

PRIMUS KNOWLEDGE SOLUTIONS INC

Form 425

October 12, 2004

Filed by Art Technology Group, Inc. pursuant  
to Rule 425 under the Securities Act of  
1933, as amended and deemed filed pursuant  
to Rule 14a-12 under the Securities Exchange  
Act of 1934, as amended

Subject Company: Primus Knowledge Solutions, Inc.  
Commission File No. 000-26273

Art Technology Group, Inc. is mailing to its stockholders a letter related to its proposed acquisition of Primus Knowledge Solutions, Inc. The letter is attached as Exhibit 99.1 and incorporated herein by reference.