offer business management, consulting and managed information technology ("IT") services, including electronic billing submissions, patient statement processing and accounts receivable management, as part of our overall information system solution.

Our system currently is installed and operating in over 650 hospitals in 46 states and the District of Columbia. Our customers consist of rural and community hospitals with 300 or fewer beds, with hospitals having 100 or fewer acute care beds comprising approximately 94% of our customers.

Management Overview

Historically we have primarily sought revenue growth through sales of healthcare information technology systems and related services to existing and new customers within our historic target market. Despite the contraction in overall revenues during the first nine months of 2015, our strategy has produced consistent revenue growth over the long-term, as reflected in five- and ten-year compounded annual growth rates in revenues of approximately 9.9% and 9.5%, respectively, as of the end of our most recently completed fiscal year. Selling new and additional products and services to our existing customer base is an important part of CPSI's future revenue growth. We believe that as our customer base grows, the demand for additional products and services, including business management, consulting and managed IT services, will also continue to grow, supporting further increases in recurring revenues. We also expect to drive revenue growth from new product development that we may generate from our research and development activities.

In addition to revenue growth, our business model is focused on earnings growth. Once a hospital has installed our system, we continue to provide support and maintenance services to the customer on an ongoing basis. These services are typically provided by the same personnel who perform our system installations but at a reduced cost to us, and therefore at an increased gross margin. We also look to increase margins through cost containment measures where appropriate. For example, during 2015 we have allowed natural workforce attrition to run its course within our system implementation employee base, selectively attempting to retain or replace only those positions considered by management to be critical to our continuing needs. Additionally, during the third quarter of 2015 we instituted a one-time, voluntary severance program offering those employees meeting certain predetermined criteria severance packages involving continuing periodic cash payments and healthcare benefits for varying periods, depending upon the individual's years of service with the Company. Lastly, we have instituted several changes related to our employee benefits offerings, including a spousal carve-out for healthcare benefits that will take effect on January 1, 2016.

In January 2013, we announced the formation of TruBridge, a wholly-owned subsidiary of CPSI. TruBridge provides the business management, consulting and managed IT services that historically had been provided by CPSI, with the expectation of expanding both our service offerings and our footprint in this particular marketplace in the future. This strategic initiative has allowed and is expected to continue to allow us to more fully take advantage of the market opportunities in providing such services by facilitating the expansion of our target market to include the entire rural and community hospital market, and not limiting the market for our services to hospitals where CPSI already serves as the primary IT vendor.

In April 2015, we announced the formation of Evident, a wholly-owned subsidiary of CPSI. Evident provides electronic health record solutions previously sold under the CPSI name as well as an expanded range of offerings targeted specifically at rural and community healthcare organizations. Our objectives with the creation of Evident are to further define system and support differentiation in our core target market, broaden the positioning of our EHR solution and offer a new range of solutions to address current and upcoming needs of rural and community healthcare providers. With the formation of Evident came the introduction of our EHR solution under the name Thrive and our unique collaborative support model under the name LikeMind.

Turbulence in the U.S. and worldwide economies and financial markets impacts almost all industries. While the healthcare industry is not immune to economic cycles, we believe it is more significantly affected by U.S. regulatory and national health projects than the economic cycles of our economy. Additionally, healthcare organizations with a

large dependency on Medicare and Medicaid populations, such as rural and community hospitals, have been impacted by the challenging financial condition of the federal government and many state governments and government programs. Accordingly, we recognize that prospective hospital customers often do not have the necessary capital to make investments in information technology. Additionally, in response to these challenges, hospitals have become more selective regarding where they invest capital, resulting in a focus on strategic spending that generates a return on their investment. Despite these challenges, we believe healthcare information technology is often viewed as more strategically beneficial to hospitals than other possible

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purchases because the technology offers the possibility of a quick return on investment. Information technology also plays an important role in healthcare by improving safety and efficiency and reducing costs. Additionally, we believe most hospitals recognize that they must invest in healthcare information technology to meet current and future regulatory, compliance and government reimbursement requirements.

American Recovery and Reinvestment Act of 2009

While ongoing financial challenges facing healthcare organizations have impacted and are expected to continue to impact the rural and community hospitals that comprise our target market, we believe that the incentives offered by the American Recovery and Reinvestment Act of 2009 (the "ARRA") for the adoption of qualifying EHRs have increased and will continue to support demand for healthcare information technology and will have a positive impact on our business prospects through at least 2017. As of September 30, 2015, incentive payments totaling \$31.6 billion have been made to aid healthcare organizations in modernizing their operations through the acquisition and wide-spread use of healthcare information technology. Eligible hospitals can begin receiving these incentive payments in any year from 2011 through 2015, but the total incentive payment is decreased for hospitals that started receiving payments in 2014 and later. Additionally, reimbursements under Medicare have been reduced for those eligible healthcare providers that did not begin to demonstrate meaningful use of an EHR by October 1, 2014.

We have been focused on ensuring that we take the necessary steps to meet the needs of rural and community hospitals to help them gain access to the incentives made available under the ARRA. Primary among those steps is ensuring that our technology meets the ARRA's EHR certification requirements. During 2010, both our hospital and medical practice EHR solutions were certified as a complete EHR by CCHIT®. Receiving this certification for both our hospital and medical practice EHR products ensures that both hospitals and providers using our EHR systems can attain "meaningful use" of EHRs and qualify for certain EHR incentives. Continuing this focus on ensuring that our technology meets the ARRA's EHR certification requirements, during 2013 Version 19 of our hospital and medical practice EHR systems were certified by CCHIT® as complete EHRs in compliance with the Office of the National Coordinator for Health Information Technology ("ONC") 2014 Edition criteria. The ONC 2014 Edition criteria support both stage one and stage two meaningful use measures required to qualify eligible hospitals and providers for funding under the ARRA.

According to the most recently available data reported by the ONC and the Centers for Medicare and Medicaid Services ("CMS"), as of September 30, 2015, CPSI is fourth among all vendors in terms of the number of successful hospital customer attestations for complete EHR systems. As a result of our obtaining the necessary certifications and our track record with our hospital customers successfully achieving meaningful use, the ARRA has had and should continue to have a positive impact on our business and the businesses of the rural and community hospitals that comprise our target market.

The accelerated adoption of EHRs resulting from the ARRA's EHR incentive program has resulted in a narrowing market for new system installations and has accelerated the purchases of incremental applications by our existing customer base to satisfy the current meaningful use rules, thereby narrowing the market for add-on sales to existing customers for stage two-related incremental applications. Despite these narrowing markets, we expect to continue to benefit from the ARRA's EHR incentive program in the medium-to-long term as the expanded requirements for continued eligibility for incentive payments and related payment adjustments for those healthcare providers not in compliance with meaningful use rules are expected to result in both an expanded replacement market for EHRs and additional orders from our existing customer base to purchase incremental applications necessary to satisfy such expanded requirements, particularly as the stage three rules become effective. The stage three requirements will be optional for 2017, with all providers required to comply with the stage three requirements beginning in 2018. However, as the replacement market is not likely to develop rapidly and the market for add-on sales to existing customers for incremental stage three-related applications is not likely to significantly expand until the related stage three rules become effective, our system sales revenues and profitability are expected to be materially and adversely impacted during the short-term. Although we are pursuing other strategic initiatives designed to result in system sales revenue growth in the future in the form of selective expansion into English-speaking international markets, selective expansion within the 100 to 300 bed hospital market and targeted expansion for our ambulatory solutions, there can be no guarantee that such initiatives will prove successful or will benefit the Company in a sufficiently timely fashion to

offset the short-term effects of the afore-mentioned narrowing markets.

**Health Care Reform**

In March 2010, President Obama signed into law the Patient Protection and Affordable Care Act and the Health Care and Education Reconciliation Act of 2010, collectively referred to as the "Health Reform Laws." This sweeping legislation implements changes to the healthcare and health insurance industries from 2010 through 2015, with the ultimate goal of requiring substantially all U.S. citizens and legal residents to have qualifying health insurance coverage by 2014 and providing the means by which it will be made available to them. We anticipate that the Health Reform Laws will have little direct impact

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on our internal operation but may have a significant impact on the businesses of our hospital customers once fully in effect. We have not been able to determine at this point whether the impact will be positive, negative or neutral; however, it is likely that the Health Reform Laws will affect hospitals differently depending upon the populations they service. Rural and community hospitals typically service higher uninsured populations than larger urban hospitals and rely more heavily on Medicare and Medicaid for reimbursement. It remains to be seen whether the increase in the insured populations for rural and community hospitals, as well as the increase in Medicare and Medicaid reimbursements under the ARRA for hospitals that implement EHR technology, will be enough to offset cuts in Medicare and Medicaid reimbursements contained in the Health Reform Laws or as a result of sequestration or other federal legislation.

We believe healthcare initiatives will continue during the foreseeable future. If adopted, some aspects of previously proposed reforms, such as further reductions in Medicare and Medicaid payments, could adversely affect the businesses of our customers and thereby harm our business.

Results of Operations

During the nine months ended September 30, 2015, we generated revenues of \$137.9 million from the sale of our products and services, compared to \$158.5 million during the nine months ended September 30, 2014, a decrease of 13.0% that is primarily attributed to decreased system sales revenues due to the aforementioned narrowing markets for new system installations and add-on sales to existing customers for stage two-related incremental applications. The impact of these narrowing markets has been further exacerbated by the operating assumption utilized during the majority of 2015 by many hospitals and eligible providers of a full-year reporting period for 2015 for continued participation in the EHR incentive program. Although a three-month reporting period was permitted by CMS for all hospitals and eligible providers to report compliance with meaningful use requirements for federal fiscal 2014, hospitals and eligible providers were originally required to report compliance with meaningful use standards for full federal fiscal 2015. Although CMS finalized a rule in October 2015 shortening the 2015 reporting period to 90 days, the original rule influenced the purchasing decisions of many hospitals and eligible providers throughout the first nine months of 2015, resulting in many healthcare providers delaying the purchase of incremental applications necessary to comply with the 2015 meaningful use requirements until later in 2015 as the opportunity to attest for the 2015 reporting year had effectively lapsed on October 1, 2014. Our net income for the nine months ended September 30, 2015 decreased 42.9% from the first nine months of 2014, while cash flow from operations increased 1.0%, primarily as a result of decreased utilization of Second Generation Meaningful Use Installment Plans in the first nine months of 2015.

As mentioned above, our operations have been significantly affected by the EHR incentives offered under the ARRA and the related reduction in Medicare reimbursement rates for those providers that failed to demonstrate meaningful use of EHR by October 1, 2014. "Meaningful use" of EHR under the ARRA refers to a set of core criteria that medical providers must meet in order to prove that they are using their EHR as an effective tool in their practice, plus additional a la carte menu items. Meaningful use is measured in three stages, with each stage representing a level of adoption of EHR. EHR incentive payments to eligible hospitals meeting the stage one criteria began in 2011. Eligible hospitals that did not meet the stage one criteria by October 1, 2013 have begun to experience a decrease in the overall incentive payments for which they are eligible under the incentive program. Providers that began participation in the incentive program in 2011 are required to meet three consecutive years of meaningful use under the stage one criteria before advancing to the stage two criteria in their fourth year, with all other providers being required to meet two years of meaningful use under the stage one criteria before advancing to the stage two criteria in their third year. In August 2014, CMS released a final rule granting flexibility to providers who are experiencing difficulties fully implementing ONC 2014 Edition EHR, effectively giving all providers the option to defer demonstrating meaningful use under the stage two criteria until the federal government's 2015 fiscal year (October 1, 2014 - September 30, 2015).

To achieve the stage one criteria, eligible hospitals are required to meet 14 core objectives and five menu objectives that they select from a total list of 10. Stage two criteria were published in September 2012 and became effective at the beginning of the federal government's 2014 fiscal year (October 1, 2013) and require eligible hospitals to meet 16 core objectives and three menu objectives to be selected from a total list of six. Most of the stage one objectives are

core objectives under stage two, but the thresholds that providers must meet to satisfy these objectives for stage two have been raised. The final rule for the stage three criteria issued in October 2015 establishes a single, aligned reporting period for all providers based on the calendar year and simplifies meaningful use reporting requirements to eight objectives that focus on advanced use of EHR technology and quality improvement. The stage three criteria will be optional for 2017 and mandatory for all providers beginning in 2018.

In the first year of participation in the EHR incentive program, eligible hospitals are required to report compliance with stage one requirements for a consecutive 90-day period during the federal government's fiscal year to qualify for incentive payments. For subsequent years, the original rules required eligible hospitals to report compliance with meaningful use

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standards for a full EHR reporting year. However, for federal fiscal 2014 CMS permitted a one-time three-month reporting period. For eligible hospitals, this three-month reporting period is fixed to the quarter of the federal government's fiscal year. As a result of the 90-day reporting periods associated with these annual compliance periods, in order for eligible hospitals to maximize potential EHR incentive payments and avoid the aforementioned reduction in Medicare reimbursement rates for failure to demonstrate meaningful use of EHR by October 1, 2014, our financial results have been uneven during the term of the ARRA program, with system sales activity relating to the ARRA generally being higher in the first two quarters of our fiscal year and lower in the last two quarters of our fiscal year. Although the original rules required eligible hospitals to report compliance with meaningful use standards for the full 2015 EHR reporting year, CMS issued a final rule in October 2015 to apply a similar shortened reporting period for fiscal 2015 and realign the EHR reporting period to the calendar year (as opposed to the federal fiscal year, which ended on September 30, 2015). The purchasing decisions of many hospitals and eligible providers for the first nine months of 2015 were largely influenced by operating assumptions based on the original rules and many healthcare providers elected to delay the purchase of incremental applications necessary to comply with the 2015 meaningful use requirements until later in federal fiscal 2015 as the opportunity to attest for the 2015 reporting year had effectively lapsed on October 1, 2014. Although the final rule allowing a shortened reporting period for fiscal 2015 (now aligned to the calendar year) provides some relief to healthcare providers, the adoption of this final rule in October 2015 is not expected to significantly benefit our system sales revenues for the remainder of 2015 as 2015 attestations will be based on EHR systems in place prior to October 1, 2015. After 2015, hospitals and eligible providers are required to attest for full calendar years, resulting in an expectation that remaining ARRA-related system sales revenues will experience some level of seasonality, with lower volumes expected in the first two quarters of our fiscal year and higher volumes in the last two quarters of our fiscal year.

**First Generation Meaningful Use Installment Plans.** During 2012, we included language in certain of our customer license agreements that more evenly matched customers' anticipated cash inflows under the EHR incentive program with the necessary cash outflows for purchasing our EHR solution ("First Generation Meaningful Use Installment Plans"). Under these arrangements, a customer is required to remit to us Medicare and Medicaid incentive payments (not to exceed the remaining balance under the arrangement) received for adoption of qualifying EHRs upon receipt of such funds, with only nominal payments required until the customer's receipt of such incentive payments. If no such incentive payments are received by the customer or if such payments are not sufficient to pay the remaining balance under the arrangement, payments continue at contracted nominal amounts until the balance of the contract price is paid in full. EHR incentive payments aside, these nominal payment amounts would result in the overall duration of the payment periods significantly exceeding that of our historical financing arrangements. As a result, revenue from these arrangements is recognized as the amounts become due. As of September 30, 2015, we have remaining accumulated unrecognized revenue of \$0.3 million to be recognized as the amounts become due under these contracts, with the entire amount due from a single customer. The final new system installation under a First Generation Meaningful Use Installment Plan was performed during the fourth quarter of 2012, and the Company does not expect to offer such payment terms going forward. As a result, aside from the anticipated recognition of the \$0.3 million of accumulated unrecognized revenue as of September 30, 2015, we do not expect First Generation Meaningful Use Installment Plans to have a significant impact on our future financial statements.

**Second Generation Meaningful Use Installment Plans.** Beginning in the fourth quarter of 2012, we ceased offering First Generation Meaningful Use Installment Plans to our customers, opting instead for license agreements with payment terms that provide us with greater visibility into and control over the customer's meaningful use attestation process and significantly reducing the maximum timeframe over which customers must satisfy their full payment obligations in purchasing our system ("Second Generation Meaningful Use Installment Plans"). Under these arrangements, for the first two years following execution of the contract, a customer is only required to remit to us Medicare and Medicaid incentive payments (not to exceed the remaining balance under the arrangement) received for adoption of a qualifying EHR upon receipt of such funds. Upon the expiration of this two-year period, the remaining balance (if any) is required to be paid in full over a period not to exceed 12 months. As the overall payment period durations of the Second Generation Meaningful Use Installment Plans are consistent with that of our historical system sale financing arrangements, revenues under the Second Generation Meaningful Use Installment Plans are recognized

upon installation of our EHR solution. Second Generation Meaningful Use Installment Plans comprised three of the 12 new system installations during the first nine months of 2015, compared to eight of 22 new customer installations during the first nine months of 2014.

In addition to the First Generation Meaningful Use Installment Plans and Second Generation Meaningful Use Installment Plans discussed above, we have historically made financing arrangements available to customers on a case-by-case basis depending upon the various aspects of the proposed contract and customer attributes. These financing arrangements include other short-term payment plans and longer-term lease financing through us or third-party financing companies. Although we expect the overall demand for financing arrangements to continue for the next few years, we expect this demand to be at a lower frequency than in recent years as the demand for Second Generation Meaningful Use Installment Plans wanes due to the mechanics of the ARRA program. As a result, our financing receivables balances are expected to continue to decrease as

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collections of currently outstanding amounts are expected to exceed additional receivables recorded under such arrangements. For those customers not seeking a financing arrangement, the payment schedule of the typical contract is structured to provide for a scheduling deposit due at contract signing, with the remainder of the contracted fees due at various stages of the installation process (delivery of hardware, installation of software and commencement of training, and satisfactory completion of a monthly accounting cycle or end-of-month operation by and as applicable for each respective application).

We have also historically made our software applications available to customers through "Software as a Service" or "SaaS" configurations, including our Cloud Electronic Health Record ("Cloud EHR") offering. These offerings are attractive to some customers because this configuration allows them to obtain access to advanced software products without a significant initial capital outlay. Although the broader enterprise software marketplace has been experiencing an increasing trend of SaaS arrangements in the past few years, this trend has been slower to develop within our market for new system installations and add-on sales to existing customers. However, the first nine months of 2015 have shown a substantial increase in the prevalence of such arrangements within our system sales arrangements, a trend we expect to continue for the foreseeable future. Unlike our historical perpetual license arrangements under which the related revenue is recognized effectively upon installation, the SaaS arrangements result in revenue being recognized monthly as the services are provided over the term of the arrangement. As a result, the effect of this trend on the Company's financial statements is reduced system sales revenues during the period of installation in exchange for increased recurring periodic revenues (reflected in support and maintenance revenues) over the term of the SaaS arrangement.

The following table sets forth certain items included in our results of operations for the three and nine months ended September 30, 2015 and 2014, expressed as a percentage of our total revenues for these periods (dollar amounts in thousands):

|   | Three Months Ended September 30, |         |            |         | Nine Months Ended September 30, |         |            |         |   |
|---|----------------------------------|---------|------------|---------|---------------------------------|---------|------------|---------|---|
|   | 2015                             |         | 2014       |         | 2015                            |         | 2014       |         |   |
|   | Amount                           | % Sales | Amount     | % Sales | Amount                          | % Sales | Amount     | % Sales |   |
| <b>INCOME DATA:</b>                                     |                                  |         |            |         |                                 |         |            |         |   |
| Sales revenues:   |                                  |         |            |         |                                 |         |            |         |   |
| System sales  | \$9,072                          | 20.3    | % \$20,756 | 38.9    | % \$33,925                      | 24.6    | % \$61,873 | 39.0    | % |
| Support and maintenance                                 | 19,022                           | 42.6    | % 18,244   | 34.2    | % 56,096                        | 40.7    | % 54,943   | 34.7    | % |
| Business management, consulting and managed IT services | 16,523                           | 37.0    | % 14,327   | 26.9    | % 47,922                        | 34.7    | % 41,659   | 26.3    | % |
| Total sales revenues                                    | 44,617                           | 100.0   | % 53,327   | 100.0   | % 137,943                       | 100.0   | % 158,475  | 100.0   | % |
| Costs of sales:   |                                  |         |            |         |                                 |         |            |         |   |
| System sales  | 9,726                            | 21.8    | % 11,087   | 20.8    | % 30,177                        | 21.9    | % 33,573   | 21.2    | % |
| Support and maintenance                                 | 6,654                            | 14.9    | % 7,454    | 14.0    | % 20,656                        | 15.0    | % 21,955   | 13.9    | % |
| Business management, consulting and managed IT services | 10,626                           | 23.8    | % 9,526    | 17.9    | % 30,517                        | 22.1    | % 28,073   | 17.7    | % |
| Total costs of sales                                    | 27,006                           | 60.5    | % 28,067   | 52.6    | % 81,350                        | 59.0    | % 83,601   | 52.8    | % |
| Gross profit  | 17,611                           | 39.5    | % 25,260   | 47.4    | % 56,593                        | 41.0    | % 74,874   | 47.2    | % |
| Operating expenses:                                     |                                  |         |            |         |                                 |         |            |         |   |
| Sales and marketing                                     | 3,002                            | 6.7     | % 3,561    | 6.7     | % 9,306                         | 6.7     | % 11,159   | 7.0     | % |
| General and administrative                              | 10,348                           | 23.2    | % 7,524    | 14.1    | % 26,806                        | 19.4    | % 23,483   | 14.8    | % |
| Total operating expenses                                | 13,350                           | 29.9    | % 11,085   | 20.8    | % 36,112                        | 26.2    | % 34,642   | 21.9    | % |
| Operating income  | 4,261                            | 9.6     | % 14,175   | 26.6    | % 20,481                        | 14.8    | % 40,232   | 25.4    | % |
| Other income:   |                                  |         |            |         |                                 |         |            |         |   |
| Other income  | 137                              | 0.3     | % 69       | 0.1     | % 335                           | 0.2     | % 94       | 0.1     | % |
| Total other income                                      | 137                              | 0.3     | % 69       | 0.1     | % 335                           | 0.2     | % 94       | 0.1     | % |

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|                            |         |     |   |         |      |   |          |      |   |          |      |   |
|----------------------------|---------|-----|---|---------|------|---|----------|------|---|----------|------|---|
| Income before taxes        | 4,398   | 9.9 | % | 14,244  | 26.7 | % | 20,816   | 15.1 | % | 40,326   | 25.4 | % |
| Provision for income taxes | 859     | 1.9 | % | 4,889   | 9.2  | % | 5,866    | 4.3  | % | 14,150   | 8.9  | % |
| Net income                 | \$3,539 | 7.9 | % | \$9,355 | 17.5 | % | \$14,950 | 10.8 | % | \$26,176 | 16.5 | % |

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Three Months Ended September 30, 2015 Compared with Three Months Ended September 30, 2014

Revenues. Total revenues for the three months ended September 30, 2015 decreased 16.3%, or \$8.7 million, compared to the three months ended September 30, 2014. This was largely attributed to an \$11.7 million decrease in system sales revenues due to the aforementioned narrowing market for new system installations and add-on sales to existing customers for stage two-related incremental applications, further exacerbated by the aforementioned delayed purchasing decisions caused by the original (pre-October 2015) requirement for a full-year reporting period for 2015 meaningful use attestation. The decrease in system sales revenues was partially offset by a combined \$3.0 million increase in support and maintenance revenues and business management, consulting and managed IT services revenues due to a larger customer base and increased applications within that customer base requiring support and maintenance services, as well as increased demand for and market acceptance of our business management, consulting and managed IT services, coupled with selective expansion of our service offerings within these service categories. System sales revenues decreased by 56.3%, or \$11.7 million, from the third quarter of 2014. The accelerated adoption of EHRs resulting from the ARRA's EHR incentive program has resulted in a narrowing market for new system installations and has accelerated the purchase of incremental applications by our existing customer base to satisfy the current meaningful use rules, thereby narrowing the market for add-on sales to existing customers for stage two-related incremental applications. Consequently, we experienced a significant decrease in new system installations, as we completed financial and patient accounting system installations at four new hospital clients during the third quarter of 2015 (two of which were under Cloud EHR or other SaaS arrangements) compared to nine during the third quarter of 2014 (none of which were under Cloud EHR or other SaaS arrangements). This decrease in the number of new system installations resulted in decreased new customer installation revenues of 87.1%, or \$4.4 million. Similarly, add-on sales to existing customers, which accounted for 91.4% of our system sales revenues during the third quarter of 2015 compared to 70.6% during the third quarter of 2014, decreased 43.4%, or \$6.4 million. In addition to the combined \$10.8 million decrease in new customer installation revenues and add-on sales to existing customers, the third quarter of 2014 benefited from revenue recognized related to amounts that had previously been deferred (as required by GAAP) related to beta installations of certain of our software applications. These applications became generally available during the third quarter of 2014, resulting in \$0.3 million of revenue during the third quarter of 2014, with no such activity during the third quarter of 2015. Lastly, we experienced a \$0.1 million decrease in revenue recognized under First Generation Meaningful Use Installment Plans. Under these arrangements, for which the related installations were completed during 2012, a substantial majority of the consideration is not received or revenue recognized until the customers successfully achieve "meaningful use" designation and receive related stage one ARRA incentive payments. These arrangements resulted in less than \$0.1 million and \$0.2 million of revenue recognized (net of additional unrecognized revenue accumulated) during the third quarters of 2015 and 2014, respectively.

Support and maintenance revenues increased by 4.3%, or \$0.8 million, from the third quarter of 2014, due to an increase in recurring revenues as a result of a larger customer base, an increase in support fees for add-on business sold to existing customers, and an increase in support rates from contractually agreed upon Consumer Price Index ("CPI") rate increases.

Business management, consulting and managed IT services revenues increased by 15.3%, or \$2.2 million, from the third quarter of 2014. Our hospital clients operate in an environment typified by rising costs and increased complexity and are increasingly seeking to alleviate themselves of the ever increasing administrative burden of operating their own business office functions, resulting in an expanded customer base for our private pay services (increasing 3.6%, or \$0.1 million) and accounts receivable management services (increasing 35.1%, or \$1.5 million). Of the \$1.5 million increase in revenues related to our accounts receivable management services, \$0.5 million is directly attributable to a newly introduced fee arrangement with two hospital clients whereby our fees, instead of calculated as a percentage of collections, are determined as a function of our success or failure in generating periodic cash collections as compared to a mutually agreed upon, predetermined target amount. Additionally, the continued expansion and growth of our recently introduced service offerings have resulted in increased demand for our revenue cycle management consulting services and health information management consulting services (increasing a combined 64.9%, or \$0.2 million), and cloud computing services (a component of managed IT services, increasing 11.8%, or \$0.1 million). Lastly, the

continued maturation of medical coding services (a component of consulting services), introduced in the fourth quarter of 2013, resulted in revenues of \$0.6 million during the third quarter of 2015 compared to only \$0.2 million in the third quarter of 2014.

Costs of Sales. Total costs of sales decreased by 3.8%, or \$1.1 million, from the third quarter of 2014. As a percentage of total revenues, costs of sales increased to 60.5% from 52.6%.

Costs of system sales decreased by 12.3%, or \$1.4 million, from the third quarter of 2014. The decrease in costs of system sales was primarily due to a decrease in travel costs of 30.1%, or \$0.7 million, as a result of the decrease in new system installations and add-on sales. Payroll and related expenses decreased 10.5%, or \$0.6 million, as a result of natural workforce attrition over the trailing twelve months. The gross margin on system sales decreased to negative 7.2% in the third quarter of

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2015 from 46.6% in the third quarter of 2014, as the significant decline in system sales revenues coupled with a heavily fixed cost structure have resulted in significant margin deterioration. Excluding the net effect on revenue resulting from First Generation Meaningful Use Installment Plans (which were used by the Company in 2012) and the deferral of the related cost of equipment, the adjusted gross margin on system sales (as hereinafter defined in the "Non-GAAP Financial Measures" section below) decreased to negative 7.7% in the third quarter of 2015 from 46.2% in the third quarter of 2014. The table below summarizes the major components of costs of system sales as a percentage of system sales revenues:

|                              | Three Months Ended    |                       |   |
|------------------------------|-----------------------|-----------------------|---|
|                              | September 30,<br>2015 | September 30,<br>2014 |   |
| Payroll and related expenses | 59.2                  | % 30.4                | % |
| Travel expenses              | 17.4                  | % 10.9                | % |
| Cost of equipment            | 10.9                  | % 5.8                 | % |

Excluding the net effect on revenue and cost of equipment resulting from First Generation Meaningful Use Installment Plans, payroll and related expenses, travel expense, and adjusted cost of equipment (as hereinafter defined in the "Non-GAAP Financial Measures" section below) would represent 59.5%, 17.5% and 10.3%, respectively, of adjusted system sales (as hereinafter defined in the "Non-GAAP Financial Measures" section below) for the third quarter of 2015, compared to 30.7%, 11.0% and 5.8%, respectively, for the third quarter of 2014. Please see the tables set forth below under the caption "Non-GAAP Financial Measures" for a reconciliation of each of these non-GAAP financial measures to the comparable financial measure determined in accordance with GAAP.

Costs of support and maintenance decreased 10.7%, or \$0.8 million, primarily due to a decrease in payroll and related costs as a result of natural workforce attrition. The gross margin on support and maintenance revenues increased to 65.0% in the third quarter of 2015 from 59.1% in the third quarter of 2014.

Our costs associated with business management, consulting and managed IT services increased 11.6%, or \$1.1 million, with the largest contributing factor being an increase in payroll and related costs of 13.1%, or \$0.7 million, as a result of adding more employees during the trailing twelve months in order to support and develop our growing customer base and increase capacity in advance of anticipated future increases in demand. For similar reasons, we have experienced an increase in temporary labor costs of 32.9%, or \$0.2 million. The gross margin on these services increased to 35.7% in the third quarter of 2015 from 33.5% in the third quarter of 2014.

**Sales and Marketing Expenses.** Sales and marketing expenses decreased 15.7%, or \$0.6 million, from the third quarter of 2014. This decrease is primarily attributable to a decrease in commission expense of 52.2%, or \$0.8 million, due to decreased revenue from new customer installations and add-on sales. The decrease in commission expense was partially offset by increased expenses associated with our exploratory efforts within the Canadian EHR market.

**General and Administrative Expenses.** General and administrative expenses increased 37.6%, or \$2.8 million, from the third quarter of 2014, mostly due to \$2.0 million of severance expense related to a one-time voluntary termination program instituted by the Company during the third quarter of 2015. We also experienced a \$0.9 million increase in bad debt expense, driven primarily by severe collectability determinations regarding two customers, one of which filed for bankruptcy during the third quarter of 2015 and one of which closed their facility during the third quarter of 2015. There were no such collectability determinations of similar magnitude during the third quarter of 2014.

As a percentage of total revenues, sales and marketing expenses, and general and administrative expenses increased to 29.9% in the third quarter of 2015 compared to 20.8% in the third quarter of 2014.

As a result of the foregoing factors, income before taxes decreased by 69.1%, or \$9.8 million, from the third quarter of 2014.

**Income Taxes.** Our effective income tax rate for the three-month periods ended September 30, 2015 and 2014 was 19.5% and 34.3%, respectively. This decrease in effective income tax rate was primarily due to beneficial adjustments in the amount of \$0.3 million recorded during the third quarter of 2015 related to our reserves for uncertain tax positions, benefiting our effective tax rate by 7.6%. The federal returns for tax years 2007 through 2009 were previously under examination by the Internal Revenue Service ("IRS"), primarily in relation to research credits claimed on those returns. The IRS completed its examination of our 2007 through 2009 federal returns during the third

quarter of 2015, resulting in enhanced clarity regarding the sustainability of our uncertain tax positions for those tax years. The completion of this examination prompted a beneficial change in our measurement of reserves for uncertain tax positions. Additionally, the recognition of provision-to-return adjustments resulted in beneficial adjustments in the amount of \$0.3 million during the third quarter of 2015, compared to \$0.2

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million of such adjustments recorded during the third quarter of 2014. Because of the substantial decline in income before taxes during the third quarter of 2015 from the third quarter of 2014, these provision-to-return adjustments benefited our effective tax rate by 6.7% during the third quarter of 2015 compared to only 1.1% during the third quarter of 2014.

**Net Income.** Net income for the three months ended September 30, 2015 decreased by 62.2%, or \$5.8 million, to \$3.5 million, or \$0.31 per basic and diluted share, compared with net income of \$9.4 million, or \$0.83 per basic and diluted share, for the three months ended September 30, 2014. Net income represented 7.9% of revenue for the three months ended September 30, 2015, compared to 17.5% of revenue for the three months ended September 30, 2014.

**Nine Months Ended September 30, 2015 Compared with Nine Months Ended September 30, 2014**

**Revenues.** Total revenues for the nine months ended September 30, 2015 decreased 13.0%, or \$20.5 million, compared to the nine months ended September 30, 2014. This was largely attributed to a \$27.9 million decrease in system sales revenues due to the aforementioned narrowing markets for new system installations and add-on sales to existing customers for stage two-related incremental applications, further exacerbated by the aforementioned delayed purchasing decisions caused by the original (pre-October 2015) requirement for a full-year reporting period for 2015 meaningful use attestation. The decrease in system sales revenues was partially offset by a combined \$7.4 million increase in support and maintenance revenues and business management, consulting and managed IT services revenues due to a larger customer base and increased applications within that customer base requiring support and maintenance services, as well as increased demand for and market acceptance of our business management, consulting and managed IT services, coupled with selective expansion of our service offerings within these service categories. System sales revenues decreased by 45.2%, or \$27.9 million, from the first nine months of 2014. The accelerated adoption of EHRs resulting from the ARRA's EHR incentive program has resulted in a narrowing market for new system installations and has accelerated the purchase of incremental applications by our existing customer base to satisfy the current meaningful use rules, thereby narrowing the market for add-on sales to existing customers for stage two-related incremental applications. Consequently, we experienced a significant decrease in new system installations during the first nine months of 2015, as we completed financial and patient accounting system installations at 12 new hospital clients during the first nine months of 2015 (five of which were under Cloud EHR or other SaaS arrangements) compared to 22 during the first nine months of 2014 (two of which were under Cloud EHR or other SaaS arrangements). This decrease in the number of new system installations resulted in decreased new customer installation revenues of 40.3%, or \$5.6 million. Similarly, add-on sales to existing customers, which accounted for 68.5% of our system sales revenues during the first nine months of 2015 compared to 72.5% during the first nine months of 2014, decreased 48.3%, or \$21.7 million. Additionally, we experienced a \$1.1 million decrease in revenue recognized under First Generation Meaningful Use Installment Plans. Under these arrangements, for which the related installations were completed during 2012, a substantial majority of the consideration is not received or revenue recognized until the customers successfully achieve "meaningful use" designation and receive related stage one ARRA incentive payments. These arrangements resulted in \$0.2 million and \$1.3 million of revenue recognized (net of additional unrecognized revenue accumulated) during the first nine months of 2015 and 2014, respectively. Support and maintenance revenues increased by 2.1%, or \$1.2 million, from the first nine months of 2014, due to an increase in recurring revenues as a result of a larger customer base, an increase in support fees for add-on business sold to existing customers, and an increase in support rates from contractually agreed upon CPI rate increases. Business management, consulting and managed IT services revenues increased by 15.0%, or \$6.3 million, from the first nine months of 2014. Our hospital clients operate in an environment typified by rising costs and increased complexity, and are increasingly seeking to alleviate themselves of the ever increasing administrative burden of operating their own business office functions, resulting in an expanded customer base for our private pay services (increasing 5.1%, or \$0.5 million) and accounts receivable management services (increasing 32.7%, or \$3.9 million). Of the \$3.9 million increase in revenues related to our accounts receivable management services, \$1.2 million is directly attributable to a newly introduced fee arrangement with two hospital clients whereby our fees, instead of calculated as a percentage of collections, are determined as a function of our success or failure in generating periodic cash collections as compared to a mutually agreed upon, predetermined target amount. Additionally, the continued expansion and growth of our recently introduced service offerings have resulted in increased demand for our revenue

cycle management consulting services and health information management consulting services (increasing a combined 67.5%, or \$0.6 million), and cloud computing services (a component of managed IT services, increasing 19.6%, or \$0.2 million). Lastly, the continued maturation of medical coding services (a component of consulting services), introduced in the fourth quarter of 2013, resulted in revenues of \$1.4 million during the first nine months of 2015 compared to only \$0.6 million in the first nine months of 2014.

Costs of Sales. Total costs of sales decreased by 2.7%, or \$2.3 million, from the first nine months of 2014. As a percentage of total revenues, costs of sales increased to 59.0% from 52.8%.

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Costs of system sales decreased by 10.1%, or \$3.4 million, from the first nine months of 2014. The decrease in costs of system sales was primarily due to a decrease in travel costs of 31.4%, or \$2.3 million, as a result of the decrease in new system installations and add-on sales. Payroll and related expenses decreased 6.6%, or \$1.2 million, as a result of natural workforce attrition. The gross margin on system sales decreased to 11.1% in the first nine months of 2015 from 45.7% in the first nine months of 2014, as the significant decline in system sales revenues coupled with a heavily fixed cost structure have resulted in significant margin deterioration. Excluding the net effect on revenue resulting from First Generation Meaningful Use Installment Plans (which were used by the Company in 2012) and the deferral of the related cost of equipment, the adjusted gross margin on system sales (as hereinafter defined in the "Non-GAAP Financial Measures" section below) decreased to 10.6% in the first nine months of 2015 from 44.6% in the first nine months of 2014. The table below summarizes the major components of costs of system sales as a percentage of system sales revenues:

|                              | Nine Months Ended     |                       |   |
|------------------------------|-----------------------|-----------------------|---|
|                              | September 30,<br>2015 | September 30,<br>2014 |   |
| Payroll and related expenses | 49.4                  | % 30.1                | % |
| Travel expenses              | 14.6                  | % 11.6                | % |
| Cost of equipment            | 11.1                  | % 5.7                 | % |

Excluding the net effect on revenue and cost of equipment resulting from First Generation Meaningful Use Installment Plans, payroll and related expenses, travel expense, and adjusted cost of equipment (as hereinafter defined in the "Non-GAAP Financial Measures" section below) would represent 49.7%, 14.6% and 10.6%, respectively, of adjusted system sales (as hereinafter defined in the "Non-GAAP Financial Measures" section below) for the first nine months of 2015, compared to 30.8%, 11.9% and 5.8%, respectively, for the first nine months of 2014. Please see the tables set forth below under the caption "Non-GAAP Financial Measures" for a reconciliation of each of these non-GAAP financial measures to the comparable financial measure determined in accordance with GAAP.

Costs of support and maintenance decreased 5.9%, or \$1.3 million, primarily due to a decrease in server-expansion expenditures and decreased payroll and related costs as a result of natural workforce attrition. The gross margin on support and maintenance revenues increased to 63.2% in the first nine months of 2015 from 60.0% in the first nine months of 2014.

Our costs associated with business management, consulting and managed IT services increased 8.7%, or \$2.4 million, with the largest contributing factor being an increase in payroll and related costs of 8.6%, or \$1.3 million, as a result of adding more employees during the trailing twelve months in order to support and develop our growing customer base and increase capacity in advance of anticipated future increases in demand. Stock-based compensation expense increased by \$0.2 million as a result of additional grants of restricted stock to our executive officers and certain key employees during the trailing twelve months. Rent expense increased \$0.1 million, mostly as a result of the opening of our Frackville, Pennsylvania location in January 2015. Commission expense increased 16.8%, or \$0.3 million, as a result of increased revenues. Lastly, expenses associated with our medical coding services increased \$0.2 million due to increased recruiting efforts in order to accommodate rapidly increasing demand. The gross margin on these services increased to 36.3% in the first nine months of 2015 from 32.6% in the first nine months of 2014.

**Sales and Marketing Expenses.** Sales and marketing expenses decreased 16.6%, or \$1.9 million, from the first nine months of 2014. This decrease is primarily attributable to a decrease in commission expense of 50.2%, or \$2.3 million, due to decreased revenue from new system installations and add-on sales. The decrease in commission expense was partially offset by a \$0.3 million increase in stock-based compensation expense as a result of additional grants of restricted stock to our executive officers and certain key employees during the trailing twelve months.

**General and Administrative Expenses.** General and administrative expenses increased 14.2%, or \$3.3 million, from the first nine months of 2014, mostly due to \$2.0 million of severance expense related to a one-time voluntary termination program instituted by the Company during the third quarter of 2015. Costs associated with healthcare benefits offered to our employees increased \$1.6 million mostly due to increases in both the volume and severity of insurance claims made on behalf of participants in our self-insurance healthcare plan and the expanded utilization of on-site health clinics, which were added as a benefit to our employees beginning in the fourth quarter of 2013. Legal

and accounting fees increased \$0.7 million due to one-time, nonrecurring charges. The combined \$4.3 million increase in severance expense, costs associated with healthcare benefits offered to our employees, and legal and accounting fees has been partially offset by a \$0.5 million decrease in costs related to our incentive bonus program for certain members of management as profitability growth deteriorated from the first nine months of 2014 to the first nine months of 2015. Additionally, increased earned-time-off utilization has resulted in a \$0.4 million decrease in payroll and related expenses, as we have instituted changes in our earned-time-off policy during the first nine months of 2015 that lower the maximum amount of earned-time-off an employee will be allowed to carry over from 2015

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to 2016. This policy change has provided our employees with an added incentive to fully utilize existing earned-time-off balances throughout 2015 in order to avoid forfeiture of earned-time-off at the conclusion of 2015. As a percentage of total revenues, sales and marketing expenses, and general and administrative expenses increased to 26.2% in the first nine months of 2015 compared to 21.9% in the first nine months of 2014.

As a result of the foregoing factors, income before taxes decreased by 48.4%, or \$19.5 million, from the first nine months of 2014.

**Income Taxes.** Our effective income tax rate for the nine-month periods ended September 30, 2015 and 2014 was 28.2% and 35.1%, respectively. This decrease in effective income tax rate was primarily due to beneficial adjustments in the amount of \$1.2 million recorded during the first nine months of 2015 related to our reserves for uncertain tax positions, benefiting our effective tax rate by 5.9%. The federal returns for tax years 2004 through 2009 were previously under examination by the IRS, primarily in relation to research credits claimed on those returns. The IRS completed these examinations during the first nine months of 2015, resulting in enhanced clarity regarding the sustainability of our uncertain tax positions for all years. The completion of these examinations prompted a beneficial change in our measurement of reserves for uncertain tax positions. Additionally, the recognition of provision-to-return adjustments resulted in beneficial adjustments in the amount of \$0.3 million during the first nine months of 2015, compared to \$0.2 million of such adjustments recorded during the first nine months of 2014. Because of the substantial decline in income before taxes during the first nine months of 2015 from the first nine months of 2014, these provision-to-return adjustments benefited our effective tax rate by 1.4% during the first nine months of 2015 compared to only 0.4% during the first nine months of 2014.

**Net Income.** Net income for the nine months ended September 30, 2015 decreased by 42.9%, or \$11.2 million, to \$15.0 million, or \$1.32 per basic and diluted share, compared with net income of \$26.2 million, or \$2.34 per basic and diluted share, for the nine months ended September 30, 2014. Net income represented 10.8% of revenue for the nine months ended September 30, 2015, compared to 16.5% of revenue for the nine months ended September 30, 2014.

#### Liquidity and Capital Resources

As of September 30, 2015, we had \$27.6 million in cash and cash equivalents and \$10.8 million in investments. Management believes that cash and investments plus cash generated from our normal operating activities should be adequate to fund our business through at least the next twelve months. Our principal source of liquidity has been cash provided by operating activities. Cash provided by operating activities has been used primarily to fund the growth of our business and return cash to our stockholders in the form of dividends. We believe that paying dividends is an effective way of providing an investment return to our stockholders and a beneficial use of our cash. However, the declaration of dividends by CPSI is subject to the discretion of our Board of Directors. Our Board of Directors will continue to take into account such matters as general business conditions, our financial results and such other factors as our Board of Directors may deem relevant.

Net cash provided by operating activities for the nine months ended September 30, 2015 was \$26.3 million, compared to \$26.1 million for the nine months ended September 30, 2014. This 1.0% increase in net cash provided by operating activities occurred despite a 42.9% decrease in net income from the nine months ended September 30, 2014 to the nine months ended September 30, 2015, mostly due to the timing of cash collections on previously existing Second Generation Meaningful Use Installment Plans coupled with the continued decreasing prevalence of Second Generation Meaningful Use Installment Plans within the population of system sales revenues. Although the customer demand for financing arrangements is expected to continue during the next twelve months (albeit at a lower frequency than in recent years), the waning demand for Second Generation Meaningful Use Installment Plans has resulted in more sporadic customer demand for financing arrangements. This sporadic demand for financing arrangements could result in increases in our financing receivables in future periods which, although offset by periodic collections of previously outstanding amounts, could temporarily have a negative impact on our net cash provided by operating activities.

Net cash used in investing activities totaled \$0.6 million for the nine months ended September 30, 2015, compared to \$0.8 million for the nine months ended September 30, 2014. We used cash for the purchase of \$0.4 million of property and equipment during the first nine months of 2015, mostly related to increasing storage capacity at our off-site server locations and the continued build-out of our new location in Frackville, Pennsylvania. We do not anticipate the need for significant capital expenditures during the remainder of 2015.

Net cash used in financing activities totaled \$21.9 million for the nine months ended September 30, 2015, compared to \$19.0 million for the nine months ended September 30, 2014. During the nine months ended September 30, 2015, we increased our dividend rate 12.3% to \$0.64 per share from \$0.57 per share.

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Our days sales outstanding, which represents the average collection time for accounts receivable, for the nine months ended September 30, 2015 and 2014 were 46 and 44 days, respectively.

We currently do not have a bank line of credit or other credit facility in place. Because we have no debt, we are not subject to contractual restrictions or other influences on our operations, such as payment demands and restrictions on the use of operating funds that are typically associated with debt. If we borrow money in the future, we will likely be subject to operating and financial covenants that could limit our ability to operate as profitably as we have in the past. Defaults under applicable loan agreements could result in the demand by lenders for immediate payment of substantial funds and substantial restrictions on expenditures, among other things. Additional capital, if needed, may not be available on terms favorable to us, or at all.

Our future capital requirements will depend upon a number of factors, including the rate of growth of our sales, cash collections from our customers and future investments in fixed assets. We believe that our available cash and cash equivalents, investments and anticipated cash generated from operations will be sufficient to meet our operating requirements for at least the next 12 months.

### Backlog

Backlog consists of revenues we reasonably expect to recognize over the next 12 months under existing contracts, excluding amounts to be recognized in subsequent periods related to First Generation Meaningful Use Installment Plans. The revenues to be recognized may relate to a combination of one-time fees for system sales and recurring fees for support and maintenance, business management, consulting and managed IT services. As of September 30, 2015, we had a twelve-month backlog of approximately \$34.2 million in connection with non-recurring system purchases and approximately \$136.5 million in connection with recurring payments under support and maintenance, Cloud EHR contracts, business management, consulting and managed IT services. As of September 30, 2014, we had a twelve-month backlog of approximately \$44.2 million in connection with non-recurring system purchases and approximately \$121.6 million in connection with recurring payments under support and maintenance, business management, consulting and managed IT services.

### Off-Balance Sheet Arrangements

We had no off-balance sheet arrangements, as defined by Item 303(a)(4) of SEC Regulation S-K, as of September 30, 2015.

The Company has other lease rights and obligations that it accounts for as operating leases that may be reclassified as balance sheet arrangements under accounting pronouncements currently being considered by the FASB.

### Critical Accounting Policies and Estimates

Our Management Discussion and Analysis is based upon our condensed consolidated financial statements, which have been prepared in accordance with GAAP. The preparation of these financial statements requires us to make subjective or complex judgments that may affect the reported financial condition and results of operations. We base our estimates on historical experience and other assumptions that we believe to be reasonable under the circumstances, the results of which form the basis for making judgments about the reported values of assets, liabilities, revenues, expenses and other financial amounts that are not readily apparent from other sources. Actual results may differ from these estimates and these estimates may differ under different assumptions or conditions. We continually evaluate the information used to make these estimates as our business and the economic environment change.

In our Annual Report on Form 10-K for the year ended December 31, 2014, we identified our critical accounting policies related to revenue recognition, allowance for doubtful accounts, allowance for credit losses and estimates. There have been no significant changes to these critical accounting policies during the three months ended September 30, 2015.

### Non-GAAP Financial Measures

We have included in the discussion under the captions "Three Months Ended September 30, 2015 Compared with Three Months Ended September 30, 2014" and "Nine Months Ended September 30, 2015 Compared with Nine Months Ended September 30, 2014" above financial measures that were not prepared in accordance with GAAP. Any analysis of non-GAAP financial measures should be made only in conjunction with results presented in accordance with GAAP. Below, we define each of these non-GAAP financial measures, provide a reconciliation of each non-GAAP financial measure to the most directly comparable financial measure calculated in accordance with GAAP,

and discuss the reasons that we believe this information is useful to management and may be useful to investors. We use the non-GAAP financial measures "adjusted gross margin on system sales," "adjusted cost of equipment," and "adjusted system sales." Management believes these non-GAAP financial measures provide our Board of Directors, investors,

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potential investors, securities analysts and others with useful information to evaluate our performance because they exclude the impact of unrecognized revenue, recognized revenue and related deferral of cost of equipment resulting from our use of First Generation Meaningful Use Installment Plans. First Generation Meaningful Use Installment Plans were new to the Company in 2012, resulting in the Company not having sufficient experience with comparable arrangements to establish evidence of a standard business practice of historically collecting under the original payment terms of such contracts without making concessions. As a result, the provisions of the Software topic and Revenue Recognition subtopic of the FASB Accounting Standards Codification resulted in a conclusion that the fee was not fixed or determinable and, as a result, the revenue is to be recognized as the amounts become due. Because the timing of our recognition of revenue under First Generation Meaningful Use Installment Plans is not related to any remaining obligation on the part of the Company, the Company and our Board of Directors use these non-GAAP financial measures to evaluate our performance relative to other periods. We believe that the most directly comparable GAAP measures to adjusted gross margin on system sales, adjusted cost of equipment, and adjusted system sales are gross margin on system sales, cost of equipment, and system sales, respectively.

Set forth below are reconciliations of adjusted gross margin on system sales, adjusted cost of equipment, and adjusted system sales to the comparable financial measures calculated in accordance with GAAP (dollar amounts in thousands):

## Adjusted Gross Margin on System Sales

|  | Three Months Ended    |                       | Nine Months Ended     |                       |
|--|-----------------------|-----------------------|-----------------------|-----------------------|
|  | September 30,<br>2015 | September 30,<br>2014 | September 30,<br>2015 | September 30,<br>2014 |
| Gross (loss) margin on system sales  | \$(654                | ) \$9,669             | \$3,748               | \$28,299              |
| Add: Unrecognized revenue accumulated related to First Generation Meaningful Use Installment Plans           | —                     | —                     | —                     | 11                    |
| Less: Revenue recognized related to First Generation Meaningful Use Installment Plans                        | (45                   | ) (169                | ) (201                | ) (1,300              |
| Less: Deferred cost of equipment related to First Generation Meaningful Use Installment Plans                | —                     | —                     | —                     | —                     |
| Add: Amortization of deferred cost of equipment related to First Generation Meaningful Use Installment Plans | —                     | 10                    | 40                    | 37                    |
| Adjusted gross (loss) margin on system sales   | \$(699                | ) \$9,510             | \$3,587               | \$27,047              |

## Adjusted Cost of Equipment

|   | Three Months Ended    |                       | Nine Months Ended     |                       |
|---|-----------------------|-----------------------|-----------------------|-----------------------|
|   | September 30,<br>2015 | September 30,<br>2014 | September 30,<br>2015 | September 30,<br>2014 |
| Cost of equipment   | \$931                 | \$1,205               | \$3,610               | \$3,537               |
| Add: Deferred cost of equipment related to First Generation Meaningful Use Installment Plans                  | —                     | —                     | —                     | —                     |
| Less: Amortization of deferred cost of equipment related to First Generation Meaningful Use Installment Plans | —                     | (10                   | ) (40                 | ) (37                 |
| Adjusted cost of equipment  | \$931                 | \$1,195               | \$3,570               | \$3,500               |

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## Adjusted System Sales

|  | Three Months Ended    |                       | Nine Months Ended     |                       |
|--|-----------------------|-----------------------|-----------------------|-----------------------|
|  | September 30,<br>2015 | September 30,<br>2014 | September 30,<br>2015 | September 30,<br>2014 |
| System sales   | \$9,072               | \$20,756              | \$33,925              | \$61,873              |
| Add: Unrecognized revenue accumulated related to First Generation Meaningful Use Installment Plans | —                     | —                     | —                     | 11                    |
| Less: Revenue recognized related to First Generation Meaningful Use Installment Plans              | (45                   | ) (169                | ) (201                | ) (1,300              |
| Adjusted system sales  | \$9,027               | \$20,587              | \$33,724              | \$60,584              |

## Item 3. Quantitative and Qualitative Disclosures about Market Risk.

Our exposure to market risk relates primarily to the potential change in the value of our investment portfolio as a result of fluctuations in interest rates. The primary purpose of our investment activities is to preserve principal while maximizing the income we receive from our investments without significantly increasing risk of loss. As of September 30, 2015, our investment portfolio consisted of a variety of financial instruments, primarily including, but not limited to, money market securities and high quality government and corporate obligations. It is our intent to ensure the safety and preservation of our invested principal funds by limiting default risk, market risk and reinvestment risk. We do not hold financial instruments for trading or other speculative purposes. The securities in our investment portfolio are classified as available-for-sale and, consequently, are recorded on our balance sheet at fair market value with their related unrealized gain or loss reflected as a component of accumulated other comprehensive income (loss) in stockholders' equity.

Investments in both fixed rate and floating rate interest earning instruments carry a degree of interest rate risk. Fixed rate securities may have their fair market value adversely impacted due to a rise in interest rates, while floating rate securities may produce less income than expected if interest rates fall. Due in part to these factors, our future investment income may fall short of expectation due to changes in interest rates or we may suffer losses in principal if forced to sell securities which have declined in market value due to changes in interest rates.

We believe that the market risk arising from our holdings of these financial instruments is minimal. Due to the conservative allocation of our investment portfolio, we do not believe that an immediate ten percent increase in interest rates would have a material effect on the fair market value of our portfolio. Additionally, since we believe we have the ability to liquidate this portfolio, we do not expect our operating results or cash flows to be materially affected to any significant degree by a sudden change in market interest rates on our investment portfolio. We do not utilize derivative financial instruments to manage our interest rate risks.

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The table that follows presents fair values of principal amounts and weighted average interest rates for our investment portfolio as of September 30, 2015:

|  | Aggregate<br>Fair Value | Weighted<br>Average<br>Interest Rate |   |
|--|-------------------------|--------------------------------------|---|
| Cash and Cash Equivalents:   |                         |                                      |   |
| Cash and cash equivalents  | \$27,632,714            | —                                    | % |
| Short-Term Investments: (1)  |                         |                                      |   |
| Accrued income   | \$45,284                | —                                    | % |
| Money market funds   | 201,187                 | 0.14                                 | % |
| Obligations of the U.S. Treasury, U.S government corporations and agencies | 790,728                 | 0.38                                 | % |
| Corporate debt securities  | 1,229,445               | 2.19                                 | % |
| Total short-term investments   | \$2,266,644             |                                      |   |
| Long-Term Investments: (2)   |                         |                                      |   |
| Obligations of the U.S. Treasury, U.S government corporations and agencies | \$1,151,010             | 1.44                                 | % |
| Mortgage backed securities   | 59,813                  | 1.63                                 | % |
| Certificates of deposit  | 1,996,922               | 1.85                                 | % |
| Corporate debt securities  | 5,358,880               | 2.37                                 | % |
| Total long-term investments  | \$8,566,625             |                                      |   |

(1) Reflects instruments with a contractual maturity of less than one year.

(2) Reflects instruments with a contractual maturity of one year or more.

As of September 30, 2015, the Company had no borrowings and, therefore, is not subject to interest rate risks related to debt instruments.

#### Item 4. Controls and Procedures.

##### Evaluation of Disclosure Controls and Procedures

We maintain disclosure controls and procedures that are designed to provide reasonable assurance that the information required to be disclosed by us in reports that we file or submit under the Securities Exchange Act of 1934, as amended (the "Exchange Act"), is recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms, and that such information is accumulated and communicated to our management, including our Chief Executive Officer and Chief Financial Officer, as appropriate to allow timely decisions regarding required disclosure. Because of the inherent limitations to the effectiveness of any system of disclosure controls and procedures, no evaluation of disclosure controls and procedures can provide absolute assurance that all control issues and instances of fraud, if any, with a company have been prevented or detected on a timely basis. Even disclosure controls and procedures determined to be effective can only provide reasonable assurance that their objectives are achieved.

As of the end of the period covered by this report, we carried out an evaluation, under the supervision and with the participation of our management, including our Chief Executive Officer and Chief Financial Officer, of the effectiveness of the design and operation of our disclosure controls and procedures (as defined in Exchange Act Rule 13a-15(e)) pursuant to Rule 13a-15 of the Exchange Act. Based upon that evaluation, our Chief Executive Officer and Chief Financial Officer concluded that our disclosure controls and procedures are effective at the reasonable assurance level.

##### Changes in Internal Control over Financial Reporting

There were no changes in the Company's internal control over financial reporting (as defined in Exchange Act Rule 13a-15(f)) during the quarter ended September 30, 2015 that have materially affected, or are reasonably likely to materially affect, the Company's internal control over financial reporting.

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PART II  
OTHER INFORMATION

Item 1. Legal Proceedings.

From time to time, we are involved in routine litigation that arises in the ordinary course of business. We are not currently involved in any claims outside the ordinary course of business that are material to our financial condition or results of operations.

Item 1A. Risk Factors.

In addition to the other information set forth in this report, you should carefully consider the factors discussed in Part I, "Item 1A. Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2014, which could materially affect our business, financial condition or future results. The risks described in our Annual Report on Form 10-K are not the only risks facing our Company. Additional risks and uncertainties not currently known to us or that we currently deem immaterial also may materially adversely affect our business, financial condition or operating results.

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds.

Not applicable.

Item 3. Defaults Upon Senior Securities.

Not applicable.

Item 4. Mine Safety Disclosures.

Not applicable.

Item 5. Other Information.

None.

Item 6. Exhibits.

3.1 Certificate of Incorporation (filed as Exhibit 3.4 to CPSI's Registration Statement on Form S-1 (Registration No. 333-84726) and incorporated herein by reference)

3.2 Amended and Restated Bylaws (filed as Exhibit 3 to CPSI's Current Report on Form 8-K dated October 28, 2013 and incorporated herein by reference)

31.1 Certification of the Chief Executive Officer pursuant to Rule 13a-14(a), as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002

31.2 Certification of the Chief Financial Officer pursuant to Rule 13a-14(a), as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002

32.1 Certifications of the Chief Executive Officer and Chief Financial Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002

101 Interactive Data Files for CPSI's Form 10-Q for the period ended September 30, 2015

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SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

COMPUTER PROGRAMS AND SYSTEMS, INC.

Date: November 6, 2015

By: /s/ J. BOYD DOUGLAS  
J. Boyd Douglas  
President and Chief Executive Officer

Date: November 6, 2015

By: /S/ DAVID A. DYE  
David A. Dye  
Chief Financial Officer

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Exhibit Index

| No.  | Exhibit  |
|------|--|
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| 38   |  |