

NAVIGANT CONSULTING INC
Form 10-Q
May 02, 2018

UNITED STATES

SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended March 31, 2018

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from _____ to _____

Commission File No. 1-12173

Navigant Consulting, Inc.

(Exact name of registrant as specified in its charter)

Delaware 36-4094854
(State or other jurisdiction of (I.R.S. Employer

incorporation or organization) Identification No.)

150 North Riverside Plaza, Suite 2100, Chicago, Illinois 60606

(Address of principal executive offices, including zip code)

(312) 573-5600

(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. YES NO

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). YES NO

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act:

Large accelerated filer

Accelerated filer

Non-accelerated filer (Do not check if a smaller reporting company) Smaller reporting company

Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act. YES NO

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). YES NO

As of April 30, 2018, 45,187,592 shares of the registrant's common stock, par value \$.001 per share, were outstanding.

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Forward-Looking Statements

Statements included in this report which are not historical in nature are “forward-looking statements” as defined in the Private Securities Litigation Reform Act of 1995. Forward-looking statements may generally be identified by words such as “anticipate,” “believe,” “may,” “could,” “intend,” “estimate,” “expect,” “continue,” “plan,” “outlook” and similar expressions. These statements are based upon management’s current expectations and speak only as of the date of this quarterly statement. The Company cautions readers that there may be events in the future that the Company is not able to accurately predict or control and the information contained in the forward-looking statements is inherently uncertain and subject to a number of risks that could cause actual results to differ materially from those contained in or implied by the forward-looking statements including, without limitation: the execution of the Company’s long-term growth objectives and margin improvement initiatives; risks inherent in international operations, including foreign currency fluctuations; ability to make acquisitions and divestitures and complete such acquisitions and divestitures in the time anticipated; pace, timing and integration of acquisitions; operational risks associated with new or expanded service areas, including business process management services; impairments; changes in accounting standards or tax rates, laws or regulations; management of professional staff, including dependence on key personnel, recruiting, retention, attrition and the ability to successfully integrate new consultants into the Company’s practices; utilization rates; conflicts of interest; potential loss of clients or large engagements and the Company’s ability to attract new business; brand equity; competition; accurate pricing of engagements, particularly fixed fee and multi-year engagements; clients’ financial condition and their ability to make payments to the Company; risks inherent with litigation; higher risk client assignments; government contracting; professional liability; information security; the adequacy of our business, financial and information systems and technology; maintenance of effective internal controls; potential legislative and regulatory changes; continued and sufficient access to capital; compliance with covenants in our credit agreement; interest rate risk; and market and general economic and political conditions. Further information on these and other potential factors that could affect the Company’s business and financial condition and the results of operations are included under the “Risk Factors” section of the Company’s Annual Report on Form 10-K for the year ended December 31, 2017, and elsewhere in the Company’s filings with the Securities and Exchange Commission (“SEC”), which are available on the SEC’s website or at investors.navigant.com. The Company cannot guarantee any future results, levels of activity, performance or achievement and undertakes no obligation to update any of its forward-looking statements.

PART I – FINANCIAL INFORMATION

Item 1. Financial Statements.

NAVIGANT CONSULTING, INC. AND SUBSIDIARIES

CONSOLIDATED BALANCE SHEETS

(In thousands, except per share data)

| | March 31, 2018 (unaudited) | December 31, 2017 |
|--|----------------------------------|-------------------------|
| ASSETS | | |
| Current assets: | | |
| Cash and cash equivalents | \$ 6,646 | \$ 8,449 |
| Accounts receivable, net and contract assets | 288,744 | 267,841 |
| Prepaid expenses and other current assets | 33,616 | 32,921 |
| Total current assets | 329,006 | 309,211 |
| Non-current assets: | | |
| Property and equipment, net | 87,921 | 89,169 |
| Intangible assets, net | 19,247 | 21,053 |
| Goodwill | 638,953 | 637,287 |
| Other assets | 23,210 | 23,544 |
| Total assets | \$ 1,098,337 | \$ 1,080,264 |
| LIABILITIES AND STOCKHOLDERS' EQUITY | | |
| Current liabilities: | | |
| Accounts payable | \$ 10,345 | \$ 12,398 |
| Accrued liabilities | 15,923 | 13,895 |
| Accrued compensation-related costs | 60,567 | 96,773 |
| Income tax payable | 7,171 | 4,720 |
| Other current liabilities | 32,633 | 38,895 |
| Total current liabilities | 126,639 | 166,681 |
| Non-current liabilities: | | |
| Deferred income tax liabilities | 62,665 | 61,131 |
| Other non-current liabilities | 32,000 | 32,174 |
| Bank debt non-current | 184,327 | 132,944 |
| Total non-current liabilities | 278,992 | 226,249 |
| Total liabilities | 405,631 | 392,930 |
| Stockholders' equity: | | |
| Common stock | 58 | 58 |
| Additional paid-in capital | 662,924 | 659,825 |
| Treasury stock | (235,723) | (224,366) |
| Retained earnings | 282,999 | 270,995 |
| Accumulated other comprehensive loss | (17,552) | (19,178) |
| Total stockholders' equity | 692,706 | 687,334 |
| Total liabilities and stockholders' equity | \$ 1,098,337 | \$ 1,080,264 |

See accompanying notes to unaudited consolidated financial statements.

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NAVIGANT CONSULTING, INC. AND SUBSIDIARIES

UNAUDITED CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME

(In thousands, except per share data)

| | For the three months ended March 31, | |
|--|--|------------|
| | 2018 | 2017 |
| Revenues before reimbursements | \$ 243,879 | \$ 236,211 |
| Reimbursements | 20,641 | 21,626 |
| Total revenues | 264,520 | 257,837 |
| Cost of services before reimbursable expenses | 171,406 | 165,052 |
| Reimbursable expenses | 20,641 | 21,626 |
| Total cost of services | 192,047 | 186,678 |
| General and administrative expenses | 44,362 | 41,484 |
| Depreciation expense | 6,845 | 7,473 |
| Amortization expense | 1,856 | 2,319 |
| Other operating costs: | | |
| Contingent acquisition liability adjustments, net | - | 1,199 |
| Other costs | 983 | 107 |
| Operating income | 18,427 | 18,577 |
| Interest expense | 1,316 | 1,069 |
| Interest income | (119) | (31) |
| Other expense (income), net | 390 | (217) |
| Income before income tax expense | 16,840 | 17,756 |
| Income tax expense | 4,987 | 6,660 |
| Net income | \$ 11,853 | \$ 11,096 |
| Basic net income per share | \$ 0.26 | \$ 0.24 |
| Shares used in computing basic per share data | 45,120 | 46,932 |
| Diluted net income per share | \$ 0.25 | \$ 0.23 |
| Shares used in computing diluted per share data | 46,834 | 48,969 |
| Net income | \$ 11,853 | \$ 11,096 |
| Other comprehensive income, net of tax | | |
| Unrealized net gain, foreign currency translation | 1,369 | 830 |
| Unrealized net gain on interest rate derivatives | 250 | 11 |
| Reclassification adjustment on interest rate derivatives included in | | |
| interest expense and income tax expense | 7 | 20 |
| Other comprehensive gain, net of tax | 1,626 | 861 |
| Total comprehensive income, net of tax | \$ 13,479 | \$ 11,957 |

See accompanying notes to unaudited consolidated financial statements.

NAVIGANT CONSULTING, INC. AND SUBSIDIARIES

UNAUDITED CONSOLIDATED STATEMENTS OF STOCKHOLDERS' EQUITY

(In thousands)

| | Common Stock Shares | Treasury Stock Shares | Common Stock Par Value | Additional Paid-In Capital | Treasury Stock Cost | Accumulated Other Comprehensive Income (Loss) | Retained Earnings | Total Stock-holders' Equity |
|--|---------------------------|-----------------------------|---------------------------------|----------------------------------|---------------------------|---|----------------------|-----------------------------------|
| Balance at December 31, 2017 | 58,047 | (12,661) | \$ 58 | \$ 659,825 | \$(224,366) | \$(19,178) | \$ 270,995 | \$ 687,334 |
| Cumulative-effect adjustment resulting from the adoption of ASU 2014-09 (Note 3) | - | - | - | - | - | - | 151 | 151 |
| Comprehensive income | - | - | - | - | - | 1,626 | 11,853 | 13,479 |
| Issuances of common stock | 89 | - | - | 1,238 | - | - | - | 1,238 |
| Vesting of restricted stock units, net of forfeitures and tax withholdings | 94 | - | - | (1,516) | - | - | - | (1,516) |
| Share-based compensation expense | - | - | - | 3,377 | - | - | - | 3,377 |
| Repurchases of common stock | - | (569) | - | - | (11,357) | - | - | (11,357) |
| Balance at March 31, 2018 | 58,230 | (13,230) | \$ 58 | \$ 662,924 | \$(235,723) | \$(17,552) | \$ 282,999 | \$ 692,706 |

See accompanying notes to unaudited consolidated financial statements.

NAVIGANT CONSULTING, INC. AND SUBSIDIARIES

UNAUDITED CONSOLIDATED STATEMENTS OF CASH FLOWS

(In thousands)

| | For the three months ended March 31, | |
|--|--|-----------|
| | 2018 | 2017 |
| Cash flows from operating activities: | | |
| Net income | \$ 11,853 | \$ 11,096 |
| Adjustments to reconcile net income to net cash used in operating activities: | | |
| Depreciation expense | 6,845 | 7,473 |
| Amortization expense | 1,856 | 2,319 |
| Share-based compensation expense | 3,377 | 3,022 |
| Deferred income taxes | 968 | 1,339 |
| Allowance for doubtful accounts receivable | 3,130 | 4 |
| Contingent acquisition liability adjustments, net | - | 1,199 |
| Other, net | 1,007 | 651 |
| Changes in assets and liabilities (net of acquisitions): | | |
| Accounts receivable, net and contract assets | (23,615) | (4,279) |
| Prepaid expenses and other assets | (716) | (1,197) |
| Accounts payable | (2,100) | (81) |
| Accrued liabilities | 2,200 | 584 |
| Accrued compensation-related costs | (36,458) | (49,256) |
| Income taxes payable | 2,926 | 4,353 |
| Other liabilities | (6,120) | (188) |
| Net cash used in operating activities | (34,847) | (22,961) |
| Cash flows from investing activities: | | |
| Purchases of property and equipment | (5,750) | (13,789) |
| Other, net | - | (116) |
| Net cash used in investing activities | (5,750) | (13,905) |
| Cash flows from financing activities: | | |
| Issuances of common stock | 1,238 | 1,914 |
| Repurchases of common stock | (11,357) | (4,961) |
| Repayments to banks | (79,144) | (150,800) |
| Borrowings from banks | 129,677 | 193,802 |
| Payments of debt issuance costs | - | (1,166) |
| Other, net | (1,596) | (1,327) |
| Net cash provided by financing activities | 38,818 | 37,462 |
| Effect of exchange rate changes on cash and cash equivalents | (24) | 245 |
| Net (decrease) increase in cash and cash equivalents | (1,803) | 841 |
| Cash and cash equivalents at beginning of the period | 8,449 | 8,291 |
| Cash and cash equivalents at end of the period | \$ 6,646 | \$ 9,132 |

Supplemental Unaudited Consolidated Cash Flow Information

(In thousands)

| | For the three months ended March 31, | |
|-----------------------------------|--|----------|
| | 2018 | 2017 |
| Interest paid | \$ 1,014 | \$ 1,172 |
| Income taxes paid, net of refunds | \$ 891 | \$ 918 |

See accompanying notes to unaudited consolidated financial statements.

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NAVIGANT CONSULTING, INC. AND SUBSIDIARIES

NOTES TO UNAUDITED CONSOLIDATED FINANCIAL STATEMENTS

1. DESCRIPTION OF BUSINESS AND BASIS OF PRESENTATION

Navigant Consulting, Inc. (“Navigant,” “we,” “us,” or “our”) (NYSE: NCI) is a specialized, global professional services firm that helps clients take control of their future. Navigant’s professionals apply deep industry knowledge, substantive technical expertise, and an enterprising approach to help clients build, manage, and/or protect their business interests. With a focus on markets and clients facing transformational change and significant regulatory or legal pressures, Navigant primarily serves clients in the healthcare, energy, and financial services industries. Across a range of advisory, consulting, outsourcing, and technology/analytics services, we believe our practitioners bring sharp insight that pinpoints opportunities and delivers powerful results.

The accompanying unaudited consolidated financial statements have been prepared pursuant to the rules and regulations of the Securities and Exchange Commission (“SEC”) for interim reporting and do not include all of the information and disclosures required by accounting principles generally accepted in the United States of America (“GAAP”). The information contained herein includes all adjustments, consisting of normal and recurring adjustments except where indicated, which are, in the opinion of management, necessary for a fair presentation of the results of operations for the interim periods presented.

The results of operations for the three months ended March 31, 2018 are not necessarily indicative of the results to be expected for the entire year ending December 31, 2018.

These unaudited consolidated financial statements should be read in conjunction with the audited consolidated financial statements and related notes as of and for the year ended December 31, 2017 included in our Annual Report on Form 10-K filed with the SEC on February 23, 2018 (“2017 Form 10-K”).

The preparation of financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the amounts reported in the unaudited consolidated financial statements and the related notes. Actual results could differ from those estimates and may affect future results of operations and cash flows. We have evaluated events and transactions occurring after the balance sheet date and prior to the date of the filing of this report.

Certain prior year results have been reclassified to reflect current year presentation.

2. RECENT ACCOUNTING PRONOUNCEMENTS

Recently Adopted Accounting Pronouncements

On January 1, 2018 we adopted Financial Accounting Standards Board (“FASB”) Accounting Standards Update (“ASU”) 2014-09, Revenue from Contracts with Customers (Topic 606). For updates to our revenue recognition policy see Note 3 – Revenue Recognition. Other than Topic 606, there have been no material changes to our significant accounting policies and estimates from the information provided in Part II, Item 8, “Financial Statements and Supplementary Data” in our 2017 Form 10-K.

On January 1, 2018, we adopted ASU 2016-15, Statement of Cash Flow (Topic 230). This update is intended to reduce diversity in practice in how certain transactions are classified in the statement of cash flows. The update provides new guidance regarding the classification of debt prepayment or debt extinguishment costs, settlement of zero-coupon debt instruments, contingent consideration payments made after a business combination, proceeds from the settlement of insurance claims, proceeds from the settlement of corporate-owned life insurance policies including bank-owned life insurance policies, distributions received from equity method investments, beneficial interests in

securitized transactions, and separately identifiable cash flows and application of the predominance principle. We determined that the manner in which we classify our contingent acquisition liability payments in the consolidated statement of cash flows will change. Based on our evaluation, adoption of this standard requires a reclassification of a portion of the payments previously reported as financing activities for comparative periods in the statement of cash flows within our consolidated financial statements issued for periods beginning on or after January 1, 2018. Under this guidance, portions of these payments have been reclassified from financing activities to operating activities. We applied this change retrospectively, and it did not have a material impact on our consolidated financial statements.

On January 1, 2018, we adopted ASU 2017-01, Business Combinations: Clarifying the Definition of a Business (Topic 805), which provides a new framework for determining whether transactions should be accounted for as acquisitions (or disposals) of assets or businesses. We applied this change prospectively, and it did not have a material impact on our consolidated financial statements.

Recent Accounting Pronouncements Not Yet Adopted

In February 2016, the FASB issued ASU 2016-02, Leases (Topic 842). This update amends the requirements for assets and liabilities recognized for all leases longer than twelve months. Lessees will be required to recognize a lease liability measured on a discounted basis, which is the lessee's obligation to make lease payments arising from the lease, and a right-of-use asset, which is an asset that represents the lessee's right to use, or control the use of, a specified asset for the lease term. This standard will be effective for financial statements issued by public companies for the annual and interim periods beginning after December 15, 2018. Early adoption of the standard is permitted. The standard will require a modified retrospective approach for leases existing at or entered into after the beginning of the earliest comparative period presented. We are currently evaluating the potential impact of our adoption of this guidance on our consolidated financial statements.

In February 2018, the FASB issued ASU 2018-02, Income Statement - Reporting Comprehensive Income (Topic 220). This update addresses the effect of the change in the U.S. federal corporate tax rate due to the enactment of the December 22, 2017 Tax Cuts and Jobs Act ("Tax Reform") on items within accumulated other comprehensive income (loss). ASU 2018-02 is effective for fiscal years beginning after December 15, 2018, and interim periods within those fiscal years, with early adoption permitted. The Company is currently evaluating the impact of this new accounting standard on its consolidated financial statements.

3. REVENUE RECOGNITION

Recently Adopted Accounting Pronouncements

On January 1, 2018, we adopted Topic 606 and all the related amendments ("new revenue standard") to all contracts with customers not completed as of the adoption date using the cumulative catch-up transition (modified retrospective) method. Results as of January 1, 2018 are presented under Topic 606, while prior period amounts are not adjusted and continue to be reported in accordance with our historic accounting. As a result of the adoption, we recorded a net increase to opening retained earnings of \$0.2 million, net of tax, with the impact primarily relating to certain contracts that include event-based variable consideration. Previously, we recognized event-based variable fees when contractual milestones or obligations were met, however, Topic 606 requires us to estimate and recognize the revenue from certain event-based variable fees over the period of performance to the extent that it is probable that a significant reversal will not occur.

Effect of the Adoption of Topic 606

For the three months ended March 31, 2018 we recorded \$2.8 million in additional revenue related to estimated variable consideration, which would not have been recognized under the prior revenue recognition guidance and have been included in accounts receivable, net and contract assets. Prior year results are presented in accordance with historical accounting. See our 2017 Form 10-K for our historical accounting policy.

Significant Accounting Policy

We recognize revenues when we transfer control of promised goods or services to our customers in an amount that reflects the consideration to which we expect to be entitled to in exchange for those goods and services.

The majority of our revenues are generated from providing professional services under the following types of arrangements: time and material, fixed-fee, units of production and event or performance-based.

For our time and material arrangements, the amounts charged correspond directly to the value our clients receive. These arrangements qualify for the right to invoice practical expedient which allows revenue to be recognized based

on the number of hours worked by our Client-Service FTE at the contracted bill rates. In some cases, our time and materials engagements are subject to a maximum fee amount not to be exceeded, in which case we periodically evaluate the progress of work performed to ensure that the maximum amount billable to the client is not expected to be exceeded. Similarly, our units of production arrangements where the fee is unit/output priced at a per unit value qualifies for the right to invoice practical expedient. As such, revenue for units of production is recognized based on measures such as the number of items processed at agreed-upon rates.

With our fixed-fee arrangements, we are contracted to complete a pre-determined set of professional services for a pre-determined fee (transaction price). However, the fee and engagement scope can be adjusted based on a mutual agreement between us and the client. In many cases, the recording of fixed revenue amounts requires us to make an estimate of the total amount of work to be performed, and revenues are then recognized as efforts are expended based on hours worked unless another method such as output or straight-line is more representative of value transferred to the client.

We also have certain arrangements in which the fees are dependent on the completion of contractually defined outcomes. In many cases, this fee is earned in addition to an hourly or fixed-fee. These fees are rewarded when certain contractual milestones or outcomes are met. Contractually defined outcomes may be event-based or performance-based (for example based on obtaining a key performance indicator). For certain of these arrangements, the variable consideration is estimated at the expected value and subject to constraint based on risks specific to the contract. The estimate is evaluated in each reporting period and included in the total transaction price to the extent it is probable that a significant reversal of revenue will not occur. Transaction price is then recognized into revenue based upon efforts expended based on hours worked unless another method is more representative of revenue earned. In some cases, the estimation of the variable fees is complex and subject to many variables and may require significant judgement.

The majority of our contracts have a single performance obligation. However, when certain arrangements have more than one performance obligation that are distinct from one another the transaction price is allocated to the separate performance obligations based on a relative standalone selling price basis. We determine the standalone selling prices based on our overall pricing or margins. Generally, we consider each of consulting/advisory services, transaction advisory or software based fees as one distinct performance obligation.

Reimbursable expenses for our engagements include travel, out-of-pocket and independent contractor costs. Such expenses are passed through to clients as contractually allowed. Reimbursable expenses are considered a variable portion of the transaction price and are recognized into revenue consistent with the measure of progress of the respective performance obligation.

Contract Assets and Liabilities

We define contract assets as revenues recognized for fixed-fee, event-based or performance-based arrangements for which we are not contractually able to bill. These contract assets are included in accounts receivable, net and contract assets within the consolidated balance sheets. As of March 31, 2018, and December 31, 2017 contract assets were not material. In most cases, our standard fixed fee contracts allow for monthly billing.

We define contract liabilities as advance payments or billings to our customers for services that have not yet been performed or earned and retainers. These liabilities are recorded within other current liabilities and are recognized as services are provided. Any taxes assessed on revenues relating to services provided to our clients are recorded on a net basis. As of March 31, 2018 and December 31, 2017 contract liabilities was \$22.4 million and \$28.0 million, respectively. During the three months ended March 31, 2018 \$16.0 million was recognized into revenue from the opening balance. The remaining change related to amounts billed or payments received for work not yet performed.

Performance Obligations

For disclosure purposes, we apply the practical expedient to exclude the value of unsatisfied performance obligations for contracts with an enforceable duration of one year or less. We also apply the practical expedient to exclude those amounts for contracts in which we apply the right to invoice. The majority of our contracts include termination for convenience clauses which generally require 30 days notice with no penalty. The notice period required determines the contract duration resulting in very few agreements which are contractually enforceable beyond one year. As such the total amount of unsatisfied performance obligations beyond one year is not significant. As of March 31, 2018 we had approximately \$38.4 million of remaining performance obligations which are expected to be satisfied beyond one year.

4. SEGMENT INFORMATION

Our business is assessed and resources are allocated based on the following four reportable segments:

•The Healthcare segment provides consulting services and business process management services. Clients of this segment include healthcare providers, payers and life sciences companies. We help clients respond to market legislative changes such as the shift to an outcomes and value-based reimbursements model, ongoing industry consolidation and reorganization, Medicaid expansion, the implementation of a new electronic health records system and product planning and commercialization expertise.

•The Energy segment provides advisory services to utilities, governmental agencies, manufacturers and investors. We provide our clients with advisory solutions in business strategy and planning, distributed energy resources and renewables, energy efficiency and demand response, and grid modernization. In addition, we provide a broad array of benchmarking and research services.

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•The Financial Services Advisory and Compliance segment provides strategic, operational, valuation, risk management, investigative and compliance advisory services to clients primarily in the highly-regulated financial services industry, including major financial and insurance institutions. This segment also provides anti-corruption solutions and anti-money laundering consulting, litigation support tax compliance and valuation services to clients in a broad variety of industries.

•The Disputes, Forensics and Legal Technology segment's professional services include accounting, regulatory, construction and computer forensic expertise, as well as valuation and economic analysis. In addition to these capabilities, our professionals use technological tools to perform eDiscovery services and to deliver custom technology, data analytic and cyber-security solutions. The clients of this segment principally include companies along with their in-house counsel and law firms, as well as accounting firms, corporate boards and government agencies.

During the three months ended March 31, 2018, we moved our life sciences regulatory and compliance related business from the Disputes, Forensics and Legal Technology reporting segment into the Healthcare reporting segment. The change better aligns this group with our life sciences team within Healthcare as they have comparable client types and address similar business issues and industry dynamics. Prior year results have been adjusted to conform to current year presentation.

The following information includes segment revenues before reimbursements, segment total revenues and segment operating profit. Certain unallocated expense amounts related to specific reporting segments have been excluded from segment operating profit to be consistent with the information used by management to evaluate segment performance. Segment operating profit represents total revenues less cost of services excluding long-term compensation expense attributable to client-service employees. Long-term compensation expense attributable to client-service employees includes share-based compensation expense and compensation expense attributed to certain retention incentives (see Note 7 — Share-Based Compensation Expense and Note 8 — Supplemental Consolidated Balance Sheet Information).

The information presented does not necessarily reflect the results of segment operations that would have occurred had the reporting segments been stand-alone businesses.

Information on the segment operations has been summarized as follows (in thousands):

| | For the three months ended | |
|--|----------------------------|------------|
| | March 31, | |
| | 2018 | 2017 |
| Revenues before reimbursements: | | |
| Healthcare | \$ 90,149 | \$ 94,010 |
| Energy | 33,704 | 32,498 |
| Financial Services Advisory and Compliance | 41,386 | 32,907 |
| Disputes, Forensics and Legal Technology | 78,640 | 76,796 |
| Total revenues before reimbursements | \$ 243,879 | \$ 236,211 |
| Total revenues: | | |
| Healthcare | \$ 98,712 | \$ 103,016 |
| Energy | 37,637 | 37,722 |
| Financial Services Advisory and Compliance | 45,571 | 36,855 |
| Disputes, Forensics and Legal Technology | 82,600 | 80,244 |
| Total revenues | \$ 264,520 | \$ 257,837 |
| Segment operating profit: | | |
| Healthcare | \$ 20,390 | \$ 28,472 |
| Energy | 10,728 | 8,879 |
| Financial Services Advisory and Compliance | 16,031 | 11,614 |
| Disputes, Forensics and Legal Technology | 27,908 | 25,480 |
| Total segment operating profit | 75,057 | 74,445 |
| Segment reconciliation to income before income tax expense: | | |
| Reconciling items: | | |
| General and administrative expenses | 44,362 | 41,484 |
| Depreciation expense | 6,845 | 7,473 |
| Amortization expense | 1,856 | 2,319 |
| Other operating costs, net | 983 | 1,306 |
| Long-term compensation expense attributable to client-service employees (including share-based compensation expense) | 2,584 | 3,286 |
| Operating income | 18,427 | 18,577 |
| Interest and other expense, net | 1,587 | 821 |
| Income before income tax expense | \$ 16,840 | \$ 17,756 |

Total assets allocated by segment include accounts receivable, net and contract assets, certain retention-related prepaid assets, intangible assets, net and goodwill. The remaining assets are unallocated. Allocated assets by segment were as follows (in thousands):

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| | March 31, 2018 | December 31, 2017 |
|--|-------------------|-------------------------|
| Healthcare | \$416,227 | \$419,894 |
| Energy | 120,711 | 115,478 |
| Financial Services Advisory and Compliance | 102,775 | 95,534 |
| Disputes, Forensics and Legal Technology | 334,924 | 321,844 |
| Unallocated assets | 123,700 | 127,514 |
| Total assets | \$1,098,337 | \$1,080,264 |

5. GOODWILL AND INTANGIBLE ASSETS, NET

During the three months ended March 31, 2018, we moved our life sciences regulatory and compliance related business from our Disputes, Forensics and Legal Technology into the Healthcare reporting segment to align with similar clients and industry (see Note 4 – Segment Information). As a result, a portion of the Disputes, Forensics and Legal Technology reporting unit was reclassified into Healthcare. We used the relative fair value approach based on an evaluation of expected future discounted cash flows to determine the reclassification amount. The changes made to the goodwill balances of our reporting units, including the reclassification for the three months ended March 31, 2018 and the year ended December 31, 2017, were as follows (shown in thousands):

| | Healthcare | Energy | Financial Services Advisory and Compliance | Disputes, Forensics and Legal Technology | Total Company |
|--|------------|-----------|--|---|------------------|
| Gross goodwill at December 31, 2017 | \$ 278,130 | \$ 80,109 | \$ 54,462 | \$ 352,056 | \$ 764,757 |
| Segment reclassification | 15,934 | - | - | (15,934) | - |
| Gross goodwill at December 31, 2017 adjusted | \$ 294,064 | \$ 80,109 | \$ 54,462 | \$ 336,122 | \$ 764,757 |
| Adjustments | (50) | 200 | (6) | (26) | 118 |
| Foreign currency translation | (50) | 274 | 319 | 1,005 | 1,548 |
| Gross goodwill at March 31, 2018 | 293,964 | 80,583 | 54,775 | 337,101 | 766,423 |
| Accumulated goodwill impairment | - | - | - | (122,045) | (122,045) |
| Accumulated amortization | - | - | - | (5,425) | (5,425) |
| Net goodwill at March 31, 2018 | \$ 293,964 | \$ 80,583 | \$ 54,775 | \$ 209,631 | \$ 638,953 |

| | Healthcare | Energy | Financial Services Advisory and Compliance | Disputes, Forensics and Legal Technology | Total Company |
|--|------------|-----------|--|---|------------------|
| Gross goodwill at December 31, 2016 | \$ 272,032 | \$ 77,924 | \$ 53,784 | \$ 348,757 | \$ 752,497 |
| Segment reclassification | 15,934 | - | - | (15,934) | - |
| Gross goodwill at December 31, 2016 adjusted | \$ 287,966 | \$ 77,924 | \$ 53,784 | \$ 332,823 | \$ 752,497 |
| Acquisitions | 5,837 | - | - | - | 5,837 |
| Adjustments | 9 | 1,231 | (35) | (154) | 1,051 |
| Foreign currency translation | 252 | 954 | 713 | 3,453 | 5,372 |
| Gross goodwill at December 31, 2017 adjusted | 294,064 | 80,109 | 54,462 | 336,122 | 764,757 |
| Accumulated goodwill impairment | - | - | - | (122,045) | (122,045) |
| Accumulated amortization | - | - | - | (5,425) | (5,425) |
| Net goodwill at December 31, 2017 | \$ 294,064 | \$ 80,109 | \$ 54,462 | \$ 208,652 | \$ 637,287 |

We performed our annual goodwill impairment test as of May 31, 2017. The key assumptions included: internal projections completed during our first quarter 2017 forecasting process; profit margin improvement generally consistent with our longer-term historical performance; assumptions regarding contingent revenue; revenue growth consistent with our longer term historical performance also considering our near term investment plans and growth objectives; discount rates based on comparable discount rates for our peer group; revenue and EBITDA multiples comparable to multiples for our peer group; Navigant-specific risk considerations; control premium; and cost of capital based on our historical experience.

Based on our assumptions, at that time, the estimated fair value exceeded the net asset carrying value for each of our reporting units as of May 31, 2017. Accordingly, there was no indication of impairment of our goodwill for any of our reporting units. As of May 31, 2017, the estimated fair value of our Healthcare, Energy, Financial Services Advisory and Compliance, and Disputes, Forensics and Legal Technology reporting units exceeded the fair value of invested capital by 30%, 38%, 70%, and 21%, respectively.

We have reviewed our most recent financial projections and considered the segment change as of March 31, 2018 and determined that there was no indication of impairment. We will continue to monitor the factors and key assumptions used in determining the fair value of each of our reporting units. There can be no assurance that goodwill or intangible assets will not be impaired in the future. We will perform our next annual goodwill impairment test as of May 31, 2018.

Intangible assets consisted of (in thousands):

| | March 31, 2018 | December 31, 2017 |
|----------------------------------|-------------------|-------------------------|
| Intangible assets: | | |
| Customer lists and relationships | \$ 110,387 | \$ 109,624 |
| Non-compete agreements | 24,292 | 24,217 |
| Other | 28,904 | 28,985 |
| Intangible assets, at cost | 163,583 | 162,826 |
| Less: accumulated amortization | (144,336) | (141,773) |
| Intangible assets, net | \$ 19,247 | \$ 21,053 |

Our intangible assets have estimated remaining useful lives ranging up to seven years which approximate the estimated periods of consumption. We will amortize the remaining net book values of intangible assets over their remaining useful lives. At March 31, 2018, our intangible assets categories were as follows (in thousands, except year data):

| Category | Weighted Average Remaining Years | Amount |
|---------------------------------------|---|-----------|
| Customer lists and relationships, net | 4.6 | \$ 16,497 |
| Non-compete agreements, net | 2.9 | 1,797 |
| Other intangible assets, net | 2.8 | 953 |
| Total intangible assets, net | 4.3 | \$ 19,247 |

Total amortization expense was \$1.9 million and \$2.3 million for the three months ended March 31, 2018 and 2017, respectively. The estimated annual aggregate amortization expense to be recorded in the next five years related to intangible assets at March 31, 2018 is as follows (in thousands):

| Year Ending December 31, | Amount |
|---------------------------------|----------|
| 2018 (includes January - March) | \$ 6,773 |
| 2019 | 4,621 |
| 2020 | 3,555 |
| 2021 | 3,705 |
| 2022 | 683 |
| 2023 | 1,081 |

6. NET INCOME PER SHARE (EPS)

The components of basic and diluted shares were as follows (in thousands and based on the weighted average days outstanding for the periods):

| | For the three months ended | |
|------------------------------|-------------------------------|--------|
| | March 31, | |
| | 2018 | 2017 |
| Basic shares | 45,120 | 46,932 |
| Employee stock options | 153 | 247 |
| Restricted stock units | 1,544 | 1,677 |
| Contingently issuable shares | 17 | 113 |
| Diluted shares | 46,834 | 48,969 |
| Antidilutive shares (1) | 33 | 3 |

(1) Stock options with exercise prices greater than the average market price of our common stock during the respective time periods were excluded from the computation of diluted shares because the impact of including the shares subject to these stock options in the diluted share calculation would have been antidilutive.

7. SHARE-BASED COMPENSATION EXPENSE

Share-based compensation expense is recorded for restricted stock units, stock options and the discount given on employee stock purchase plan transactions.

The amounts attributable to each category of share-based compensation expense were as follows (in thousands):

| | For the three months ended March 31, | |
|---|--------------------------------------|---------|
| | 2018 | 2017 |
| Amortization of restricted stock unit awards | \$3,206 | \$2,656 |
| Amortization of stock option awards | 34 | 219 |
| Discount given on employee stock purchase transactions through our Employee Stock Purchase Plan | 137 | 147 |
| Total share-based compensation expense | \$3,377 | \$3,022 |

Total share-based compensation expense consisted of the following (in thousands):

| | For the three months ended March 31, | |
|---|--------------------------------------|---------|
| | 2018 | 2017 |
| Cost of services before reimbursable expenses | \$1,228 | \$1,617 |
| General and administrative expenses | 2,149 | 1,405 |
| Total share-based compensation expense | \$3,377 | \$3,022 |

Share-based compensation expense attributable to client-service employees was included in cost of services before reimbursable expenses. Share-based compensation expense attributable to corporate management and support personnel was included in general and administrative expenses.

At March 31, 2018, we had \$12.8 million of total compensation costs related to unvested share-based awards that have not been recognized as share-based compensation expense. The compensation costs will be recognized as an expense over the remaining vesting periods. The weighted average remaining vesting period is approximately two years. During the three months ended March 31, 2018, we granted an aggregate of 212,646 share-based awards, consisting of restricted stock units with an aggregate fair value of \$4.3 million at the time of grant. These grants include certain awards that vest based on relative achievement of pre-established performance criteria.

8. SUPPLEMENTAL CONSOLIDATED BALANCE SHEET INFORMATION**Accounts Receivable, Net and Contract Assets**

The components of accounts receivable, net and contract assets, were as follows (in thousands):

| | March 31, 2018 | December 31, 2017 |
|--|-------------------|-------------------------|
| Billed amounts | \$ 200,785 | \$ 194,694 |
| Engagements in process | 119,537 | 102,026 |
| Allowance for uncollectible billed amounts | (19,474) | (18,274) |
| Allowance for uncollectible engagements in process | (12,104) | (10,605) |
| Accounts receivable, net and contract assets | \$ 288,744 | \$ 267,841 |

Receivables attributable to engagements in process represent balances for services that have been performed and earned but have not been billed to the client. Engagements in process include contract assets. See Note 3 – Revenue Recognition for information on contract assets. Services are generally billed on a monthly basis for the prior month’s services. Our allowance for uncollectible accounts is based on historical experience and management judgment and may change based on market conditions or specific client circumstances.

Prepaid Expenses and Other Current Assets

The components of prepaid expenses and other current assets were as follows (in thousands):

| | March 31, 2018 | December 31, 2017 |
|---|----------------------|-------------------------|
| Notes receivable - current | \$ 2,671 | \$ 3,047 |
| Prepaid recruiting and retention incentives - current | 9,546 | 8,705 |
| Other prepaid expenses and other current assets | 21,399 | 21,169 |
| Prepaid expenses and other current assets | \$ 33,616 | \$ 32,921 |

Other Assets

The components of other assets were as follows (in thousands):

| | March 31, 2018 | December 31, 2017 |
|---|----------------------|-------------------------|
| Notes receivable - non-current | \$ 5,665 | \$ 6,260 |
| Capitalized client-facing assets | 1,153 | 1,803 |
| Prepaid recruiting and retention incentives - non-current | 9,860 | 8,611 |
| Prepaid expenses and other non-current assets | 6,532 | 6,870 |
| Other assets | \$ 23,210 | \$ 23,544 |

Notes receivable, current and non-current, represent unsecured employee loans. These loans were issued to recruit or retain certain senior-level client-service employees. The principal amount and accrued interest on these loans is either paid by the employee or forgiven by us over the term of the loans so long as the employee remains continuously employed by us and complies with certain contractual requirements. The expense associated with the forgiveness of the principal amount of the loans is amortized as compensation expense over the terms of the loans.

Capitalized client-facing assets include software and hardware that is used by our clients as part of their engagements. These amounts are amortized into cost of services before reimbursable expenses over their estimated remaining useful life.

Prepaid recruiting and retention incentives, current and non-current, include sign-on and retention bonuses that are generally recoverable from an employee if the employee voluntarily terminates employment or if the employee's employment is terminated for "cause" prior to fulfilling his or her obligations to us. These amounts are amortized as compensation expense over the periods in which they are recoverable from the employees, which periods averaging three years. During the three months ended March 31, 2018 and 2017, we granted \$5.1 million and \$2.7 million, respectively, in sign-on and retention bonuses.

Property and Equipment, Net

The components of property and equipment, net were as follows (in thousands):

| | March 31, 2018 | December 31, 2017 |
|---|-------------------|-------------------------|
| Furniture, fixtures and equipment | \$74,515 | \$72,776 |
| Software | 95,013 | 93,883 |
| Leasehold improvements | 60,509 | 57,689 |
| Property and equipment, at cost | 230,037 | 224,348 |
| Less: accumulated depreciation and amortization | (142,116) | (135,179) |
| Property and equipment, net | \$87,921 | \$89,169 |

During the three months ended March 31, 2018, we invested \$5.8 million in property and equipment, including \$3.1 million in leasehold improvements, \$2.1 million in technology infrastructure and software, and \$0.6 million in furniture and other equipment.

Other Current Liabilities

The components of other current liabilities were as follows (in thousands):

| | March 31, 2018 | December 31, 2017 |
|--|----------------------|-------------------------|
| Deferred acquisition liabilities - current | \$ 3,698 | \$ 3,897 |
| Contract liabilities | 22,368 | 27,979 |
| Deferred rent - current | 3,450 | 3,341 |
| Other current liabilities | 3,117 | 3,678 |
| Total other current liabilities | \$ 32,633 | \$ 38,895 |

Other Non-Current Liabilities

The components of other non-current liabilities were as follows (in thousands):

| | March 31, 2018 | December 31, 2017 |
|--|----------------------|-------------------------|
| Deferred acquisition liabilities - non-current | \$ 1,945 | \$ 1,972 |
| Deferred rent - non-current | 28,506 | 28,534 |
| Other non-current liabilities | 1,549 | 1,668 |
| Total other non-current liabilities | \$ 32,000 | \$ 32,174 |

Deferred acquisition liabilities, current and non-current, at March 31, 2018 consisted of cash obligations related to contingent and definitive purchase price considerations recorded at fair value and net present value, respectively. See Note 13 – Fair Value for additional information regarding deferred contingent consideration fair value adjustments.

The current and non-current portions of deferred rent relate to tenant allowances and incentives on lease arrangements for our office facilities that expire at various dates through 2028.

At March 31, 2018, other non-current liabilities included \$0.5 million of performance-based long-term incentive compensation liabilities. As part of our long-term incentive program for select senior-level client service employees and leaders, we grant restricted stock units which vest three years from the grant date. The value of equity granted is based on the relative achievement of certain performance targets during the year prior to grant.

Contract liabilities represents advance billings to our clients for services that have not yet been performed and earned. Further information regarding the amount of revenue recognized of the beginning contract liabilities balance in the three months ended March 31, 2018 can be found in Note 3 - Revenue Recognition. As a result of our adoption of Topic 606, as of January 1, 2018 we renamed Deferred Revenue to Contract liabilities.

9. ACCUMULATED OTHER COMPREHENSIVE LOSS

The activity in accumulated other comprehensive loss was as follows (in thousands):

| | For the three months ended March 31, | |
|---|--------------------------------------|-------------|
| | 2018 | 2017 |
| Unrealized loss on foreign exchange: | | |
| Balance at beginning of period | \$ (19,308) | \$ (25,166) |
| Unrealized gain on foreign exchange | 1,369 | 830 |
| Balance at end of period | \$ (17,939) | \$ (24,336) |
| Unrealized loss on derivatives: | | |
| Balance at beginning of period | \$ 130 | \$ (40) |
| Unrealized gain on derivatives in period, net of reclassification | 250 | 11 |
| Reclassified to interest expense | 10 | 34 |
| Income tax expense | (3) | (14) |
| Balance at end of period | \$ 387 | \$ (9) |
| | 2018 | 2017 |
| Accumulated other comprehensive loss at March 31, | (17,552) | (24,345) |

10. DERIVATIVES AND HEDGING ACTIVITY

During the three months ended March 31, 2018, the interest rate derivatives outstanding were as follows (summarized based on month of execution):

| Month executed | Number of Contracts | Beginning Date | Maturity Date | Rate | Total Notional Amount (millions) |
|----------------|---------------------|----------------|----------------|-------|----------------------------------|
| June 2015 | 1 | June 30, 2015 | June 30, 2018 | 1.40% | \$ 5.0 |
| April 2017 | 2 | April 13, 2017 | April 30, 2020 | 1.81% | \$ 15.0 |
| July 2017 | 4 | July 31, 2017 | July 31, 2020 | 1.78% | \$ 17.5 |

We expect the interest rate derivatives to be highly effective against changes in cash flows related to changes in interest rates and have recorded the derivatives as a cash flow hedge. As a result, gains or losses related to fluctuations in the fair value of the interest rate derivatives are recorded as a component of accumulated other comprehensive loss and reclassified into interest expense as the variable interest expense on our bank debt is recorded. There was no ineffectiveness related to the interest rate derivatives during the three months ended March 31, 2018. During both the three months ended March 31, 2018 and 2017, we recorded nil in interest expense associated with differentials received or paid under the interest rate derivatives.

11. BANK DEBT

Our credit agreement provides a \$400 million revolving credit facility. The credit facility becomes due and payable in full upon maturity on March 28, 2022. At our option, subject to the terms and conditions specified in the credit agreement, we may elect to increase commitments under the credit facility up to an aggregate amount of \$500 million. Borrowings and repayments under the credit facility may be made in multiple currencies including United States (U.S.) Dollars, Canadian Dollars, United Kingdom (U.K.) Pound Sterling and Euro.

At March 31, 2018, we had aggregate borrowings outstanding of \$184.3 million, compared to \$132.9 million at December 31, 2017. Based on our financial covenants at March 31, 2018, approximately \$211.7 million in additional borrowings were available to us under the credit facility. At March 31, 2018, we had \$3.9 million of unused letters of credit under our credit facility, which have

been included as a reduction in the available borrowings above. The letters of credit are primarily related to the requirements of certain lease agreements for office space.

At our option, borrowings under the credit facility bear interest at a variable rate equal to an applicable base rate or LIBOR, in each case plus an applicable margin. For LIBOR loans, the applicable margin varies depending upon our consolidated leverage ratio (the ratio of total funded debt to adjusted EBITDA, as defined in the credit agreement). At March 31, 2018, the applicable margins on LIBOR and base rate loans were 1.00% and 0.00%, respectively. Depending upon our performance and financial condition, our LIBOR loans will have applicable margins varying between 1.00% and 2.00%, and our base rate loans have applicable margins varying between 0.00% and 1.00%. Our average borrowing rate (including the impact of our interest rate derivatives; see Note 10 — Derivatives and Hedging Activity) was 3.0% and 2.7% for the three months ended March 31, 2018 and 2017, respectively.

Our credit agreement contains certain financial covenants, including covenants that require that we maintain a consolidated leverage ratio of not greater than 3.5:1, with certain exceptions as defined in the agreement, and a consolidated interest coverage ratio (the ratio of the sum of adjusted EBIT, as defined in the credit agreement, to cash interest expense) of not less than 2.0:1. At March 31, 2018, under the definitions in the credit agreement, our consolidated leverage ratio was 1.3:1 and our consolidated interest coverage ratio was 23.6:1. In addition, the credit agreement contains customary affirmative and negative covenants (subject to exceptions), including covenants that in certain circumstances limit our ability to incur liens or other encumbrances, make investments and acquisitions, incur indebtedness, enter into mergers, consolidations and asset dispositions, pay cash dividends after the occurrence of an event of default, change the nature of our business and engage in transactions with affiliates, as well as customary provisions with respect to events of default. We were in compliance with the covenants contained in our credit agreement at March 31, 2018; however, there can be no assurances that we will remain in compliance in the future.

12. INCOME TAXES

On December 22, 2017, the President of the United States signed into law the Tax Reform. The legislation significantly changed U.S. tax law by, among other things, lowering corporate income tax rates, implementing a territorial tax system and imposing a repatriation tax on deemed repatriated earnings of foreign subsidiaries. Tax Reform permanently reduced the U.S. corporate income tax rate from a maximum of 35% to a 21% rate, effective January 1, 2018.

While Tax Reform provides for a territorial tax system, beginning in 2018, it includes the global intangible low-taxed income (“GILTI”) provision. We elected to account for GILTI tax in the period in which it is incurred. The GILTI provisions require us to include in our U.S. income tax return foreign subsidiary earnings in excess of an allowable return on the foreign subsidiary’s tangible assets. As a result of the GILTI provisions, our effective tax rate increased by 0.7% for the three months ended March 31, 2018. In conjunction with the GILTI provisions, the new law provides a 13.125% effective tax rate on excess returns earned directly from foreign services. Specifically, the new law allows us a deduction equal to foreign derived intangible income (“FDII”). Our FDII is the amount of our “deemed intangible income” that is attributable to the performance of services for foreign persons or with respect to property outside the U.S. The FDII provisions allow us to deduct from our U.S. income tax return foreign services income in excess of a minimum return on our tangible assets. As a result of the FDII provisions, our effective tax rate decreased by 2.7% for the three months ended March 31, 2018.

On December 22, 2017, the SEC staff issued Staff Accounting Bulletin No. 118 (“SAB 118”) to address the application of U.S. GAAP in situations when a registrant does not have the necessary information available, prepared, or analyzed (including computations) in reasonable detail to complete the accounting for certain income tax effects of Tax Reform. We recognized provisional tax impacts related to the deemed repatriated earnings and the revaluation of deferred tax assets and liabilities in its consolidated financial statements for the year ended December 31, 2017. The ultimate impact may differ from those provisional amounts, possibly materially, due to, among other things, additional

analysis, changes in interpretations and assumptions we have made, additional regulatory guidance that may be issued, and actions we may take as a result of Tax Reform. Any adjustments made to the provisional amounts under SAB 118 should be recorded as discrete adjustments in the period identified (not to extend beyond the one-year measurement provided in SAB 118). During the three months ended March 31, 2018, our effective tax rate increased by 0.7% due to adjustments to its provisional amounts included in our consolidated financial statements for the year ended December 31, 2017. The accounting is expected to be completed when the 2017 U.S. corporate income tax return is filed in October of 2018.

13. FAIR VALUE

Fair value is defined as the price that would be received on the sale of an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date (exit price). The inputs used to measure fair value are classified into the following hierarchy:

Level 1: Unadjusted quoted prices in active markets for identical assets or liabilities

Level 2: Unadjusted quoted prices in active markets for similar assets or liabilities, or unadjusted quoted prices for identical or similar assets or liabilities in markets that are not active, or inputs other than quoted prices that are observable for the asset or liability

Level 3: Unobservable inputs for the asset or liability

We endeavor to utilize the best available information in measuring fair value. Financial assets and liabilities are classified in their entirety based on the lowest level of input that is significant to the fair value measurement. As circumstances change, we will reassess the level in which the inputs are included in the fair value hierarchy.

We utilize a third party to value our interest rate derivatives. The interest rate derivatives are used to hedge the risk of variability from interest payments on our borrowings (see Note 10 – Derivatives and Hedging Activity). A majority of the inputs used in determining the fair value of the derivatives is derived mainly from Level 2 observations which include counterparty quotations in over the counter markets. However, the credit valuation adjustments associated with the derivatives utilize Level 3 inputs, such as estimates of current credit spreads, to evaluate the likelihood of default by ourselves and our counterparties. We determined that these adjustments are not significant to the overall valuation of our derivatives. As a result, our interest rate derivatives are classified in Level 2 in the fair value hierarchy.

In certain instances, our acquisitions provide for deferred contingent acquisition payments. These deferred payments are recorded at fair value at the time of acquisition and are included in other current and/or non-current liabilities on our consolidated balance sheets. We estimate the fair value of our deferred contingent acquisition liabilities using a probability-weighted discounted cash flow model. This fair value measure is based on significant inputs not observed in the market and thus represents a Level 3 measurement. Fair value measurements characterized within Level 3 of the fair value hierarchy are measured based on unobservable inputs that are supported by little or no market activity and reflect our own assumptions in measuring fair value.

The significant unobservable inputs used in the fair value measurements of our deferred contingent acquisition liabilities are our measures of the future profitability and related cash flows and discount rates. The fair value of the deferred contingent acquisition liabilities is reassessed on a quarterly basis based on assumptions provided to us by segment and business area leaders together with our corporate development and finance departments. Any change in the fair value estimate is recorded in the earnings of that period. During the three months ended March 31, 2017, we recorded \$1.2 million in other operating costs for a net increase in the liability, reflecting changes in the fair value estimate of the deferred contingent acquisition liability for certain acquisitions made in 2016 (see Note 3 – Acquisitions to the consolidated financial statements in our 2017 Form 10-K). The following table summarizes the changes in deferred contingent acquisition liabilities (in thousands):

For the three
months ended
March 31,

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| | 2018 | 2017 |
|---|---------|---------|
| Beginning Balance | \$3,870 | \$1,723 |
| Accretion of acquisition-related contingent consideration | 59 | 49 |
| Remeasurement of acquisition-related contingent consideration | - | 1,199 |
| Payments | (204) | - |
| Ending Balance | \$3,725 | \$2,971 |

At March 31, 2018, the carrying value of our bank debt approximated fair value as it bears interest at variable rates, and we believe our credit risk is consistent with when the debt originated. We consider the recorded value of our other financial assets and liabilities, which consist primarily of cash and cash equivalents, accounts receivable, net and contract assets and accounts payable, to approximate the fair value of the respective assets and liabilities at March 31, 2018 based upon the short-term nature of the assets and liabilities.

Our financial assets and liabilities measured at fair value on a recurring basis at March 31, 2018 and December 31, 2017 were as follows (in thousands):

| | Quoted Prices in Active Markets for Identical Assets (Level 1) | | | Significant Other Observable Inputs (Level 2) | Significant Unobservable Inputs (Level 3) | Total |
|---|--|---|---------|--|--|----------|
| At March 31, 2018 | | | | | | |
| Interest rate derivatives, net | \$ | - | \$ (535 |) | \$ - | \$(535) |
| Deferred contingent acquisition liabilities | \$ | - | \$ - | | \$ 3,725 | \$3,725 |
| At December 31, 2017 | | | | | | |
| Interest rate derivatives, net | \$ | - | \$ (213 |) | \$ - | \$(213) |
| Deferred contingent acquisition liabilities | \$ | - | \$ - | | \$ 3,870 | \$3,870 |

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.

This Management's Discussion and Analysis of Financial Condition and Results of Operations relates to, and should be read in conjunction with, our unaudited consolidated financial statements included elsewhere in this report. In addition to historical information, this discussion and analysis contains forward-looking statements that involve risks, uncertainties and assumptions, which could cause actual results to differ materially from management's expectations. Please see the sections of this report entitled "Forward-Looking Statements" and Part II, Item 1A, "Risk Factors."

Overview

We are a specialized, global professional services firm that helps clients take control of their future. With a focus on markets and clients facing transformational change and significant regulatory or legal pressures, we primarily serve clients in the healthcare, energy and financial services industries.

Additional information about our operations is included in Part I, Item 1, "Business" of our 2017 Form 10-K.

Revenues and Expenses

Our clients' demand for our services ultimately drives our revenues and expenses. We derive our revenues from fees on services provided. The majority of our revenues are generated on a time and materials basis, though we also have engagements where fees are a fixed amount (either in total or for a period of time). We may also earn incremental revenues, in addition to hourly or fixed fees, which are contingent on the attainment of certain event-based or performance-based contractual milestones or outcomes. We estimate and recognize the revenue from such contingent fees over the period of performance to the extent that it is probable that a significant reversal will not occur. Variations in our quarterly or yearly revenues and resulting operating profit margins may occur depending on the timing of such contractual outcomes and our ability to consider these revenues earned and realized. Revenues are also earned on a per unit or subscription basis, generally for our technology-based service offerings. On January 1, 2018 we adopted Topic 606 on a modified retrospective basis. As such, results for the three months ended March 31, 2018 are presented under the new standard while the comparable results are presented using our historic accounting. During the three months ended March 31, 2018 we recorded \$2.8 million in estimated event-based fees as a result of the new guidance. See Note 3 – Revenue Recognition to the notes to our unaudited financial statements for further information.

Our most significant expenses are client-service employee compensation, which includes salaries, incentive compensation, amortization of sign-on and retention incentive payments, share-based compensation and benefits. Client-service employee compensation is included in cost of services before reimbursable expenses, in addition to technology costs, sales and marketing expenses and the direct costs of recruiting and training client-service employees.

Our most significant overhead expenses included in general and administrative expense are administrative compensation and office-related expenses. Administrative compensation includes salaries, incentive compensation, share-based compensation and benefits for corporate management and other non-billable employees that indirectly support client engagements. Office-related expenses primarily consist of rent for our offices. General and administrative expense includes bad debt expense, technology, finance, human capital management, marketing and legal expenses. Certain non-billable employees who support the reporting segments are recorded in cost of services before reimbursable expenses.

We periodically review and adjust our employees' total compensation (which may include salaries, annual cash incentive compensation, other cash and share-based compensation, and benefits) to ensure that it is competitive within

the industry and is consistent with our performance. We also monitor and adjust our bill rates for our service offerings and within the various industries we serve, depending on market conditions.

Hiring and Retention

Because our ability to derive fees is largely reliant on the hiring and retention of employees, the average number of full-time employees and our ability to keep client-service employees utilized are important drivers of the business. We use full time equivalent (“FTE”) as a measure of our client-service employees. The number of Client-Service FTE is client-service employees adjusted for part-time status and takes into account hiring and attrition which occurred during the reporting period. Our average utilization rate as defined below provides a benchmark for how well we are managing our Consulting FTE levels in response to changing demand.

Client-Service FTE levels and related compensation in excess of demand drive additional costs that can negatively impact operating profit margin. From time to time, we engage independent contractors and hire project employees to supplement our Client-Service FTE on certain engagements, which allows us to adjust staffing in response to changes in demand for our services and manage our costs accordingly.

In connection with recruiting activities and business acquisitions, our general policy is to obtain non-solicitation covenants from senior and some mid-level client-service employees. Most of these covenants have restrictions that extend 12 months beyond the termination of employment. We utilize these contractual agreements and other agreements to reduce the risk of attrition and to safeguard our existing clients, employees and projects.

Technology

We continue to invest in technology infrastructure to support our evolving service offerings, including investment in more sophisticated technology infrastructure to enable our technology-based services as they expand and change over time and to deliver scalable technology solutions to meet the demands of our clients.

Acquisitions

For details regarding our acquisitions, see Note 3 – Acquisitions to the consolidated financial statements in our 2017 Form 10-K. Any material impact our acquisitions may have had on our results from operations or segment results for the periods presented has been included in our discussion below.

Key Operating Metrics

The following key operating metrics provide additional operating information related to our continuing business and reporting segments. These key operating metrics may not be comparable to similarly-titled metrics at other companies. Our Technology, Data & Process businesses are comprised of technology enabled professional services, including business process management services and data analytics, legal technology solutions and data services and insurance claims processing, market research and benchmarking businesses.

- Average FTE is our average headcount during the reporting period adjusted for part-time status. Average FTE is further split between the following categories:
 - Client-Service FTE — combination of Consulting FTE and Technology, Data & Process FTE defined as follows:
 - Consulting FTE — individuals assigned to client services who record time to client engagements; and
 - Technology, Data & Process FTE — individuals in businesses primarily dedicated to maintaining and delivering the services described above and are not included in average bill rate and average utilization metrics described below.
 - Non-billable FTE — individuals assigned to administrative, analytics and support functions, including office services, corporate functions and certain practice support functions.
 - Period-end FTE represents our headcount at the last day of the reporting period adjusted for part-time status. Consulting, Technology, Data & Process and Non-billable criteria also apply to period-end FTE.
 - Average bill rate is calculated by dividing fee revenues before certain adjustments, such as discounts and markups, by the number of hours associated with the fee revenues. Revenues recognized on the attainment of certain event-driven contractual milestones (event-based) and those related to Technology, Data & Process FTE are excluded from average bill rate.
 - Average utilization rate is calculated by dividing the number of hours of our Consulting FTE who recorded time to client engagements during a period, by the total available working hours for these consultants during the same period (1,850 hours annually). Hours related to Technology, Data & Process FTE are excluded from average utilization rate.
 - Billable hours are the number of hours our Consulting FTE recorded time to client engagements during the reporting period. Hours related to Technology, Data & Process FTE are excluded from billable hours.
 - Segment operating profit represents total revenues less cost of services excluding long-term compensation expense attributable to Client-Service employees. Long-term compensation expense attributable to Client-Service employees includes share-based compensation expense and compensation expense attributable to retention incentives.

All Client-Service FTE, utilization and average bill rate metric data provided in this report exclude the impact of independent contractors and project employees.

Recent Accounting Pronouncements

See Note 2 — Recent Accounting Pronouncements to our unaudited consolidated financial statements for further information on our accounting policies and recent accounting pronouncements.

Additional highlight

On April 10, 2018, we announced that we formed a joint venture with Baptist Health South Florida. Through this joint venture we will leverage the business process management services team within the Healthcare segment to help drive efficiencies and improved revenue collection, cash flow and cost management for the Baptist Health system. We are still finalizing the impact of the joint venture on our future results however as with many of our large engagements we expect lower profitability during the ramp-up period.

Results of Operations

Key highlights of our results of operations for the three months ended March 31, 2018 and 2017 were:

RBR increased 3.2% over the prior year period, mainly due to organic RBR growth within our Financial Services Advisory and Compliance segment partially offset by a decrease within the Healthcare segment. Event-based fees for the three months ended March 31, 2018 and 2017 were \$5.1 million and \$4.6 million, respectively. Cost of services before reimbursable expenses increased 3.8% and general and administrative expenses increased 6.9%. Our effective income tax rate for the three months ended March 31, 2018 and 2017 was 29.6% and 37.5%, respectively. Net income for the three months ended March 31, 2018 and 2017 was \$11.9 million and \$11.1 million, respectively. Net income increased mainly as a result of Tax Reform which was signed into law December 22, 2017. See Note 12 – Income Taxes to the notes to our unaudited financial statements for further information.

| | For the three months ended | | 2018 over |
|-------------------------------|----------------------------|-----------|--------------------------------------|
| | March 31, | March 31, | 2017 |
| | 2018 | 2017 | Increase (Decrease) Percentage |
| Key operating metrics: | | | |
| Average FTE | | | |
| -Consulting | 1,898 | 1,907 | (0.5) |
| -Technology, Data & Process | 3,032 | 2,805 | 8.1 |
| -Non-billable | 1,002 | 912 | 9.9 |
| Period end FTE | | | |
| -Consulting | 1,888 | 1,896 | (0.4) |
| -Technology, Data & Process | 2,956 | 2,903 | 1.8 |
| -Non-billable | 1,010 | 922 | 9.5 |
| Average bill rate | \$289 | \$285 | 1.4 |
| Utilization | % 73 | % 73 | % - |

Key Operating Metrics

Average FTE – Consulting was relatively flat for the three months ended March 31, 2018 compared to the three months ended March 31, 2017. Average FTE – Technology, Data & Process increased 8.1% for the three months ended March 31, 2018 compared to the three months ended March 31, 2017; however, Period end FTE – Technology, Data & Process reflects actions taken towards the end of the quarter mainly as a result of the decline in business process management services work within our Healthcare segment. A portion of the increase in Average FTE – Technology, Data & Process was due to the expansion of our team located in India. Average Non-billable FTE increased 9.9% for the three months ended March 31, 2018 compared to the three months ended March 31, 2017. The increase primarily relates to the transfer of FTE from our Healthcare segment and new hires to support the buildout of a centralized data management and analytic team largely located in India. Costs relating to this team are charged back to cost of services before reimbursable expenses as the team is predominantly used for solution development and client support. Utilization levels were 73% for the three months ended March 31, 2018 and 2017, and average bill rate increased 1.4% to \$289 over the same periods.

Results for the three months ended March 31, 2018 compared to the three months ended March 31, 2017

Revenue before Reimbursements. See segment results below for further discussion on RBR.

Cost of Services before Reimbursable Expenses. Cost of services before reimbursable expenses increased 3.8% for the three months ended March 31, 2018 compared to the three months ended March 31, 2017. The increase was primarily due to higher compensation and benefits expenses resulting from Average Technology, Data & Process FTE increases mainly within our Healthcare segment as well as annual wage increases. In addition, we incurred higher strategic development costs within the Healthcare segment during the three months ended March 31, 2018 compared to the corresponding period in 2017. Severance expense relating to Client-Service FTE was \$1.8 million and \$1.6 million for the three months ended March 31, 2018 and 2017, respectively, primarily related to the Healthcare segment in the current year period.

General and Administrative Expenses. General and administrative expenses increased 6.9% for the three months ended March 31, 2018 compared to the three months ended March 31, 2017. The increase was mainly due to higher bad debt expense mainly as a result of a large collection and resulting reversal of the reserve during the three months ended March 31, 2017. Bad debt expense for the three months ended March 31, 2018 and 2017 was \$3.1 million and nil, respectively. In addition, long term compensation and incentive bonus expenses increased mainly due to accelerated stock-based compensation as a result of retirement eligibility at time of grant. Severance expense for the three months ended March 31, 2018 and 2017 was nil and \$0.2, respectively.

General and administrative expenses as a percent of RBR were 18.2% for the three months ended March 31, 2018 as compared to 17.6% for the three months ended March 31, 2017. The increase relates primarily to higher bad debt expense. Excluding bad debt expense general and administrative expenses as a percent of RBR were 16.9% for the three months ended March 31, 2018 as compared to 17.6% for the three months ended March 31, 2017.

Depreciation Expense. Depreciation expense decreased 8.4% for the three months ended March 31, 2018 compared to the three months ended March 31, 2017 due to fully depreciated computer software and hardware, partially offset by an increase in leasehold improvement depreciation.

Amortization Expense. Amortization expense decreased 20.0% for the three months ended March 31, 2018, compared to the three months ended March 31, 2017. The decrease was primarily due to reduced amortization relating to certain intangible assets as their useful lives came to term, partially offset by the allocation of purchase price to intangible assets of recent acquisitions.

Interest Expense. Interest expense increased 23.1% for the three months ended March 31, 2018 compared to the three months ended March 31, 2017, mainly due to higher interest rates partially offset by lower financing fees. Average borrowing rates were 3.0% and 2.7% for the three months ended March 31, 2018 and 2017, respectively.

Income Tax Expense. Our effective income tax rate fluctuates based on the mix of income earned in various tax jurisdictions, including U.S. state and foreign jurisdictions which have different income tax rates, as well as various book-to-tax permanent differences. The rate is also impacted by discrete items which may not be consistent from year to year.

The effective income tax rate for the three months ended March 31, 2018 and 2017 was 29.6% and 37.5%, respectively. The decrease in the effective income tax rate for the three months ended March 31, 2018 compared to the three months ended March 31, 2017 was directly attributable to the impact of Tax Reform that reduced the U.S. Federal Corporate income tax rate from 35.0% to 21.0% effective January 1, 2018.

Segment Results

Our operating segments are the same as our reporting segments, and our performance is assessed and resources are allocated based on the following four reporting segments:

• Healthcare

• Energy

• Financial Services Advisory and Compliance

• Disputes, Forensics and Legal Technology

The following information includes segment RBR, segment total revenues and segment operating profit all on a continuing basis. Certain unallocated expense amounts related to specific reporting segments have been excluded from the calculation of segment operating profit to be consistent with the information used by management to evaluate segment performance (see Note 4 — Segment

Information to our unaudited consolidated financial statements). Segment operating profit represents total revenues less cost of services excluding long-term compensation expense attributable to client-service employees. Long-term compensation expense attributable to client-service employees includes share-based compensation expense and compensation expense related to retention incentives (see Note 8 — Supplemental Consolidated Balance Sheet Information to our unaudited consolidated financial statements). Key operating metric definitions are provided above.

During the three months ended March 31, 2018, we moved our life sciences regulatory and compliance related business from the Disputes, Forensics and Legal Technology reporting segment into the Healthcare reporting segment. The change better aligns this group with our life sciences team within Healthcare as they have comparable client types and address similar business issues and industry dynamics. Prior year results have been adjusted to conform to current year presentation.

The information presented does not necessarily reflect the results of segment operations that would have occurred had the segments been stand-alone businesses.

| Healthcare | For the three months ended March 31, | | 2018 over 2017 |
|--|--------------------------------------|------------|--------------------------------|
| | 2018 | 2017 | Increase (Decrease) Percentage |
| Revenues before reimbursements (in 000s) | \$ 90,149 | \$ 94,010 | (4.1) |
| Total revenues (in 000s) | \$ 98,712 | \$ 103,016 | (4.2) |
| Segment operating profit (in 000s) | \$ 20,390 | \$ 28,472 | (28.4) |
| Key segment operating metrics: | | | |
| Segment operating profit margin | 22.6 % | 30.3 % | (25.4) |
| Average FTE - Consulting | 648 | 645 | 0.5 |
| Average FTE - Technology, Data & Process | 2,706 | 2,467 | 9.7 |
| Average utilization rates based on 1,850 hours | 71 % | 76 % | (6.6) |
| Average bill rate | \$ 263 | \$ 272 | (3.3) |

The Healthcare segment provides consulting services and business process management services. Clients of this segment include healthcare providers, payers and life sciences companies. We help clients respond to market legislative changes such as the shift to an outcomes and value-based reimbursements model, ongoing industry consolidation and reorganization, Medicaid expansion, the implementation of a new electronic health records system and product planning and commercialization expertise.

RBR for this segment decreased 4.1% for the three months ended March 31, 2018 compared to the three months ended March 31, 2017. RBR decreased due to fewer large engagements in the current period. These decreases were partially offset by higher event-based fees driven mainly by the adoption of Topic 606 on January 1, 2018 which requires event-based fees to be estimated and recognized based on efforts expended on the engagement (See Note 3 – Revenue Recognition to the notes to our unaudited consolidated financial statements). Event-based fees were \$3.2 million and \$0.1 million for the three months ended March 31, 2018 compared to the three months ended March 31, 2017.

Average FTE – Consulting was relatively flat for the three months ended March 31, 2018 compared to the three months ended March 31, 2017. Average FTE – Technology, Data & Process increased 9.7% for the three months ended March 31, 2018 compared to the three months ended March 31, 2017 mainly due to reasons discussed above. Utilization decreased 6.6% for the three months ended March 31, 2018 compared to the three months ended March 31, 2017 due to the decrease in engagement size. Average bill rate decreased 3.3% to \$263, mainly due to a change in project mix.

For the three months ended March 31, 2018 compared to the three months ended March 31, 2017, segment operating profit and segment operating profit margin decreased \$8.1 million and 7.7 percentage points, respectively. These decreases were attributable to higher strategic development costs, increased headcount within our business process management services and the maintenance of resources in consulting, in anticipation of improving demand for those services. In addition, severance expense for the three months ended March 31, 2018 and 2017 was \$1.6 million and \$0.3 million, respectively due to Client Service-FTE reductions taken towards the end of the quarter.

Energy

| | For the three months ended | | 2018 over 2017 |
|--|----------------------------|-----------|---------------------|
| | ended March 31, | | Increase (Decrease) |
| | 2018 | 2017 | Percentage |
| Revenues before reimbursements (in 000s) | \$ 33,704 | \$ 32,498 | 3.7 |
| Total revenues (in 000s) | \$ 37,637 | \$ 37,722 | (0.2) |
| Segment operating profit (in 000s) | \$ 10,728 | \$ 8,879 | 20.8 |
| Key segment operating metrics: | | | |
| Segment operating profit margin | 31.8 % | 27.3 % | 16.5 |
| Average FTE - Consulting | 437 | 472 | (7.4) |
| Average FTE - Technology, Data & Process | 57 | 62 | (8.1) |
| Average utilization rates based on 1,850 hours | 68 % | 67 % | 1.5 |
| Average bill rate | \$ 215 | \$ 207 | 3.9 |

The Energy segment provides advisory services to utilities, governmental agencies, manufacturers and investors. We provide our clients with advisory solutions in business strategy and planning, distributed energy resources and renewables, energy efficiency and demand response, and grid modernization. In addition, we provide a broad array of benchmarking and research services.

RBR for this segment increased 3.7% for the three months ended March 31, 2018 compared to the three months ended March 31, 2017, mainly due to an increase in commercial client engagements for services such as grid modernization and distributed energy resource planning.

Average FTE – Consulting decreased 7.4% for the three months ended March 31, 2018 compared to the three months ended March 31, 2017, mainly due to actions taken during 2017 to align certain business areas with demand. Average FTE –Technology, Data & Process decreased 8.1% or 5 average FTE for the three months ended March 31, 2018 compared to the three months ended March 31, 2017. Utilization was relatively flat at 68% and 67% for the three months ended March 31, 2018 compared to the three months ended March 31, 2017. Average bill rate increased 3.9% to \$215, mainly due to annual increases.

For the three months ended March 31, 2018 compared to the three months ended March 31, 2017, segment operating profit and segment operating profit margin increased \$1.8 million and 4.5 percentage points, respectively. These results were attributable to the RBR growth as well as cost saving measures taken during 2017.

Financial Services Advisory and Compliance

| | For the three months ended | | 2018 over 2017 |
|--|----------------------------|------|---------------------|
| | ended March 31, | | Increase (Decrease) |
| | 2018 | 2017 | Percentage |

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| | | | |
|--|-----------|-----------|--------|
| Revenues before reimbursements (in 000s) | \$ 41,386 | \$ 32,907 | 25.8 |
| Total revenues (in 000s) | \$ 45,571 | \$ 36,855 | 23.6 |
| Segment operating profit (in 000s) | \$ 16,031 | \$ 11,614 | 38.0 |
| Key segment operating metrics: | | | |
| Segment operating profit margin | 38.7 | % 35.3 | % 9.6 |
| Average FTE - Consulting | 327 | 318 | 2.8 |
| Average FTE - Technology, Data & Process | 111 | 87 | 27.6 |
| Average utilization rates based on 1,850 hours | 83 | % 75 | % 10.7 |
| Average bill rate | \$ 305 | \$ 293 | 4.1 |

The Financial Services Advisory and Compliance segment provides strategic, operational, valuation, risk management, investigative and compliance advisory services to clients primarily in the highly-regulated financial services industry, including major financial and insurance institutions. This segment also provides anti-corruption solutions and anti-money laundering consulting, litigation support and tax compliance and valuation services to clients in a broad variety of industries.

RBR for this segment increased 25.8% for the three months ended March 31, 2018 compared to the three months ended March 31, 2017. The increase in RBR was primarily due to increased demand for financial crime, sanctions, and operational efficiency engagements with our larger financial services clients.

Average FTE – Consulting increased 2.8% for the three months ended March 31, 2018 compared to the three months ended March 31, 2017 due to hiring to meet increased demand. Average FTE – Technology, Data & Process increased 27.6% for the three months ended March 31, 2018 compared to the three months ended March 31, 2017 due to hiring at our India location. Utilization increased 10.7% for the three months ended March 31, 2018 compared to the three months ended March 31, 2017, mainly due to higher demand partially offset by higher Average FTE – Consulting. Average bill rate increased 4.1% to \$305 mainly due to project mix.

For the three months ended March 31, 2018 compared to the three months ended March 31, 2017, segment operating profit and segment operating profit margin increased \$4.4 million and 3.4 percentage points, respectively. The increase was driven by higher RBR partially offset by higher wages and benefits and incentive compensation due to improved performance.

Disputes, Forensics and Legal Technology

| | For the three months ended | | 2018 over 2017 |
|--|----------------------------|-----------|---------------------|
| | ended March 31, | | Increase (Decrease) |
| | 2018 | 2017 | Percentage |
| Revenues before reimbursements (in 000s) | \$ 78,640 | \$ 76,796 | 2.4 |
| Total revenues (in 000s) | \$ 82,600 | \$ 80,244 | 2.9 |
| Segment operating profit (in 000s) | \$ 27,908 | \$ 25,480 | 9.5 |
| Key segment operating metrics: | | | |
| Segment operating profit margin | 35.5 % | 33.2 % | 6.9 |
| Average FTE - Consulting | 486 | 472 | 3.0 |
| Average FTE - Technology, Data & Process | 159 | 189 | (15.9) |
| Average utilization rates based on 1,850 hours | 75 % | 73 % | 2.7 |
| Average bill rate | \$ 373 | \$ 366 | 1.9 |

The Disputes, Forensics and Legal Technology segment's professional services include accounting, regulatory, construction and computer forensic expertise, as well as valuation and economic analysis. In addition to these capabilities, our professionals use technological tools to perform eDiscovery services and to deliver custom technology, data analytic and cyber-security solutions. The clients of this segment principally include companies along with their in-house counsel and law firms, as well as accounting firms, corporate boards and government agencies.

RBR for this segment increased 2.4% for the three months ended March 31, 2018 compared to the three months ended March 31, 2017. The increase in RBR was mainly due to higher demand for cyber security work and commercial disputes expertise particularly for construction, healthcare and intellectual property matters. These increases were partially offset by lower event-based fees associated with mass tort claims.

Average FTE – Consulting increased 3.0% for the three months ended March 31, 2018 compared to the three months ended March 31, 2017 due to new hires within targeted growth areas. Average FTE – Technology, Data & Process decreased 15.9% over the same period due to the alignment of resources with demand for legal technology solutions. Average bill rate increased 1.9% to \$373 for the three months ended March 31, 2018 compared to the three months ended March 31, 2017 mainly due to changes in project mix. Utilization increased 2.7% for the same periods, mainly due to the increase in demand partially offset by higher Average FTE - Consulting.

For the three months ended March 31, 2018 compared to the three months ended March 31, 2017 segment operating profit and segment operating profit margin increased \$2.4 million and 2.3 percentage points, respectively, primarily due to the increase in RBR.

Liquidity and Capital Resources

Our cash flow activities were as follows (in thousands) for the three months ended March 31,

| | 2018 | 2017 |
|---|------------|------------|
| Net cash used in operating activities | \$(34,847) | \$(22,961) |
| Net cash used in investing activities | \$(5,750) | \$(13,905) |
| Net cash provided by financing activities | \$38,818 | \$37,462 |

Generally, our primary sources of cash include cash flows from operations and borrowings under our credit facility. First quarter operating cash requirements are generally higher due to payment of our annual incentive bonuses while subsequent quarters' operating cash requirements are generally lower. Our cash equivalents are primarily limited to money market accounts or 'A' rated securities, with maturity dates of 90 days or less.

We calculate accounts receivable Days Sales Outstanding ("DSO") by dividing the accounts receivable, net and contract assets balance, net of reserves and deferred revenue credits, at the end of the quarter, by daily revenues. Daily revenues are calculated by taking quarterly revenue divided by 90 days, approximately equal to the number of days in a quarter. DSO was 91 days at March 31, 2018, compared to 86 days at March 31, 2017 reflecting slower collections.

Operating Activities

Net cash used in operating activities was \$34.8 million and \$23.0 million for the three months ended March 31, 2018 and 2017, respectively. The increase in cash used by operating activities for the three months ended March 31, 2018 compared to the three months ended March 31, 2017 was primarily due to higher DSO in the current quarter discussed above.

Investing Activities

Net cash used in investing activities was \$5.8 million and \$13.9 million for the three months ended March 31, 2018 and 2017, respectively. Cash used in investing activities was lower for the three months ended March 31, 2018 compared to March 31, 2017 due to a decrease in capital expenditures related to the build-out of our new corporate headquarters in Chicago in 2017.

Financing Activities

Net cash provided by financing activities was \$38.8 million and \$37.5 million for the three months ended March 31, 2018 and 2017, respectively. Borrowings were higher for the three months ended March 31, 2018 compared to the corresponding period in 2017 due to higher DSO. Common stock repurchases were higher for the three months ended March 31, 2018 compared to March 31, 2017.

Debt, Commitments and Capital

For further information regarding our debt, see Note 11 – Bank Debt to our unaudited consolidated financial statements.

At March 31, 2018, we had total contractual obligations of \$343.8 million. The following table shows the components of our significant commitments at March 31, 2018 by the scheduled years of payments (in thousands):

| Contractual Obligations | Total | 2018 | 2019 to 2020 | 2021 to 2022 | Thereafter |
|--------------------------------------|------------|----------|-----------------|-----------------|------------|
| Deferred acquisition liabilities (a) | \$ 5,643 | \$3,698 | \$1,945 | \$- | \$ - |
| Revolving credit facility (b) (c) | 184,327 | - | - | 184,327 | - |
| Lease commitments | 153,876 | 22,216 | 51,061 | 34,727 | 45,872 |
| Total contractual obligations | \$ 343,846 | \$25,914 | \$53,006 | \$219,054 | \$ 45,872 |

a) At March 31, 2018, we had \$5.6 million in liabilities relating to contingent and definitive acquisition liability obligations which were recorded at estimated fair value and discounted to present value. Settlement of certain obligations is contingent upon certain acquired businesses meeting performance targets. Assuming each of these acquired businesses reaches its maximum target, our maximum deferred contingent acquisition liability would have been \$6.9 million at March 31, 2018.

b) Interest incurred on amounts we borrow under our credit facility varies based on relative borrowing levels, fluctuations in the variable interest rates and the spread we pay over those interest rates. As such, we are unable to quantify our future obligations

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relating to interest on the credit facility. See Note 11 – Bank Debt to our unaudited consolidated financial statements for further information on our credit facility.

c) At March 31, 2018, we had \$3.9 million of unused letters of credit under our credit facility, which have been included as a reduction in the available borrowings. The letters of credit are primarily related to the requirements of certain lease agreements for office space.

Since inception of our share repurchase program through March 31, 2018, we have repurchased an aggregate of 11,465,610 shares of our common stock for approximately \$180.5 million. At March 31, 2018, we had approximately \$52.3 million remaining for share repurchases under the board authorization effective May 1, 2017. On April 19, 2017, our board of directors authorized an increase in our share repurchase authorization to \$100.0 million for the 32-month period ending December 31, 2019. See Part II, Item 2 of this report for additional information on the share repurchases made during the three months ended March 31, 2018.

We believe that our current cash and cash equivalents, future cash flows from operations and borrowings under our credit facility will provide adequate liquidity to fund anticipated short-term and long-term operating activities. However, in the event we make significant cash expenditures in the future for major acquisitions or other unanticipated activities, we may require more liquidity than is currently available to us under our credit facility and may need to raise additional funds through debt or equity financing, as appropriate. In addition, if our lenders are not able to fund their commitments due to disruptions in the financial markets or otherwise, our liquidity could be negatively impacted.

Off-balance Sheet Arrangements

We do not maintain any off-balance sheet arrangements, transactions, obligations or other relationships with unconsolidated entities that would be expected to have a material current or future impact on our financial condition or results of operations.

Critical Accounting Policies

On January 1, 2018 we adopted Topic 606, see Note 3 – Revenue Recognition to the notes to our financial statements for updates to our revenue recognition policy. Other than the above, there have been no material changes to our critical accounting policies and estimates from the information provided in Part II, Item 7, “Management’s Discussion and Analysis of Financial Condition and Results of Operations — Critical Accounting Policies” in our 2017 Form 10-K.

Item 3. Quantitative and Qualitative Disclosures About Market Risk.

Our primary exposure to market risk relates to changes in interest rates and foreign currencies. The interest rate risk is associated with borrowings under our credit facility and our investment portfolio, classified as cash equivalents. The foreign currency risk is associated with our operations in foreign countries.

Borrowings under our credit facility bear interest, in general, based on a variable rate equal to an applicable base rate (equal to the higher of a reference prime rate or one half of one percent above the federal funds rate) or LIBOR, in each case plus an applicable margin. We are exposed to interest rate risk relating to the fluctuations in LIBOR. We use interest rate swap agreements to manage our exposure to fluctuations in LIBOR.

At March 31, 2018, our interest rate derivatives effectively fixed our LIBOR base rate on \$37.5 million of our debt. Based on borrowings under our credit facility at March 31, 2018 and after giving effect to the impact of our interest rate derivatives, our interest rate exposure was limited to \$146.8 million of debt, and each quarter point change in market interest rates would have resulted in approximately a \$0.4 million change in annual interest expense.

At March 31, 2018, our cash equivalents were primarily limited to money market accounts or 'A' rated securities, with maturity dates of 90 days or less. These financial instruments are subject to interest rate risk and will decline in value if interest rates rise. Because of the short periods to maturity of these instruments, an increase in interest rates would not have a material effect on our financial position or results of operations.

We operate in various foreign countries, which exposes us to market risk associated with foreign currency exchange rate fluctuations. At March 31, 2018, we had net assets of approximately \$32.0 million with a functional currency of the U.K. Pound Sterling, \$13.4 million with a functional currency of the Canadian Dollar and \$8.8 million with a functional currency of the Euro related to our non-U.S. operations. At March 31, 2018, we had net liabilities denominated in non-functional currencies of approximately \$2.0 million. As such, a ten percent change in the value of the local currencies would have resulted in a \$0.2 million

foreign currency gain or loss in our results of operations. Excess cash balances held outside the U.S. are immaterial to our overall financial position, and therefore, we have limited exposure to repatriating funds back to the U.S.

Item 4. Controls and Procedures.

(1) Evaluation of Disclosure Controls and Procedures

We maintain disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) of the Securities Exchange Act of 1934 (“Exchange Act”)) that are designed to ensure that information required to be disclosed in our reports filed or submitted under the Exchange Act is recorded, processed, summarized and reported within the time frames specified in SEC rules and forms, and that such information is accumulated and communicated to our management, including our principal executive officer and principal financial officer, as appropriate, to allow timely decisions regarding required disclosure. Any system of controls and procedures, no matter how well designed and operated, can provide only reasonable assurance of achieving the desired control objectives.

An evaluation of the effectiveness of the design and operation of the disclosure controls and procedures, as of the end of the period covered by this report, was made under the supervision and with the participation of our management including our principal executive officer and principal financial officer. Based upon this evaluation, our principal executive officer and principal financial officer have concluded that our disclosure controls and procedures were effective.

We implemented internal controls to ensure we adequately evaluated our contracts and properly assessed the impact of Topic 606 to facilitate the adoption on January 1, 2018. There has been no significant change in our internal control over financial reporting during the first quarter of 2018 that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

PART II — OTHER INFORMATION

Item 1. Legal Proceedings.

We are a party to a variety of legal proceedings that arise in the normal course of our business. While the results of these legal proceedings cannot be predicted with certainty, we believe that the final outcome of these proceedings will not have a material adverse effect, individually or in the aggregate, on our results of operations or financial condition.

Item 1A. Risk Factors.

There have been no material changes to the risk factors previously disclosed in Part I, Item 1A, “Risk Factors” in our 2017 Form 10-K.

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds.

The following table sets forth repurchases of our common stock during the first quarter of 2018:

| | | Total Number of Shares Purchased as Part of Publicly Announced | Approximate Dollar Value of Shares That May Yet be Purchased Under |
|--------------------|------------------|---|---|
| Total Number of | Average Price | | |

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| Period | Shares Purchased | Paid per | | Programs(a) |
|------------------|---------------------|----------|----------------------|--------------|
| | | Share | Plans or Programs | |
| Jan 1 - 31, 2018 | 204,217 | \$ 19.79 | 204,217 | \$59,570,467 |
| Feb 1 - 28, 2018 | 177,774 | \$ 19.90 | 177,774 | \$56,033,235 |
| Mar 1 - 31, 2018 | 187,244 | \$ 20.18 | 187,244 | \$52,254,730 |
| Total | 569,235 | \$ 19.95 | 569,235 | \$52,254,730 |

(a) On April 19, 2017, our board of directors increased the amount available under the Company's stock repurchase authorization to \$100 million and extended the authorization through December 31, 2019.

Item 6. Exhibits.

The following exhibits are filed with this report:

Exhibit

No. Description

31.1 Certification of Chief Executive Officer required by Rule 13a-14 of the Securities Exchange Act.

31.2 Certification of Chief Financial Officer required by Rule 13a-14 of the Securities Exchange Act.

32.1 Certification of Chief Executive Officer and Chief Financial Officer pursuant to Section 1350 of Chapter 63 of Title 18 of the United States Code.

101 Interactive Data File.

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SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

Navigant Consulting, Inc.

By: /s/ JULIE M.
HOWARD
Julie M. Howard
Chairman and Chief
Executive Officer

By: /s/ STEPHEN
R.
LIEBERMAN
Stephen R. Lieberman
Executive Vice President
and
Chief Financial Officer

Date: May 2, 2018