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DELTA AIR LINES INC /DE/

Form 10-Q

July 13, 2017

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**UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549
FORM 10-Q**

**QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE
ACT OF 1934**

For the quarterly period ended June 30, 2017

Or

**TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE
ACT OF 1934**

Commission File Number 001-5424

DELTA AIR LINES, INC.

(Exact name of registrant as specified in its charter)

State of Incorporation: Delaware

I.R.S. Employer Identification No.: 58-0218548

Post Office Box 20706, Atlanta, Georgia 30320-6001

Telephone: (404) 715-2600

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).

Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company" and "emerging growth company" in Rule 12b-2 of the Exchange Act. (Check one):

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Large accelerated filer Accelerated filer Non-accelerated filer (Do not check if a smaller reporting company)
Smaller reporting company Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).

Yes No

Number of shares outstanding by each class of common stock, as of June 30, 2017:

Common Stock, \$0.0001 par value - 724,030,218 shares outstanding

This document is also available through our website at <http://ir.delta.com/>.

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Unless otherwise indicated, the terms "Delta," "we," "us" and "our" refer to Delta Air Lines, Inc. and its subsidiaries.

FORWARD-LOOKING STATEMENTS

Statements in this Form 10-Q (or otherwise made by us or on our behalf) that are not historical facts, including statements about our estimates, expectations, beliefs, intentions, projections or strategies for the future, may be "forward-looking statements" as defined in the Private Securities Litigation Reform Act of 1995. Forward-looking statements involve risks and uncertainties that could cause actual results to differ materially from historical experience or our present expectations. Known material risk factors applicable to Delta are described in "Item 1A. Risk Factors" of our Annual Report on Form 10-K for the fiscal year ended December 31, 2016 ("Form 10-K"), other than risks that could apply to any issuer or offering. All forward-looking statements speak only as of the date made, and we undertake no obligation to publicly update or revise any forward-looking statements to reflect events or circumstances that may arise after the date of this report.

REVIEW REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

The Board of Directors and Stockholders of
Delta Air Lines, Inc.

We have reviewed the consolidated balance sheet of Delta Air Lines, Inc. (the Company) as of June 30, 2017, and the related condensed consolidated statements of operations and comprehensive income for the three-month and six-month periods ended June 30, 2017 and 2016 and the condensed consolidated statements of cash flows for the six-month periods ended June 30, 2017 and 2016. These financial statements are the responsibility of the Company's management.

We conducted our review in accordance with the standards of the Public Company Accounting Oversight Board (United States). A review of interim financial information consists principally of applying analytical procedures and making inquiries of persons responsible for financial and accounting matters. It is substantially less in scope than an audit conducted in accordance with the standards of the Public Company Accounting Oversight Board (United States), the objective of which is the expression of an opinion regarding the financial statements taken as a whole. Accordingly, we do not express such an opinion.

Based on our review, we are not aware of any material modifications that should be made to the condensed consolidated financial statements referred to above for them to be in conformity with U.S. generally accepted accounting principles.

We have previously audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheet of Delta Air Lines, Inc. as of December 31, 2016, and the related consolidated statements of operations, comprehensive income (loss), cash flows and stockholders' equity for the year then ended (not presented herein) and we expressed an unqualified audit opinion on those consolidated financial statements in our report dated February 13, 2017.

/s/ Ernst & Young LLP

Atlanta, Georgia
July 13, 2017

DELTA AIR LINES, INC.
Consolidated Balance Sheets
(Unaudited)

(in millions, except share data)	June 30, 2017	December 31, 2016
ASSETS		
Current Assets:		
Cash and cash equivalents	\$ 2,241	\$ 2,762
Short-term investments	747	487
Accounts receivable, net of an allowance for uncollectible accounts of \$11 and \$15 at June 30, 2017 and December 31, 2016, respectively	2,164	2,064
Fuel inventory	537	519
Expendable parts and supplies inventories, net of an allowance for obsolescence of \$119 and \$110 at June 30, 2017 and December 31, 2016, respectively	401	372
Prepaid expenses and other	1,087	1,247
Total current assets	7,177	7,451
Property and Equipment, Net:		
Property and equipment, net of accumulated depreciation and amortization of \$13,336 and \$12,456 at June 30, 2017 and December 31, 2016, respectively	25,367	24,375
Other Assets:		
Goodwill	9,794	9,794
Identifiable intangibles, net of accumulated amortization of \$837 and \$828 at June 30, 2017 and December 31, 2016, respectively	4,855	4,844
Deferred income taxes, net	2,077	3,064
Other noncurrent assets	2,545	1,733
Total other assets	19,271	19,435
Total assets	\$ 51,815	\$ 51,261
LIABILITIES AND STOCKHOLDERS' EQUITY		
Current Liabilities:		
Current maturities of long-term debt and capital leases	\$ 1,098	\$ 1,131
Air traffic liability	6,365	4,626
Accounts payable	2,726	2,572
Accrued salaries and related benefits	2,259	2,924
Frequent flyer deferred revenue	1,726	1,648
Other accrued liabilities	2,457	2,338
Total current liabilities	16,631	15,239
Noncurrent Liabilities:		
Long-term debt and capital leases	7,916	6,201
Pension, postretirement and related benefits	9,623	13,378
Frequent flyer deferred revenue	2,281	2,278
Other noncurrent liabilities	1,885	1,878
Total noncurrent liabilities	21,705	23,735
Commitments and Contingencies		
Stockholders' Equity:		
Common stock at \$0.0001 par value; 1,500,000,000 shares authorized, 731,451,949 and 744,886,938 shares issued at June 30, 2017 and December 31, 2016, respectively	—	—
Additional paid-in capital	12,279	12,294
Retained earnings	8,905	7,903
Accumulated other comprehensive loss	(7,549)	(7,636)
Treasury stock, at cost, 7,421,731 and 14,149,229 shares at June 30, 2017 and December 31, 2016, respectively	(156)	(274)
Total stockholders' equity	13,479	12,287
Total liabilities and stockholders' equity	\$ 51,815	\$ 51,261

The accompanying notes are an integral part of these Condensed Consolidated Financial Statements.

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DELTA AIR LINES, INC.
Condensed Consolidated Statements of Operations and Comprehensive Income
(Unaudited)

(in millions, except per share data)	Three Months Ended June 30,		Six Months Ended June 30,	
	2017	2016	2017	2016
Operating Revenue:				
Passenger:				
Mainline	\$ 7,699	\$ 7,471	\$ 14,103	\$ 13,915
Regional carriers	1,532	1,499	2,816	2,817
Total passenger revenue	9,231	8,970	16,919	16,732
Cargo	183	165	343	327
Other	1,377	1,312	2,677	2,639
Total operating revenue	10,791	10,447	19,939	19,698
Operating Expense:				
Salaries and related costs	2,616	2,391	5,089	4,702
Aircraft fuel and related taxes	1,448	1,228	2,688	2,455
Regional carriers expense	1,081	1,096	2,191	2,102
Depreciation and amortization	535	470	1,075	956
Contracted services	543	484	1,066	960
Aircraft maintenance materials and outside repairs	475	446	993	895
Passenger commissions and other selling expenses	458	437	862	825
Landing fees and other rents	379	376	744	724
Passenger service	271	221	491	410
Profit sharing	338	324	489	596
Aircraft rent	86	66	170	132
Other	533	485	1,000	978
Total operating expense	8,763	8,024	16,858	15,735
Operating Income	2,028	2,423	3,081	3,963
Non-Operating Expense:				
Interest expense, net	(103)	(93)	(197)	(200)
Miscellaneous, net	(34)	20	(78)	21
Total non-operating expense, net	(137)	(73)	(275)	(179)
Income Before Income Taxes	1,891	2,350	2,806	3,784
Income Tax Provision	(667)	(804)	(979)	(1,292)
Net Income	\$ 1,224	\$ 1,546	\$ 1,827	\$ 2,492
Basic Earnings Per Share	\$ 1.68	\$ 2.04	\$ 2.51	\$ 3.25
Diluted Earnings Per Share	\$ 1.68	\$ 2.03	\$ 2.50	\$ 3.23
Cash Dividends Declared Per Share	\$ 0.20	\$ 0.14	\$ 0.41	\$ 0.27
Comprehensive Income	\$ 1,246	\$ 1,546	\$ 1,914	\$ 2,488

The accompanying notes are an integral part of these Condensed Consolidated Financial Statements.

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DELTA AIR LINES, INC.
Condensed Consolidated Statements of Cash Flows
(Unaudited)

(in millions)	Six Months Ended June 30,	
	2017	2016
Net Cash Provided by Operating Activities	\$ 1,585	\$ 4,226
Cash Flows from Investing Activities:		
Property and equipment additions:		
Flight equipment, including advance payments	(1,292)	(1,644)
Ground property and equipment, including technology	(498)	(273)
Purchase of equity investments	(622)	—
Purchase of short-term investments	(567)	(866)
Redemption of short-term investments	307	1,051
Other, net	(40)	19
Net cash used in investing activities	(2,712)	(1,713)
Cash Flows from Financing Activities:		
Payments on long-term debt and capital lease obligations	(564)	(1,149)
Repurchase of common stock	(800)	(1,801)
Cash dividends	(297)	(210)
Fuel card obligation	341	4
Proceeds from long-term obligations	2,004	450
Other, net	(78)	(117)
Net cash provided by (used in) financing activities	606	(2,823)
Net Decrease in Cash and Cash Equivalents	(521)	(310)
Cash and cash equivalents at beginning of period	2,762	1,972
Cash and cash equivalents at end of period	\$ 2,241	\$ 1,662
Non-Cash Transactions:		
Treasury stock contributed to our qualified defined benefit pension plans	\$ 350	\$ 350
Flight and ground equipment acquired under capital leases	208	50

The accompanying notes are an integral part of these Condensed Consolidated Financial Statements.

DELTA AIR LINES, INC.

Notes to the Condensed Consolidated Financial Statements

(Unaudited)

NOTE 1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Basis of Presentation

The accompanying unaudited Condensed Consolidated Financial Statements include the accounts of Delta Air Lines, Inc. and our wholly owned subsidiaries and have been prepared in accordance with accounting principles generally accepted in the United States ("GAAP") for interim financial information. Consistent with these requirements, this Form 10-Q does not include all the information required by GAAP for complete financial statements. As a result, this Form 10-Q should be read in conjunction with the Consolidated Financial Statements and accompanying Notes in our Form 10-K for the year ended December 31, 2016.

Management believes the accompanying unaudited Condensed Consolidated Financial Statements reflect all adjustments, including normal recurring items, considered necessary for a fair statement of results for the interim periods presented.

Due to seasonal variations in the demand for air travel, the volatility of aircraft fuel prices and other factors, operating results for the three and six months ended June 30, 2017 are not necessarily indicative of operating results for the entire year.

We reclassified certain prior period amounts to conform to the current period presentation. Unless otherwise noted, all amounts disclosed are stated before consideration of income taxes.

Recent Accounting Standards

Standards Effective in Future Years

Revenue from Contracts with Customers. In May 2014, the Financial Accounting Standards Board ("FASB") issued Accounting Standards Update ("ASU") No. 2014-09, "Revenue from Contracts with Customers (Topic 606)." The standard is effective for interim and annual reporting periods beginning after December 15, 2017. Under this ASU and subsequently issued amendments, revenue is recognized at the time a good or service is transferred to a customer for the amount of consideration received. Entities may use a full retrospective approach or report the cumulative effect as of the date of adoption. We expect to use the full retrospective transition method and will adopt the standard effective January 1, 2018.

While we believe the adoption will not have a significant effect on earnings, the classification of certain revenues that are currently classified in other revenue will be reclassified to passenger revenue. Specifically, passenger-related revenues which include baggage fees, administrative charges and other travel-related fees, may be deemed part of the single performance obligation of providing passenger transportation. We expect that these revenues, which are approximately \$2 billion annually, will be reclassified from the current presentation in other revenue to passenger revenue after adoption.

In addition, we expect that the adoption will increase the rate used to account for frequent flyer miles, which would increase the balance of the frequent flyer liability. We continue to evaluate this and the other impacts to the financial statements due to the adoption of the new standard.

Leases. In February 2016, the FASB issued ASU No. 2016-02, "Leases (Topic 842)." This standard will require all leases with durations greater than twelve months to be recognized on the balance sheet and is effective for interim and annual reporting periods beginning after December 15, 2018, although early adoption is permitted.

We have not completed our assessment, but the adoption of this standard will have a significant impact on our Consolidated Balance Sheets. However, we do not expect the adoption to have a significant impact on the recognition, measurement or presentation of lease expenses within the Consolidated Statements of Operations or the Consolidated Statements of Cash Flows. Information about our undiscounted future lease payments and the timing of those payments is in Note 7, "Lease Obligations," in our Form 10-K.

Statement of Cash Flows. In 2016, the FASB issued ASU Nos. 2016-15 and 2016-18 related to the classification of certain cash receipts and cash payments and the presentation of restricted cash within an entity's statement of cash flows, respectively. These standards are effective for interim and annual reporting periods beginning after December 15, 2017, but early adoption is permitted. We will adopt the standard effective January 1, 2018. We do not expect these standards to have a material impact on our Consolidated Statements of Cash Flows.

Financial Instruments. In January 2016, the FASB issued ASU No. 2016-01, "Financial Instruments—Overall (Subtopic 825-10)." This standard makes several changes, including the elimination of the available-for-sale classification of equity investments, and requires equity investments with readily determinable fair values to be measured at fair value with changes in fair value recognized in net income. It is effective for interim and annual periods beginning after December 15, 2017.

Our investment in GOL Linhas Aéreas Inteligentes, the parent company of VRG Linhas Aéreas (operating as GOL), is currently accounted for as available-for-sale with changes in fair value recognized in other comprehensive income. At the time of adoption, any amounts in accumulated other comprehensive income/(loss) ("AOCI") related to equity investments would be reclassified to retained earnings.

Retirement Benefits. In March 2017, the FASB issued ASU No. 2017-07, "Compensation—Retirement Benefits (Topic 715)." This standard requires an entity to report the service cost component in the same line item as other compensation costs. The other components of net (benefit) cost will be required to be presented in the income statement separately from the service cost component and outside a subtotal of income from operations. This standard is effective for interim and annual reporting periods beginning after December 15, 2017. We will adopt the standard effective January 1, 2018. The components of the net (benefit) cost are shown in Note 6, "Employee Benefit Plans."

Recently Adopted Standards

Equity Method Investments. In March 2016, the FASB issued ASU No. 2016-07, "Investments—Equity Method and Joint Ventures (Topic 323)." This standard eliminates a previous requirement that an investor must restate its historical financial statements when an existing cost method investment qualifies for use of the equity method as if the equity method had been used since the investment was acquired. Under the new guidance, at the point an investment qualifies for the equity method, any unrealized gain or loss in AOCI will be recognized through earnings. We adopted this standard in 2016 and converted our investment in Group Aeroméxico to the equity method upon completion of the tender offer for additional capital stock during the March 2017 quarter.

NOTE 2. FAIR VALUE MEASUREMENTS*Assets (Liabilities) Measured at Fair Value on a Recurring Basis*

(in millions)	June 30, 2017	Level 1	Level 2
Cash equivalents	\$ 1,720	\$ 1,720	\$ —
Short-term investments			
U.S. government and agency securities	103	96	7
Asset- and mortgage-backed securities	158	—	158
Corporate obligations	405	—	405
Other fixed income securities	81	—	81
Restricted cash equivalents and investments	63	63	—
Long-term investments	133	107	26
Hedge derivatives, net			
Fuel hedge contracts	(203)	(52)	(151)
Interest rate contract	(4)	—	(4)
Foreign currency exchange contracts	(7)	—	(7)
(in millions)	December 31, 2016	Level 1	Level 2
Cash equivalents	\$ 2,279	\$ 2,279	\$ —
Short-term investments			
U.S. government and agency securities	112	86	26
Asset- and mortgage-backed securities	68	—	68
Corporate obligations	295	—	295
Other fixed income securities	12	—	12
Restricted cash equivalents and investments	61	61	—
Long-term investments	139	115	24
Hedge derivatives, net			
Fuel hedge contracts	(324)	(26)	(298)
Interest rate contract	6	—	6
Foreign currency exchange contracts	27	—	27

Cash Equivalents and Restricted Cash Equivalents and Investments. Cash equivalents generally consist of money market funds. Restricted cash equivalents and investments generally consist of money market funds and time deposits, which primarily support letters of credit that relate to certain projected self-insurance obligations and airport commitments. The fair value of these investments is based on a market approach using prices and other relevant information generated by market transactions involving identical or comparable assets.

Short-Term Investments. The fair values of short-term investments are based on a market approach using industry standard valuation techniques that incorporate observable inputs such as quoted market prices, interest rates, benchmark curves, credit ratings of the security and other observable information.

Long-Term Investments. Our long-term investments that have historically been measured at fair value primarily consist of equity investments in Grupo Aeroméxico, the parent company of Aeroméxico, and the parent company of GOL. During the March 2017 quarter, we completed a tender offer for additional shares of Grupo Aeroméxico. With the completion of the tender offer, our investment is accounted for under the equity method and is no longer measured at fair value on a recurring basis. Our derivative contracts that may be settled for shares of Grupo Aeroméxico continue to be measured at fair value. Shares of the parent company of GOL are traded on a public exchange and will continue to be valued based on quoted market prices. The investments are classified in other noncurrent assets.

Hedge Derivatives. A portion of our derivative contracts are negotiated over-the-counter with counterparties without going through a public exchange. Accordingly, our fair value assessments give consideration to the risk of counterparty default (as well as our own credit risk). Such contracts are classified as Level 2 within the fair value hierarchy. The remainder of our hedge contracts are comprised of futures contracts, which are traded on a public exchange. These contracts are classified within Level 1 of the fair value hierarchy.

Fuel Contracts. Our fuel hedge portfolio consists of options, swaps and futures. The hedge contracts include crude oil, diesel fuel and jet fuel, as these commodities are highly correlated with the price of jet fuel that we consume. Option contracts are valued under an income approach using option pricing models based on data either readily observable in public markets, derived from public markets or provided by counterparties who regularly trade in public markets. Volatilities used in these valuations ranged from 25% to 33% depending on the maturity dates, underlying commodities and strike prices of the option contracts. Swap contracts are valued under an income approach using a discounted cash flow model based on data either readily observable or provided by counterparties who regularly trade in public markets. Discount rates used in these valuations vary with the maturity dates of the respective contracts and are based on the London interbank offered rate ("LIBOR"). Futures contracts and options on futures contracts are traded on a public exchange and valued based on quoted market prices.

Interest Rate Contract. Our interest rate derivative is a swap contract, which is valued based on data readily observable in public markets.

Foreign Currency Exchange Contracts. Our foreign currency derivatives consist of Japanese yen and Canadian dollar forward contracts and are valued based on data readily observable in public markets.

NOTE 3. INVESTMENTS

Short-Term Investments

The estimated fair values of short-term investments, which approximate cost at June 30, 2017, are shown below by contractual maturity. Actual maturities may differ from contractual maturities because issuers of the securities may have the right to retire our investments without prepayment penalties. Investments with maturities beyond one year when purchased may be classified as short-term investments if they are expected to be available to support our short-term liquidity needs.

(in Available-For-Sale millions)

Due
in
one
\$ 239
year
or
less
Due
after
one
~~438~~
through
three
years
51

Due
after
three
years
through
five
years
Due
after
19
five
years
Total 147

9

Long-Term Investments

We have developed strategic relationships with certain international airlines through equity investments or other forms of cooperation and support. Strategic relationships improve our coordination with these airlines and enable our customers to seamlessly connect to more places while enjoying a consistent, high-quality travel experience.

Aeroméxico. During the March 2017 quarter, we completed a \$622 million tender offer for additional capital stock of Grupo Aeroméxico increasing our ownership percentage to 36% of the outstanding shares. Resulting from this increase in our ownership, we now account for the investment under the equity method of accounting and recognize our portion of their results in non-operating expense in our Condensed Consolidated Statements of Operations and Comprehensive Income.

We also have derivative contracts that may be settled for shares of Grupo Aeroméxico representing 13% of its outstanding shares. We expect to execute those contracts during the September 2017 quarter bringing our total equity investment in Grupo Aeroméxico to 49%.

GOL. Through our investment in preferred shares of GOL's parent company, we own 9% of GOL's outstanding capital stock. Driven by an improved outlook for the Brazilian economy and the financial performance of the company, GOL's stock price has nearly doubled since December 31, 2016 and is approximately equivalent to the original cost of our investment.

Additionally, GOL has a \$300 million five-year term loan facility with third parties, which we have guaranteed. Our entire guaranty is secured by GOL's ownership interest in Smiles, GOL's publicly traded loyalty program. Because GOL remains in compliance with the terms of its loan facility, we have not recorded a liability on our Consolidated Balance Sheet as of June 30, 2017.

China Eastern. We have a 3% equity interest in China Eastern. As our investment agreement with China Eastern restricts our sale or transfer of these shares for a period of three years, we will continue to account for the investment at cost until the September 2017 quarter when we will be within one year of the lapse of the restrictions. Although China Eastern shares are actively traded on a public exchange, it is not practicable to estimate the fair value of the investment due to the restriction on our ability to sell or transfer the shares. As of June 30, 2017, China Eastern's stock traded above the cost of our equity investment.

NOTE 4. DERIVATIVES AND RISK MANAGEMENT

Changes in aircraft fuel prices, interest rates and foreign currency exchange rates impact our results of operations. In an effort to manage our exposure to these risks, we enter into derivative contracts and adjust our derivative portfolio as market conditions change.

Aircraft Fuel Price Risk

Changes in aircraft fuel prices materially impact our results of operations. We have recently managed our fuel price risk through a hedging program intended to reduce the financial impact from changes in the price of jet fuel as jet fuel prices are subject to potential volatility.

In response to this volatility, during the March 2015 quarter, we entered into transactions that effectively deferred settlement of a portion of our hedge portfolio. These deferral transactions, excluding market movements from the date of inception, provided approximately \$300 million in cash receipts during the second half of 2015 and required approximately \$300 million in cash payments in 2016. We early terminated certain of the March 2015 quarter deferral

transactions in the second half of 2015.

During the March 2016 quarter, we entered into transactions to further defer settlement of a portion of our hedge portfolio until 2017. These deferral transactions, excluding market movements from the date of inception, provided approximately \$300 million in cash receipts during the second half of 2016 and require approximately \$300 million in cash payments in 2017.

Subsequently, to better participate in the low fuel price environment, we entered into derivatives designed to offset and effectively neutralize our existing airline segment hedge positions, which include the deferral transactions discussed above. As a result, we locked in the amount of the net hedge settlements for the remainder of 2016 and 2017. During the June 2016 quarter, we early settled \$455 million of our airline segment's 2016 positions.

During the three and six months ended June 30, 2017, we recorded fuel hedge gains of \$40 million and \$97 million, respectively. During the three and six months ended June 30, 2016, we recorded fuel hedge losses of \$41 million and \$315 million, respectively.

Cash flows associated with the deferral transactions are reported as cash flows from financing activities within our Condensed Consolidated Statements of Cash Flows.

Hedge Position as of June 30, 2017

(in millions)	Volume	Final Maturity Date	Prepaid Expenses and Other	Other Noncurrent Assets	Other Accrued Liabilities	Other Noncurrent Liabilities	Hedge Derivatives, net
<i>Designated as hedges</i>							
Interest rate contract (fair value hedge)	332 U.S. dollars	August 2022	\$ —	\$ 1	\$ (5)	\$ —	\$ (4)
Foreign currency exchange contracts	44,493 Japanese yen 532 Canadian dollars	November 2019 April 2020	11	—	(12)	(6)	(7)
<i>Not designated as hedges</i>							
Fuel hedge contracts ⁽¹⁾	231 gallons - crude oil, diesel and jet fuel	December 2018	152	—	(355)	—	(203)
Total derivative contracts			\$ 163	\$ 1	\$ (372)	\$ (6)	\$ (214)

⁽¹⁾ As discussed above, during 2016, we entered into fuel hedges designed to offset and effectively neutralize our 2017 airline segment hedge positions. The dollar amounts shown above primarily represent the offsetting derivatives that were used to neutralize the 2017 airline segment hedge portfolio.

Hedge Position as of December 31, 2016

(in millions)	Volume	Final Maturity Date	Prepaid Expenses and Other	Other Noncurrent Assets	Other Accrued Liabilities	Other Noncurrent Liabilities	Hedge Derivatives, net
<i>Designated as hedges</i>							
Interest rate contract (fair value hedge)	349 U.S. dollars	August 2022	\$ 2	\$ 4	\$ —	\$ —	\$ 6
Foreign currency exchange contracts	54,853 Japanese yen 335 Canadian dollars	February 2019 January 2019	31	3	(4)	(3)	27
<i>Not designated as hedges</i>							
Fuel hedge contracts ⁽¹⁾	197 gallons - crude oil, diesel and jet fuel	January 2018	360	—	(684)	—	(324)
Total derivative contracts			\$ 393	\$ 7	\$ (688)	\$ (3)	\$ (291)

⁽¹⁾ As discussed above, we early settled \$455 million of our airline segment's 2016 fuel hedge positions and entered into hedges designed to offset and effectively neutralize our 2017 airline segment hedge positions. The dollar amounts shown above primarily represent the offsetting derivatives that were used to neutralize the 2016 and 2017 airline segment hedge portfolio.

Offsetting Assets and Liabilities

We have master netting arrangements with our counterparties giving us the right to offset hedge assets and liabilities. However, we have elected not to offset the fair value positions recorded on our Consolidated Balance Sheets. The following table shows the net fair value positions by counterparty had we elected to offset.

(in millions)	Prepaid Expenses and Other	Other Noncurrent Assets	Other Accrued Liabilities	Other Noncurrent Liabilities	Hedge Derivatives, net
June 30, 2017					
Net derivative contracts	\$ 7	\$ 1	\$ (216)	\$ (6)	\$ (214)
December 31, 2016					
Net derivative contracts	\$ 31	\$ 6	\$ (326)	\$ (2)	\$ (291)

Designated Hedge Gains (Losses)

Gains (losses) related to our foreign currency exchange contracts are as follows:

(in millions)	Effective Portion Reclassified from AOCI to Earnings	Effective Portion Recognized in Other Comprehensive Income
	2017	2016
Three Months Ended June 30,		
Foreign currency exchange contracts	\$ 4	\$ 12
	\$(8)	\$(63)
Six Months Ended June 30,		
Foreign currency exchange contracts	\$ 11	\$ 36
	\$(33)	\$(145)

Credit Risk

To manage credit risk associated with our aircraft fuel price, interest rate and foreign currency hedging programs, we evaluate counterparties based on several criteria including their credit ratings and limit our exposure to any one counterparty.

NOTE 5. LONG-TERM DEBT**Fair Value of Debt**

Market risk associated with our fixed- and variable-rate long-term debt relates to the potential reduction in fair value and negative impact to future earnings, respectively, from an increase in interest rates. The fair value of debt, shown below, is principally based on reported market values, recently completed market transactions and estimates based on interest rates, maturities, credit risk and underlying collateral. Long-term debt is classified as Level 2 within the fair value hierarchy.

(in millions)	June 30, 2017	December 31, 2016
Total debt at par value	\$8,678	\$ 7,112
Unamortized discount and debt issue cost, net	(108)	(104)
Net carrying amount	\$8,570	\$ 7,008
Fair value	\$8,900	\$ 7,300

Unsecured Debt Offering

During the March 2017 quarter, we issued \$2.0 billion in aggregate principal amount of unsecured notes, consisting of \$1.0 billion of 2.875% Notes due 2020 and \$1.0 billion of 3.625% Notes due 2022 (collectively, the "Notes"). The Notes are equal in right of payment with all of our other unsubordinated indebtedness and senior in right of payment to all of our future subordinated debt.

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The Notes are subject to covenants that, among other things, limit our ability to incur liens securing indebtedness for borrowed money or capital leases and engage in mergers and consolidations or transfer all or substantially all of our assets, in each case subject to certain exceptions. The Notes are also subject to customary event of default provisions, including cross-defaults to other material indebtedness.

If we experience certain changes of control and a ratings decline of either series of Notes by two of the ratings agencies to a rating below investment grade within a certain period of time following a change of control or public notice of the occurrence of a change of control, we must offer to repurchase such series.

Using the net proceeds from the \$2.0 billion debt issuance and existing cash, we contributed \$3.2 billion to our qualified defined benefit pension plans during the six months ended June 30, 2017. We also contributed shares of our common stock from treasury with a value of \$350 million during the six months ended June 30, 2017.

Covenants

We were in compliance with the covenants in our financings at June 30, 2017.

NOTE 6. EMPLOYEE BENEFIT PLANS

The following table shows the components of net (benefit) cost:

(in millions)	Pension Benefits and		Other Postretirement Postemployment Benefits	
	2017	2016	2017	2016
Three Months Ended June 30,				
Service cost	\$—	\$—	\$ 22	\$ 17
Interest cost	213	229	35	37
Expected return on plan assets	(286)	(226)	(17)	(18)
Amortization of prior service credit	—	—	(7)	(7)
Recognized net actuarial loss	66	59	8	6
Net (benefit) cost	\$(7)	\$62	\$ 41	\$ 35
Six Months Ended June 30,				
Service cost	\$—	\$—	\$ 44	\$ 34
Interest cost	426	458	70	74
Expected return on plan assets	(572)	(452)	(34)	(36)
Amortization of prior service credit	—	—	(14)	(14)
Recognized net actuarial loss	132	118	16	12
Net (benefit) cost	\$(14)	\$124	\$ 82	\$ 70

NOTE 7. COMMITMENTS AND CONTINGENCIES***Aircraft Purchase and Lease Commitments***

Our future aircraft purchase commitments totaled approximately \$13.7 billion at June 30, 2017:

(in millions)	Total
Six months ending December 31, 2017	\$1,620
2018	3,490
2019	3,070
2020	2,150
2021	2,080
Thereafter	1,290
Total	\$13,700

Our future aircraft purchase commitments included the following aircraft at June 30, 2017:

Aircraft Type	Purchase Commitments
B-737-900ER	51
A321-200	100
A330-900neo	25
A350-900	25
CS100	75
Total	276

During the June 2017 quarter, we entered into agreements with Airbus SE to place an expanded A321-200 order for 40 firm additional aircraft and to defer 10 of our 25 A350-900 aircraft deliveries set for 2019-2020 by two to three years.

The Boeing Company recently filed a petition with the U.S. government alleging Bombardier has agreed to sell aircraft below cost and asking the government to impose duties on all U.S. imports of 100- to 150-seat Large Civil Aircraft from Canada. This includes the CS100 aircraft under our purchase agreement with Bombardier. The government's review of this matter is ongoing, with a decision expected in 2018. Delta is not a party to the petition and believes the petition is without merit.

Legal Contingencies

We are involved in various legal proceedings related to employment practices, environmental issues, antitrust matters and other matters concerning our business. We record liabilities for losses from legal proceedings when we determine that it is probable that the outcome in a legal proceeding will be unfavorable and the amount of loss can be reasonably estimated. Although the outcome of the legal proceedings in which we are involved cannot be predicted with certainty, we believe that the resolution of these matters will not have a material adverse effect on our Condensed Consolidated Financial Statements.

Other Contingencies***General Indemnifications***

We are the lessee under many commercial real estate leases. It is common in these transactions for us, as the lessee, to agree to indemnify the lessor and the lessor's related parties for tort, environmental and other liabilities that arise out

of or relate to our use or occupancy of the leased premises. This type of indemnity would typically make us responsible to indemnified parties for liabilities arising out of the conduct of, among others, contractors, licensees and invitees at, or in connection with, the use or occupancy of the leased premises. This indemnity often extends to related liabilities arising from the negligence of the indemnified parties, but usually excludes any liabilities caused by either their sole or gross negligence or their willful misconduct.

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Our aircraft and other equipment lease and financing agreements typically contain provisions requiring us, as the lessee or obligor, to indemnify the other parties to those agreements, including certain of those parties' related persons, against virtually any liabilities that might arise from the use or operation of the aircraft or other equipment.

We believe that our insurance would cover most of our exposure to liabilities and related indemnities associated with the commercial real estate leases and aircraft and other equipment lease and financing agreements described above. While our insurance does not typically cover environmental liabilities, we have certain insurance policies in place as required by applicable environmental laws.

Certain of our aircraft and other financing transactions include provisions that require us to make payments to preserve an expected economic return to the lenders if that economic return is diminished due to certain changes in law or regulations. In certain of these financing transactions, we also bear the risk of certain changes in tax laws that would subject payments to non-U.S. lenders to withholding taxes.

We cannot reasonably estimate our potential future payments under the indemnities and related provisions described above because we cannot predict (1) when and under what circumstances these provisions may be triggered and (2) the amount that would be payable if the provisions were triggered because the amounts would be based on facts and circumstances existing at such time.

Employees Under Collective Bargaining Agreements

At June 30, 2017, we had approximately 87,000 full-time equivalent employees. Approximately 16% of these employees were represented by unions.

Other

We have certain contracts for goods and services that require us to pay a penalty, acquire inventory specific to us or purchase contract-specific equipment, as defined by each respective contract, if we terminate the contract without cause prior to its expiration date. Because these obligations are contingent on our termination of the contract without cause prior to its expiration date, no obligation would exist unless such a termination occurs.

NOTE 8. ACCUMULATED OTHER COMPREHENSIVE LOSS

The following tables show the components of accumulated other comprehensive loss:

(in millions)	Pension and Other Benefits Liabilities ⁽²⁾	Derivative Contracts	Investments	Total
Balance at January 1, 2017 (net of tax effect of \$1,458)	\$(7,714)	\$ 97	\$ (19)	\$(7,636)
Changes in value (net of tax effect of \$6)	—	(14)	32	18
Reclassifications into earnings (net of tax effect of \$40) ⁽¹⁾	83	(7)	(7)	69
Balance at June 30, 2017 (net of tax effect of \$1,424)	\$(7,631)	\$ 76	\$ 6	\$(7,549)

(in millions)	Pension and Other Benefits Liabilities ⁽²⁾	Derivative Contracts	Investments	Total
Balance at January 1, 2016 (net of tax effect of \$1,222)	\$(7,354)	\$ 140	\$ (61)	\$(7,275)
Changes in value (net of tax effect of \$42)	—	(69)	16	(53)
Reclassifications into earnings (net of tax effect of \$29) ⁽¹⁾	72	(23)	—	49
Balance at June 30, 2016 (net of tax effect of \$1,235)	\$(7,282)	\$ 48	\$ (45)	\$(7,279)

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Amounts reclassified from AOCI for pension and other benefits liabilities and derivative contracts designated as foreign currency cash flow hedges are recorded in salaries and related costs and in passenger revenue, respectively, in the Condensed Consolidated Statements of Operations and Comprehensive

(1) Income. The reclassification into earnings for investments relates to our investment in Grupo Aeroméxico during the March 2017 quarter with the conversion to accounting under the equity method. The reclassification of the unrealized gain was recorded to non-operating expense in our Condensed Consolidated Statements of Operations and Comprehensive Income.

(2) Includes \$1.9 billion of deferred income tax expense primarily related to pension obligations that will not be recognized in net income until the pension obligations are fully extinguished. We consider all income sources, including other comprehensive income, in determining the amount of tax benefit allocated to continuing operations.

NOTE 9. SEGMENTS***Refinery Operations***

Our refinery segment operates for the benefit of the airline segment by providing jet fuel to the airline segment from its own production and through jet fuel obtained through agreements with third parties. The refinery's production consists of jet fuel, as well as gasoline, diesel and other refined products ("non-jet fuel products"). We use several counterparties to exchange the non-jet fuel products produced by the refinery for jet fuel consumed in our airline operations. The gross fair value of the products exchanged under these agreements during the three and six months ended June 30, 2017 was \$756 million and \$1.5 billion, respectively, compared to \$745 million and \$1.3 billion during the three and six months ended June 30, 2016.

Segment Reporting

Segment results are prepared based on our internal accounting methods described below, with reconciliations to consolidated amounts in accordance with GAAP. Our segments are not designed to measure operating income or loss directly related to the products and services included in each segment on a stand-alone basis.

(in millions)	Airline	Refinery	Intersegment Sales/Other	Consolidated
Three Months Ended June 30, 2017				
Operating revenue:	\$ 10,724	\$ 1,139		\$ 10,791
Sales to airline segment			\$ (193) ⁽¹⁾	
Exchanged products			(756) ⁽²⁾	
Sales of refined products			(123) ⁽³⁾	
Operating income ⁽⁴⁾	2,022	6	—	2,028
Interest expense, net	103	—	—	103
Depreciation and amortization	524	11	—	535
Total assets, end of period	50,328	1,487	—	51,815
Capital expenditures	928	60	—	988
Three Months Ended June 30, 2016				
Operating revenue:	\$ 10,398	\$ 1,027		\$ 10,447
Sales to airline segment			\$ (178) ⁽¹⁾	
Exchanged products			(745) ⁽²⁾	
Sales of refined products			(55) ⁽³⁾	
Operating income (loss) ⁽⁴⁾	2,433	(10)	—	2,423
Interest expense, net	92	1	—	93
Depreciation and amortization	461	9	—	470
Total assets, end of period	50,213	1,421	—	51,634
Capital expenditures	1,026	20	—	1,046

⁽¹⁾ Represents transfers, valued on a market price basis, from the refinery to the airline segment for use in airline operations. We determine market price by reference to the market index for the primary delivery location, which is New York Harbor, for jet fuel from the refinery.

⁽²⁾ Represents value of products delivered under our exchange agreements, as discussed above, determined on a market price basis.

⁽³⁾ These sales were at or near cost; accordingly, the margin on these sales is de minimis.

⁽⁴⁾ Includes the impact of pricing arrangements between the airline and refinery segments with respect to the refinery's inventory price risk.

(in millions)	Airline	Refinery	Intersegment Sales/Other	Consolidated
Six Months Ended June 30, 2017				
Operating revenue:	\$ 19,811	\$ 2,267		\$ 19,939
Sales to airline segment			\$ (383) ⁽¹⁾	
Exchanged products			(1,489) ⁽²⁾	
Sales of refined products			(267) ⁽³⁾	
Operating income ⁽⁴⁾	3,031	50	—	3,081
Interest expense, net	197	—	—	197
Depreciation and amortization	1,054	21	—	1,075
Capital expenditures	1,704	86	—	1,790

Six Months Ended June 30, 2016				
Operating revenue:	\$ 19,570	\$ 1,792		\$ 19,698
Sales to airline segment			\$ (322) ⁽¹⁾	
Exchanged products			(1,271) ⁽²⁾	
Sales of refined products			(71) ⁽³⁾	
Operating income (loss) ⁽⁴⁾	4,001	(38)	—	3,963
Interest expense, net	199	1	—	200
Depreciation and amortization	938	18	—	956
Capital expenditures	1,884	33	—	1,917

⁽¹⁾ Represents transfers, valued on a market price basis, from the refinery to the airline segment for use in airline operations. We determine market price by reference to the market index for the primary delivery location, which is New York Harbor, for jet fuel from the refinery.

⁽²⁾ Represents value of products delivered under our exchange agreements, as discussed above, determined on a market price basis.

⁽³⁾ These sales were at or near cost; accordingly, the margin on these sales is de minimis.

⁽⁴⁾ Includes the impact of pricing arrangements between the airline and refinery segments with respect to the refinery's inventory price risk.

NOTE 10. RESTRUCTURING

The following table shows the balances and activity for lease restructuring charges:

(in millions)	Lease Restructuring
Liability as of January 1, 2017	\$ 329
Payments	(47)
Additional expenses and other	(10)
Liability as of June 30, 2017	\$ 272

Lease restructuring charges include remaining lease payments for permanently grounded aircraft related to domestic and Pacific fleet restructurings. We are continuing to restructure our domestic fleet by replacing a portion of our 50-seat regional fleet with more efficient and customer preferred aircraft and replacing older, less cost effective B-757-200 aircraft with B-737-900ER aircraft. We are also restructuring our Pacific fleet by removing less efficient B-747-400 aircraft by the end of 2017 and replacing them with smaller-gauge, widebody aircraft to better match capacity with demand.

NOTE 11. EARNINGS PER SHARE

We calculate basic earnings per share by dividing net income by the weighted average number of common shares outstanding, excluding restricted shares. We calculate diluted earnings per share by dividing net income by the weighted average number of common shares outstanding plus the dilutive effect of outstanding share-based awards, including stock options and restricted stock awards. Antidilutive common stock equivalents excluded from the diluted earnings per share calculation are not material. The following table shows the computation of basic and diluted earnings per share:

(in millions, except per share data)	Three Months Ended June 30,		Six Months Ended June 30,	
	2017	2016	2017	2016
Net income	\$1,224	\$1,546	\$1,827	\$2,492
Basic weighted average shares outstanding	728	758	728	766
Dilutive effect of share-based awards	3	5	3	6
Diluted weighted average shares outstanding	731	763	731	772
Basic earnings per share	\$1.68	\$2.04	\$2.51	\$3.25
Diluted earnings per share	\$1.68	\$2.03	\$2.50	\$3.23

ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

June 2017 Quarter Financial Highlights

Our pre-tax income for the June 2017 quarter was \$1.9 billion, representing a \$459 million decrease compared to the corresponding prior year period due to higher operating expenses including salaries and related costs and fuel expense, partially offset by higher operating revenue.

Revenue. Our operating revenue increased \$344 million, or 3.3%, and passenger revenue per available seat mile ("PRASM") increased 2.5% on 0.4% higher capacity compared to the June 2016 quarter, resulting from our commercial initiatives, including differentiated products for our customers, and an improving revenue environment, particularly related to business yields.

Operating Expense. Total operating expense increased \$739 million, and our consolidated operating cost per available seat mile ("CASM") increased 8.8% to 13.23 cents compared to the June 2016 quarter, primarily due to increases in salaries and related costs and fuel expense. Salaries and related costs were higher as a result of contractual pay rate increases for pilots and increases for eligible merit, ground and flight attendant employees. The increase in fuel expense primarily results from higher fuel purchase costs.

Non-fuel unit costs ("CASM-Ex, including profit sharing," a non-GAAP financial measure) increased 7.3% to 10.24 cents compared to the June 2016 quarter due to increases in salaries and related costs, discussed above.

The non-GAAP financial measure for CASM-Ex, including profit sharing is defined and reconciled in "Supplemental Information" below.

Results of Operations - Three Months Ended June 30, 2017 and 2016**Operating Revenue**

(in millions)	Three Months Ended		Increase (Decrease)	% Increase (Decrease)	
	June 30, 2017	2016			
Passenger:					
Mainline	\$7,699	\$7,471	\$ 228	3.1	%
Regional carriers	1,532	1,499	33	2.2	%
Total passenger revenue	9,231	8,970	261	2.9	%
Cargo	183	165	18	10.9	%
Other	1,377	1,312	65	4.9	%
Total operating revenue	\$10,791	\$10,447	\$ 344	3.3	%

Passenger Revenue

(in millions)	Three Months Ended June 30, 2017	Increase (Decrease) vs. Three Months Ended June 30, 2016							
		Passenger Revenue	RPMs (Traffic)	ASMs (Capacity)	Passenger Mile Yield	PRASM	Load Factor		
Mainline	\$4,962	5.1	% 3.1	% 2.5	% 1.9	% 2.5	% 0.6	pts	
Regional carriers	1,532	2.2	% (2.3)	% (2.8)	% 4.6	% 5.1	% 0.4	pts	
Domestic	6,494	4.4	% 2.3	% 1.6	% 2.1	% 2.8	% 0.6	pts	
Atlantic	1,501	(0.6)	% 7.0	% 1.3	% (7.1)	% (1.9)	% 4.5	pts	
Pacific	578	(12.9)	% (12.8)	% (10.9)	% (0.1)	% (2.2)	% (1.8)	pts	
Latin America	658	14.1	% 7.2	% 3.0	% 6.4	% 10.8	% 3.5	pts	
Total	\$9,231	2.9	% 2.1	% 0.4	% 0.8	% 2.5	% 1.4	pts	

Passenger revenue increased \$261 million, or 2.9%, compared to the June 2016 quarter. PRASM increased 2.5% and passenger mile yield increased 0.8% on 0.4% higher capacity. Load factor was 1.4 points higher than the prior year quarter at 86.9%.

Unit revenues of the domestic region increased 2.8% resulting from our commercial initiatives, including differentiated products for our customers, and an improving revenue environment, particularly related to business yields.

Passenger revenue related to our international regions decreased 0.5% year-over-year primarily due to reduced capacity through network optimization around partner hubs and the impact of foreign currency fluctuations.

In the Atlantic, the unit revenue decline predominantly resulted from lower yields driven by the impact of foreign currency fluctuations and competitive fare environment pressures. To address these challenges, we expect to leverage our partners' hub positions in Europe's leading business markets through the remainder of 2017 and continue to shift the mix of ticket sales toward more U.S. point-of-sale.

Unit revenue declines in the Pacific compared to the June 2016 quarter primarily resulted from load factor declines driven by industry capacity growth in the region. We continue to optimize the Pacific region with a 10.9% reduction in capacity during the June 2017 quarter focused on refining the network to generate incremental value from our Chinese and Korean partnerships. During the June 2017 quarter, we reached an agreement to create a trans-Pacific joint venture with Korean Air, offering an enhanced and expanded network, industry-leading products and service and a seamless customer experience between the U.S. and Asia. In addition, we launched nonstop service between Atlanta

and Seoul during the period.

Unit revenues increased in Latin America principally as a result of continued unit revenue improvement in Brazil compared to the June 2016 quarter related to both improved traffic and higher fares. This improvement was driven by the strengthening of the Brazilian real against the U.S. dollar and additional connectivity for our customers provided by our partnership with GOL. Increased leisure traffic to Mexico and the Caribbean also contributed to the Latin America unit revenue improvement.

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Other Revenue

(in millions)	Three Months Ended June 30,		Increase (Decrease)	% Increase (Decrease)
	2017	2016		
Loyalty programs	\$484	\$449	\$ 35	7.8 %
Administrative fees, club and on-board sales	327	317	10	3.2 %
Ancillary businesses and refinery	277	275	2	0.7 %
Baggage fees	238	232	6	2.6 %
Other	51	39	12	30.8 %
Total other revenue	\$1,377	\$1,312	\$ 65	4.9 %

Loyalty programs. We sell mileage credits to credit card companies, hotels and car rental agencies under marketing agreements. We allocate the consideration received from mileage credit sales to the individual products and services bundled with the sale based on their relative selling prices. We defer the travel component as part of frequent flyer deferred revenue and recognize passenger revenue as the mileage credits are redeemed for travel. The revenue allocated to the remaining deliverables (such as lounge access, baggage fee waivers and brand usage) is recorded in other revenue, as shown in the table above. We recognize the revenue for these services as they are performed.

The amount of loyalty program revenue changes based on the price paid for mileage credits, the volume of credits sold and our allocation of selling price to the individual products and services. With the adoption of the new revenue recognition standard in 2018, we expect to increase the value we use to account for the travel component within mileage credit sales. This new value for the travel component will cause a re-allocation of the consideration received from mileage credit sales. The re-allocation will result in less revenue recognized for loyalty programs in other revenue and more revenue in passenger revenue as the frequent flyer awards are redeemed.

Loyalty program revenue increased during the June 2017 quarter compared to the same period a year ago related to growth in our co-brand credit card partnership with American Express. Additional information about our frequent flyer program accounting policies can be found in Note 1, "Summary of Significant Accounting Policies," in our Form 10-K.

Administrative fees, club and on-board sales. These revenues primarily relate to travel-related services such as ticket changes and unaccompanied minors and also include amounts collected for on-board sales and Sky Club lounge memberships. We recognize revenue as these services are performed. A significant portion of these fees are travel-related and performed in conjunction with the passenger's flight. Therefore, we expect the majority of these fees will be reclassified to passenger revenue with our adoption of the new revenue recognition standard in 2018.

Ancillary business and refinery. Ancillary business and refinery includes aircraft maintenance and staffing services we provide to third parties, our vacation wholesale operations and refinery sales to third parties. Ancillary business and refinery revenues are not related to the generation of a seat mile.

Baggage fees. The revenue amount shown above represents baggage fees that were sold as a separate component of the passenger's ticket. Similar to administrative fees described above, baggage services are performed and earned in conjunction with the passenger's flight, and we expect that these fees will be reclassified to passenger revenue with our adoption of the new revenue recognition standard in 2018.

Operating Expense

(in millions)	Three Months Ended June 30,		Increase (Decrease)	% Increase (Decrease)
	2017	2016		
Salaries and related costs	\$2,616	\$2,391	\$ 225	9.4 %
Aircraft fuel and related taxes	1,448	1,228	220	17.9 %
Regional carriers expense	1,081	1,096	(15)	(1.4) %
Depreciation and amortization	535	470	65	13.8 %
Contracted services	543	484	59	12.2 %
Aircraft maintenance materials and outside repairs	475	446	29	6.5 %
Passenger commissions and other selling expenses	458	437	21	4.8 %
Landing fees and other rents	379	376	3	0.8 %
Passenger service	271	221	50	22.6 %
Profit sharing	338	324	14	4.3 %
Aircraft rent	86	66	20	30.3 %
Other	533	485	48	9.9 %
Total operating expense	\$8,763	\$8,024	\$ 739	9.2 %

Salaries and Related Costs. The increase in salaries and related costs is primarily due to contractual pay rate increases for pilots and increases for eligible merit, ground and flight attendant employees.

Aircraft Fuel and Related Taxes. Including our regional carriers, fuel expense increased \$240 million compared to the prior year quarter due to an increase in the market price per gallon of fuel. The table below presents fuel expense including our regional carriers:

(in millions)	Three Months Ended June 30,		Increase (Decrease)	% Increase (Decrease)
	2017	2016		
Aircraft fuel and related taxes ⁽¹⁾	\$1,448	\$1,228	\$ 220	
Aircraft fuel and related taxes included within regional carriers expense	239	219	20	
Total fuel expense	\$1,687	\$1,447	\$ 240	16.6 %

⁽¹⁾ Includes the impact of fuel hedging and refinery results described further in the table below.

The table below shows the impact of hedging and the refinery on fuel expense and average price per gallon, adjusted (non-GAAP financial measures):

(in millions, except per gallon data)	Three Months Ended			Average Price Per Gallon		
	June 30, 2017	June 30, 2016	Change	June 30, 2017	June 30, 2016	Change
Fuel purchase cost ⁽¹⁾	\$1,676	\$1,440	\$236	\$1.60	\$1.37	\$0.23
Airline segment fuel hedge impact ⁽²⁾	17	(3)	20	0.02	—	0.02
Refinery segment impact ⁽²⁾	(6)	10	(16)	(0.01)	0.01	(0.02)
Total fuel expense	\$1,687	\$1,447	\$240	\$1.61	\$1.38	\$0.23
MTM adjustments and settlements ⁽³⁾	52	617	(565)	0.05	0.59	(0.54)
Total fuel expense, adjusted	\$1,739	\$2,064	\$(325)	\$1.66	\$1.97	\$(0.31)

⁽¹⁾ Market price for jet fuel at airport locations, including related taxes and transportation costs.

⁽²⁾ Includes the impact of pricing arrangements between the airline and refinery segments with respect to the refinery's inventory price risk. For additional information regarding the refinery segment impact, see "Refinery Segment" below.

Mark-to-market ("MTM") adjustments and settlements include the effects of the derivative transactions discussed in Note 4 of the Notes to the Condensed

⁽³⁾ Consolidated Financial Statements. For additional information and the reason for adjusting fuel expense for MTM adjustments and settlements, see "Supplemental Information" below.

Depreciation and Amortization. The increase in depreciation and amortization is primarily driven by fleet-related investments, including fleet modification and aircraft purchases.

Contracted Services. The increase in contracted services expense predominantly relates to costs associated with additional in-flight services, information technology services and property renovations.

Passenger Service. Passenger service expense includes the costs of onboard food and beverage, cleaning and supplies. The increase in passenger service expense predominantly relates to costs associated with

Results of Operations - Six Months Ended June 30, 2017 and 2016**Operating Revenue**

(in millions)	Six Months Ended		Increase (Decrease)	% Increase (Decrease)	
	June 30, 2017	2016			
Passenger:					
Mainline	\$ 14,103	\$ 13,915	\$ 188	1.4	%
Regional carriers	2,816	2,817	(1)	—	%
Total passenger revenue	16,919	16,732	187	1.1	%
Cargo	343	327	16	4.9	%
Other	2,677	2,639	38	1.4	%
Total operating revenue	\$ 19,939	\$ 19,698	\$ 241	1.2	%

Passenger Revenue

(in millions)	Six Months Ended June 30, 2017	Increase (Decrease) vs. Six Months Ended June 30, 2016							
		Passenger Revenue	RPMs (Traffic)	ASMs (Capacity)	Passenger Mile Yield	PRASM	Load Factor		
Mainline	\$ 9,214	3.2	% 3.0	% 2.3	% 0.1	% 0.8	% 0.6	pts	
Regional carriers	2,816	—	% (1.8)	% (1.8)	% 1.8	% 1.8	% 0.1	pts	
Domestic	12,030	2.4	% 2.2	% 1.6	% 0.2	% 0.8	% 0.6	pts	
Atlantic	2,383	(1.9)	% 4.0	% (0.6)	% (5.7)	% (1.3)	% 3.7	pts	
Pacific	1,128	(13.3)	% (12.3)	% (10.5)	% (1.1)	% (3.0)	% (1.7)	pts	
Latin America	1,378	9.9	% 6.2	% 2.4	% 3.5	% 7.3	% 3.1	pts	
Total	\$ 16,919	1.1	% 1.3	% —	% (0.2)	% 1.1	% 1.1	pts	

Passenger revenue increased \$187 million, or 1.1%, compared to the six months ended June 30, 2016. PRASM increased 1.1% and passenger mile yield decreased 0.2% on flat capacity. Load factor was 1.1 points higher than the prior year period at 85.0%.

Unit revenues of the domestic region increased 0.8% resulting from our commercial initiatives, including differentiated products for our customers, and an improving revenue environment, particularly related to business yields.

Passenger revenue related to our international regions decreased 1.9% year-over-year primarily due to reduced capacity through network optimization around partner hubs and the impact of foreign currency fluctuations.

In the Atlantic, the unit revenue decline predominantly resulted from lower yields driven by industry capacity growth, primarily from non-alliance carriers, and the impact of foreign currency fluctuations. To address these challenges, we expect to leverage our partners' hub positions in Europe's leading business markets through the remainder of 2017 and continue to shift the mix of ticket sales toward more U.S. point-of-sale.

Unit revenue declines in the Pacific compared to the six months ended June 30, 2016 primarily resulted from yield and load factor declines driven by industry capacity growth in the region. We continue to optimize the Pacific region with a 10.5% reduction in capacity during the six months ended June 30, 2017 focused on refining the network to generate incremental value from our Chinese and Korean partnerships. During the June 2017 quarter, we reached an agreement to create a trans-Pacific joint venture with Korean Air, offering an enhanced and expanded network, industry-leading products and service and a seamless customer experience between the U.S. and Asia. In addition, we launched nonstop service between Atlanta and Seoul during the period.

Unit revenues increased in Latin America principally as a result of continued unit revenue improvement in Brazil compared to the same period a year ago, related to both improved traffic and higher fares. This improvement was driven by the strengthening of the Brazilian real against the U.S. dollar and additional connectivity for our customers provided by our partnership with GOL. Increased leisure traffic to Mexico and the Caribbean also contributed to the Latin America unit revenue improvement.

Other Revenue

(in millions)	Six Months Ended		Increase (Decrease)	% Increase (Decrease)
	June 30, 2017	2016		
Loyalty programs	\$949	\$873	\$ 76	8.7 %
Administrative fees, club and on-board sales	642	630	12	1.9 %
Ancillary businesses and refinery	549	576	(27)	(4.7)%
Baggage fees	441	439	2	0.5 %
Other	96	121	(25)	(20.7)%
Total other revenue	\$2,677	\$2,639	\$ 38	1.4 %

Loyalty programs. We sell mileage credits to credit card companies, hotels and car rental agencies under marketing agreements. We allocate the consideration received from mileage credit sales to the individual products and services bundled with the sale based on their relative selling prices. We defer the travel component as part of frequent flyer deferred revenue and recognize passenger revenue as the mileage credits are redeemed for travel. The revenue allocated to the remaining deliverables (such as lounge access, baggage fee waivers and brand usage) is recorded in other revenue, as shown in the table above. We recognize the revenue for these services as they are performed.

The amount of loyalty program revenue changes based on the price paid for mileage credits, the volume of credits sold and our allocation of selling price to the individual products and services. With the adoption of the new revenue recognition standard in 2018, we expect to increase the value we use to account for the travel component within mileage credit sales. This new value for the travel component will cause a re-allocation of the consideration received from mileage credit sales. The re-allocation will result in less revenue recognized for loyalty programs in other revenue and more revenue in passenger revenue as the frequent flyer awards are redeemed.

Loyalty program revenue increased during the six months ended June 30, 2017 compared to the same period a year ago related to growth in our co-brand credit card partnership with American Express. Additional information about our frequent flyer program accounting policies can be found in Note 1, "Summary of Significant Accounting Policies," in our Form 10-K.

Administrative fees, club and on-board sales. These revenues primarily relate to travel-related services such as ticket changes and unaccompanied minors and also include amounts collected for on-board sales and Sky Club lounge memberships. We recognize revenue as these services are performed. A significant portion of these fees are travel-related and performed in conjunction with the passenger's flight. Therefore, we expect the majority of these fees will be reclassified to passenger revenue with our adoption of the new revenue recognition standard in 2018.

Ancillary business and refinery. Ancillary business and refinery includes aircraft maintenance and staffing services we provide to third parties, our vacation wholesale operations and refinery sales to third parties. Ancillary business and refinery revenues are not related to the generation of a seat mile.

Baggage fees. The revenue amount shown above represents baggage fees that were sold as a separate component of the passenger's ticket. Similar to administrative fees described above, baggage services are performed and earned in conjunction with the passenger's flight, and we expect that these fees will be reclassified to passenger revenue with our adoption of the new revenue recognition standard in 2018.

Operating Expense

(in millions)	Six Months Ended		Increase (Decrease)	% Increase (Decrease)
	June 30, 2017	2016		
Salaries and related costs	\$5,089	\$4,702	\$387	8.2 %
Aircraft fuel and related taxes	2,688	2,455	233	9.5 %
Regional carriers expense	2,191	2,102	89	4.2 %
Depreciation and amortization	1,075	956	119	12.4 %
Contracted services	1,066	960	106	11.0 %
Aircraft maintenance materials and outside repairs	993	895	98	10.9 %
Passenger commissions and other selling expenses	862	825	37	4.5 %
Landing fees and other rents	744	724	20	2.8 %
Passenger service	491	410	81	19.8 %
Profit sharing	489	596	(107)	(18.0) %
Aircraft rent	170	132	38	28.8 %
Other	1,000	978	22	2.2 %
Total operating expense	\$16,858	\$15,735	\$1,123	7.1 %

Salaries and Related Costs. The increase in salaries and related costs is primarily due to contractual pay rate increases for pilots and increases for eligible merit, ground and flight attendant employees.

Aircraft Fuel and Related Taxes. Including our regional carriers, fuel expense increased \$328 million compared to the prior year due to an increase in the market price per gallon of fuel, partially offset by reduced fuel hedge losses compared to the prior year period. The table below presents fuel expense including our regional carriers:

(in millions)	Six Months Ended		Increase (Decrease)	% Increase (Decrease)
	June 30, 2017	2016		
Aircraft fuel and related taxes ⁽¹⁾	\$2,688	\$2,455	\$233	
Aircraft fuel and related taxes included within regional carriers expense	481	386	95	
Total fuel expense	\$3,169	\$2,841	\$328	11.5 %

⁽¹⁾ Includes the impact of fuel hedging and refinery results described further in the table below.

The table below shows the impact of hedging and the refinery on fuel expense and average price per gallon, adjusted (non-GAAP financial measures):

(in millions, except per gallon data)	Six Months Ended		Average Price Per Gallon		
	June 30,		Six Months		
	2017	2016	Change	Ended June 30,	Change
Fuel purchase cost ⁽¹⁾	\$3,207	\$2,533	\$674	\$1.63	\$1.28 \$0.35
Airline segment fuel hedge impact ⁽²⁾	12	270	(258)	0.01	0.14 (0.13)
Refinery segment impact ⁽²⁾	(50)	38	(88)	(0.03)	0.02 (0.05)
Total fuel expense	\$3,169	\$2,841	\$328	\$1.61	\$1.44 \$0.17
MTM adjustments and settlements ⁽³⁾	136	462	(326)	0.07	0.23 (0.16)
Total fuel expense, adjusted	\$3,305	\$3,303	\$2	\$1.68	\$1.67 \$0.01

⁽¹⁾ Market price for jet fuel at airport locations, including related taxes and transportation costs.

⁽²⁾ Includes the impact of pricing arrangements between the airline and refinery segments with respect to the refinery's inventory price risk. For additional information regarding the refinery segment impact, see "Refinery Segment" below.

⁽³⁾ MTM adjustments and settlements include the effects of the derivative transactions discussed in Note 4 of the Notes to the Condensed Consolidated Financial Statements. For additional information and the reason for adjusting fuel expense, see "Supplemental Information" below.

Regional Carriers Expense. The increase in regional carrier expense is primarily due to scheduled contract carrier rate escalations and aircraft maintenance.

Depreciation and Amortization. The increase in depreciation and amortization is primarily driven by fleet-related investments, including fleet modification and aircraft purchases.

Contracted Services. The increase in contracted services expense predominantly relates to costs associated with additional in-flight services, information technology services and property renovations.

Aircraft Maintenance Materials and Outside Repairs. Aircraft maintenance materials and outside repairs consist of costs associated with the maintenance of aircraft used in our operations and costs associated with maintenance sales to third parties by our MRO business. The increase in aircraft maintenance materials and outside repairs expense primarily relates to the timing of maintenance events.

Passenger Service. Passenger service expense includes the costs of onboard food and beverage, cleaning and supplies. The increase in passenger service expense predominantly relates to costs associated with

Profit Sharing. The decrease in profit sharing expense is driven by lower pre-tax profit compared to the prior year period.

<i>Non-Operating Results</i>	Three Months		Favorable/(Unfavorable)	Six Months	
	Ended June 30,			Ended June 30,	
(in millions)	2017	2016		2017	2016
Interest expense, net	\$(103)	\$(93)	\$		